
From: Judith Blakeman <[REDACTED]>
Sent: 03 January 2016 16:43
To: cllr.blakeman@rbkc.gov.uk
Subject: FW: Process Ref: 234855. Add: 44 Grenfell Tower

-----Original Message-----

From: Turufat [mailto:[REDACTED]]
Sent: 02 January 2016 19:22
To: Complaints@kctmo.org.uk
Cc: Blakeman
Subject: Process Ref: 234855. Add: 44 Grenfell Tower

Dear Complaints team

Process Ref 234855

I am writing this letter to proceed to the next stages of the complaints procedure.

I have received a letter from Mainu Miah on the 30th December 2015 with the outlined of 3 issues.

1- the missing appointment compensation of £20 pounds is like a slap in my face, I have missed my full day job payment of [REDACTED]

2 - re decoration that has been viewed and witnessed by Surveyor John.

3 - re my kitchen flooring, I will prove that Ben and the guy who did the job admitted that he did the damage on my flooring and I have all the prove and wittiness for that.

First of all it is very upsetting and worried that you have contacted such a denial company that goes to decent people home and they do whatever they want (damage) and they have a way of getting out of it and on your letter you have a courage to say "Unfortunately I am unable to progress this matter any further". This is very upsetting, I am taking about my HOME, not a shelter, not a hotel room or guest room.

I will make sure I will do all it take to make them to pay the price and to prevent future incident in my community. I have all the telephone record with Ben about this incident and he knows what he exactly said to me including the guy who done the job and I kindly ask you to investigate closely before he and his company goes to embarrassment in public.

I hope to your response as soon as possible.

Kind regards

Turufat Yilma
44 Grenfell Tower
Grenfell Road
W11 1TG

Sent from my iPad

The Royal Borough of Kensington and Chelsea.

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