

EXPRESS

Lifts Alliance
Group

Repair Visit Report



EXPRESS

PDERS

Job Number	CH3AD8	Customer Order Number	2191551			
Unit Number	PD807174	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H090	Observations				
Date of Service Visit Report	02/01/2016					
Job Completed	Y	Misuse/Acc Damage				
Works Completed	Attended site and found an issue with a control panel fuse. A part was replaced to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: renewed fuse for car/landing indicators					
Declined	N	Customer Name	Customer Unavailable For Signature			
Decline Reason		Signed Date & Time				
Total Time on Site	0.16					
Total Travel to Site	0.00					
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Gray (60017)	02/01/16	14:54	15:10	0.16	0.00	N/A

Repair Visit Report



Job Number	CH6ZG0			Customer Order Number	201557216																
Unit Number	PD807174			Parts Used																	
Site Address	Grenfell Tower Grenfell Road London W11 1TG																				
Unit Reference	H090																				
Date of Service Visit Report	04/02/2016																				
Job Completed	Y	Misuse/Acc Damage		Observations	this job needs a major cleandown after builders have finished																
Works Completed	Attended site and found an issue with the unit on site . The equipment was reset and the unit returned to normal service. Additional Comments by Engineer: lift over travelled top floor reset																				
Declined	N																				
Decline Reason																					
Total Time on Site	1.00			Customer Name	Customer Unavailable For Signature																
Total Travel to Site	0.00			Signed Date & Time																	
Attending Engineer(s) <table border="1"> <thead> <tr> <th>Engineer Name</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> <th>Customer Signoffs</th> </tr> </thead> <tbody> <tr> <td>J Hale (58511)</td> <td>04/02/16</td> <td>14:00</td> <td>15:00</td> <td>1.00</td> <td>0.00</td> <td>N/A</td> </tr> </tbody> </table>								Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	J Hale (58511)	04/02/16	14:00	15:00	1.00	0.00	N/A
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs															
J Hale (58511)	04/02/16	14:00	15:00	1.00	0.00	N/A															

Repair Visit Report



PDERS

EXPRESS
LIFTS

Job Number		CH7BU7		Customer Order Number		201557442															
Unit Number		PD807174		Parts Used																	
Site Address		Grenfell Tower Grenfell Road London W11 1TG		Observations																	
Unit Reference		H090																			
Date of Service Visit Report		05/02/2016																			
Job Completed		Y																			
Misuse/Acc Damage		Y																			
Works Completed																					
<p>Attended site and found an issue with the position referencing tapehead. The unit was temporarily repaired and returned to service with further works required at a later date. Additional Comments by Engineer: sp500 line encoder required part on order, job completed by ken beaumont</p>																					
Declined		N		Customer Name		Customer Unavailable For Signature															
Decline Reason																					
Total Time on Site		1.00		Signed Date & Time																	
Total Travel to Site		0.00																			
Attending Engineer(s) <table border="1"> <thead> <tr> <th>Engineer Name</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> <th>Customer Signoffs</th> </tr> </thead> <tbody> <tr> <td>J Hale (58511)</td> <td>05/02/16</td> <td>13:30</td> <td>14:30</td> <td>1.00</td> <td>0.00</td> <td>N/A</td> </tr> </tbody> </table>								Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	J Hale (58511)	05/02/16	13:30	14:30	1.00	0.00	N/A
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs															
J Hale (58511)	05/02/16	13:30	14:30	1.00	0.00	N/A															

Repair Visit Report



Job Number CH7BU7

Unit Number PD807174

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H090

Date of Service Visit Report 08/02/2016

Job Completed Y Misuse/Acc Damage Y

Works Completed

Attended site and found an issue with the position referencing tapehead. A part was replaced to resolve the issue and the unit returned to normal service
Additional Comments by Engineer: replaced se500 encoder due to builders dust and debris

Customer Order Number 201557442

Parts Used

se 500 shaft encoder

Observations

Declined N

Decline Reason

Total Time on Site 1.47

Total Travel to Site 0.02

Customer Name

Customer Unavailable For Signature

Signed Date & Time

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hale (58511)	08/02/16	12:13	14:00	1.47	0.02	N/A

