

# Repair Visit Report



<b>Job Number</b>	GD4CX6			<b>Customer Order Number</b>	2069368		
<b>Unit Number</b>	PD807175			<b>Parts Used</b>			
<b>Site Address</b>	Grenfell Tower Grenfell Road London W11 1TG						
<b>Unit Reference</b>	H091						
<b>Date of Service Visit Report</b>	13/01/2015						
<b>Job Completed</b>	N	<b>Misuse/Acc Damage</b>	Y				
<b>Works Completed</b>				<b>Observations</b>			
<p>Attended site and found an issue with a landing door/gate lock. The unit has been left isolated awaiting materials. Additional Comments by Engineer: found ground floor landing lock smashed of and door operator damaged repaired door operator but new lock needed</p>							
<b>Declined</b>	N			<b>Customer Name</b>		<p><b>Customer Unavailable For Signature</b></p>	
<b>Decline Reason</b>							
<b>Total Time on Site</b>	1.30			<b>Signed Date &amp; Time</b>			
<b>Total Travel to Site</b>	0.30						
<b>Attending Engineer(s)</b>							
<b>Engineer Name</b>	<b>Date Attended</b>	<b>Site Arrival</b>	<b>Site Depart</b>	<b>Time on site</b>	<b>Travel to site</b>	<b>Customer Signoffs</b>	
D Linney (58510)	13/01/15	11:30	13:00	1.30	0.30	N/A	

# Repair Visit Report



Job Number CD4JJ1

Unit Number PD807175

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H091

Date of Service Visit Report 15/01/2015

Job Completed Y Misuse/Acc Damage

**Works Completed**

Attended site and found an issue with a car door/gate equipment. A repair was completed to resolve the issue and the unit returned to normal service Additional Comments by Engineer: doors juddering traced to g.a.l pcb fuse holder arcing repaired ran and tested lls

Customer Order Number 201448780

**Parts Used**

**Observations**

Declined N

Decline Reason

Total Time on Site 1.49

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer  
Unavailable  
For Signature**

**Attending Engineer(s)**

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Myrmus (60034)	14/01/15	23:32	00:39	1.07	0.00	N/A
S Talidi (58448)	14/01/15	23:48	00:30	0.42	0.00	N/A



# Repair Visit Report



Job Number GD8JN5

Unit Number PD807175

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H091

Date of Service Visit Report 18/02/2015

Job Completed Y Misuse/Acc Damage

## Works Completed

Attended site and found an object obstructing the lift doors . A foreign object was removed and the unit put back into normal service. Additional Comments by Engineer: doors was only closing half way on street floor, small metal object jammed in track. building work were on site.

Customer Order Number 201455914

## Parts Used

## Observations

Declined N

Decline Reason

Total Time on Site 1.00

Total Travel to Site 0.00

Customer Name

Signed Date & Time

18/02/2015 14:01

## Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Linney (58510)	18/02/15	13:00	14:00	1.00	0.00	18/02/2015 14:01

# Repair Visit Report



<b>Job Number</b>	CE6BK7			<b>Customer Order Number</b>	201504895		
<b>Unit Number</b>	PD807175			<b>Parts Used</b>			
<b>Site Address</b>	Grenfell Tower Grenfell Road London W11 1TG						
<b>Unit Reference</b>	H091						
<b>Date of Service Visit Report</b>	01/05/2015						
<b>Job Completed</b>	Y	<b>Misuse/Acc Damage</b>		<b>Observations</b>			
<b>Works Completed</b>							
Attended site and found an issue with a landing door/gate equipment. The equipment was adjusted and the unit returned to normal service							
<b>Declined</b>	N			<b>Customer Name</b>	Customer Unavailable For Signature		
<b>Decline Reason</b>							
<b>Total Time on Site</b>	2.00						
<b>Total Travel to Site</b>	0.00						
<b>Attending Engineer(s)</b>							
<b>Engineer Name</b>	<b>Date Attended</b>	<b>Site Arrival</b>	<b>Site Depart</b>	<b>Time on site</b>	<b>Travel to site</b>	<b>Customer Signoffs</b>	
D Linney (58510)	30/04/15	10:30	12:30	2.00	0.00	N/A	



## Repair Visit Report



Job Number CE6TL9

Unit Number PD807175

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H091

Date of Service Visit Report 06/05/2015

Job Completed Y Misuse/Acc Damage

### Works Completed

Attended site and found an issue with a car door/gate pick up skate. The equipment was adjusted and the unit returned to normal service Additional Comments by Engineer: adjusyed skate slightly

Customer Order Number 2113413

### Parts Used

### Observations

Dedined N

Dedine Reason

Total Time on Site 1.00

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer  
Unavailable  
For Signature

### Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	06/05/15	20:00	21:00	1.00	0.00	N/A

# Repair Visit Report



<b>Job Number</b> CF1VN3		<b>Customer Order Number</b> 201514771				
<b>Unit Number</b> PD807175		<b>Parts Used</b>				
<b>Site Address</b> Grenfell Tower Grenfell Road London W11 1TG						
<b>Unit Reference</b> H091						
<b>Date of Service Visit Report</b> 24/06/2015						
<b>Job Completed</b> Y	<b>Misuse/Acc Damage</b>	<b>Observations</b>				
<b>Works Completed</b>  Attended site and found an issue with a landing direction indicators. A part was replaced to resolve the issue and the unit returned to normal service Additional Comments by Engineer: replaced indicator fuse						
<b>Declined</b> N						
<b>Decline Reason</b>						
<b>Total Time on Site</b> 0.32						
<b>Total Travel to Site</b> 0.00		<b>Customer Name</b>				
		<b>Signed Date &amp; Time</b>				
		<b>Customer Unavailable For Signature</b>				
<b>Attending Engineer(s)</b>						
<b>Engineer Name</b>	<b>Date Attended</b>	<b>Site Arrival</b>	<b>Site Depart</b>	<b>Time on site</b>	<b>Travel to site</b>	<b>Customer Signoffs</b>
D Linney (58510)	23/06/15	16:52	17:24	0.32	0.00	N/A



# Repair Visit Report



<b>Job Number</b>	CF3SP0	<b>Customer Order Number</b>	201517980			
<b>Unit Number</b>	PD807175	<b>Parts Used</b>				
<b>Site Address</b>	Grenfell Tower Grenfell Road London W11 1TG					
<b>Unit Reference</b>	H091	<b>Observations</b>				
<b>Date of Service Visit Report</b>	09/07/2015					
<b>Job Completed</b>	Y			<b>Misuse/Acc Damage</b>		
<b>Works Completed</b>						
Attended site and found an issue with a control panel connection. A repair was completed to resolve the issue and the unit returned to normal service						
<b>Declined</b>	N	<b>Customer Name</b>	Customer Unavailable For Signature			
<b>Decline Reason</b>						
<b>Total Time on Site</b>	1.18	<b>Signed Date &amp; Time</b>				
<b>Total Travel to Site</b>	0.00					
<b>Attending Engineer(s)</b>						
<b>Engineer Name</b>	<b>Date Attended</b>	<b>Site Arrival</b>	<b>Site Depart</b>	<b>Time on site</b>	<b>Travel to site</b>	<b>Customer Signoffs</b>
J Hale (58511)	09/07/15	11:15	12:33	1.18	0.00	N/A

# Repair Visit Report



Job Number CF3VN8

Unit Number PD807175

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H091

Date of Service Visit Report 13/07/2015

Job Completed Y Misuse/Acc Damage

## Works Completed

Attended site and found an issue with a landing door/gate equipment. A part was replaced to resolve the issue and the unit returned to normal service  
Additional Comments by Engineer: replace worn roller on ground pickup

Customer Order Number 201518180

## Parts Used

## Observations

Declined N

Decline Reason

Total Time on Site 1.30

Total Travel to Site 0.00

Customer Name

Customer Unavailable For Signature

Signed Date & Time

## Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	13/07/15	10:30	12:00	1.30	0.00	N/A



# Repair Visit Report



Job Number CF5UT4

Unit Number PD807175

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H091

Date of Service Visit Report 28/07/2015

Job Completed N Misuse/Acc Damage

**Works Completed**

Attended site and found an issue with a landing direction indicators. The unit was temporarily repaired and returned to service with further works required at a later date. Additional Comments by Engineer: temporary repair to indicators new psu required

Customer Order Number 201521312

**Parts Used**

**Observations**

Declined N

Decline Reason

Total Time on Site 1.00

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer  
Unavailable  
For Signature**

**Attending Engineer(s)**

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hale (58511)	28/07/15	14:00	15:00	1.00	0.00	N/A

# Repair Visit Report



Job Number	CF5UT4
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H091

Customer Order Number	201521312
Parts Used	legrand 5amp psu
Observations	

Date of Service Visit Report	29/07/2015
Job Completed	Y
Misuse/Acc Damage	

Works Completed	<p>Attended site and found an issue with a control panel transformer. A part was replaced to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: replaced faulty Indicator psu had to drill din rail to fix, time includes collection of material</p>
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Declined	N
Decline Reason	
Total Time on Site	2.15
Total Travel to Site	0.00

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hale (58511)	29/07/15	08:00	10:15	2.15	0.00	N/A



