

I am making this statement without the reliance on the MPS statement made previously.

1.

- A) My role was as Regional Sales Manager and responsibilities were to secure sales of both fire rated and standard doors within London and the south of England.
- B) Information was supplied in relation to testing levels of the doors, as provided by 3rd party accredited bodies which related to fire rating, thermal performance and security. Also what Masterdor could or could not supply with third party certification against a client specification.
We did not give advice on where or what rating of door should be provided as this was always the responsibility of the registered social landlords.
- C) My understanding of the regulatory requirements come from Building regulations, in particular approved document 'B' the requirements for testing of doors under BS746 part 22-1987 for fire resistance and BS EN 1634-3:2004 for smoke.
- D) Information was regularly updated either via Manse Masterdor technical manager and directors.
- E) In relation to fire rated door sets, all the GRP doors sets were rated as either F/D30 or F/D30s. There were two solid options four glazed options. In addition to this fanlights and sidelights were also available up to set sizes.
- F) i. A manufacturing survey would be carried out in order to pass this to the factory. This survey would also check to suitability for installation against the client specification. This may or may not include the resident making a style and colour choice.
 - ii) The survey and colour/style choice would be forwarded to the factory for manufacture. Normal manufacture time was 4-6 weeks.
 - iii) Doors and any associated fanlights or sidelights would be delivered back to site on Manse Masterdors own transport. Doors were normally delivered back directly to the site they were intended for and stored in secure containers.
 - iv) Doors would be checked for conformity once delivered back to site and prior to an installation date being arranged. On completed installation was arranged with the resident. Installation time would be dependent on any associated items such as fanlights etc. The installer would obtain a sign off sheet from the resident, this would trigger a random inspection by Manse Masterdor's project team, and possible from KCTMO. As the KCTMO project was secured through the LHC (London Housing Consortium) they may also carry out inspections.
- G) Manse Masterdor obtained work by:
 - i) Referral
 - ii) Advertising
 - iii) Via procurement organisations such as the London Housing Consortium.
 - iv) Lead generation web sites.
 - v) Personal approaches.

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- A) As far as I can recollect the following people attended the prestart meeting:
 - i) Steven Mocklow Masterdor regional sales manager
 - ii) Graham Pollard Masterdor national installations manager
 - iii) Andrew Webster Masterdor contracts manager
 - iv) Abigail Acosta KCTMO Contracts administrator
 - v) Resident liaison officers KCTMO
 - vi) Alan Davies London Housing consortium
- B) Specifications were discussed and confirmed they were in line with the tender submission made via the London Housing Consortium's original tender notice.
- C) Discussions covered the program of works, mobilisation customer service levels and sign off procedure. Also KCTMO requested we invoice them for approx £250,000 as they delayed the procurement of this contract and did not want this to penalise them on subsequent budget allocations.

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- A) Manse Masterdor commissioned 3rd party tests for a variety of doors styles. Testing was normally carried out to solid doors and half glazed doors, in addition 3rd party assessments were also carried out in relation to fire rating, where for example the glazing area was reduced in comparison to the half glazed door test. Also thermal performance and 'Secure by Design' (PAS23 & PAS24) testing was undertaken. All of these reports were made available to potential clients.
- B) Fire resistance testing was carried out as a complete door set, i.e. door frame, hardware and glazing, where appropriate. Some assessments were carried out on additional items.
- C) I was not aware on complaints arising or in connection with the fire rating of the doors.

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- A) The fire resistance of the doors was confirmed by presenting 3rd party test evidence and global assessments.
- B) The smoke leakage of the doors was confirmed by presenting 3rd party test evidence and global assessments.
- C) The self closing device (Astra concealed jamb closer) was specified by KCTMO. Masterdor present evidence to confirm this was acceptable to be used under their certification.

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As this project was procured through the LHC procurement route, pricing and the Pre-qualification questions were completed in head office by Directors of Manse Masterdor. As a consequence my role was minor in obtaining the contract, mainly confirming specification at the pre-start meeting. I also attended progress meeting to ensure the contract was meeting KCTMO expectations. However I left Manse Masterdor in April 2012 and rejoined them in January 2013.

Steven Phillip Mocklow

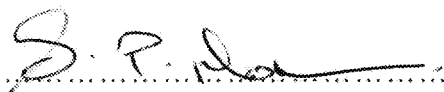
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- 6 The Astra concealed jamb closing device was specified by KCTMO. This was one of Masterdor's self closing devices standard options, the other being a surface mounted overhead door closer.
- 7 To the best of my knowledge accredited 3rd party certification for both fire and smoke was submitted to KCTMO.
- 8 My understanding was that Manse Masterdor had primary accredited test evidence for both a solid, (no glazing) and a half glazed door. All other styles had been assessed by an accredited 3rd party who has approved further styles.
- 9 As far as I am aware all doors installed and signed off had the appropriate door closers installed. I was not aware of any issues or problems with the closing devices.

I confirm content of this statement I have made above is the truth based on my recollection of the events.

I agree that my statement can be used in evidence by the inquiry and further agree to it being published on the inquiries website.

Signature 

Date 22nd July 2019.

Steven Phillip Mocklow