
From: Judith Blakeman <[REDACTED]>
Sent: 17 June 2017 06:38
To: cllr.blakeman@rbkc.gov.uk
Subject: FW: Grenfell Tower
Attachments: Residents' Report Back 16 July 2015.rtf

From: Peter Maddison [<mailto:pmaddison@kctmo.org.uk>]
Sent: 16 July 2015 22:53
To: [Cllr.Blakeman@rbkc.gov.uk](mailto:cllr.blakeman@rbkc.gov.uk)
Subject: FW: Grenfell Tower

Dear Councillor Blakeman

Thank you for copying me into this letter.

I do not intend to respond to your letter in detail at this time, however, I wish to point out some areas of factual inaccuracy before this information is distributed any further.

1. You state that "Residents may be left without hot water services for more than the two days". In reality this could be 4 to 5 days.
2. At Saturday's meeting, I did not "acknowledge that there was no proper consultation on the changed decision". As you are aware, we agreed with residents that we would consult them on a one to one basis and we have discussed matters with the individual residents in the context of their individual requirements.
3. We did not say that the "boiler would be flush with the wall". We said that the HIU cupboard would be flush with the shelving unit.
4. KCTMO has a very clear complaints policy and a number of residents who attended the meeting on Saturday have used it quite extensively in the past. It is quite misleading to suggest that it is difficult to raise issues with us. We hold regular and frequent drop in sessions in the block in addition to a wide range of other potential points of contact. As you are aware, some residents have been actively encouraging residents not to engage with Rydon and KCTMO to serve their own agenda.
5. I would question whether your statement "the out of hours service is a disaster" is a balanced statement that can be supported by facts.
6. The allegation that "some Rydon workers were being very aggressive and threatening towards [residents]" is very serious, but has not been supported by any specific example or evidence to support this statement.

I think it is very important that we get clear and accurate information out to our residents.

There is a significant risk of miscommunication and confusion if residents are receiving different or conflicting messages from officers and a member of the KCTMO Board.

I would welcome an opportunity to discuss these issues with you.

Yours sincerely

Peter Maddison
Director of Assets and Regeneration



t: [REDACTED]
m: [REDACTED]
a: The Network Hub, 292a Kensal Road, London, W10 5BE

Before printing, please think about the environment

From: Judith Blakeman [[mailto:\[REDACTED\]](mailto:[REDACTED])]
Sent: 16 July 2015 17:58
To: Peter Maddison
Subject: Grenfell Tower

Dear Mr. Maddison

Attached please find a copy of our report back to residents, which we have also sent to Victoria Borwick MP as background information for her meeting tomorrow. Residents will not receive it until the weekend, although I have also forwarded it to Mr. Collins, who will have sent it to Mr. Daffarn.

Kind regards.

Cllr. Judith Blakeman

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Summer activities for young people and children

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