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**From:** jmlakeman [mailto:jmlakeman@rbkc.gov.uk]  
**Sent:** 09 November 2015 09:26  
**To:** [redacted]  
**Cc:** 'Cllr.Atkinson@rbkc.gov.uk'  
**Subject:** Mr. F. Barakat, 92 Grenfell Tower, Lancaster West W11  
**Attachments:** 92 Grenfell appointment letter.pdf

Dear Fahed

I am afraid the problem is that you are not living at the flat at the moment and you have tenants. As a landlord you have an obligation to provide heating and hot water for them, so I don't think there is anything else we can do to assist you at the moment. The TMO will – either by pursuing the legal option or if you keep the appointment – insist on connecting the heating unit in the hallway.

I have had a very unproductive meeting with Mr. Maddison and Ms. Jevans, who is his manager and they are adamant that they will not change anything until they review the matter once all the other works are carried out. They expect/hope that when residents see the alternative of the unit in the kitchen and all the compromises that this requires within the flats, then people will be happy to remain with their units in the hallways.

Cllr. Atkinson and I are very unhappy with this response but I don't think there is anything more we can do at this stage.

Sorry.

Judith

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**From:** Fahed Barakat [mailto:[redacted]]  
**Sent:** 06 November 2015 13:00  
**To:** Cllr, Blakeman, Judith  
**Subject:** RE: Mr. F. Barakat, 92 Grenfell Tower, Lancaster West W11

Dear Cllr Blakeman

Thank you for your emails with the Mr Maddison and the TMO. I have tried to send you email at the time in reply to your last email however it seems I forgot to send it and it remained in my draft folder.

I have received a letter (attached) from Claire Williams dated 30 Oct explaining that they have scheduled an appointment for the HIU to be installed in the hallway on the Tues 10 Nov and adding that if access is refused then they would refer this to our legal team which would obtain an injunction to allow these works to continue. Additionally I have received no response from Mr Madisson in over a month.

The TMO have advertised that they would be able to provide portable heaters for people who are not connected. However I have called Claire Williams many times and was unable to get through. I have left messages and received no callback to arrange the heater or discuss the HIU.  
I intend to attend the Saturday Cllr meeting too to discuss the matter further.

Many thanks  
Regards  
Fahed

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From: [Cllr.Blakeman@rbkc.gov.uk](mailto:Cllr.Blakeman@rbkc.gov.uk)  
To: [REDACTED]  
CC: [CllrR.Atkinson@rbkc.gov.uk](mailto:CllrR.Atkinson@rbkc.gov.uk)  
Subject: FW: Mr. F. Barakat, 92 Grenfell Tower, Lancaster West W11  
Date: Mon, 26 Oct 2015 15:34:27 +0000

I think we are pushing our luck a bit here!

Judith

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**From:** Cllr, Blakeman, Judith  
**Sent:** 26 October 2015 15:34  
**To:** Maddison, Peter: RBKCTMO Ltd; 'Claire Williams'; Tmo S Jevans; Robert Black  
**Cc:** Cllr, Atkinson, Robert; Cllr, Lasharie, Beini  
**Subject:** Mr. F. Barakat, 92 Grenfell Tower, Lancaster West W11

Dear Mr. Maddison

Mr. Barakat is suggesting that the heating and hot water system in his flat is not connected to the HIU installed in his hallway since he has asked for it to be removed to the kitchen and it would just be an addition expense and effort to connect it twice over.

In the meantime, as it is now getting colder, he has asked whether the TMO can supply some portable heaters for his flat.

Kind regards.

Cllr. Judith Blakeman