

EXPRESS

Lifts Alliance
Group

Service Visit Report



EXPRESS



Job Number	PD807174	Customer Order Number				
Unit Number	PD807174	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H090					
Date of Service Visit Report	05/01/2017					
Visit Type	S					
Works Completed	<p>As part of the scheduled maintenance visit, the below items were checked by our engineer and found to be serviceable :</p> <p>Car Enclosure and COP Emergency Alarm System Indicators and Call Buttons Floor Levels and Selector Machine and Brake Operation of Car Doors Car Top Shaft Equipment</p>					
	<p>Observations</p> <p>full shaft cleandown required once builders have completed works. seals leaking slightly on gear. door operator needs setting up once builders have completed works. there is an earth on the ground floor display which is blowing fuses in the psu2unit. contractors have glued display plate to wall and will create damage to wall. customer action required new car door hanger rollers have been fitted. recommend lg1 car lighting and car fan have a separate feed lg1 done nov visit dec visit</p>					
	Total Time on Site	2.00				
	Total Travel to Site	0.00				
	Customer Name	Customer Unavailable For Signature				
	Signed Date & Time					
Signature Declined	N					
Decline Reason						
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	05/01/17	08:00	10:00	2.00	0.00	N/A



Job Number	PD807174	Customer Order Number				
Unit Number	PD807174	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H090					
Date of Service Visit Report	18/01/2017					
Visit Type	M2					
Works Completed	<p>As part of the scheduled maintenance visit, the below items were checked by our engineer and found to be serviceable :</p> <p>Car Enclosure and COP Emergency Alarm System Indicators and Call Buttons Floor Levels and Selector Machine and Brake Operation of Car Doors Car Top</p>					
	<p>Observations</p> <p>full shaft cleandown required once builders have completed works. seals leaking slightly on gear. door operator needs setting up once builders have completed works. there is an earth on the ground floor display which is blowing fuses in the psu unit. contractors have glued display plate to wall and will create damage to wall. customer action required new car door hanger rollers have been fitted. recommend lg1 car lighting and car fan have a separate feed lg1 done nov visit dec visit</p>					
	Total Time on Site	1.45				
	Total Travel to Site	0.15				
Signature Declined	N					
Decline Reason						
Customer Name	<p>Customer Unavailable For Signature</p>					
Signed Date & Time						
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	18/01/17	08:15	10:00	1.45	0.15	N/A

Repair Visit Report



Job Number CM7VL0

Unit Number PD807174

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H090

Date of Service Visit Report 28/01/2017

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found an issue with a control panel processors. The equipment was reset and the unit returned to normal service. Additional Comments by Engineer: working with luke harman

Customer Order Number 48

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 2.35

Total Travel to Site 0.25

Customer Name

Signed Date & Time

Customer
Unavailable
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	25/01/17	12:10	13:30	1.20	0.10	N/A
D Smalley (55029)	25/01/17	12:15	13:30	1.15	0.15	N/A

Repair Visit Report



Job Number	CM8FB3
Unit Number	PD807174
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H090
Date of Service Visit Report	28/01/2017
Job Completed	Y
Misuse/Acc Damage	

Customer Order Number	250-280117
Parts Used	

Works Completed
<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: lift reported as Intermittently stopping in shaft. was unable to recreate fault whilst testing recommend lift shaft equipment be looked at left in service</p>

Observations

Declined	N
Decline Reason	
Total Time on Site	1.09
Total Travel to Site	0.16

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Petty (58459)	28/01/17	17:04	18:13	1.09	0.16	N/A

Repair Visit Report



Job Number CM8MY0

Unit Number PD807174

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H090

Date of Service Visit Report 31/01/2017

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: lift h090 found to be on service unique working on site cleaning lift shaft down let patrick now working with luke harman

Customer Order Number 201647250

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.01

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer Unavailable For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	31/01/17	11:00	12:01	1.01	0.00	N/A

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Lifts Alliance
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Repair Visit Report



