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**From:** Grenfell Tower Leaseholder's Association  
<grenfellleaseholdersassociation@hotmail.co.uk>  
**Sent:** 16 August 2013 14:18  
**To:** J BLAKEMAN  
**Cc:** cllr.atkinson@rbkc.gov.uk; Cllr.Foreman@rbkc.gov.uk; cllr.dentcoad@rbkc.gov.uk; camilla.horrox@trinitymirror.com; cllr.paget-brown@rbkc.gov.uk; Judith Blakeman; cllr.r.atkinson@rbkc.gov.uk; pmaddison@kctmo.org.uk; cllr.feilding-mellen@rbkc.gov.uk  
**Subject:** RE: Window dressing of GTRP not replacement of Window and faulty heating and hot water system

Dear Cllr. Judith Blakeman,

Thank you for your email dated 14<sup>th</sup> August 2013.

We thank you for recognising the frustration, anger and stress caused by the response from [REDACTED] and the TMO letters and also with the delaying tactics of the GTRP. You also witnessed it yesterday at the resident's event at the EMB office.

Now you have heard the position of the COUNCIL/TMO, we implore you to take action. We also refer to your email dated 17<sup>th</sup> June 2013 to be implemented NOW.

Assertion from your email dated 17<sup>th</sup> June 2013

**"We also expect remedial action to be effective and sustainable, not for the same or similar problems to re-emerge several months down the line. Thus far this has not happened. Many of these problems have now escalated to the point where residents' health and safety is in danger of being compromised, so the long-standing contention that there is no funding to address these problems is now neither valid nor acceptable".**

It is crucial that you pursue a robust and detailed solution to the problems you already highlighted in your email. We greatly appreciate all your time and effort on this as our local ward Councillor.

Best Wishes

**Tunde Awoderu**  
**The Vice chairman**  
**The Grenfell Tower Leaseholder's Association**

Date: Wed, 14 Aug 2013 19:31:32 +0100

From: [REDACTED]

Subject: Re: Window dressing of GTRP not replacement of Window and faulty heating and hot water system

To: grenfelleleaseholdersassociation@hotmail.co.uk; pmaddison@kctmo.org.uk

CC: cllr.atkinson@rbkc.gov.uk; cllr.foreman@rbkc.gov.uk; cllr.dentcoad@rbkc.gov.uk; camilla.horrox@trinitymirror.com; cllr.paget-brown@rbkc.gov.uk; cllr.blakeman@rbkc.gov.uk; cllr.r.atkinson@rbkc.gov.uk

Dear Tunde

I went to the exhibition of the proposals for the regeneration project today and I shall be at the meeting tomorrow. My two ward colleagues [REDACTED]

Like you, I was immensely shocked at the response from [REDACTED] about the insurance claims and I will be investigating this to see what can be done. It clearly has implications for every single TMO resident across the whole of the Borough and cannot be allowed to rest. I will do nothing until I have heard the explanation, which I understand we will receive at the second part of tomorrow's meeting.

Kind regards.

