
From: Grenfell Tower Leaseholder's Association
<grenfellleaseholdersassociation@hotmail.co.uk>
Sent: 14 August 2013 17:09
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Judith Blakeman
Subject: Window dressing of GTRP not replacement of Window and faulty heating and hot
water system

Dear Mr Maddison,

It is of paramount importance that we let the regular recipient of our email know of the mockery of the consultation process. They are determined to fool us with this PR exercise with the residents of Grenfell Tower.

Leaflet were distributed on 30th July 2013 to confirm that Ms Siobhan Rumble the Area Manager of Lancaster West Estate and also Income Manager on TMO, invite the residents of Grenfell Tower to attend events designed to give residents the opportunity to meet with the project team and raise any questions or concerns.

On the 12th August 2013, after being left to suffer from the after effects of the power surges for over two months, the residents of Grenfell Tower received a letter from Siobhan Rumble and this time her position was described as Neighbourhood Manager at Lancaster West and not Income Manager of TMO. They have decided to offer a goodwill payment of £200 per affected household. This offer is not an admission of liability and is made without prejudice. It does not go near to covering the actual cost of damages, where TV's, fridges, washing machines and many other electrical equipment were lost.

When this matter is by no means resolved, we do not expect that emailing Siobhan would result in an automated message informing us that she is on leave until 9th September 2013. Who has now taken over the responsibility? Who is now responsible for protecting corporate interests instead of the welfare of residents as a neighbourhood manager for LWE also Income manager of TMO? It does not seem to be sensible that the person in charge of managing the issue was allowed to go on leave two days before 15th August 2013 and such a crucial meeting.

We the residents of Grenfell Tower would like to know whether our local councillors, especially Cllr Judith Blakeman are invited to any of the TMO's so called resident's consultation process. We asked that question directly to Cllr. Blakeman and yet to hear from her. We also made our position crystal clear to her in our earlier email. We believe without their supportive involvement towards the resident of Grenfell Tower, any local meeting is neither constructive nor meaningful. There is a high chance that the TMO would manipulate the circumstance so it looks favourably upon them. For instance, on the previous occasion when 25 residents attended to demand an explanation for the power surges, they were not there to hear about the colour of the cladding.

The colour of the cladding, design of the window must be left to the architect who has design the KALC project to compliment the GTRP project and Cllr. Coleridge the already shared his idea with residents. We quote "The cladding will also dramatically improve the appearance of the Tower in a way that complements the new academy and leisure centre being built on the adjacent site"

We wait to hear from you as matter of urgency

Best wishes

Tunde Awoderu

The vice chairman

The Grenfell Tower Leaseholder's Association

> From: srumble@kctmo.org.uk

> To: grenfellleaseholdersassociation@hotmail.co.uk

> Date: Tue, 13 Aug 2013 22:04:27 +0100

> Subject: Out of Office: Mr Awoderu- GTLA- Formal Complaint ref: 100670

>

> Thank you for your email.

>

> I am away from the office until 9th September. In my absence please contact Anthea Durand or Kiran Singh.

>

> Thank you

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> Siobhan Rumble

> Neighbourhood Manager Lancaster West

> Income Manager TMO

>

> [REDACTED]

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