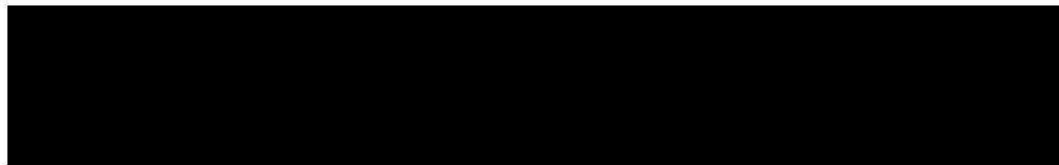


Grenfell Fire Response Team

If you have been affected by the fire at Grenfell Tower and need support please phone the Red Cross helpline:



24 hours a day – free from landlines and mobiles

A person will talk to you and provide you with a dedicated case worker to arrange the help you need.

This could be housing needs, emergency funds, or emotional help and support.

There are a number of other helplines should you require specific assistance. The numbers are on the reverse of this leaflet.

We have put additional resources into the **Assistance Centre at the Westway Sports and Fitness Centre**, Crowthorne Road, W10 6RP, where you can get help with some of the above services.

WITH SUPPORT FROM

BritishRedCross

This website will be updated with the latest official information about the support and services in place – **gov.uk/grenfell-tower**

HOW TO GET HELP

The **Westway Sports and Fitness Centre, Crowthorne Road, W10 6RP**, is being staffed by social workers, housing officers and Red Cross support volunteers.

A key worker will make sure those who need help can get access to all the services they require.

Government officials are also at Westway Sports and Fitness Centre to help provide **emergency grants** and other key services such as immigration advice and benefit services.

CONCERNED ABOUT A LOVED ONE?

Casualty Bureau


24 hours a day

If someone was reported as missing and has been found safe, please call the Casualty Bureau with an update or visit the Westway Sports and Fitness Centre.

BENEFIT ENQUIRY LINE



24 hours a day

BEREAVEMENT SUPPORT

Free phone helpline


24 hours a day

Or email – **helpline@cruse.org.uk**

IF YOU ARE A FOREIGN NATIONAL

You may wish to contact your embassy, high commission or consulate, please see website for details or visit the Westway Sports and Fitness Centre.

AIR QUALITY AND SMOKE EXPOSURE

People who have concerns about any symptoms should seek medical advice or call **NHS 111**.

NHS MENTAL HEALTH SUPPORT



24 hours a day

Email – **cnw-tr.spa@nhs.net**.

OTHER SUPPORT

Further advice on issues such as banking, driving licences, passports and immigration advice is on **gov.uk/grenfell-tower**