
From: J BLAKEMAN [REDACTED]
Sent: 12 December 2013 18:15
To: PeterMaddison
Cc: ClaireWilliams
Subject: Grenfell Tower Drop-In

Dear Mr. Maddison

I attended the drop-in at around 5 pm. It was buzzing and full of residents.

I am concerned at the amount of misinformation that others are feeding them, for example:

- There is not going to be a replacement crèche
- There is not going to be a new outdoor playground for the crèche
- "They" are not going to put double glazing in; "they" are only saying this to keep us quiet.

Several people mentioned these three matters when I spoke to residents. This is very dispiriting. All the leaflets that have been put round say these things *are* going to happen, yet the messages are either not getting through or are being immediately denied by others who repeat lies long enough for them to become the accepted truth. I hope I put a few people right this afternoon.

I was also concerned about the question that read "Do you want to stay on the same apportionment, ie not have the hot water and heating metered? This means there is no reason for anyone to use the system prudently, and could lead to higher bills to be apportioned". My first language is English but I struggled with that; I shudder to think what it meant to some of the other people there.

I assume it meant "if we keep to the current payment system, then residents can leave the heating and hot water on for as long as they like and everybody will have to pay a share of the cost. So residents won't have to be careful about how they use the heating and hot water".

I was told the question was passed by "Communications". Oh dear!

Kind regards.

Cllr. Judith Blakeman