

WITNESS STATEMENT

Criminal Procedure Rules, r27.2; Criminal Justice Act 1967, s.9; Magistrates' Courts Act 1980, s.5b

Statement of: CARTER, STEWART

Age if under 18: OVER 18 (if over 18 insert 'over 18')

Occupation: ESTIMATOR

This statement (consisting of 4 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false, or do not believe to be true.

Signature: S CARTER

Date: 28/03/2018

Tick if witness evidence is visually recorded ☐ (supply witness details on rear)

This statement is about my role as an Estimator for Masterdoor Ltd.

I started working for Manse Masterdoor in 2002 when it was situated in Knaresborough . At that time I was working as a sales order processor at the time. The surveyor would pass me the survey which would include door size, colour etc. I would then put that in for manufacture. I was made redundant in 2013. Shortly after, I moved over to Masterdoor in Derby on a temporary contract to help them set up. I have stayed here ever since . My job role since moving to Derby has been as an estimator. For large jobs a salesman would go out to the site, and then they would give me the specifications for that job and I would price everything up. I have always used an in-house system called 'Access' . I input all the specifications into the system and it calculates the price. I can also get order from repeat customers who already know what specifications they want.

The Access system works in a way that I select if I want a 30 minute or a 60 minute fire door. The system then tells me what door frames are suitable and fittings. If something is not suitable it gives you a warning. The system also automatically adds the intumescent strips. We add the standard door closer unless the client wants to upgrade it. We got our door closers from Rutland UK. There is also a second failsafe in that a second person always checks the order prior to manufacturing.

Signature: S CARTER
2019

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In respect of Grenfell Tower, I worked in Knaresborough at the time as a sales order processor. Although I don't remember the order specifically, I probably processed the orders. Occasionally the Estimator would help out when we were busy.

I never went out on site and I was not part of the manufacturing chain. During the Grenfell Tower order, I was at Knaresborough and production had been moved over to Amber Gate so I was no part of that at all. The Grenfell Tower order was supply and fit, but I am unsure if it was in-house or not. I believe Andy WEBSTER was the contract manager and he would know. Manse Masterdoor glazed all of our own doors including fire doors. LB Plastics may have glazed some of our units but I don't believe the fire doors. I was never aware of any of the companies used to process doors and then sell them as Masterdoor doors. No doors were ever pre-made. Each door is made to measure for order.

In relation to fire doors, the component suppliers and production methods rarely change. I do remember at one time pyroshield glass was discontinued and replaced with pyroshield 2 so we moved over to that. Other than that it was just new ranges that would have to be tested prior to use. I don't remember exactly when Manse Masterdoor started to make/sell foam filled fire doors (GRP doors). But I remember Dumfries and Galloway was our first order around 2006/2007. The difference between the internal structure and chemical make-up of a GPR door and a standard thermal slab is the insulated core of the GPR door is a higher density foam, making it slower to burn. We got those blades (door slabs) from 'distinction' we don't manufacture those. I don't have any certificates or tests for any products. It's possible Jim DUNCAN should have those. I believe all our products and the specifications are kept on our systems and can be traced. But after a period of time they are archived. Our IT specialists would be able to say how far back we can retrieve and if they can show discontinued products.

Manse Masterdoor were buying double glazed units from LB Plastics until around 2009 when they moved from Interpane. All glazing should have been fitted in our factory but I was not part of that process.

On occasion replacement doors can be made with the previous doors specifications. Factory glazed with holes for the original locks/ironmongery. If this was done with a fire door we would go out and change the door over ourselves. These doors would be fitted with new intumescent strips in the factory. In 2004 we did provide part made doors for Pennine Housing, they run a community project for people with disabilities who would finish the doors but these were standard doors only not fire doors.

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I know our doors certain locks and glass were SBD (secure by design) tested. This involves someone trying to break into the door to check its security.

Each door can be identified and traced by a sticker on the head of the frame. I have indicated on a picture of one of these stickers what parts of it I can explain. I exhibit this as STC/01.

I would like to add when the doors were changed at Grenfell Tower in 2012 it would have been a full door set we don't sell just a door as a fire door as we can't guarantee how other peoples products will work with it. The notes to questions I have made during this statement I will exhibit as STC/02.

Signature: S CARTER
2019

Signature witnessed by: