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**From:** Peter Maddison <pmaddison@kctmo.org.uk>  
**Sent:** 03 September 2015 16:01  
**To:** 'David Collins'  
**Cc:** councillor blakeman; cllr.r.atkinson@rbkc.gov.uk; Siobhan Rumble; Claire Williams  
**Subject:** RE: Security at Grenfell Tower

Dear David

Thank you for bringing this to our attention.

We will get the Door Entry Contractor to look into this matter.

We will be happy to discuss security issues when we meet.

Regards

Peter

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**From:** David Collins [<mailto:david@future-conversations.com>]  
**Sent:** 03 September 2015 11:18  
**To:** Peter Maddison; Siobhan Rumble; Claire Williams  
**Cc:** councillor blakeman; [cllr.r.atkinson@rbkc.gov.uk](mailto:cllr.r.atkinson@rbkc.gov.uk)  
**Subject:** Security at Grenfell Tower

One of the conversations we had at our meeting last night was about security at Grenfell Tower. It has come to our attention (via the OWL updates and other residents) that there have been two attempted break-ins within the tower in the last couple of months.

This is obviously a concern for all residents. We talked about our role in being observant and aware of who is coming in to the building. But we know we cannot be all places at all times. And we want to reduce the opportunity for unwanted people to enter the tower, or for them to be deterred from any criminal activity even if they can get in.

It has come to our attention that there is a way to use the security system to gain access to the tower without the need for a key fob. **If you "Call" flat 66 the door simply unlocks itself.** The resident in flat 66 has been wondering why she so many people buzz her flat (but ring off quickly or are not there when she picks up the intercom). She mentioned this to someone in her family, and they told her about this shortcut around the security door. I tried it myself last night, and the door simply opens. I have no idea if the shortcut works for other flat numbers. This is clearly a shortcut which is commonly known, given that flat 66 receives many bogus "calls". Please can this be rectified immediately? And can the technicians check there are no other similar shortcuts?

We also discussed a few ideas for how to improve security:

1. Security cameras working – we do not know if they work, and if they do not we want them to be working
2. Signs to let people know on entrance they are on CCTV: "smile you are on CCTV", or other signage
3. A receptionist / security presence in the entrance to the tower
4. A security camera on each landing (someone could get out of the lift – where there is a camera – on floor 17, and then walk down the stairs to floor 10 before attempting a break in)

I am sure there are many more, and we would appreciate being able to think through with you all possible ideas about how we could improve security for the tower. As immediate concerns, please could the security door be fixed, and could you let us know about the cameras that do exist, signage, etc?

Thanks,

David

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Public meeting to discuss Post Office proposals to close Earls Court branch.

Tuesday 8 September, 7pm to 9pm. St Cuthbert's Church, 50 Philbeach Gardens, SW5 9EB.

Come along and have your say <http://www.rbkc.gov.uk/postoffice>

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