
From: Siobhan Rumble <srumble@kctmo.org.uk>
Sent: 22 May 2013 13:58
To: 'Cllr.Blakeman@rbkc.gov.uk'; Robert Black
Subject: RE: Postal Deliveries on TMO Estates

Good afternoon Councillor Blakeman,

We were aware there were problems in Grenfell Tower several months ago, however, I spoke to them and it was resolved. I am happy to arrange a meeting with them as they are based across from Lancaster West, let me know your thoughts and I will set up a meeting

Siobhan Rumble
Neighbourhood Manager Lancaster West
Income Manager TMO

From: Cllr.Blakeman@rbkc.gov.uk [<mailto:Cllr.Blakeman@rbkc.gov.uk>]
Sent: 22 May 2013 13:00
To: Robert Black
Cc: Siobhan Rumble
Subject: Postal Deliveries on TMO Estates

Dear Mr. Black

I am concerned about postal deliveries to TMO (and indeed RSL) blocks now that in North Kensington we have the chaotic situation where TNT and Royal Mail are both competing with each other and working together. What happens now is that deliveries very often happen in the afternoons, which means that the trades bells at TMO estates are no longer able to provide access to posties.

As an example, I was delivering a ward councillor leaflet to Camborne Mews on Lancaster West yesterday afternoon. I noticed that in every block, letters had just been put through the entrance door but not delivered through the relevant letterboxes. Then I noticed that the TNT postie was delivering just ahead of me! Some of these letters (which I put through the proper letterboxes) were bills and one was clearly marked as being from a hospital. Residents across North Kensington are regularly complaining that they miss deliveries and/or receive letters containing important information or appointment dates that are already past.

Is this a general issue that has come to the attention of the TMO? And what can be done to ensure that TNT - it is generally TNT, since Royal Mail still tend to deliver in the mornings - can deliver letters to the correct addresses?

Kind regards.

Cllr. Judith Blakeman

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