EXPRESS



Job Number CM9GU1

Unit Number PD807174

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H090

Date of Service Visit Report 07/02/2017

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found an issue with a control panel printed circuit board. A repair was completed to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: found lift not taking any calls and not running on normal traced fault to loose wire on processor board and a worn contactor cleaned up rewired run and tested lid req new skate

Customer Order Number PATRICK

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 4.00

Total Travel to Site 1.60

Customer Name

Signed Date & Time

07/02/2017 22:27

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Birch (58557)	07/02/17	10:00	14:00	4.00	1.60	07/02/2017 22:27

Repair Visit Report



Job Number CM9JU3

Unit Number PD807174

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H090

Date of Service Visit Report 08/02/2017

Job Completed N Misuse/Acc Damage Y

Works Completed

Attended site and found an issue with a car door/gate pick up skate. The unit has been left isolated awaiting materials. Additional Comments by Engineer: req new skate. the skate is leaving doors behind and Intermittent jamming

Customer Order Number 412070217

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 3.00

Total Travel to Site 1.30

Customer Name

Signed Date & Time
08/02/2017 22:00

Attending Engineer(s)							Customer Signoffs
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site		
J Birch (58557)	08/02/17	13:00	16:00	3.00	1.30	,	08/02/2017 22:00

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Job Number	PD807174	Customer Order Number				
Unit Number	PD807174	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H090	Observations				
Date of Service Visit Report	20/03/2017					
Visit Type	M2					
Works Completed	<p>As part of the scheduled maintenance visit, the below items were checked by our engineer and found to be serviceable :</p> <ul style="list-style-type: none">Car Enclosure and COPEmergency Alarm SystemIndicators and Call ButtonsFloor Levels and SelectorMachine and BrakeController and DriveOverspeed DevicesOperation of Car DoorsCar TopDoor and Gate CheckShaft EquipmentPlt and Underside of Car					
Signature Declined	N	Total Time on Site	1.30			
Decline Reason		Total Travel to Site	0.00			
		Customer Name	Customer Unavailable For Signature			
		Signed Date & Time				
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
T Parker (58461)	11/02/17	08:00	09:30	1.30	0.00	N/A

Repair Visit Report



Job Number	CNOAL1	Customer Order Number	482/			
Unit Number	PD807174	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H090	Observations				
Date of Service Visit Report	13/02/2017					
Job Completed	Y	Misuse/Acc Damage				
Works Completed	<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: report lift intermitantly not working. found lift working on arrival. checked over no fault found lift in service.</p>					
Declined	N	Customer Name	Customer Unavailable For Signature			
Decline Reason						
Total Time on Site	0.20	Signed Date & Time				
Total Travel to Site	0.03					
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hattley (58387)	13/02/17	21:13	21:33	0.20	0.03	N/A

Repair Visit Report



Job Number CM9YZ0

Unit Number PD807174

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H090

Date of Service Visit Report 14/02/2017

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found an issue with the unit on site .
A repair was completed to resolve the issue and the
unit returned to normal service Additional Comments
by Engineer: various faults

Customer Order Number PATRICK

Parts Used

Observations

Dedined N

Dedine Reason

Total Time on Site 4.00

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer
Unavailable
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Reilly (58474)	14/02/17	10:00	14:00	4.00	0.00	N/A

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Job Number	PD807174	Customer Order Number				
Unit Number	PD807174	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H090					
Date of Service Visit Report	08/03/2017					
Visit Type	M2					
Works Completed	<p>As part of the scheduled maintenance visit, the below items were checked by our engineer and found to be serviceable :</p> <p>Car Enclosure and COP Emergency Alarm System Indicators and Call Buttons Floor Levels and Selector Machine and Brake Operation of Car Doors Car Top Shaft Equipment Pit and Underside of Car</p>					
Signature Declined	N	Observations	full shaft cleandown required once builders have completed works. seals leaking slightly on gear. door operator needs setting up once builders have completed works. there is an earth on the ground floor display which is blowing fuses in the psu2unit. contractors have glued display plate to wall and will create damage to wall. customer action required new car door hanger rollers have been fitted. recommend lg1 car lighting and car fan have a separate feed lg1 done nov visit dec visit			
Decline Reason		Total Time on Site	2.00			
		Total Travel to Site	0.00			
		Customer Name	Customer Unavailable For Signature			
		Signed Date & Time				
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	08/03/17	08:00	10:00	2.00	0.00	N/A

