
From: jmlakeman [REDACTED]
Sent: 11 April 2016 16:45
To: 'Edward Daffarn'; 'ksingh@kctmo.org.uk'; Complaints@kctmo.org.uk
Cc: 'David Collins'
Subject: RE: Queries from Grenfell Tower Resident Association.

Dear Mr. Singh

For the avoidance of doubt and to ensure that this enquiry is recorded, I am forwarding it also to Complaints since I was asked to submit all enquiries to them some months ago.

Kind regards.

Cllr Judith Blakeman

From: Edward Daffarn [REDACTED]
Sent: 11 April 2016 07:39
To: ksingh@kctmo.org.uk
Cc: [REDACTED] David Collins
Subject: Fw: Queries from Grenfell Tower Resident Association.

Dear Kiran,

The Grenfell Tower Resident Association are holding a meeting of Lead Representatives on Tuesday evening 12th April. I would like to be able to provide feedback to my fellow Lead Representatives to some of the issues that myself and Antonio raised with you at the ARB Meeting last month.

Please can you inform us what action you have taken to address the fact that the front door of the new entrance at Grenfell Tower is very difficult to open for our community elders and mothers with pushchairs and young children? Please could you kindly inform us what timescale you envisage it will take for the front entrance door at Grenfell Tower to be adjusted to obtain easier opening?

During our meeting the subject of compensation for Grenfell Tower residents was raised and we asked you to investigate how the 1,500 pounds demanded as compensation by Grenfell Tower households is being considered by the TMO.

You informed the meeting that you would pursue our request through Peter Maddison. Please can you inform us how our legitimate request for compensation is being progressed?

Please can you confirm in writing that the TMO will ensure that Rydon completely re-service and repair the damage that they have caused to the lifts in Grenfell Tower?

We would expect this to include a full service of the lift mechanism (that is currently breaking down on an almost daily basis) and to return the interior of the lifts to their previous good condition. This would include replacing lift controls that are covered in contractors paint and renewing the floors of both lifts.

On Saturday a representative from the Grenfell Tower RA visited our local Councillors to report concerns of many residents regarding the fire alarm incident that occurred on the afternoon of Sunday 3rd April. This incident involved the setting off of an internal fire alarm and resulted in the fire smoke extractors

being activated throughout Grenfell Tower and the automatic shutting down of the communal heating system.

What is most concerning to residents is that it was the TMO's heating engineer that first appeared on the scene (and not the Fire Brigade!) and that there appears to be no link between the fire alarm being activated and the fire brigade at North Kensington fire station being notified.

Please can you confirm for residents that there is automatic communication with the local fire brigade when the fire alarm and smoke extractors are activated inside Grenfell Tower?

If there is no automatic communication between Grenfell Tower and the local fire brigade then how are the tenants and leaseholders meant to react to discovering a fire in the common parts of Grenfell Tower and who is responsible for shutting down the smoke extractors in the event of a false alarm?

Please can you update our community as to what is happening for residents who have the Heating Interface Unit placed in their hallways and who would like them moved to a more suitable and safe position inside their properties?

The TMO stated that they would be reviewing this situation at the end of the Grenfell Tower Improvement Works and making a decision as to whether they would undertake this remedial work? Please can you inform us what decision has been taken and how the TMO intend to communicate this decision to impacted residents?

Please can you confirm that the cctv situated in the lifts and in the entrance hallway is fully functioning and that the TMO is able to record and review footage from these cameras in the event of an emergency?

While we realise that you will not be able to answer all these questions before Tuesday evening we would much appreciate if you could respond to as many of the above queries as possible?

Thank you for your assistance with this matter.

Regards,

Edward Daffarn

On behalf of Grenfell Tower Resident Association.