
From: Claire Williams <clwilliams@kctmo.org.uk>
Sent: 04 September 2015 16:40
To: J BLAKEMAN [REDACTED]
Subject: FW: Ms. Kerry O'Hara, 34 Grenfell Tower, W11

Hello

I am just confirming that Rydon have made contact with Kerry O'Hara, so as to be clear on her appointment dates.

Kerry is generally very good and contacts Rydon very regularly, but I think that one of the RLOs has been on leave which may have upset the line of communication!

Thanks for the nudge.

Claire Williams
Project Manager

t: [REDACTED]
m: [REDACTED]
a: The Network Hub, 292a Kensal Road, London, W10 5BE P Before printing, please think about the environment

-----Original Message-----

From: Christina Stephanou [mailto:cstephanou@rydon.co.uk]
Sent: 04 September 2015 09:02
To: Claire Williams
Cc: Lynda Prentice
Subject: RE: Ms. Kerry O'Hara, 34 Grenfell Tower, W11

Hi Claire,

I have rang Kerry and there is no answer, just going straight to answerphone,

I left a message and explained to her that the change over dates for the heating works will be booked in with her next week,

I have also left a card to ask her to call to discuss,

Thank you,

-----Original Message-----

From: Claire Williams [mailto:clwilliams@kctmo.org.uk]
Sent: 03 September 2015 14:56
To: Lynda Prentice; Christina Stephanou
Subject: Re: Ms. Kerry O'Hara, 34 Grenfell Tower, W11

Dear both, can you please catch up w Keri to make sure she is clear on when you will be working in her property as there seems to be some confusion. Please let me know the outcome by email. Ta Claire

----- Original Message -----

From: Judith Blakeman [REDACTED]
Sent: Thursday, September 3, 2015 01:04 PM
To: Claire Williams <clwilliams@kctmo.org.uk>
Subject: Ms. Kerry O'Hara, 34 Grenfell Tower, W11
CC: Peter Maddison <pmaddison@kctmo.org.uk>

Dear Ms. Williams

I bumped into Ms. O'Hara this morning and she was asking about the heating to her flat. She has had her new boiler installed in the hallway and, although unhappy with it being there, she will probably not be asking for it to be moved. She has been told by Rydon that her heating will be switched on later this week but she was unsure whether this was a test run for the new unit or whether she will be having the heating available full-time as part of the new system.

Can someone please clarify this for her?

Many thanks.

Cllr. Judith Blakeman

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