

30 August 2016

Dear Mr. Holgate

I am writing on behalf of a number of residents of the Lancaster West Estate and the Silchester Estate to seek clarification about the repairs needed to roads within their estates and outside on the Borough's highways arising from damage caused during the construction of respectively, the Kensington Aldridge Academy, the Kensington Leisure Centre, the Silchester Garages/MoreWest/Peabody development and the refurbishment of Grenfell Tower. The concerns relate in particular to the condition of Grenfell Road, W11 and Shalfleet Drive, W10. I attach some illustrative photographs of the conditions at these respective sites.

Both these roads are designated TMO roads and I understand the TMO have been advised that the repairs fall to that organisation. However, the most serious damage to both has arisen as a result of these Council sponsored developments. My understanding is that it is in fact illegal to expect the Housing Revenue Account to subsidise Council works, but this appears to be what is being expected in these two cases.

Residents neither understand nor care about the relative assignment of repair costs. What they want to see is these two streets restored to a decent condition, so that their cars are not damaged and so that proper and effective parking controls can be reintroduced.

Grenfell Road

Grenfell Road was in a poor state at the start of the KALC project, but three years of works have made matters far worse. There are "lakes" in the potholes whenever it rains and the humps and potholes damage residents' cars. These problems were raised with the TMO in May 2016. A belated response as follows "Costs are being sought for renewing the tarmac finish of Grenfell Road" was received in August. This is not satisfactory and full response and timeframe for completion of all the necessary repairs should be communicated to residents, their Residents' Associations, the Grenfell Tower Compact and ward councillors as quickly as possible.

Shalfleet Drive

Shalfleet Drive was also not in a good state, but after the Silchester Garages development the situation has deteriorated significantly. Some repairs have been effected, in particular to an open cable that caused an accident to an elderly resident. Other problems remain. Residents who complained to the TMO about the condition of the road were referred to the Council and when they complained to the Council, they were referred back to the TMO. This is no way to deal with legitimate enquiries.

The situation in Shalfleet Drive is complicated further by the introduction of the TMO's new parking arrangements, which cannot be enforced because there are no clear road markings nor a clear indication about who has the right to park. I am told that an employee of Peabody, named Sarah Heatley/Hartley, has advised residents of the MoreWest development that they can either apply for a RBKC resident's parking permit or park in Shalfleet Drive. My understanding is that the MoreWest development is permit free and this should be made crystal clear to both Peabody and all the

residents of MoreWest. Sadly this has not happened.

Silchester Estate residents are finding that, although they have paid to park in Shalfleet Drive, they can no longer park there owing to unenforced illegal parking by others, including MoreWest residents.

Again, then, may we please have an informed response to these outstanding problems and a clear timeframe for the situation to be put right.

RBKC Highways

There are also problems at the KALC site where the path through the site ends; and at Bramley Road where the public highway has been damaged by the construction works. May we please assume that these will now be addressed by RBKC Highways as quickly as possible? Again, I attach some illustrative photographs of the problems.

Many thanks.

Cllr Judith Blakeman