

4 October 2016

Dear Sam

You asked me whether there were any outstanding issues at Grenfell Tower relating to their petition.

I don't think the review undertaken by the TMO Board sub-committee carries much weight with many of the residents, since it was a paper exercise, conducted in the TMO office without a site visit. The sub-committee spoke to some TMO staff but not to any of the residents. The review report also includes a number of inaccuracies and its recommendations were modest and unclear.

The TMO have said that they will address the need to consult with residents through a feedback survey once things have settled down and the residents have experience of living in the refurbished block. The TMO also said that they will consult the Grenfell Residents' Compact on the questions to be asked. Neither has happened yet, but it may be these are early days.

That being said, there is no point crying over spilt milk and residents are keen to look to the future. The Compact has, together with the ward councillors, drafted a "Grenfell Pathway" as a guide for residents and their associations in blocks where refurbishment and other major works are to take place about some issues they need to look out for. I am attaching a copy of this draft. David Collins of the Compact submitted this to Rock and he and I met Rock to discuss it with him. To the best of my knowledge there has been no response from this meeting yet.

As far as scrutiny is concerned, maybe it might be a good idea to consider looking at something like the "Grenfell Pathway", since a lot of major works are commencing across the RBKC/TMO estate. Some of the issues raised at Grenfell are already being raised elsewhere. It may help residents, the TMO and their contractors to be aware of matters that could come up, so that they can anticipate them and be better prepared.

There are, as always, also a number of snagging matters. Again, we and the Compact have prepared an outstanding issues matrix, which is attached along with the TMO's initial responses for your information.

I hope this helps you to reassure Mr. Daffarn.

Kind regards

Judith