
From: Edward Daffarn <[REDACTED]>
Sent: 06 February 2017 16:56
To: Millicent Williams
Cc: [REDACTED] Clare Dewing
Subject: Re: Grenfell Tower lifts

Dear Ms Williams,

Please can the TMO explain why one of our lifts is not working and has been out of service this weekend and all day today?

Residents were led to believe that the TMO had organised for the lifts to be cleaned, properly serviced and returned to working order by the end of the weekend.

The interior of both lifts are absolutely filthy and it appears that NO SERVICE of the lifts has taken place. All the contractors appear to have done is Hoover the inside of the lift shaft.

Using the Freedom of Information Act 2006 I would like to request that the TMO provide me with evidence that the lifts were scheduled to be fully serviced as we have requested and been told would be the case by the TMO.

Please provide me with a copy of the contract between the TMO and the lift company engaged with these works.

Please can the TMO also provide me with evidence that the lifts were fully serviced following the Grenfell Tower Improvement Works as has been claimed by Mr Maddison? Please provide me with the contract that shows that the lifts were fully serviced.

I am sure that you can understand how frustrating it is for residents to be led to believe that our lifts were to be fully serviced only to find that they have broken down within 24 hours of the contractors leaving the site!

Regards,

Edward Daffarn

From: Millicent Williams <mwilliams@kctmo.org.uk>
Sent: 27 January 2017 17:12
To: [REDACTED]
Subject: Lancaster West Residents Meeting

Good afternoon Mr Daffarn

I trust that this email finds you well.

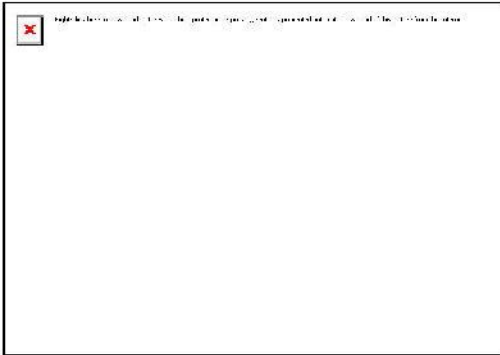
Just to let you know although you may have already heard, The above meeting is taking place on **Thursday 9th February 2017 at 7pm-8pm**. Peter Maddison is the guest speaker. This is a good opportunity for you to attend and raise any queries/questions you may have.

I am still moving forward on the matters you and your neighbour mentioned and will keep you informed with any updates.

Kind regards



Millicent Williams | Neighbourhood Officer | Latimer Office
Kensington & Chelsea TMO | 1 Station Walk | Lancaster West Estate | London | W11 1AH
www.kctmo.org.uk



Kensington and Chelsea Tenant Management Organisation

www.kctmo.org.uk

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Tel: [REDACTED]
Email: mwilliams@kctmo.org.uk

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