

24 June 2015

Dear

Thank you for sending me the "round robin" letter of 17 June outlining your ongoing concerns about the refurbishment of Grenfell Tower.

I have asked the TMO to clarify the point you raise about not being provided with the heat interface unit originally proposed and I shall let you know how they respond.

Your assertion that the new "heat interchange unit solution now being proposed is dangerous..." is clearly very serious. Obviously it would be unlawful for the TMO/Rydon to install something in residents' flats that is dangerous. If you can provide me with the evidence to support this statement, I will raise it directly and immediately with the Royal Borough of Kensington and Chelsea, since the Council owns the freehold of Grenfell Tower and would be concerned about this.

I note that you no longer want the works to proceed in your home and I will find out whether residents can opt out of having the changes introduced into their dwellings. However, I understand that this would pose a problem in October when the current heating and hot water system is switched off and the new system switched on. This would leave the unconverted flats without any hot water or heating until an alternative heating system can be provided. This could be time consuming and expensive to devise, so I shall also ask whether any of those additional costs would have to be paid individually by the residents of the flats that are not converted. Again, I will update you when I have received a response to this enquiry.

If you think it might help, I could also ask the TMO/Rydon to make a mutually convenient appointment with you at your home so that you can discuss on site the concerns that relate specifically to your flat. Please let me know if you would like me to do this.

Finally, you can also express your concerns in this matter through the TMO's formal complaints procedure. You can find out how to do this via the TMO's website [www.kctmo.org.uk](http://www.kctmo.org.uk) <<http://www.kctmo.org.uk>> - or I can ask them to send you a copy of their complaints leaflet.

Kind regards.

**Councillor Judith Blakeman**

Notting Dale Ward

Sent to:

Behailu Kebede, 15 Grenfell Tower, Grenfell Road, London W11 1TG

Antonio Roncolato, 72 Grenfell Tower, Grenfell Road, London W11 1TG

Edward Daffarn, 134 Grenfell Tower, Grenfell Road, London W11 1TG

David Collins, 185 Grenfell Tower, Grenfell Road, London W11 1TG