
From: Cllr.Holt@rbkc.gov.uk <[REDACTED]>
Sent: 30 May 2013 12:59
To: Cllr.Blakeman@rbkc.gov.uk
Subject: Re: SEVERE POWER SURGES AT GRENFELL TOWER AND RESIDENTS ARE LOSING THEIR APPLIANCES

I am appalled that someone has not dealt with this by now. If I were doing the investigation, my first question would be 'what has changed since which the spikes have occurred?'. As it is the building works which, so far as I know, are the only change, then the finger seems to point at them. The only other clue is that it seems to happen at night. What is going on in the area at night? Is it something to do with Electricity Board maintenance?

It is no good putting some junior employee of the TMO on to sorting it.

Tony

----- Original Message -----

From: Cllr.Blakeman@rbkc.gov.uk
To: [REDACTED]
Sent: Thursday, May 30, 2013 12:43 PM
Subject: RE: SEVERE POWER SURGES AT GRENFELL TOWER AND RESIDENTS ARE LOSING THEIR APPLIANCES

Thank you Tony - this is becoming a complete nightmare - alas, the incompetence of the TMO! The problem with unplugging everything is that everyone will lose the food in their fridges - and of course the horse has already left the stable now anyway.

Judith

From: Cllr.Holt@rbkc.gov.uk [REDACTED]
Sent: 30 May 2013 12:46
To: Cllr, Blakeman, Judith
Subject: Re: SEVERE POWER SURGES AT GRENFELL TOWER AND RESIDENTS ARE LOSING THEIR APPLIANCES

Dear Judith,

I was surprised to hear from another blog from the residents that the spike problem was still not resolved. A bomb needs to be placed beneath whoever is responsible.

May I recommend a very simple protection. Everyone should be advised to unplug all appliances from the sockets when they are not being used.

Obvious, but obviously people are not doing it.

Tony

----- Original Message -----

From: Cllr.Holt@rbkc.gov.uk
To: Cllr.Blakeman@rbkc.gov.uk

Sent: Tuesday, May 28, 2013 1:17 PM

Subject: Re: SEVERE POWER SURGES AT GRENFELL TOWER AND RESIDENTS ARE LOSING THEIR APPLIANCES

Dear Judith,

Reflecting on what I said, there are 'spikes' and 'surges'. The former are what I was referring to. Even an electric lift motor can cause a spike, though not enough to cause damage. A surge is different and I do not know what can be the cause.

Are these spikes or surges?

Tony

----- Original Message -----

From: Cllr.Blakeman@rbkc.gov.uk

To: [REDACTED]

Sent: Tuesday, May 28, 2013 1:05 PM

Subject: RE: SEVERE POWER SURGES AT GRENFELL TOWER AND RESIDENTS ARE LOSING THEIR APPLIANCES

Dear Tony

Many thanks for this. Yes, monitoring equipment was installed last Friday, so I hope that the reasons for this ongoing problem can now be found and compensation made as required.

Kind regards.

Judith

From: Cllr.Holt@rbkc.gov.uk [REDACTED]

Sent: 28 May 2013 12:50

To: Cllr, Blakeman, Judith

Subject: Re: SEVERE POWER SURGES AT GRENFELL TOWER AND RESIDENTS ARE LOSING THEIR APPLIANCES

Dear Judith,

This is absurd if it is really true that appliances are being damaged due to power surges.

I am not an electrical engineer, but I seem to remember that surges can be caused by sudden changes of a major load on the system - 'on' or 'off'. It could be that such a major load is something to do with the building works. It is very difficult to find the source because the over-voltage does not last for long.

There has to be a monitoring equipment installed immediately, and left connected until the source is found. If this has not already been done, then that seems inexcusable.

When the source is found, the owner of the source must pay recompense to the unfortunates who have suffered.

Though I am no expert, if I can help, let me know.

Tony

----- Original Message -----

From: [Grenfell Tower Leaseholder's Association](#)

To: [Judith Blakeman](#)