Repair Visit Report



Job Number	CH7FG4			Customer Order Number	2204600																
Unit Number	PD807174			Parts Used																	
Site Address	Grenfell Tower Grenfell Road London W11 1TG																				
Unit Reference	H090																				
Date of Service Visit Report	08/02/2016			Observations																	
Job Completed	Y	Miscuse/Acc Damage																			
Works Completed	<p>Attended site and found an issue with the unit on site . The equipment was reset and the unit returned to normal service. Additional Comments by Engineer: overrun top floor reset tested no fault found returned to service</p>																				
Declined	N			Customer Name	Customer Unavailable For Signature																
Decline Reason																					
Total Time on Site	0.31																				
Total Travel to Site	0.17			Signed Date & Time																	
Attending Engineer(s) <table border="1"> <thead> <tr> <th>Engineer Name</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> <th>Customer Signoffs</th> </tr> </thead> <tbody> <tr> <td>S Gray (50017)</td> <td>07/02/16</td> <td>14:39</td> <td>15:10</td> <td>0.31</td> <td>0.17</td> <td>N/A</td> </tr> </tbody> </table>								Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	S Gray (50017)	07/02/16	14:39	15:10	0.31	0.17	N/A
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs															
S Gray (50017)	07/02/16	14:39	15:10	0.31	0.17	N/A															

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Service Visit Report



EXPRESS



Job Number	PD807174	Customer Order Number				
Unit Number	PD807174	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H090					
Date of Service Visit Report	20/02/2017					
Visit Type	S					
Works Completed	<p>As part of the scheduled maintenance visit, the below items were checked by our engineer and found to be serviceable :</p> <p>Car Enclosure and COP Emergency Alarm System Indicators and Call Buttons Floor Levels and Selector Machine and Brake Operation of Car Doors Car Top Shaft Equipment</p>					
Signature Declined	N	Observations	full shaft cleandown required once builders have completed works. seals leaking slightly on gear. door operator needs setting up once builders have completed works. there is an earth on the ground floor display which is blowing fuses in the psu2unit. contractors have glued display plate to wall and will create damage to wall. customer action required new car door hanger rollers have been fitted. recommend lg1 car lighting and car fan have a separate feed lg1 done nov visit dec visit			
Decline Reason		Total Time on Site	1.45			
		Total Travel to Site	0.15			
		Customer Name	Customer Unavailable For Signature			
		Signed Date & Time				
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	30/11/16	12:15	14:00	1.45	0.15	N/A

Repair Visit Report



Job Number CH9NC3

Unit Number PD807174

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H090

Date of Service Visit Report 26/02/2016

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found an issue with a control panel fuse. A part was replaced to resolve the issue and the unit returned to normal service Additional Comments by Engineer: fuse blown in psu, replaces, restored feed to all indicators

Customer Order Number 201561682

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 0.37

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer
Unavailable
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	26/02/16	16:00	16:37	0.37	0.00	N/A

Repair Visit Report



Job Number	CJ1TV0
Unit Number	PD807174

Site Address	Grenfell Tower Grenfell Road London W11 1TG
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Unit Reference	H090
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Date of Service Visit Report	18/03/2016
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Job Completed	Y	Misuse/Acc Damage	
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Works Completed	<p>Attended site and found an issue with a car door/gate pick up skate. The equipment was adjusted and the unit returned to normal service Additional Comments by Engineer: adjusted skate on car. was informed of callout at 10:45 by maria. have previously signed off. Issue with systems effecting returned reports</p>
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Customer Order Number	201564991
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Parts Used	
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Observations	
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Declined	N
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Decline Reason	
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Total Time on Site	4.00
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Total Travel to Site	0.00
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Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	16/03/16	11:30	13:30	2.00	0.00	N/A
S Haggarty (58388)	16/03/16	11:30	13:30	2.00	0.00	N/A

Repair Visit Report



Job Number CJ2LS7

Unit Number PD807174

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H090

Date of Service Visit Report 22/03/2016

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service.