ELA Group

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PDR00000020/11
PDR00000020_0011

Repair Visit Report



Job Number	CN3ZJ9	Customer Order Number	201655653														
Unit Number	PD807174	Parts Used															
Site Address	Grenfell Tower Grenfell Road London W11 1TG																
Unit Reference	H090																
Date of Service Visit Report	22/03/2017																
Job Completed	Y	Misuse/Acc Damage															
Works Completed	<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service.</p>																
Declined	N																
Decline Reason																	
Total Time on Site	0.50																
Total Travel to Site	0.10																
Customer Name	Customer Unavailable For Signature																
Signed Date & Time																	
<table border="1"> <thead> <tr> <th>Engineer Name</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> <th>Customer Signoffs</th> </tr> </thead> <tbody> <tr> <td>D Smalley (55029)</td> <td>22/03/17</td> <td>14:40</td> <td>15:30</td> <td>0.50</td> <td>0.10</td> <td>N/A</td> </tr> </tbody> </table>				Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	D Smalley (55029)	22/03/17	14:40	15:30	0.50	0.10	N/A
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs											
D Smalley (55029)	22/03/17	14:40	15:30	0.50	0.10	N/A											

Repair Visit Report



Job Number	CN3VV7	Customer Order Number	201655430
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Unit Number	PD807174	Parts Used	
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Site Address	Grenfell Tower Grenfell Road London W11 1TG	
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Unit Reference	H090
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Date of Service Visit Report	01/04/2017
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Job Completed	N	Misuse/Acc Damage	
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Works Completed Attended site and found an issue with a landing door/gate hanger roller. A part was replaced to resolve the issue and the unit returned to normal service Additional Comments by Engineer: rep carried out to landing haner roller half way returnin tomorrow	Observations
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Declined	N
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Decline Reason		Customer Unavailable For Signature
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Total Time on Site	11.00
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Total Travel to Site	1.00
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Attending Engineer(s)						
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Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Battram (58463)	01/04/17	07:00	18:00	11.00	1.00	N/A

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Repair Visit Report



Job Number	CN3VV7
Unit Number	PD807174
Site Address	Grenfell Tower Grenfell Road London W11 1TG

Unit Reference	H090
Date of Service Visit Report	02/04/2017
Job Completed	Y
Misuse/Acc Damage	

Works Completed Attended site and found an issue with a landing door/gate hanger roller. A part was replaced to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: supplied and fitted new gal hanger rollers run tested all floors lift in service
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Customer Order Number	
Parts Used	

Observations

Declined	N
Decline Reason	
Total Time on Site	11.00
Total Travel to Site	1.00

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Battram (58463)	02/04/17	07:00	18:00	11.00	1.00	N/A

Repair Visit Report



Job Number CP1JW6

Unit Number PD807174

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H090

Date of Service Visit Report 05/06/2017

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found an issue with a car door/gate operator. The equipment was adjusted and the unit returned to normal service Additional Comments by Engineer: door limit cam adjusted to suit

Customer Order Number 201709213

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.30

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer Unavailable For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
A Smart (58579)	05/06/17	15:30	17:00	1.30	0.00	N/A

Repair Visit Report



Job Number : CP1QD1

Unit Number : PD807174

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference : H090

Date of Service Visit Report : 07/06/2017

Job Completed : Y Misuse/Acc Damage :

Works Completed

Attended site and found an issue with a landing door/gate lock. The equipment was adjusted and the unit returned to normal service. Additional Comments by Engineer: adjusted 1st floor smoke baffle, stopping doors closing

Customer Order Number : 201709655

Parts Used

Observations

Declined : N

Decline Reason :

Total Time on Site : 1.00

Total Travel to Site : 0.00

Customer Name :

Signed Date & Time :

**Customer
Unavailable
For Signature**

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
A Smart (58579)	07/06/17	09:30	10:30	1.00	0.00	N/A