Judith

**From:** Grenfell Tower Leaseholder's Association <grenfelleleaseholdersassociation@hotmail.co.uk>

**To:** "pmaddison@kctmo.org.uk" <pmaddison@kctmo.org.uk>

**Cc:** "cllr.atkinson@rbkc.gov.uk" <cllr.atkinson@rbkc.gov.uk>; "Cllr.Foreman@rbkc.gov.uk" <cllr.foreman@rbkc.gov.uk>; "jjones@kctmo.org.uk" <jjones@kctmo.org.uk>; "cllr.dentcoad@rbkc.gov.uk" <cllr.dentcoad@rbkc.gov.uk>; "pdunkerton@kctmo.org.uk" <pdunkerton@kctmo.org.uk>; "Jonathan.Bore@rbkc.gov.uk" <jonathan.bore@rbkc.gov.uk>; "jseward@kctmo.org.uk" <jseward@kctmo.org.uk>; "camilla.horrox@trinitymirror.com" <camilla.horrox@trinitymirror.com>; "Amanda.Johnson@rbkc.gov.uk" <amanda.johnson@rbkc.gov.uk>; "Cllr.Williams@rbkc.gov.uk" <cllr.williams@rbkc.gov.uk>; "cllr.will@rbkc.gov.uk" <cllr.will@rbkc.gov.uk>; "Councillor.Weatherhead@rbkc.gov.uk" <councillor.weatherhead@rbkc.gov.uk>; "Cllr.Weale@rbkc.gov.uk" <cllr.weale@rbkc.gov.uk>; "cllr.warrick@rbkc.gov.uk" <cllr.warrick@rbkc.gov.uk>; "cllr-wade@rbkc.gov.uk" <cllr-wade@rbkc.gov.uk>; "Councillor.Taylor@rbkc.gov.uk" <councillor.taylor@rbkc.gov.uk>; "cllr.rutherford@rbkc.gov.uk" <cllr.rutherford@rbkc.gov.uk>; "Cllr.Rossi@rbkc.gov.uk" <cllr.rossi@rbkc.gov.uk>; "Cllr.Read@rbkc.gov.uk" <cllr.read@rbkc.gov.uk>; "cllr.pascall@rbkc.gov.uk" <cllr.pascall@rbkc.gov.uk>; "cllr.palmer@rbkc.gov.uk" <cllr.palmer@rbkc.gov.uk>; "cllr.paget-brown@rbkc.gov.uk" <cllr.paget-brown@rbkc.gov.uk>; "Cllr.O'Neill@rbkc.gov.uk" <cllr.o'neill@rbkc.gov.uk>; "cllr.neal@rbkc.gov.uk" <cllr.neal@rbkc.gov.uk>; "cllr.moylan@rbkc.gov.uk" <cllr.moylan@rbkc.gov.uk>; "Cllr.Mosley@rbkc.gov.uk" <cllr.mosley@rbkc.gov.uk>; "cllr.mingay@rbkc.gov.uk" <cllr.mingay@rbkc.gov.uk>; "cllr.mills@rbkc.gov.uk" <cllr.mills@rbkc.gov.uk>; "Councillor.Mason@rbkc.gov.uk" <councillor.mason@rbkc.gov.uk>; "cllr.marshall@rbkc.gov.uk" <cllr.marshall@rbkc.gov.uk>; "Cllr.Mackover@rbkc.gov.uk" <cllr.mackover@rbkc.gov.uk>; "cllr.lindsay@rbkc.gov.uk" <cllr.lindsay@rbkc.gov.uk>; "Councillor.Lightfoot@rbkc.gov.uk" <councillor.lightfoot@rbkc.gov.uk>; "Cllr.Jones@rbkc.gov.uk" <cllr.jones@rbkc.gov.uk>; "cllr.husband@rbkc.gov.uk" <cllr.husband@rbkc.gov.uk>; "Councillor.Holt@rbkc.gov.uk" <councillor.holt@rbkc.gov.uk>; "Councillor.Hoier@rbkc.gov.uk" <councillor.hoier@rbkc.gov.uk>; "Cllr.Healy@rbkc.gov.uk" <cllr.healy@rbkc.gov.uk>; "Councillor.Hargreaves@rbkc.gov.uk" <councillor.hargreaves@rbkc.gov.uk>; "cllr.gardner@rbkc.gov.uk" <cllr.gardner@rbkc.gov.uk>; "Cllr.Freeman@rbkc.gov.uk" <cllr.freeman@rbkc.gov.uk>; "Cllr.Faulks@rbkc.gov.uk" <cllr.faulks@rbkc.gov.uk>; "cllr.donaldson@rbkc.gov.uk" <cllr.donaldson@rbkc.gov.uk>; "cllr.condon-simmonds@rbkc.gov.uk" <cllr.condon-simmonds@rbkc.gov.uk>; "cllr.collinson@rbkc.gov.uk" <cllr.collinson@rbkc.gov.uk>; "Cllr.Coleridge@rbkc.gov.uk" <cllr.coleridge@rbkc.gov.uk>; "Councillor.Coates@rbkc.gov.uk" <councillor.coates@rbkc.gov.uk>; "Cllr.Carwana@rbkc.gov.uk" <cllr.carwana@rbkc.gov.uk>; "Cllr.Campion@rbkc.gov.uk" <cllr.campion@rbkc.gov.uk>; "Cllr.Campbell3@rbkc.gov.uk" <cllr.campbell3@rbkc.gov.uk>; "Cllr.Campbell@rbkc.gov.uk" <cllr.campbell@rbkc.gov.uk>; "cllr.buxton@rbkc.gov.uk" <cllr.buxton@rbkc.gov.uk>; "cllr.f.buxton@rbkc.gov.uk" <cllr.f.buxton@rbkc.gov.uk>; "Cllr.Buckmaster@rbkc.gov.uk" <cllr.buckmaster@rbkc.gov.uk>; "cllr.borwick@rbkc.gov.uk" <cllr.borwick@rbkc.gov.uk>; "Tim.Davis@rbkc.gov.uk" <tim.davis@rbkc.gov.uk>; "[REDACTED]" <[REDACTED]>; "maria.memoli@localgovernance.co.uk" <maria.memoli@localgovernance.co.uk>; "srumble@kctmo.org.uk" <srumble@kctmo.org.uk>; Daniel Wood <dwood@kctmo.org.uk>; Anthony Parkes <aparkes@kctmo.org.uk>; "[REDACTED]"



