

# Repair Visit Report



<b>Job Number</b>	CM6BK6			<b>Customer Order Number</b>	201643589		
<b>Unit Number</b>	PD807175			<b>Parts Used</b>			
<b>Site Address</b>	Grenfell Tower Grenfell Road London W11 1TG						
<b>Unit Reference</b>	H091						
<b>Date of Service Visit Report</b>	10/01/2017			<b>Observations</b>			
<b>Job Completed</b>	Y	<b>Misuse/Acc Damage</b>					
<b>Works Completed</b>	<p>Attended site and found an issue with a car door/gate pick up skate. The equipment was adjusted and the unit returned to normal service. Additional Comments by Engineer: made adjustments to door skate unable to correctly get it ok recommend new car door skate and adjustment arms working with luke harman</p>						
<b>Declined</b>	N			<b>Customer Name</b>	Customer Unavailable For Signature		
<b>Decline Reason</b>							
<b>Total Time on Site</b>	1.16						
<b>Total Travel to Site</b>	0.15			<b>Signed Date &amp; Time</b>			
<b>Attending Engineer(s)</b>							
<b>Engineer Name</b>	<b>Date Attended</b>	<b>Site Arrival</b>	<b>Site Depart</b>	<b>Time on site</b>	<b>Travel to site</b>	<b>Customer Signoffs</b>	
D Smalley (55029)	10/01/17	09:45	11:01	1.16	0.15	N/A	

## Repair Visit Report



Job Number CM8MY1

Unit Number PD807175

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H091

Date of Service Visit Report 31/01/2017

Job Completed Y Misuse/Acc Damage

### Works Completed

Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: found lift working on arrival lift working with luke harman

Customer Order Number 201647253

### Parts Used

### Observations

Declined N

Decline Reason

Total Time on Site 0.59

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer  
Unavailable  
For Signature

### Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	31/01/17	12:01	13:00	0.59	0.00	N/A



# Repair Visit Report



Job Number	CM9JU3
Unit Number	PD807175

Site Address	Grenfell Tower Grenfell Road London W11 1TG
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Unit Reference	H091
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Date of Service Visit Report	07/02/2017
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Job Completed	N	Misuse/Acc Damage	
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<p><b>Works Completed</b></p> <p>Attended site and found an issue with a landing door/gate equipment. The unit has been isolated awaiting a repair. Additional Comments by Engineer: lift trapping x2 people lift travelled over top floor. whilst testing found majority of landing doors kept coming out of skate. also when lift travels it carsh stops due to tipping locks all through out shaft. landing and car doors all require setting up. lift shut down awaiting repair.</p>
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Customer Order Number	412070217
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Parts Used
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Observations
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Declined	N
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Decline Reason	
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Total Time on Site	1.29
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Total Travel to Site	0.21
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Customer Name	Customer Unavailable For Signature
Signed Date & Time	

**Attending Engineer(s)**

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hattley (58387)	07/02/17	20:09	21:38	1.29	0.21	N/A

# Repair Visit Report



Job Number	CM9UK8
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG

Unit Reference	H091
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Date of Service Visit Report	11/02/2017
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Job Completed	Y	Misuse/Acc Damage	
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<b>Works Completed</b>  Attended site and found an issue with a landing door/gate lock. The equipment was adjusted and the unit returned to normal service. Additional Comments by Engineer: ground floor pick up rollers not out enough and car skate leaving door behind made adjustment run tested all floors lift in service
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Customer Order Number	243110217
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Parts Used
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Observations
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Declined	N
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Decline Reason	
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Total Time on Site	1.24
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Total Travel to Site	0.37
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Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hattley (58387)	11/02/17	13:56	14:38	0.42	0.19	N/A
M Battram (58463)	11/02/17	13:56	14:38	0.42	0.18	N/A



# Repair Visit Report



Job Number	CM9YZ0			Customer Order Number	PATRICK																
Unit Number	PD807175			Parts Used																	
Site Address	Grenfell Tower Grenfell Road London W11 1TG																				
Unit Reference	H091																				
Date of Service Visit Report	13/02/2017			Observations																	
Job Completed	N	Misuse/Acc Damage																			
Works Completed	<p>Attended site and found an issue with a machine brake. The unit has been isolated awaiting a repair. Additional Comments by Engineer: Issue with brake not fully lifting causing drive to trip. suspect coil going down. lift shut down follow up required. also swapped wires on str as found high resistance. also found high resistance on mcl swapped wires over</p>																				
Declined	N			Customer Name	Customer Unavailable For Signature																
Decline Reason																					
Total Time on Site	1.44																				
Total Travel to Site	0.19			Signed Date & Time																	
<b>Attending Engineer(s)</b> <table border="1"> <thead> <tr> <th>Engineer Name</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> <th>Customer Signoffs</th> </tr> </thead> <tbody> <tr> <td>J Hattley (58387)</td> <td>13/02/17</td> <td>18:15</td> <td>19:59</td> <td>1.44</td> <td>0.19</td> <td>N/A</td> </tr> </tbody> </table>								Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	J Hattley (58387)	13/02/17	18:15	19:59	1.44	0.19	N/A
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs															
J Hattley (58387)	13/02/17	18:15	19:59	1.44	0.19	N/A															

# Repair Visit Report



Job Number CN0VN4

Unit Number PD807175

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H091

Date of Service Visit Report 21/02/2017

Job Completed Y Misuse/Acc Damage

**Works Completed**

Attended site and found an issue with a car frame equipment. The equipment was adjusted and the unit returned to normal service Additional Comments by Engineer: adjusted lid vibration noise

