

Andrew David Webster

1. a. My role was to ensure the delivery of door contracts in the south region. I had to ensure the contracts ran to time and attend meetings with clients to ensure the contracts progressed within timescales and engage sub contract teams to carry out these works. I also had at times a surveyor whom I had to manager and RLO/supervisors, that were employed by the company
- b.i. I had no formal training on fire resistant doors, and carried out duties on instruction through my manager Graham Pollard.
- b.ii. I had no formal training on fire resistant doors, and carried out duties on instruction through my manager Graham Pollard.
- b.iii. I had no formal training on fire resistant doors, and carried out duties on instruction through my manager Graham Pollard.
- b.iv. I had no formal training on fire resistant doors, and carried out duties on instruction through my manager Graham Pollard.
- b.v. I had no formal training on fire resistant doors, and carried out duties on instruction through my manager Graham Pollard.
2. Doors were predominantly sold to councils and housing associations.
3. There would be a pre-start meeting, following this meeting the address lists would be populated on the in-house database and this would set out the running order of the contract. Surveys would commence, these would be carried out by our employed surveyor or sub-contractors, and if there were access problems on adhoc properties I would carry these out as well and it would be dependent on work load and commitments on other contracts. Alongside this resident choice sheets would be issued and collected to receive their preference of style and colour. The surveys once completed on A4 sheets were scanned and sent to the head office for processing and manufacture. This process took at minimum 6 weeks, dependant on current factory capacity and material availability. During this period site would be arranging storage of delivered goods local to the work area, skips for the removal of waste and arrange labour and materials to carry out the contract. The database was updated on a weekly basis to ensure that all information was visible to both masterdor employees and clients who had the relevant passwords. Once informed of the delivery date site would arrange fitting dates with the residents. The delivery would arrive once a week on a moffat mounted vehicle, and they would arrive on either pallets or metal racking, these would be unloaded using the moffat and this would

either be to the depot in Dagenham or to the containers on site. The doors would be moved to the containers by the sub-contract fitters. The fitters would collect their doors and materials from the containers and drive to the relevant area to install doors. They would install the doors and every Monday / Tuesday send in an invoice for the works carried out and a satisfaction note signed by the resident had to accompany it, without this information their invoice payment would be held up. All information regarding the installation would be uploaded to the database and invoices sent to the office. Information on progress of the contract would be sent to the client at this point.

4. a.i. standard doors around 2007/8

a.ii. fire doors around 2008 on recollection

b. All testing was carried out through head office and as I was based on site, I was not party to any testing at that time.

c. GRP outer skins, polymer rails and insulating foam material, fire doors had hardwood content.

5 The only difference I was aware of was different hardware as I did not see the doors until they reached site.

6 a. I am aware of a test carried out for a particular contract, I think for Brent, as the product had to be tested as application and had to have certain criteria included to suit the client, the reason I was aware of this was I had to attend the test alongside Steven Mocklow.

bid. I was not party to any certification information or accreditation.

brief. I had no part of any marketing or sales of product.

brief. All documentation was supplied through head office.

7 I effected installation of product that arrived on site and specification of that door was dealt with by the head office.

8a. I attended a pre-start meeting, of which it was mentioned that we were to install FD30 fire doors. I also attended monthly meetings, however there were no discussions on any changes to the original specification.

b. I have no recollection of any mention of cold smoke leakage, however there was a brush seal fitted to the doors.

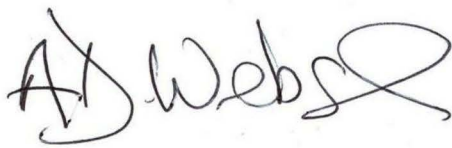
- 9 My role was to oversee the installation of the doors on this contract. I ensured, through my site RLO/supervisor that all doors were fitted as per programme and the contract was delivered as per previous agreements. I attended monthly meetings with the client to discuss progress, any problems incurred with residents or differing substrate in building and also inspected finished doors with the client.
- 10 a. Issue of any testing and evidence was carried out by the head office.  
b. Issue of any testing and evidence was carried out by the head office.
- 11 a. The installer was present, myself, Abi Acosta from KCTMO and my RLO/supervisor.  
b. The purpose of the client attending is for them to agree/accept the installation and finishing detail.  
c. I do not recall any discussions on the programme other than KCTMO wished to spend as quickly as possible and could we progress as fast as possible.
- 12 The reasons for extending the time frame was mainly due to collating sufficient information from residents to facilitate manufacture, access issues when wishing to install i.e. failed appointments as residents would not be in.
- 13 on the whole I think the working relationship was good, however they would not pick default colours if residents did not reply and were slow to respond on issues like these, which resulted in delays. Towards the end of the contract staff within KCTMO changed a few times and as always this slowed things down as new personnel were not “up to speed” with details of the contract.
- 14 a. To my knowledge they had the relevant certification.  
b. I was not qualified to assess their fire resistance on appearance.  
c. The installation upon inspection by LHC and KCTMO were deemed as satisfactory.  
d. As far as I was aware the closers had the correct certification.  
e. along with other types of closing devices, the ones supplied to KCTMO were the same as ones supplied elsewhere.  
f. The doors were similar to those supplied on other contracts.

Statement for Grenfell Tower inquiry phase 2

- 15 a. There was a surveyor and sub-contractors carrying out surveys and some odd properties were done by myself.
- b. If I measured doors, I did measure all I had to. I cannot answer for other individuals.
- c. I have no knowledge of how others calculated doors, they should be measured.
- 16 a. Specification was set out prior to my involvement.
- b.i. Complaints were dealt with at local site level and reported to the RLO/Supervisor, they would have any problems dealt with through the fitters and when resolved would be reported back to KCTMO.
- b.ii. If there were any complaints of draughts they would have been visited and keeps adjusted to effect satisfaction. The keeps had mechanical adjustment built in.
- b.iii. Any complaint on quality of door would have been referred back to the specification.
- b.iv. A couple of closers were unseated but were attend straight away as the door would not close.
- c.i. no training was given to the residents, but all were shown how to operate it and signed to say this had been done and that they had received the keys. They were all issued a leaflet on how to use the door and how to maintain it. The RLO/supervisor also visited properties and explained if people did not understand.
- c.ii. We had no contact with the building caretakers.
- c.iii. KCTMO received all information passed to the residents.
- d. The doors were passed over monthly and a percentage were inspected by Abi Acosta from KCTMO and Alex Formin from the LCH and I was in attendance. Alex would inspect and produced a report monthly after inspection. The percentage inspected was not less than 10% however, if Alex deemed the need to inspect more these were carried out.
- e. As stated above not all doors were inspected. The number of doors to be inspected was set by KCTMO.

I confirm that the detail recalled and submitted in this statement are the truth.

I am willing for the statement to form part of the evidence and published on the Inquiry's website.

A handwritten signature in black ink, appearing to read 'AD Webster', with a stylized, cursive script.

Signature

Date 22<sup>nd</sup> July 2019