

15 November 2015

Mr. F. Barakat, 92 Grenfell Tower, Lancaster West W11

FIRST STAGE COMPLAINT

I am writing to complain about the TMO's refusal of my request that the new HIU unit in my flat be installed in the kitchen and not the hallway.

Furthermore, I formally request that the TMO takes no further steps, included the threat of legal action, to carry out the connection of the partially completed HIU in my hallway until such time as this complaint has been resolved.

Fahed Barakat

This should go to Complaints@kctmo.org.uk
<<mailto:Complaints@kctmo.org.uk>> and you should cc it to me.