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**From:** Robert Black <rblack@kctmo.org.uk>  
**Sent:** 21 January 2016 09:40  
**To:** 'shah Ahmed'; Complaints\_Allowed  
**Cc:** Cllr.Blakeman@rbkc.gov.uk; cllr.atkinson@rbkc.gov.uk; cllr.lasharie@rbkc.gov.uk; Daniel Wood; Robert Black; Siobhan Rumble; Janice Jones; leader@rbkc.gov.uk; [REDACTED]  
**Subject:** RE: rotten black bags dropped next to the clute and near to my front door 156 Grenfell Tower for 4 days

Good Morning Mr Ahmed

Thank you for writing to me and lettering me know about this rubbish. I can only apologise that this happened and assure you that this will be removed as a matter of urgency.

I have sent your email to our Complaints Team to ensure that the issues you have raised are logged and assigned to the correct person.

Robert

**Robert Black**  
**Chief Executive**



[REDACTED] or [REDACTED]  
[www.kctmo.org.uk](http://www.kctmo.org.uk)  
346 Kensington High St, London W14 8NS

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**From:** shah Ahmed [REDACTED]  
**Sent:** 20 January 2016 22:20  
**To:** [REDACTED]  
**Cc:** [Cllr.Blakeman@rbkc.gov.uk](mailto:Cllr.Blakeman@rbkc.gov.uk); [cllr.atkinson@rbkc.gov.uk](mailto:cllr.atkinson@rbkc.gov.uk); [cllr.lasharie@rbkc.gov.uk](mailto:cllr.lasharie@rbkc.gov.uk); Daniel Wood; Robert Black; Siobhan Rumble; Janice Jones; [leader@rbkc.gov.uk](mailto:leader@rbkc.gov.uk)  
**Subject:** rotten black bags dropped next to the clute and near to my front door 156 Grenfell Tower for 4 days

Dear Cllr Judith Blakeman,

Please find attached picture of rotten black bag dropped on the floor next to the Clute for four days and next to my front entrance door. The doctor told me that, this could easily spread diseases and can cause serious health hazard. I was trying to call the TMO out of hour service ref: 2198394 at 8:20pm and 9:10pm dated 20.01.2016 to get their attention for them to send someone to remove them but without any success.

I strongly believe that and had years of bad experience most importantly during the catastrophic power surge at Grenfell Tower. The TMO's out of hour service are useless and waste of money.

I requested lady call Lynn, patsy and Eleen of out of hour service to provide me the contact detail of the complaint they are going to forward to the TMO so I can follow up first thing in the morning and they are unable to do so. I also requested them to forward the details to some individual but they refused my request. I also requested them to give me the contact detail of the Care taker of Grenfell Tower( Lancaster West Estate) and are not willing to do so.

As you may know I have been victim of this kind of anti-social element many times before and the Local TMO and the estate officer and the Area manager Ms Siobhan Rumble failed to protect me. I have been paying service charges for

them to provide me the standard of services and thousands occasion they have failed to do so. I have hundreds of pictures I intend to share with wider audiences soon.  
First instant I request you to look into this and please let me know.  
Best Wishes  
Shah Ahmed

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<http://www.rbkc.gov.uk/RBKCLocal>

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The Royal Borough of Kensington and Chelsea.

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