
From: Betty Mwape [REDACTED]
Sent: 11 April 2016 22:48
To: Judith Blakeman
Subject: Re: Cllr Blakeman Enquiry Response to various cases - 29.1.16

Dear Judith Blakeman,

Since last response dated 29.01.16 I have heard no further information regarding the HIU unit that was placed in my hall way. Would you kindly enquire on my behalf on the progress regarding moving it.

Regards

Betty Kasote

From: Judith Blakeman [REDACTED]
Sent: 29 January 2016 12:26
To: [REDACTED]
Subject: FW: Cllr Blakeman Enquiry Response to various cases - 29.1.16

Dear Betty

Can you please let me know if you are content with this response?

Many thanks.

Judith
Cllr Judith Blakeman

From: Peter Maddison [<mailto:pmaddison@kctmo.org.uk>]
Sent: 29 January 2016 10:13
To: 'Cllr.Blakeman@rbkc.gov.uk'
Cc: (T) Complaints
Subject: Cllr Blakeman Enquiry Response to various cases - 29.1.16

Dear Councillor Blakeman

I am writing in response to your emails sent on Friday 14th January.

Some of the issues that you have raised are new and others are updates on previous enquiries that we have responded to.

I would be grateful if you would clarify whether there are any further pieces of casework where you are awaiting a response , or would like a further update on a previous enquiry. Can I suggest that you meet with myself and Yvonne Birch to help us ensure that we consistently provide the information you require and that the monitoring arrangements of complaints and enquiries works effectively?

The following is an update on the issues you have raised.

Ms Kasote – 41 Grenfell Tower

Claire Williams responded to your enquiry on 3rd December 2016.

By way of an update I would confirm the following:

- **Blinds:** Rydon have fitted the blinds in Ms Kasote's home on 7th January
- **Wardrobe damage:** This has been repaired
- **Paint damage:** We understand that this matter has been resolved. We have not been able to contact MS Kasote to confirm that she is satisfied with the outcome, but we will do so.

Having reviewed your original enquiry, I would add the following:

As you are aware, we have always maintained that each flat in Grenfell Tower has a slightly different layout and we adapt the design to the property in discussion with residents. Rydon met with Ms Kasote on in advance of the works and explained the scope and detail of the works.

In some one bed flats the shelving unit in the hallway is narrower than in the two bed flats and the HIU cupboard is not flush with the edge. I can confirm that this arrangement meets building regulations and fire safety requirements.

I also note that Ms Kasote would like the HIU to be relocated and we will keep this request on record pending a decision on this matter.

Please let me know if you would like any further information, or whether there are any other matters that you would like an update on.

Yours sincerely

Peter Maddison

Director of Assets and Regeneration

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