
From: Peter Maddison <pmaddison@kctmo.org.uk>
Sent: 13 December 2013 08:19
To: [REDACTED]
Subject: Re: Grenfell Tower Drop-In

Dear Cllr Blakeman

Thank you for your feedback and comments.

I think we need to get a newsletter out to residents early in the New Year giving feedback on the consultation, inviting residents who haven't yet attended to come long to a further drop-in and confirming the proposed scope of work.

I agree with your comments on the wording of the energy apportionment question. I will take a closer look at this and make sure we are clearer about what we are actually asking ahead of the next session.

Best wishes

Peter

Director of Assets and Regeneration

t: [REDACTED]

m: [REDACTED]

a: The Network Hub, 292a Kensal Road, London, W10 5BE

From: J BLAKEMAN [mailto:[REDACTED]]
Sent: Thursday, December 12, 2013 06:15 PM
To: Peter Maddison
Cc: Claire Williams
Subject: Grenfell Tower Drop-In

Dear Mr. Maddison

I attended the drop-in at around 5 pm. It was buzzing and full of residents.

I am concerned at the amount of misinformation that others are feeding them, for example:

- There is not going to be a replacement crèche
- There is not going to be a new outdoor playground for the crèche
- "They" are not going to put double glazing in; "they" are only saying this to keep us quiet.

Several people mentioned these three matters when I spoke to residents. This is very dispiriting. All the leaflets that have been put round say these things *are* going to happen, yet the messages are either not getting through or are being immediately denied by others who repeat lies long enough for them to become the accepted truth. I hope I put a few people right this afternoon.

I was also concerned about the question that read "Do you want to stay on the same apportionment, ie not have the hot water and heating metered? This means there is no reason for anyone to use the system prudently, and could lead to higher bills to be apportioned". My first language is English but I struggled with that; I shudder to think what it meant to some of the other people there.

I assume it meant "if we keep to the current payment system, then residents can leave the heating and hot water on for as long as they like and everybody will have to pay a share of the cost. So residents won't have to be careful about how they use the heating and hot water".

I was told the question was passed by "Communications". Oh dear!

Kind regards.

Cllr. Judith Blakeman

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