Cc: [mma dent coad](#) (; [Robert Black](#) ; [pdunkerton@kctmo.org.uk](#) ; [laura.johnson@rbkc.gov.uk](#) ; [Jonathan Bore](#) (; [Janet Seward](#) (; [ColinChiles@Leadbitter.co.uk](#) ; [Camilla Horrox](#) (; [Amanda Johnson](#) (; [shaylorc@parliament.uk](#) ; [cldr.williams@rbkc.gov.uk](#) ; [cldr.will@rbkc.gov.uk](#) ; [cldr.weatherhead@rbkc.gov.uk](#) ; [cldr.weale@rbkc.gov.uk](#) ; [cldr.warrick@rbkc.gov.uk](#) ; [cldr.wade@rbkc.gov.uk](#) ; [cldr.taylor@rbkc.gov.uk](#) ; [cldr.rutherford@rbkc.gov.uk](#) ; [cldr.rossi@rbkc.gov.uk](#) ; [cldr.read@rbkc.gov.uk](#) ; [cldr.pascall@rbkc.gov.uk](#) ; [cldr.palmer@rbkc.gov.uk](#) ; [cldr.paget-brown@rbkc.gov.uk](#) ; [cldr.o'neill@rbkc.gov.uk](#) ; [cldr.neal@rbkc.gov.uk](#) ; [cldr.moylan@rbkc.gov.uk](#) ; [cldr.mosley@rbkc.gov.uk](#) ; [cldr.mingay@rbkc.gov.uk](#) ; [cldr.mills@rbkc.gov.uk](#) ; [cldr.mason@rbkc.gov.uk](#) ; [cldr.marshall@rbkc.gov.uk](#) ; [cldr.mackover@rbkc.gov.uk](#) ; [cldr.lindsay@rbkc.gov.uk](#) ; [cldr.lightfoot@rbkc.gov.uk](#) ; [cldr.jones@rbkc.gov.uk](#) ; [cldr.husband@rbkc.gov.uk](#) ; [cldr.holt@rbkc.gov.uk](#) ; [cldr.b.hoier@rbkc.gov.uk](#) ; [cldr.healy@rbkc.gov.uk](#) ; [cldr.hargreaves@rbkc.gov.uk](#) ; [cldr.gardner@rbkc.gov.uk](#) ; [cldr.Freeman@rbkc.gov.uk](#) ; [Cllr Foreman](#) (; [cldr.Feilding-Mellen@rbkc.gov.uk](#) ; [cldr.faulks@rbkc.gov.uk](#) ; [cldr.donaldson@rbkc.gov.uk](#) ; [cldr.condon-simmonds@rbkc.gov.uk](#) ; [cldr.collinson@rbkc.gov.uk](#) ; [Cllr Coleridge](#) (; [cldr.coates@rbkc.gov.uk](#) ; [cldr.caruana@rbkc.gov.uk](#) ; [cldr.Campion@rbkc.gov.uk](#) ; [cldr.e.campbell@rbkc.gov.uk](#) ; [Cllr Campbell](#) (; [cldr.buxton@rbkc.gov.uk](#) ; [cldr.f.buxton@rbkc.gov.uk](#) ; [cldr.Buckmaster@rbkc.gov.uk](#) ; [cldr.borwick@rbkc.gov.uk](#) ; [cldr.barkhordar@rbkc.gov.uk](#) ; [cldr.Ahem@rbkc.gov.uk](#) ; [Merrick Cockell](#) ; [abosnjakszekeres@kctmo.org.uk](#) ; [srumble@kctmo.org.uk](#) ; [jjones@kctmo.org.uk](#) ; [Eddie daffam](#) ; [Francis O'Connor](#) ; [Sacha Jevans](#) ; [staffordt@parliament.uk](#) ; [pmaddison@kctmo.org](#) ; [REDACTED] ; [REDACTED] ; [Daniel Wood](#) ; [jpretorius@kctmo.org.uk](#)

Sent: Tuesday, May 28, 2013 11:33 AM

Subject: SEVERE POWER SURGES AT GRENFELL TOWER AND RESIDENTS ARE LOSING THEIR APPLIANCES

Dear Cllr Judith Blakeman,

I have written to Ms Laura Johnson the Director of Housing at RBKC dated 23rd May 2013 and yet to hear from her.

Just to update you and for your prompt action, during the weekend and particularly on Monday we had severe power surges throughout the night and they have been continuing right through the morning. For us it does not matter who is responsible, but one thing is for sure we are losing our electronic appliances very fast due to the power surges. It is our obligation as residents to refer back to the TMO/EMB who should follow their obligation. Protecting resident's interest should be the utmost priority for the TMO/EMB/KALC/COUNCIL/POWER SUPPLIER. Passing on the responsibility when residents' welfare is at stake is wholly unacceptable. It has already created frustration and unhappy residents.

The problem is becoming months old and TMO and KALC (Leadbitter) has come up with two explanations in layman terms, but we do not find this explanation credible.

The explanation given by the Director of Asset and Management and Regeneration Mr Peter Maddison to our Local Councilor Judith Blakeman dated 24th May 2013 was, *"There are lots of theories about the possible cause of this problem, but we are lacking in hard facts. It is possible that the power surges are tripping out the water pumps leading to the intermittent water supply. We are trying to validate this and identify an appropriate solution."*

To date 7 residents have reported specific problems, apparently caused by power surges. - We repute this assertion by Mr. Peter Maddison and it's not true and we are sure that most of the resident are affected by this power surges.

We can report that Leadbitter is not at this time carrying out any works which involve high voltage electricity. We would also say, that surges of this nature, could only come through the transformer located in the tower basement, from the Grid. We have suggested that the TMO contact DNO (UKPN) for further investigation.

We have advised the TMO of this as the question had come up in a meeting with them."

Cllr. Judith Blakeman informed us dated 24th May 2013, *"I think Ms. Johnson was suggesting that you should contact the insurers for your household contents in the first instance until such time as we have more information."*

The explanation given by the Director of Housing **Ms Laura Johnson** dated 23rd May 2013. *"I have also asked Leadbitters if these surges can be explained at all by the development (although I think this is very unlikely as they do not access the same power source as Grenfell Tower). My initial thoughts are that this is a problem with the power supplier rather than anything to do with the TMO or KALC but I and the TMO will look into it"*.

Leaflet dated 24th May 2013 from Siobhan Rumble, "In addition metering equipment has been installed on site, which will provide us with details of any further surges to Grenfell tower. This information will enable us to indentify the cause of these issues and agree necessary works."

The inspection carried out by the TMO contractor RGE individual flats came out normal. Could you please also confirm that the TMO/EMB has identified the cause of the further power surges since they have installed the metering equipment. Residents are continuing to lose their appliances; this is a very serious matter. We are quite shocked and surprised that the TMO/EMB/Leadbitter/Power suppliers are taking so long to fix the problems while working on the KALC is ongoing with no problem in the world. It is extremely frustrating. What do they take us for?

We wait to hear from you immediately.

Best Wishes,

Tunde Awoderu

Vice Chairman

On behalf of Grenfell Tower Leaseholder's Association and Residents of GT

The Royal Borough of Kensington and Chelsea.

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