Customer Order Number 201566254

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 0.27

Total Travel to Site 0.22

Customer Name

Signed Date & Time

**Customer
Unavailable
For Signature**

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Anderson (92503)	22/03/16	21:43	22:10	0.27	0.22	N/A

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Job Number	CJ2RT9	Customer Order Number	201566615			
Unit Number	PD807174	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H090	Observations				
Date of Service Visit Report	24/03/2016					
Job Completed	N	Misuse/Acc Damage				
Works Completed	<p>Attended site and found an issue with a governor tension pulley. The unit was temporarily repaired and returned to service with further works required at a later date. Additional Comments by Engineer: lift intermittent stopping due to tension weight switch repairs to shorten, also psu required for indicators.</p>					
Declined	N	Customer Name	Customer Unavailable For Signature			
Decline Reason		Signed Date & Time				
Total Time on Site	1.33					
Total Travel to Site	0.27					
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hale (58511)	24/03/16	10:27	12:00	1.33	0.27	N/A

Repair Visit Report



Job Number	C131X3			Customer Order Number	201567582		
Unit Number	PD807174			Parts Used			
Site Address	Grenfell Tower Grenfell Road London W11 1TG						
Unit Reference	H090						
Date of Service Visit Report	31/03/2016						
Job Completed	Y	Misuse/Acc Damage		Observations			
Works Completed							
<p>Attended site and found an issue with a landing direction indicators. The fault could not be resolved on this visit. Technical support or part required. Additional Comments by Engineer: ongoing indicator issue. all light in car is okay. builders have put ground floor landing indicator in upside down and glued down, customer action is required as it will cause damage to decorated wall, fuse holder in psu unit faulty and we must obtain replacement. lift running fine</p>							
Declined	N			Customer Name			
Decline Reason				<p>Customer Unavailable For Signature</p>			
Total Time on Site	1.00						
Total Travel to Site	0.00						
Attending Engineer(s)				Signed Date & Time			
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	
S Haggarty (58388)	31/03/16	15:00	16:00	1.00	0.00	N/A	

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Repair Visit Report



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PDERS

Job Number CJ4GQ5

Unit Number PD807174

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H090

Date of Service Visit Report 09/04/2016

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: found running, possible misuse by builders holding doors but running upon arrival

Customer Order Number 201601354

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.00

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer
Unavailable
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	08/04/16	13:00	14:00	1.00	0.00	N/A

Repair Visit Report



Job Number	CJ4AB6			Customer Order Number	201600831		
Unit Number	PD807174			Parts Used			
Site Address	Grenfell Tower Grenfell Road London W11 1TG						
Unit Reference	H090						
Date of Service Visit Report	19/04/2016						
Job Completed	Y	Misuse/Acc Damage		Observations			
Works Completed	<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: both lifts were working. lifts were disabled for a moment to carry out rope shorten up and other checks. report for follow up at h90 for sorten up will follow grant will be booked in for door set up on h91 both lifts running</p>						
Declined	N						
Decline Reason							
Total Time on Site	0.09			Customer Name	Customer Unavailable For Signature		
Total Travel to Site	0.00			Signed Date & Time			
Attending Engineer(s)							
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	
S Haggarty (58388)	19/04/16	13:57	14:06	0.09	0.00	N/A	

Repair Visit Report



Job Number CJ4KA7

Unit Number PD807174

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H090

Date of Service Visit Report 26/04/2016

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found an issue with a landing door/gate lock. A part was replaced to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: replaced 15th floor pickup

Customer Order Number

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.45

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer
Unavailable
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	09/04/16	09:00	10:45	1.45	0.00	N/A

Repair Visit Report



Job Number	CJ7MW6
Unit Number	PD807174
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H090
Date of Service Visit Report	06/05/2016
Job Completed	N
Misuse/Acc Damage	

Customer Order Number	201605925
Parts Used	

Works Completed	<p>Attended site and found an issue with a landing position indicators. The fault could not be resolved on this visit. Technical support or part required. Additional Comments by Engineer: 5 amp fuse blowing on psu 2 unit, car and landing indicators not working , futher investigation required</p>
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Observations	
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Dedined	N
Decline Reason	
Total Time on Site	0.28
Total Travel to Site	0.00

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
T Parker (58461)	06/05/16	21:00	21:28	0.28	0.00	N/A

Repair Visit Report



Job Number	CJ7MW6
Unit Number	PD807174
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H090
Date of Service Visit Report	27/05/2016
Job Completed	Y
Misuse/Acc Damage	

Customer Order Number	201605925
Parts Used	
Observations	

Works Completed	<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: old job sent by mistake</p>
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Declined	N
Decline Reason	
Total Time on Site	0.18
Total Travel to Site	0.00

