

PDERS  
Express House  
100 Rolt Street  
London  
SE8 5NN

Kensington and Chelsea TMO  
292a Kensall Road  
W10 5BE

**For the attention of Mr D Petchey**

11<sup>th</sup> November 2013

Dear Sir,

**Notice of award of a contract  
Lift Preventative Planned Maintenance and Repair Contract**

I would like formally to thank you for your tender for the Lift Preventative Planned Maintenance and Repair Contract. We have now concluded the tender evaluation and leaseholder consultation phase and I am pleased to advise you that your tender has been successful.

In accordance with Regulation 32 of the Public Contract Regulations 2006 (as amended) Kensington and Chelsea Tenant Management Organisation Limited is required to follow a 'standstill' period of 10 days between selecting the winning tenderer and formally awarding the contract. The standstill period will end at midnight at the end of 13<sup>th</sup> September that day being the tenth calendar day after the day on which this notice is sent by email.

We are also required by those Regulations to supply you with the following information:

**Award criteria:** As you know, the contract will be awarded on the basis of the most economically advantageous tender in accordance with the criteria set out in the ITT. 100 marks are allocated between 'price' (50%) and 'quality' (50%).

**Your total score:** Your total score was 78.24%; your overall ranking among the tenderers first. These scores are the scores from the commercial submission and the response to the quality questionnaire. The reasons for the decision, including the characteristics and relative advantages of the successful tenderer are set out in the attached summary.

I look forward to confirming this award following the standstill period and working with you in the future.

Yours faithfully



---

Jenny Jackson  
Procurement Manager

## PDERS

### Tender Summary Score/Successful Tenderer's Scores

		Your scores (%)
<b>Commercial</b>		40.44%
<b>Quality</b>		
1a	Prioritisation	8
1b	Lift trapping	3
2a	Continuous improvement	3
2b	Benefits of continuous improvement	3
3a	Mobilisation	2.1
3b	Training	1.6
3c	Staff retention	1.6
4	Different lift manufacturers	5
5a	IT – current	2
5b	IT – development	1.5
5c	IT – working with KCTMO	1
6a	Performance management	2
6b	Improvements	2
7	Organisation and resources	2
<b>Overall score (taking into account the weightings)</b>		<b>37.80</b>
<b>Total</b>		<b>78.24</b>