
From: Edward Daffarn [REDACTED]
Sent: 18 November 2016 10:15
To: David Benson
Cc: [REDACTED] Clare Dewing
Subject: Re: Complaint

Dear David,

I hope that you are well and that you are enjoying your role in the ongoing development of the Kensington Aldridge Academy. I also would like to thank you for getting back to me personally.

I had written two emails to Ms Rieder that I never received a response to concerning the lack of supervision of KAA pupils as they leave school at the end of the day and congregate around the base of Grenfell Tower and in the Grenfell Tower playground. You may not be aware but the playground was not actually designed for children over 11 who are not accompanied by an adult.

Recently residents of Grenfell Tower who take their young children and infants into the playground are forced elsewhere when older children from KAA enter the playground and behave in an anti-social manner.

Residents have been forced to deal with gangs of pupils fighting, swearing etc and we do not believe that this is acceptable behaviour or that it is the responsibility of local residents to have to deal with sorting out this kind of disruptive activity.

We are concerned that there is no monitoring of KAA pupils as they leave the school premises to the south of the building and that they are able to run around the base of Grenfell Tower (sometimes on Boris bikes) causing upset to the more vulnerable members of our community.

We have raised these concerns with Councillor Blakeman and the local Lancaster West Residents Association and it would be heartening if the KAA was able to stop children entering the playground in school uniform and to position a teacher or pay for a community police officer to keep an eye on KAA pupils behaviour as they leave school around Grenfell Tower and along Station Walk at the end of the day. On a separate matter, it is a shame that some of the ideas that were put to the KAA some time ago about forging links with the local Lancaster West community have come to nothing, in particular, around issues like providing a method of encouraging local academically minded residents to become teachers or teaching assistants at the KAA and also the promotion of other employment opportunities among members of our Estate.

We were told by RBKC that the KAA would be a community school and that it would bring benefits to local people outside of it's educational role but we have seen little or no evidence of this happening.

To many in our community the KAA seems only interested in hiring out it's resources to groups that can afford to pay for them without regard for the disruption, traffic danger and noise nuisance this causes. Maybe now is the time for the KAA to start addressing how some of your resources can be used to benefit the community whose land was taken from us without regard and who face considerable negative impacts of having a school built in the heart of our run down and neglected estate?

Thank you for taking these matters seriously and I look forward to hearing back from you in due course.

I hope that you have no objections but I have taken the liberty of sharing this correspondence with Cllr Blakeman and the Chair of the Lancaster West RA.

Kind regards,

Edward

From: David Benson <d.benson@kaa.org.uk>
Sent: 17 November 2016 11:03

To: Melanie Rieder; Edward Daffarn
Subject: RE: Complaint

Hi Eddie,
I can send over the complaints process if you wish but before I do is this something I could help with? I am very sorry if someone here has failed to get back to you.
All best,
David

From: Edward Daffarn [REDACTED]
Sent: 16 November 2016 15:46
To: Information Requests
Subject: Re: Complaint

Dear Sir or Madame,
I would like to lodge a formal complaint against a member of your staff who has failed to respond to legitimate concerns that I have raised on two occasions in email correspondence.
Please can you inform me how to lodge this complaint?
Regards,
Edward Daffarn