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
A Smart (58579)	27/05/16	08:00	08:18	0.18	0.00	N/A

Repair Visit Report



Job Number	CK2CB0
Unit Number	PD807174
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H090
Date of Service Visit Report	15/06/2016
Job Completed	Y
Misuse/Acc Damage	

Customer Order Number	201612275
Parts Used	

Works Completed
<p>Attended site and found an issue with the unit on site . A repair was completed to resolve the issue and the unit returned to normal service Additional Comments by Engineer: diverted to trapped passenger</p>

Observations

Declined	N
Decline Reason	
Total Time on Site	1.00
Total Travel to Site	0.00

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Reilly (58474)	15/06/16	14:30	15:30	1.00	0.00	N/A

Repair Visit Report



Job Number CK3WW0

Unit Number PD807174

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H090

Date of Service Visit Report 29/06/2016

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found the unit running on arrival. The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: running on arrival but bus stopping due to isolation of other lift. returned power to other lift but turned off via test switch. lift running correctly

Customer Order Number 201614519

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.00

Total Travel to Site 0.00

Customer Name

Customer Unavailable For Signature

Signed Date & Time

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	29/06/16	11:00	12:00	1.00	0.00	N/A

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Repair Visit Report



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PDERS

Job Number	CK6KY6	Customer Order Number	201617379			
Unit Number	PD807174	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H090	Observations				
Date of Service Visit Report	20/07/2016					
Job Completed	Y	Misuse/Acc Damage				
Works Completed	Attended site and found an issue with a drive unit equipment. The equipment was reset and the unit returned to normal service.					
Declined	N	Customer Name	Customer Unavailable For Signature			
Decline Reason		Signed Date & Time				
Total Time on Site	0.48					
Total Travel to Site	0.20					
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Sutton (54047)	20/07/16	21:25	21:49	0.24	0.10	N/A
K Edgar (56109)	20/07/16	21:25	21:49	0.24	0.10	N/A

Repair Visit Report



Job Number CK6TJ8

Unit Number PD807174

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H090

Date of Service Visit Report 22/07/2016

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found an issue with a car door/gate operator. The equipment was reset and the unit returned to normal service. Additional Comments by Engineer: car door over run itself reset tested and left in service

Customer Order Number 201617705

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.20

Total Travel to Site 0.54

Customer Name

Customer Unavailable For Signature

Signed Date & Time

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Beazer (58434)	22/07/16	22:15	22:55	0.40	0.27	N/A
K Edgar (56109)	22/07/16	22:15	22:55	0.40	0.27	N/A

Repair Visit Report



Job Number CK7EK9		Customer Order Number 262260716				
Unit Number PD807174		Parts Used				
Site Address Grenfell Tower Grenfell Road London W11 1TG		Observations				
Unit Reference H090						
Date of Service Visit Report 26/07/2016						
Job Completed Y Misuse/Acc Damage						
Works Completed Attended site and found an issue with a control panel fuse. A part was replaced to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: found 100 v fuse blown, replaced, unable to reproduce fault, run and tested, I/I/s						
Declined N		Customer Name				
Decline Reason		Customer Unavailable For Signature				
Total Time on Site 1.00						
Total Travel to Site 0.20						
Signed Date & Time						
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
E Butler (58397)	26/07/16	21:43	22:43	1:00	0:20	N/A

Repair Visit Report



Job Number CK7BE6

Unit Number PD807174

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H090

Date of Service Visit Report 27/07/2016

Job Completed N Misuse/Acc Damage

Works Completed

Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: carried out tests ,found car hanger rollers in urgent need of replacement ,left in for tonight .. g,a,l door rollers .

Customer Order Number 527250716

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 0.60

Total Travel to Site 1.24

Customer Name

Customer Unavailable For Signature

Signed Date & Time

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
A Fuller (60015)	27/07/16	17:42	18:12	0.30	0.42	N/A
J Reilly (57176)	27/07/16	17:42	18:12	0.30	0.42	N/A

Repair Visit Report



Job Number	CK6TJ8	Customer Order Number	201617705
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Unit Number	PD807174	Parts Used	
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Site Address	Grenfell Tower Grenfell Road London W11 1TG	
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Unit Reference	H090
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Date of Service Visit Report	07/08/2016
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Job Completed	N	Misuse/Acc Damage	
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Works Completed	Observations
<p>Attended site and found an issue with a car door/gate operator. The equipment was reset and the unit returned to normal service.</p>	

