
From: Nick Rendle <nrendle@kctmo.org.uk>
Sent: 06 February 2014 12:23
To: 'J BLAKEMAN'; Cllr.Blakeman@rbkc.gov.uk
Cc: Angela Bosnjak-Szekeres
Subject: RE: Operations Committee - Visitor Parking Briefing

Dear Cllr Blakeman,

The issue arising with the parking ticket to a GP on the Registered Provider's land would not occur under our proposed new arrangements, so long as the GP's car displayed their Doctor's badge. Whilst this is not explicitly stated in our public policy document, it is specified in the underlying contractual agreement with the Council's operatives, NSL. The instruction to their staff will simply be to enforce on the same terms as public highways, excepting that they are checking for valid TMO permits rather than valid RBKC street-parking permits.

In respect of the Grenfell Tower nursery, I would note that there is a general strategic problem in that Corporate Property are directed to obtain market rent for all lettings in the General Fund, with occupiers required to seek subsidy from other RBKC departments (Arts, Family Services etc) if considered appropriate. I have highlighted that this does not necessarily apply to HRA property, since we may well want to maintain sub-market rents to occupiers who directly benefit estate residents. I am already in discussions with the Council's Corporate Property officers and Housing staff in an attempt to agree investment principles around this area - and so would be grateful for any update you may have about the specifics of the Grenfell Tower nursery.

My regards

Nick Rendle
Business Development Manager



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From: J BLAKEMAN [mailto:[REDACTED]]
Sent: 06 February 2014 12:03
To: Nick Rendle; Cllr.Blakeman@rbkc.gov.uk
Cc: Angela Bosnjak-Szekeres
Subject: Re: Operations Committee - Visitor Parking Briefing

Dear Mr. Rendle

Thank you, this clarifies things for me.

I did some time ago have an issue with a registered housing provider where a GP was called out urgently and received a parking ticket for what was an essential call. I don't see how situations such as this would be addressed by the new proposals and perhaps this is something that can be looked into?

I think I probably misled you on the issue of the Grenfell Tower Under 3s Creche. The concern I outlined is that for years the Creche has had its rental waived by the TMO (previously the Council had agreed to pay the rent, which it did for some time and then stopped paying - at which point it was waived by the TMO).

Grenfell Tower, as you know, is being refurbished, and the Creche is to be re-provided, with new purpose built ground floor facilities directly connected to the external play area, a huge improvement on the current position. Unfortunately the Council's Property Services Department are now asking for a reduced rental of £33,000 p.a. for the new premises from the Creche - a reduction from what the Council claims would be the market rent of £44,000. Either way, there is no way the Creche could pay this without charging massive fees to their users, which would effectively mean that almost no one who lives on Lancaster West would be able to use it.

I have referred this problem directly to the Leader of the Council because it runs contrary to all the assurances given to ward councillors and the Estate residents that the current facility would be re-provided in the newly refurbished Tower. If this matter gets out, I am quite sure that all hell will break loose.

I am awaiting further information about this problem and will keep you updated.

Kind regards.

Cllr. Judith Blakeman

From: Nick Rendle <nrendle@kctmo.org.uk>
To: "Cllr. Blakeman@rbkc.gov.uk" <Cllr.Blakeman@rbkc.gov.uk>
Cc: Angela Bosnjak-Szekeres <abosnjakszekeres@kctmo.org.uk>
Sent: Thursday, 6 February 2014, 11:44
Subject: Operations Committee - Visitor Parking Briefing
Dear Councillor Blakeman,

Further to last weeks Operations Committee, I provide a short briefing on our proposals for visitor parking below.

I also noted your reference to the pending closure of a Childrens Services centre near Ladbroke Grove and the possibility of our providing facilities for their use on the estates. I would be grateful if you could let me know a few more details on this and I will then take-up the discussion with relevant RBKC officers.

Visitor Parking – Current Arrangements

All residents are entitled to one free visitor's permit per month, which can be used for 1-3 days, via a hand-written paper permit. These permits are issued by a large number of staff, without any central recording system.

In addition, all season parking permit holders are provided with a 'secondary permit' which is intended for use by their visitors when the resident's own vehicle is not parked on the estate. The nominal premise is that the permit is for use in an allocated bay only, so the 'secondary permit' might reasonably be used if the residents own vehicle is parked outside of the estate.

Unfortunately, this system is no longer operational – for many years we have instructed our enforcement contractors not to clamp or ticket any vehicle which is displaying a valid permit for the estate but parked in a different bay to that stated on the permit (as doing so invariably results

in a 'domino effect', whereby one vehicle parking outside of their allocated bay creates a chain of other vehicles parked outside of their allocated bays, all of whom are then penalised).

The impact of this means that the 'secondary permits' are widely misused – on any estate with more than a few parking bays, there is an obvious incentive to use both permits at the same time, since enforcement operatives cannot reasonably be expected to note the details of all permits displayed. Moreover, we have received multiple complaints from the Cremorne Estate Residents Association that 'secondary permits' for the estate are being sold to third parties. However, it is extremely difficult to substantiate these allegations.

Visitor Parking – Proposed Arrangements

As you are aware, over October-January we consulted all residents over our proposal to introduce a KCTMO parking policy. The policy is required to standardise management arrangements, to ensure we provide a consistent service to all residents, and is particularly necessary given the weakness of our current enforcement arrangements. A documented standard policy is required before RBKC will consider introducing Traffic Management Orders enabling their operatives to patrol estates as well as public highways.

The proposed policy on visitor parking is that the 'secondary permit' be withdrawn and all residents be entitled to two free visitor's permits per month valid for between 1-3 days, regardless of whether they purchase a season parking permit. To ensure an effective allocation system and ensure that bays are available, we propose that the visitor parking permits be valid for designated bays only and must be booked by contacting our offices on the previous working day.

I have attached the consultation materials which were sent to every household mid December 2013 (following initial mailings to season permit holders in October and public meetings in November). Our website includes further detail on the policy proposals, including a complete draft policy and information on proposed number of visitor's bays per estate.

See: http://www.kctmo.org.uk/subpage.php?main_id=24&sub_id=132

Board Approval

We will present a report to TMO Board in March, asking for approval of the new policy and including a detailed report on the consultation findings. Whilst this report is yet to be drafted, I note that the visitor parking proposals have generated some concern and so will include a specific section in my report on the differing options for managing visitor parking.


I hope this addresses your immediate queries but if you would like to discuss any of these matters in more detail, please contact me via any of the details below

Regards,

Nick Rendle
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