
From: David Collins <david@future-conversations.com>
Sent: 29 June 2015 14:41
To: Cllr.Blakeman@rbkc.gov.uk; cllr.r.atkinson@rbkc.gov.uk
Subject: Grenfell Tower Improvement Works

Dear Councillors Atkinson & Blakeman,

It was very good to meet with you on Saturday at your surgery. It was good to feel (at last) like our concerns had been heard. As you could tell listening to us, there has been a lack of engagement with residents on our concerns, even though they are serious matters. The TMO has also more generally failed to discuss the change in promises made to residents about the heat interface unit, or engage with residents as a group in delivering a successful project, despite our wish to do so.

I promised to email you the questions we asked on the day.

1. Please could you take forward the safety issues of the proposed hallway location for the heat interface unit, and exposed pipework, in our homes – and perhaps most significantly in the homes of people who have already had it installed and where it could now be a hazard preventing them to escape their homes in an emergency?
2. Please could you seek the original heat interface unit solution which residents had agreed to in 2014, and which we feel is safe in our homes for our children and ourselves? Please can you ensure the completed work is going to be of an aesthetically high standard too, so it adds rather than takes away from our homes?
3. Please could you ask the TMO to meet with us and Rydon? To find a meaningful way forward. To have our concerns heard.

As you suggested the TMO say they are not engaging with Grenfell Tower residents because of one individual. As well as this being unprofessional and damaging to the relationship with all residents, individual experiences suggest that the TMO often fails to engage and respond to residents. This is a wider and more significant communication and leadership issue which I believe needs addressing.

Thank you again for the time on Saturday, and for taking these matters seriously. Thank you also for asking us to come back to meet you in two weeks time to discuss progress. Action is very much appreciated.

Best Wishes,

David

Ask Nick: Conversation and question time with Council Leader, Cllr Nick Paget-Brown.
Thursday 9 July, 6pm to 8pm, Holy Trinity Brompton, SW7 1JA.

Submit your question and register to attend at <http://www.rbkc.gov.uk/asknick>

The Royal Borough of Kensington and Chelsea.
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