Declined	N
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Decline Reason		Customer Unavailable For Signature
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Total Time on Site	0.40
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Total Travel to Site	0.27
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Attending Engineer(s)						
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Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Beazer (58434)	22/07/16	22:15	22:55	0.40	0.27	N/A

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Repair Visit Report



Job Number	CK7BE6			Customer Order Number	527250716		
Unit Number	PD807174			Parts Used			
Site Address	Grenfell Tower Grenfell Road London W11 1TG						
Unit Reference	H090						
Date of Service Visit Report	14/08/2016						
Job Completed	N	Misuse/Acc Damage		Observations			
Works Completed							
Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service.							
Declined	N			Customer Name			
Decline Reason				Customer Unavailable For Signature			
Total Time on Site	0.30						
Total Travel to Site	0.42						
Customer Name				Signed Date & Time			
Attending Engineer(s)							
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	
A Fuller (60015)	27/07/16	17:42	18:12	0.30	0.42	N/A	

Repair Visit Report



Job Number	CL3BB9	Customer Order Number	201625146			
Unit Number	PD807174	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H090					
Date of Service Visit Report	16/09/2016					
Job Completed	Y	Misuse/Acc Damage				
Works Completed		Observations				
<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: no trapped passengers checked both lifts completed by D SMALLEY L HARMON</p>						
Declined	N	Customer Name	Customer Unavailable For Signature			
Decline Reason						
Total Time on Site	2.00	Signed Date & Time				
Total Travel to Site	0.00					
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
A Smart (58579)	16/09/16	15:00	17:00	2.00	0.00	N/A

Repair Visit Report



Job Number CL4RB7

Unit Number PD807174

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H090

Date of Service Visit Report 30/09/2016

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: possible tenants holding lifts moving in

Customer Order Number 201627238

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.00

Total Travel to Site 0.00

Customer Name

Customer Unavailable For Signature

Signed Date & Time

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
A Smart (58579)	30/09/16	12:00	13:00	1.00	0.00	N/A

Repair Visit Report



Job Number	CL5LY6
Unit Number	PD807174
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H090
Date of Service Visit Report	07/10/2016
Job Completed	Y
Misuse/Acc Damage	

Works Completed Attended site and found the unit running on arrival. The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: report issue with both lifts, found all working okay, recommend door equipment be replaced on car and various landings.

Customer Order Number	PATRICK
Parts Used	

Observations

Declined	N
Decline Reason	
Total Time on Site	0.33
Total Travel to Site	0.08

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hattley (58387)	07/10/16	18:25	18:58	0.33	0.08	N/A

Repair Visit Report



Job Number CL5SB3

Unit Number PD807174

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H090

Date of Service Visit Report 10/10/2016

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found an issue with a control panel processors. The equipment was reset and the unit returned to normal service.

Customer Order Number

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 0.58

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer
Unavailable
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	10/10/16	11:30	12:28	0.58	0.00	N/A

Repair Visit Report



Job Number CL5VV9

Unit Number PD807174

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H090

Date of Service Visit Report 11/10/2016

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found an issue with a car door/gate hanger roller. A part was replaced to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: changed car door hanger rollers

Customer Order Number PATRICK

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.30

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer Unavailable For Signature

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	11/10/16	11:00	12:30	1.30	0.00	N/A

Repair Visit Report



Job Number CM3RF0

Unit Number PD807174

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H090

Date of Service Visit Report 15/12/2016

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service.

Customer Order Number 12612/15/16

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 0.26

Total Travel to Site 0.04

Customer Name

Signed Date & Time

Customer
Unavailable
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
E Butler (58397)	15/12/16	22:23	22:49	0.26	0.04	N/A

Repair Visit Report



Job Number	CM4AH7
Unit Number	PD807174
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H090
Date of Service Visit Report	19/12/2016
Job Completed	Y
Misuse/Acc Damage	

Customer Order Number	201640801
Parts Used	

Works Completed
<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: lift ho90 goes to 1st floor lift working with luke harman</p>

Observations

Declined	N
Decline Reason	
Total Time on Site	0.55
Total Travel to Site	0.05

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	19/12/16	14:05	15:00	0.55	0.05	N/A