Customer Order Number 201650635

**Parts Used**

**Observations**

Declined N

Decline Reason

Total Time on Site 1.06

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer  
Unavailable  
For Signature**

**Attending Engineer(s)**

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
A Smart (58579)	21/02/17	11:00	12:06	1.06	0.00	N/A



# Repair Visit Report



Job Number GM9UK8

Unit Number RD807175

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H091

Date of Service Visit Report 05/03/2017

Job Completed N Misuse/Acc Damage

## Works Completed

Attended site and found an issue with a landing door/gate lock. The equipment was adjusted and the unit returned to normal service

Customer Order Number 243110217

## Parts Used

## Observations

Declined N

Decline Reason

Total Time on Site 0.42

Total Travel to Site 0.19

Customer Name

Customer Unavailable For Signature

Signed Date & Time

## Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hattley (58387)	11/02/17	13:56	14:38	0.42	0.19	N/A

## Repair Visit Report



Job Number	CN3VV7
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H091
Date of Service Visit Report	21/03/2017
Job Completed	N
Misuse/Acc Damage	

Customer Order Number	201655430
Parts Used	

Works Completed
<p>Attended site and found an issue with a control panel connection. The unit has been isolated awaiting a repair. Additional Comments by Engineer: found problem with flexes need suport to supply new flexes lift shut down awaiting support and flexes</p>

Observations

Declined	N
Decline Reason	
Total Time on Site	3.40
Total Travel to Site	0.20

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	21/03/17	13:20	17:00	3.40	0.20	N/A



## Repair Visit Report



Job Number	CN3VV7	Customer Order Number	201655430			
Unit Number	PD807175	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H091					
Date of Service Visit Report	21/03/2017					
Job Completed	N	Misuse/Acc Damage				
Works Completed	<p>Attended site and found an issue with a safety gear equipment. The unit has been left isolated awaiting materials. Additional Comments by Engineer: tralling flex to car damaged loss off safety line to lift safety gear</p>					
Observations						
Dedined	N	Customer Name	Customer Unavailable For Signature			
Dedine Reason		Signed Date & Time				
Total Time on Site	1.51					
Total Travel to Site	0.00					
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
A Smart (58579)	21/03/17	14:09	16:00	1.51	0.00	N/A

# Repair Visit Report



Job Number CN3VV7

Unit Number PD807175

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H091

Date of Service Visit Report 23/03/2017

Job Completed N Misuse/Acc Damage

**Works Completed**

Attended site and found an issue with the unit on site .  
The unit has been left isolated awaiting materials.  
Additional Comments by Engineer: checking lift flexes  
with technical department

Customer Order Number 201655430

**Parts Used**

**Observations**

Declined N

Decline Reason

Total Time on Site 3.39

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer  
Unavailable  
For Signature**

**Attending Engineer(s)**

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
A Smart (58579)	22/03/17	12:30	16:09	3.39	0.00	N/A



# Repair Visit Report



<b>Job Number</b>	CN9HW5	<b>Customer Order Number</b>	46160517			
<b>Unit Number</b>	PD807175	<b>Parts Used</b>				
<b>Site Address</b>	Grenfell Tower Grenfell Road London W11 1TG					
<b>Unit Reference</b>	H091	<b>Observations</b>				
<b>Date of Service Visit Report</b>	16/05/2017					
<b>Job Completed</b>	Y	<b>Misuse/Acc Damage</b>				
<b>Works Completed</b>	<p>Attended site and found an issue with a control panel processors. The equipment was reset and the unit returned to normal service. Additional Comments by Engineer: processor lock up reset run and tested</p>					
<b>Declined</b>	N	<b>Customer Name</b>	Customer Unavailable For Signature			
<b>Decline Reason</b>						
<b>Total Time on Site</b>	1.12	<b>Signed Date &amp; Time</b>				
<b>Total Travel to Site</b>	0.48					
<b>Attending Engineer(s)</b>						
<b>Engineer Name</b>	<b>Date Attended</b>	<b>Site Arrival</b>	<b>Site Depart</b>	<b>Time on site</b>	<b>Travel to site</b>	<b>Customer Signoffs</b>
A Smart (58579)	16/05/17	10:18	11:30	1.12	0.48	N/A

# Repair Visit Report



<b>Job Number</b>	CN9HW5	<b>Customer Order Number</b>	46160517			
<b>Unit Number</b>	PD807175	<b>Parts Used</b>				
<b>Site Address</b>	Grenfell Tower Grenfell Road London W11 1TG					
<b>Unit Reference</b>	H091	<b>Observations</b>				
<b>Date of Service Visit Report</b>	16/05/2017					
<b>Job Completed</b>	Y	<b>Misuse/Acc Damage</b>				
<b>Works Completed</b>	<p>Attended site and found an issue with a control panel processors. The equipment was reset and the unit returned to normal service. Additional Comments by Engineer: processor lock up reset run and tesred</p>					
<b>Declined</b>	N	<b>Customer Name</b>	Customer Unavailable For Signature			
<b>Decline Reason</b>		<b>Signed Date &amp; Time</b>				
<b>Total Time on Site</b>	1.12					
<b>Total Travel to Site</b>	0.48					
<b>Attending Engineer(s)</b>						
<b>Engineer Name</b>	<b>Date Attended</b>	<b>Site Arrival</b>	<b>Site Depart</b>	<b>Time on site</b>	<b>Travel to site</b>	<b>Customer Signoffs</b>
A Smart (58579)	16/05/17	10:18	11:30	1.12	0.48	N/A