
From: David Collins <david@future-conversations.com>
Sent: 26 January 2016 13:51
To: Judith Blakeman
Cc: Peter Maddison; Complaints; Cllr.Blakeman@rbkc.gov.uk;
cllr.r.atkinson@rbkc.gov.uk
Subject: Re: Grenfell Tower

Gary the manager has tried to argue with me about there being a problem here :-o. Rydon workers have come along with another manager and are helping some people with bags up stairs. A woman who often needs a wheelchair has been gotten a chair. Other residents who cannot walk the stairs are waiting. There is no heating. There is still no clarity about when things are going to work again. One resident went to the Lanc West TMO office and was told to speak to Lynda of Rydon (this was before Lynda came at 1327 and when she had no idea what was happening). There is still no sign of the TMO's Lancaster West Estate Manager.

Sent from my iPhone

On 26 Jan 2016, at 13:21, Judith Blakeman [REDACTED] wrote:

Dear Mr. Maddison

Can you please ensure that Cllr Atkinson and I receive a swift reply to this complaint.

Many thanks.

Cllr Judith Blakeman

From: David Collins [<mailto:david@future-conversations.com>]
Sent: 26 January 2016 13:16
To: Peter Maddison
Cc: Complaints; <Cllr.Blakeman@rbkc.gov.uk>; cllr.r.atkinson@rbkc.gov.uk
Subject: Waiting

Despite 10 days notice of there being no communal power between 10 and 1 today, there being notices about this and texts from TMO, no one has taken it upon themselves to notify residents power is still off and the lifts and security door not working. Women, children and elderly residents are waiting in the cold for the lifts to start working - with shopping, bags, etc. The Rydon RLO knew nothing of the problem when phoned by residents, Rydon workers just said they know nothing or have told residents to walk up the stairs. Nothing has been heard from TMO.

Sent from my iPhone