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**From:** David Collins <david@future-conversations.com>  
**Sent:** 23 August 2015 17:40  
**To:** Judith Blakeman  
**Subject:** Re: Meeting on 9th September

I don't know if it was delivered or not. Possibly not. There have been two (?) TMO / council circulars recently, which I have read or at least looked at. Might have caught my attention if it was titled "councillors surgery times".

I'm reminded of some behavioural science research I read about, I think in one of Gladwell's books. It was testing to see what motivated people to give blood or something like that. If I remember rightly they found that when they marketed it (to US college students of course) the intent to act in and of itself was not enough to get them to the blood donation, there needed to be information about how / what / where to do so in the right place, at the time when someone was inspired to act, and something about how the information was displayed too. Or something like that. I know not everyone has internet access but for me if I want to see my councillor the place I look for the information is on the council website next to your names and photos with a handy title like, "dates and times you can meet your local councillors". I wouldn't even have considered looking in the newsletter.

D

Sent from my iPhone

On 23 Aug 2015, at 09:29, Judith Blakeman <[REDACTED]> wrote:

Actually, more seriously, surgery information is set out very clearly on page 2 of every edition of the borough's newsletter that goes through letterboxes once a quarter. It is called, most originally, "Royal Borough".

We have long been concerned that these are never delivered to blocks that have security entrances. Can you advise whether these are in fact delivered to Grenfell Tower? The last one was about a month ago.

Many thanks.

Judith

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**From:** David Collins [<mailto:david@future-conversations.com>]  
**Sent:** 22 August 2015 21:59  
**To:** Judith Blakeman  
**Subject:** Re: Meeting on 9th September

I can understand those two dates not having surgeries.

As far as I can tell there is not any surgery information for any ward on the RBKC website. Hence why I had no idea you even had a surgery until the first time we came. Would make a difference if there was info.

D

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**From:** Judith Blakeman  
**Date:** Saturday, 22 August 2015 14:50  
**To:** David Collins  
**Subject:** RE: Meeting on 9th September

Sorry David. We have not yet produced new notices for the boards. It should be on the Council's website under the name of each of the ward councillors. I will check and ensure that the details are placed there if they are not.

They are second and fourth Saturday of every month EXCEPT the fourth Saturdays in August and December – for obvious reasons. I would have stopped and spoken to you all but I was late for a meeting on Silchester Estate.

Kind regards.

Judith

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**From:** David Collins [<mailto:david@future-conversations.com>]  
**Sent:** 22 August 2015 13:25  
**To:** [Cllr.Blakeman@rbkc.gov.uk](mailto:Cllr.Blakeman@rbkc.gov.uk)  
**Subject:** Re: Meeting on 9th September

Is there somewhere where surgery dates are published, as I do not know where to access that information (I can't see / find it online)?

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**From:** <[Cllr.Blakeman@rbkc.gov.uk](mailto:Cllr.Blakeman@rbkc.gov.uk)>  
**Date:** Saturday, 22 August 2015 10:15  
**To:** David Collins  
**Subject:** Re: Meeting on 9th September

As I passed you this morning it suddenly occurred to me that you may think we have a surgery today. However we do not hold one on the fourth Saturday in August because [REDACTED]  
Sorry if there was any confusion

Judith

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**From:** David Collins [<mailto:david@future-conversations.com>]  
**Sent:** Thursday, August 20, 2015 01:08 PM GMT Standard Time  
**To:** Cllr, Blakeman, Judith  
**Subject:** Meeting on 9th September

Dear Judith,

Please could you join us for our meeting on 9th September, if you are available to do so. We meet from 645pm, normally to around 8 or 830. If Peter is coming, I imagine there will be plenty for us to talk about.

David

Summer activities for young people and children

Check out the free or low cost activities on offer during the summer holiday  
<http://www.rbkc.gov.uk/summer>

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The Royal Borough of Kensington and Chelsea.

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