
From: David Collins <david@future-conversations.com>
Sent: 29 January 2016 10:40
To: Peter Maddison; Edward Daffarn; [REDACTED]
Cc: William Thompson; Complaints
Subject: Re: Further complaints at Grenfell Tower

Dear Peter,

In the absence of any response from yourself I have now reported the Emergency Lighting on the Stairs (Fire Escape) in Grenfell Tower as not working approximately from the 2nd to the 15th floor.

Given the danger no emergency lighting on these floors poses I felt the need to raise this escalate this issue.

The TMO Repairs reference number is 201556078.

I would also like this to be investigated as a complaint. Given the seriousness and danger to life posed by not having emergency lighting on the fire escape route from Grenfell Tower it is unacceptable to receive zero response to the initial matter which was raised three days ago.

Yours sincerely,

David Collins

From: Edward Daffarn <[REDACTED]>
Date: Friday, 29 January 2016 at 09:45
To: [REDACTED] <[REDACTED]>
Cc: David Collins <david@future-conversations.com>, William Thompson <[REDACTED]>
Subject: Re: Further complaints at Grenfell Tower

Dear Judith,

I don't know who to raise this matter with at the TMO as no-one there seems to give a damn about Grenfell Tower anymore.

Anyway, I would like you to know that the front entry lock to our tower block has been broken since Rydons turned the power off last Tuesday.

Residents do not feel safe without a lock to our front door especially in light of the fact that we believe a burglary took place in Grenfell Tower a couple of weeks ago.

Also, sad to say, more rubbish has collected in entry/exit to Grenfell Tower without the TMO taking any action.

Yesterday, a door stored in the hallway came crashing down and almost landed on a group of residents passing by!

Thank you for your assistance with this matter.

Regards,

Edward Daffarn

134 Grenfell Tower