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**From:** David Collins <david@future-conversations.com>  
**Sent:** 06 July 2015 10:29  
**To:** Judith Blakeman; Cllr.Blakeman@rbkc.gov.uk; cllr.r.atkinson@rbkc.gov.uk  
**Subject:** Re: Grenfell Tower Improvement Works

Dear Judith,

Thank you for this notification. Good news.

Please can an alternative location be found for this Saturday. I suggest that a more neutral location is required if an open dialogue is wanted, the sports centre would work.

I will provide the information you request in due course; although it may be later in the week as I am leading a three day leadership intervention these next few days and I will not have time to concentrate on anything else.

Please could you let me know why you need the CAD numbers?

Best Wishes,

David

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**From:** Judith Blakeman  
**Date:** Monday, 6 July 2015 10:15  
**To:** David Collins, <Cllr.Blakeman@rbkc.gov.uk>, <cllr.r.atkinson@rbkc.gov.uk>  
**Subject:** RE: Grenfell Tower Improvement Works

Dear Mr. Collins

We have now arranged for the TMO (Peter Maddison) and hopefully also Rydon to meet with the residents at the demonstration flat 145 Grenfell Tower this coming Saturday. You will receive a letter about this in the next couple of days.

In the meantime, can you please let me have the CAD crime number that the police will have given you when you reported the break in at your flat so that they can follow it up, also let us have the date that you reported it to the Estate Office.

The TMO have said that they are unaware of any e-mails – other than from Pilgrim Tucker – that have not received a reply, so if you can let us have examples, that will also be helpful.

Kind regards.

Cllr. Judith Blakeman

**From:** David Collins [<mailto:david@future-conversations.com>]  
**Sent:** 29 June 2015 14:41  
**To:** [Cllr.Blakeman@rbkc.gov.uk](mailto:Cllr.Blakeman@rbkc.gov.uk); [cllr.r.atkinson@rbkc.gov.uk](mailto:cllr.r.atkinson@rbkc.gov.uk)  
**Subject:** Grenfell Tower Improvement Works

Dear Councillors Atkinson & Blakeman,

It was very good to meet with you on Saturday at your surgery. It was good to feel (at last) like our concerns had been heard. As you could tell listening to us, there has been a lack of engagement with residents on our concerns, even though they are serious matters. The TMO has also more generally failed to discuss the change in promises made to residents about the heat interface unit, or engage with residents as a group in delivering a successful project, despite our wish to do so.

I promised to email you the questions we asked on the day.

1. Please could you take forward the safety issues of the proposed hallway location for the heat interface unit, and exposed pipework, in our homes – and perhaps most significantly in the homes of people who have already had it installed and where it could now be a hazard preventing them to escape their homes in an emergency?
2. Please could you seek the original heat interface unit solution which residents had agreed to in 2014, and which we feel is safe in our homes for our children and ourselves? Please can you ensure the completed work is going to be of an aesthetically high standard too, so it adds rather than takes away from our homes?
3. Please could you ask the TMO to meet with us and Rydon? To find a meaningful way forward. To have our concerns heard.

As you suggested the TMO say they are not engaging with Grenfell Tower residents because of one individual. As well as this being unprofessional and damaging to the relationship with all residents, individual experiences suggest that the TMO often fails to engage and respond to residents. This is a wider and more significant communication and leadership issue which I believe needs addressing.

Thank you again for the time on Saturday, and for taking these matters seriously. Thank you also for asking us to come back to meet you in two weeks time to discuss progress. Action is very much appreciated.

Best Wishes,

David

Ask Nick: Conversation and question time with Council Leader, Cllr Nick Paget-Brown.  
Thursday 9 July, 6pm to 8pm, Holy Trinity Brompton, SW7 1JA.

Submit your question and register to attend at <http://www.rbkc.gov.uk/asknick>

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The Royal Borough of Kensington and Chelsea.

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