

185 Grenfell Tower  
Grenfell Road  
Ladbroke  
W11 1TB

21<sup>st</sup> June 2015

Dear Judith,

Please could you help me with the ongoing refurbishment works at Grenfell Tower, the TMO, and Rydon Contractors.

A number of promises were made to me in 2014 about the works which were to happen in my home, the positioning of a new heat interface unit, piping, and the overall quality of work to be completed. I agreed to the work proceeding based on what I was told at the time.

The TMO and Rydon now want to break those promises, and as a resident here I have found no recourse or group that either organisation will respect or listen to. They simply want to break all their promises, and have threatened other residents who have challenged them. I no longer want the works to proceed in my home under these new conditions.

The heat interchange unit solution now being proposed is dangerous, unsightly, and of a poor quality. Some people have had it already installed, and almost half of those people are unhappy with the result.

Please could you support me to ensure that the TMO and Rydon respect their promises, deliver a solution which works for my home, and that they do so to a satisfactory and slightly standard?

Thank you and Best Wishes,

David Collins

