

User Manual

Grenfell Tower Boiler HIU & Kitchen Fan

Delivering excellent
services through
resident-led management



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Introduction

The heating and hot water in your home is supplied by the communal boiler; this is brought into your home by the heat interface unit (HIU). This system provides you with complete control of your heating and hot water all year round.



Heat interface unit (HIU)

Temperature and energy control

Previously the only way you could control the temperature within your home was to open windows and no heating was provided during the summer months (May to September).

Now you have controls on both the radiators and the thermostat, so you can manage your energy consumption and therefore your bills. You can also have heating all year round, 24/7.



The thermostat is a TP5000 Si range RF and is located on your living room wall (please see the next page).



The thermostat controls the temperature in the lounge but if you would like other rooms to be at a different temperature you can use the thermostatic radiator valves (TRV) that have been fitted.

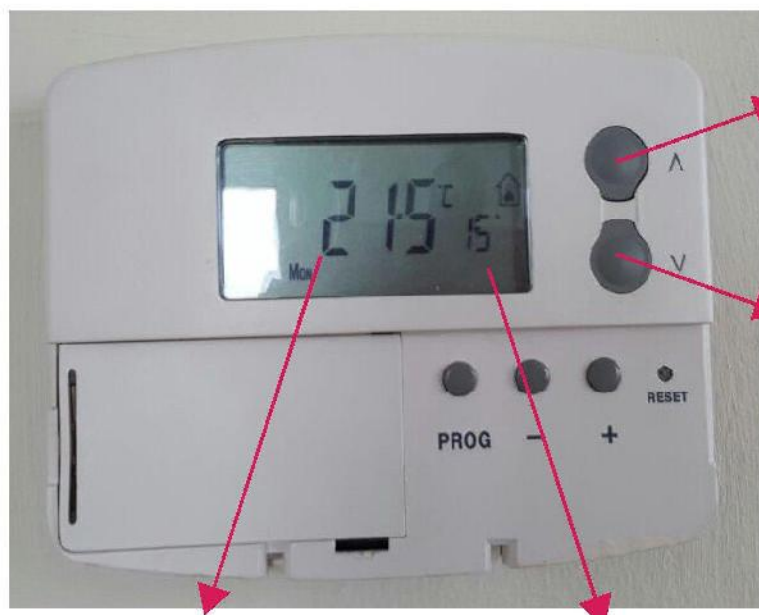
If the heating is switched on by the programmable room thermostat it can be adjusted for each radiator, 5 is the warmest and 0 is off.

If you're still unsure, please contact the Lancaster West Estate Office on



Simple thermostat guide

As part of the handover process we have already visited your home to set up the thermostat and show you how to use it. Here is a simple guide for using it.



This is the button to press to turn up the temperature of your heating

This is the button to press to turn down the temperature of your heating

This is the display of the room temperature

This is the display of the heating temperature. For the radiators to feel warmer you must turn up this number so it is greater than the room temperature.

Further information

- The thermostat is a battery-operated system which communicates wirelessly to the HIU for your heating.
- We have already set the date, day and time for you, but if you need to alter this please see the pages numbered 17-18 of the Installation and User Instruction booklet.
- We have already set the timings for when you want your heating to come on and off at. If you want to change the pre-set programmes please see page number 19 of the Installation and User Instruction booklet.
- If you wish you can keep your heating on constantly and the temperature will be controlled by the thermostat or the individual radiator TRVs.

Turning off your water supply



If you need to turn the water off in your home for any reason, a new stopcock has been fitted above the HIU inside the cupboard labelled 'mains water stopcock'.

Kitchen extractor fan

As well as the new heating and hot water system, an automatic extractor fan has been fitted in your kitchen. This helps to control the level of moisture in your home to prevent condensation.

There are two switches fixed to the wall next to the fan. The upper switch turns the power on and the lower switch is for a boost facility.

For example, if you need to empty the room of cooking smells press the boost button; this will increase the fan speed for around two minutes.

Please note that the upper switch, isolation switch, should be left on at all times to help manage moisture in your home and prevent condensation.



Kitchen fan



Switches



Do you want this information in any other format or language?
Contact us on one of the numbers below and we will do our best to meet your needs.

Arabic

هل ترغب في توفير هذه المعلومات بأي تنسيق آخر أو لغة أخرى؟ اتصل بنا على الرقم أدناه، وسنحاول أن نحقق ما نتمكن من
جهد لتلبية احتياجاتك.

Bengali

আপনি কি অন্য কোন ফরম্যাট বা ভাষাতে এই তথ্যটি চান? নীচের নম্বরে
আমাদের সঙ্গে যোগাযোগ করুন, আপনার চাহিদা পূরণ করতে আমরা আমাদের
সেরাটা দেব।

Farsi

آیا می خواهید این اطلاعات به شکلی دیگر یا به زبان دیگری ارائه شود؟ یا شماره زیر با ما تماس بگیرید و ما نهایت
تلاش خود را برای تجاری می دهیم تا نیازهای شما را برآورده کنیم.

French

Voulez-vous ces informations dans un autre format ou dans une autre
langue? Contactez-nous au numéro ci-dessous et nous ferons de notre
mieux pour satisfaire à vos besoins.

Portuguese

Deseja obter esta informação noutra formato ou idioma? Contacte-nos
através do número abaixo e faremos o possível para ir ao encontro das
suas necessidades.

Somali

Ma rabtaa macluumaadkan oo hab kale u diyaarsan ama ku qoran luuqad
kale? Nagala soo xiriir lambarka hoose, waxaan ku dadaali doonnaa intii
karaankeenna ah inaan daboolno baahiyahaaga.

Spanish

¿Requiere esta información en otro formato o idioma? Comuníquese
con nosotros llamando al siguiente número, haremos todo lo posible por
ayudarle.

We can also provide large print, audio file and Braille formats on request.



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