# Repair Visit Report



Job Number CG0EX5

Unit Number PD807175

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H091

Date of Service Visit Report 08/09/2015

Job Completed Y Misuse/Acc Damage

**Works Completed**

Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: checked lift over all floors lift in service

Customer Order Number 201528329

**Parts Used**

**Observations**

Declined N

Decline Reason

Total Time on Site 0.30

Total Travel to Site 1.00

Customer Name

Signed Date & Time

**Customer  
Unavailable  
For Signature**

**Attending Engineer(s)**

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Battram (58463)	08/09/15	22:00	22:30	0.30	1.00	N/A

# EXPRESS

Lifts Alliance  
Group

## Repair Visit Report



EXPRESS  
10 A 312

PDERS

Job Number CG0KW5

Unit Number PD807175

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H091

Date of Service Visit Report 10/09/2015

Job Completed N Misuse/Acc Damage

Works Completed

Attended site and found an issue with the alarm phone line . The unit was temporarily repaired and returned to service with further works required at a later date. Additional Comments by Engineer: diagram required to complete this job

Customer Order Number 201528622

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.00

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer  
Unavailable  
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hale (58511)	10/09/15	12:00	13:00	1.00	0.00	N/A

ELA Group

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# Repair Visit Report



<b>Job Number</b> CG1TC9		<b>Customer Order Number</b> 201530616				
<b>Unit Number</b> PD807175		<b>Parts Used</b>				
<b>Site Address</b> Grenfell Tower Grenfell Road London W11 1TG						
<b>Unit Reference</b> H091						
<b>Date of Service Visit Report</b> 22/09/2015						
<b>Job Completed</b> Y	<b>Misuse/Acc Damage</b>	<b>Observations</b>				
<b>Works Completed</b>  Attended site and found an issue with a car door/gate pick up skate. The equipment was adjusted and the unit returned to normal service Additional Comments by Engineer: adjusted torpedo arm on skate						
<b>Declined</b> N						
<b>Decline Reason</b>						
<b>Total Time on Site</b> 0.49						
<b>Total Travel to Site</b> 0.01		<b>Customer Name</b>				
		<b>Signed Date &amp; Time</b>				
		<b>Customer Unavailable For Signature</b>				
<b>Attending Engineer(s)</b>						
<b>Engineer Name</b>	<b>Date Attended</b>	<b>Site Arrival</b>	<b>Site Depart</b>	<b>Time on site</b>	<b>Travel to site</b>	<b>Customer Signoffs</b>
S Haggarty (58388)	22/09/15	14:45	15:34	0.49	0.01	N/A

# Repair Visit Report



Job Number EG4DJ3

Unit Number PD807175

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H091

Date of Service Visit Report 14/10/2015

Job Completed Y Misuse/Acc Damage Y

**Works Completed**

Attended site and found an issue with a car door/gate pick up skate. A repair was completed to resolve the issue and the unit returned to normal service  
Additional Comments by Engineer: doors out skate due to misuse by builders

Customer Order Number 201534902

**Parts Used**

**Observations**

Declined N

Decline Reason

Total Time on Site 1.30

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer  
Unavailable  
For Signature**

**Attending Engineer(s)**

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hale (58511)	14/10/15	09:30	11:00	1.30	0.00	N/A



# Repair Visit Report



Job Number CG6EW6

Unit Number PD807175

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H091

Date of Service Visit Report 02/11/2015

Job Completed Y Misuse/Acc Damage

## Works Completed

Attended site and found an issue with a landing door/gate lock. The equipment was adjusted and the unit returned to normal service Additional Comments by Engineer: lock release bent not allowing 9th floor lock beak to drop, adjusted

Customer Order Number 201538357

## Parts Used

## Observations

Declined N

Decline Reason

Total Time on Site 1.30

Total Travel to Site 0.00

Customer Name

Customer Unavailable For Signature

Signed Date & Time

## Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	02/11/15	11:00	12:30	1.30	0.00	N/A

# Repair Visit Report



Job Number CG8AJ0

Unit Number PD807175

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H091

Date of Service Visit Report 17/11/2015

Job Completed Y Misuse/Acc Damage Y

**Works Completed**

Attended site and found an issue with a car enclosure equipment. A third party action, unrelated to the lift, is required to resolve the issue. Additional Comments by Engineer: service of both lifts being interfered by cctv engineers installing cameras in lift. no issue with running of lift and no breakdown found. callout due to misuse of lift

Customer Order Number 201541853

**Parts Used**

**Observations**

Declined N

Decline Reason

Total Time on Site 1.37

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer  
Unavailable  
For Signature**

**Attending Engineer(s)**

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoff/s
S Haggarty (58388)	17/11/15	12:00	13:37	1.37	0.00	N/A