
From: David Collins <david@future-conversations.com>
Sent: 26 January 2016 13:30
To: Judith Blakeman
Cc: Peter Maddison; Complaints; Cllr.Blakeman@rbkc.gov.uk;
cllr.r.atkinson@rbkc.gov.uk
Subject: Re: Grenfell Tower

It would appear we may get power to the lifts soon. We rang the RLO five minutes ago, she thought the lifts were working. There are about 20 residents waiting in the cold now. The RLO doesn't know what is happening, there is no one from Rydon here. A workman happened to walk past and he is trying to turn the power on (no bib number). A Manager and the RLO have appeared (at 1327) in response to our phone calls. They say the lifts aren't working and they don't know when that will be.



Sent from my iPhone

On 26 Jan 2016, at 13:21, Judith Blakeman [REDACTED] wrote:

Dear Mr. Maddison

Can you please ensure that Cllr Atkinson and I receive a swift reply to this complaint.

Many thanks.

Cllr Judith Blakeman

From: David Collins [<mailto:david@future-conversations.com>]
Sent: 26 January 2016 13:16
To: Peter Maddison
Cc: Complaints; <Cllr.Blakeman@rbkc.gov.uk>; cllr.r.atkinson@rbkc.gov.uk
Subject: Waiting

Despite 10 days notice of there being no communal power between 10 and 1 today, there being notices about this and texts from TMO, no one has taken it upon themselves to notify residents power is still off and the lifts and security door not working. Women, children and elderly residents are waiting in the cold for the lifts to start working - with shopping, bags, etc. The Rydon RLO knew nothing of the problem when phoned by residents, Rydon workers just said they know nothing or have told residents to walk up the stairs. Nothing has been heard from TMO.

Sent from my iPhone