

22 March 2015

Dear Mr. Daffarn

The ward councillors have been in touch with the TMO about issues at Grenfell Tower, which have been raised with us by other tenants as well as yourself.

I understand that the TMO are willing to discuss alternative options for the pipework in your flat with you if you contact them directly. The TMO will also be talking to all residents about the location of the boilers. There is a possibility of finding alternative locations, but these would require more pipework and boxing in, so residents will be able to look at the alternative proposals and make their own choices.

You may not be aware, but many years ago the Lancaster West EMB raised a number of issues concerning Grenfell Tower with the Council and the TMO, particularly the costs of the heating and hot water, which are the highest in the whole borough. We are thankful that finally the problem of the heating system is being addressed, so that residents will have much lower heating and hot water bills in the future.

We have also received concerns from residents who have been frightened about possible further rent increases at the Tower on top of the annual increase. This rumour is not correct, but you will appreciate that people are very worried because many of them are on very low incomes. It would be helpful if you can re-assure them that this will not be the case. The TMO will also be contacting all the tenants this week to dispel this misleading information.

As you know, [REDACTED] so I would suggest that you address any further concerns directly either to the TMO or to my two colleagues, Cllr. Robert Atkinson and Cllr. Judith Blakeman, until the end of April.

Kind regards.

Cllr Beinazir Lasharie