[redacted]; Francis O'Connor [redacted]; Eddie daffarn  
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<scrutiny@rbkc.gov.uk>; Judith Blakeman <cllr.blakeman@rbkc.gov.uk>

**Sent:** Wednesday, 14 August 2013, 17:08

**Subject:** Window dressing of GTRP not replacement of Window and faulty heating and hot water system

Dear Mr Maddison,

It is of paramount importance that we let the regular recipient of our email know of the mockery of the consultation process. They are determined to fool us with this PR exercise with the residents of Grenfell Tower.

Leaflet were distributed on 30<sup>th</sup> July 2013 to confirm that Ms Siobhan Rumble the Area Manager of Lancaster West Estate and also Income Manager on TMO, invite the residents of Grenfell Tower to attend events designed to give residents the opportunity to meet with the project team and raise any questions or concerns.

On the 12th August 2013, after being left to suffer from the after effects of the power surges for over two months, the residents of Grenfell Tower received a letter from Siobhan Rumble and this time her position was described as Neighbourhood Manager at Lancaster West and not Income Manager of TMO. They have decided to offer a goodwill payment of £200 per affected household. This offer is not an admission of liability and is made without prejudice. It does not go near to covering the actual cost of damages, where TV's, fridges, washing machines and many other electrical equipment were lost.

When this matter is by no means resolved, we do not expect that emailing Siobhan would result in an automated message informing us that [redacted] Who has now taken over the responsibility? Who is now responsible for protecting corporate interests instead of the welfare of residents as a neighbourhood manager for LWE also Income manager of TMO? It does not seem to be sensible that the person in charge of managing the issue was [redacted] two days before 15<sup>th</sup> August 2013 and such a crucial meeting.

We the residents of Grenfell Tower would like to know whether our local councillors, especially Cllr Judith Blakeman are invited to any of the TMO's so called resident's consultation process. We asked that question directly to Cllr. Blakeman and yet to hear from her. We also made our position crystal clear to her in our earlier email. We believe without their supportive involvement towards the resident of Grenfell Tower, any local meeting is neither constructive nor meaningful. There is a high chance that the TMO would manipulate the circumstance so it looks favourably upon them. For instance, on the previous occasion when 25 residents attended to demand an explanation for the power surges, they were not there to hear about the colour of the cladding.

The colour of the cladding, design of the window must be left to the architect who has design the KALC project to compliment the GTRP project and Cllr. Coleridge the already shared his idea with residents. We quote "The cladding will also dramatically improve the appearance of the Tower in a way that complements the new academy and leisure centre being built on the adjacent site"

We wait to hear from you as matter of urgency

Best wishes

**Tunde Awoderu**

**The vice chairman**

**The Grenfell Tower Leaseholder's Association**

> From: srumble@kctmo.org.uk> To: grenfellleaseholdersassociation@hotmail.co.uk> Date: Tue, 13 Aug 2013 22:04:27 +0100> Subject: Out of Office: Mr Awoderu- GTLA- Formal Complaint ref: 100670> >

Thank you for your email.> > [redacted] please contact  
Anthea Durand or Kiran Singh.> > Thank you> > > Siobhan Rumble> Neighbourhood Manager Lancaster  
West> Income Manager TMO> > > > >

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