

# Repair Visit Report



<b>Job Number</b>	CH2ZU1			<b>Customer Order Number</b>	2191377		
<b>Unit Number</b>	PD807175			<b>Parts Used</b>			
<b>Site Address</b>	Grenfell Tower Grenfell Road London W11 1TG						
<b>Unit Reference</b>	H091						
<b>Date of Service Visit Report</b>	02/01/2016						
<b>Job Completed</b>	Y	<b>Misuse/Acc Damage</b>		<b>Observations</b>			
<b>Works Completed</b>							
Attended site and found an object obstructing the lift doors . A foreign object was removed and the unit put back into normal service.							
<b>Declined</b>	N			<b>Customer Name</b>	Customer Unavailable For Signature		
<b>Decline Reason</b>							
<b>Total Time on Site</b>	0.57						
<b>Total Travel to Site</b>	0.12						
<b>Attending Engineer(s)</b>							
<b>Engineer Name</b>	<b>Date Attended</b>	<b>Site Arrival</b>	<b>Site Depart</b>	<b>Time on site</b>	<b>Travel to site</b>	<b>Customer Signoffs</b>	
S Gray (60017)	02/01/16	13:56	14:53	0.57	0.12	N/A	

# Repair Visit Report



Job Number	CH3SE7
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H091
Date of Service Visit Report	11/01/2016
Job Completed	Y
Misuse/Acc Damage	Y

Customer Order Number	201551593
Parts Used	

Works Completed
<p>Attended site and found an issue with a landing position indicators. A repair was completed to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: Indicator fuse kept blowing on investigation found ground floor display ripped out repaired and refitted</p>

Observations

Declined	N
Decline Reason	
Total Time on Site	1.30
Total Travel to Site	0.00

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hale (58511)	11/01/16	12:30	14:00	1.30	0.00	N/A



# EXPRESS

Lifts Alliance  
Group

## Repair Visit Report



EXPRESS



Job Number CH5CG1

Unit Number PD807175

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H091

Date of Service Visit Report 20/01/2016

Job Completed Y Misuse/Acc Damage Y

### Works Completed

Attended site and found an issue with a car door/gate top track. The equipment was adjusted and the unit returned to normal service Additional Comments by Engineer: car doors pulled off track, reset doors onto track

Customer Order Number 201553879

### Parts Used

### Observations

Dedined N

Dedline Reason

Total Time on Site 1.30

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer  
Unavailable  
For Signature

### Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	20/01/16	10:00	11:30	1.30	0.00	N/A

## Repair Visit Report



Job Number CH5Z09

Unit Number PD807175

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H091

Date of Service Visit Report 27/01/2016

Job Completed Y Misuse/Acc Damage Y

### Works Completed

Attended site and found an issue with a car door/gate bottom track. The equipment was adjusted and the unit returned to normal service. Additional Comments by Engineer: doors vandalised. kicked off track, re hung door and replaced door shoes

Customer Order Number 201555517

### Parts Used

### Observations

Declined N

Decline Reason

Total Time on Site 1.45

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer  
Unavailable  
For Signature

### Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	27/01/16	09:30	11:15	1.45	0.00	N/A



# Repair Visit Report



Job Number	CH8FS8			Customer Order Number	201559151																
Unit Number	PD807175			Parts Used																	
Site Address	Grenfell Tower Grenfell Road London W11 1TG																				
Unit Reference	H091																				
Date of Service Visit Report	16/02/2016																				
Job Completed	Y	Misuse/Acc Damage		Observations																	
Works Completed	<p>Attended site and found an issue with a car door/gate top track. The equipment was adjusted and the unit returned to normal service Additional Comments by Engineer: off track at 8th floor</p>																				
Declined	N																				
Decline Reason																					
Total Time on Site	1.30			Customer Name	Customer Unavailable For Signature																
Total Travel to Site	0.00			Signed Date & Time																	
<b>Attending Engineer(s)</b> <table border="1"> <thead> <tr> <th>Engineer Name</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> <th>Customer Signoffs</th> </tr> </thead> <tbody> <tr> <td>S Haggarty (58388)</td> <td>16/02/16</td> <td>11:30</td> <td>13:00</td> <td>1.30</td> <td>0.00</td> <td>N/A</td> </tr> </tbody> </table>								Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	S Haggarty (58388)	16/02/16	11:30	13:00	1.30	0.00	N/A
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs															
S Haggarty (58388)	16/02/16	11:30	13:00	1.30	0.00	N/A															

# Repair Visit Report



Job Number	CH8TQ5
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG

Unit Reference	H091
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Date of Service Visit Report	19/02/2016
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Job Completed	N	Misuse/Acc Damage	
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<b>Works Completed</b>  Attended site and found an issue with a car enclosure floor covering. The unit was temporarily repaired and returned to service with further works required at a later date. Additional Comments by Engineer: removed loose floorbt.leband leftn on top of car perm repair to be made
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Customer Order Number	201560273
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Parts Used
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Observations
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Declined	N
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Decline Reason	
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Total Time on Site	0.24
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Total Travel to Site	0.18
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Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
K Edgar (56109)	19/02/16	19:45	20:09	0.24	0.18	N/A



# Repair Visit Report



<b>Job Number</b>	CH9YK8		<b>Customer Order Number</b>	201562241		
<b>Unit Number</b>	PD807175		<b>Parts Used</b>			
<b>Site Address</b>	Grenfell Tower Grenfell Road London W11 1TG					
<b>Unit Reference</b>	H091					
<b>Date of Service Visit Report</b>	02/03/2016					
<b>Job Completed</b>	Y	<b>Misuse/Acc Damage</b>	<b>Observations</b>			
<b>Works Completed</b>						
<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service.</p>						
<b>Declined</b>	N		<b>Customer Name</b>   <b>Customer Unavailable For Signature</b>			
<b>Decline Reason</b>						
<b>Total Time on Site</b>	0.31					
<b>Total Travel to Site</b>	0.00					
<b>Attending Engineer(s)</b>						
<b>Engineer Name</b>	<b>Date Attended</b>	<b>Site Arrival</b>	<b>Site Depart</b>	<b>Time on site</b>	<b>Travel to site</b>	<b>Customer Signoffs</b>
J Petty (58459)	01/03/16	22:29	23:00	0.31	0.00	N/A

# Repair Visit Report



Job Number CH9TD7

Unit Number PD807175

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H091

Date of Service Visit Report 02/03/2016

Job Completed Y Misuse/Acc Damage

## Works Completed

Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: Car doors juddering. Rec. new car door hanger rollers ti be fitted.

Customer Order Number 201561819

## Parts Used

## Observations

Declined N

Decline Reason

Total Time on Site 0.38

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer  
Unavailable  
For Signature**

## Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Petty (58459)	02/03/16	00:24	01:02	0.38	0.00	N/A



# Repair Visit Report



Job Number CJ0MA8

Unit Number PD807175

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H091

Date of Service Visit Report 06/03/2016

Job Completed Y Misuse/Acc Damage

**Works Completed**

Attended site and found an issue with a car door/gate equipment. A repair was completed to resolve the issue and the unit returned to normal service Additional Comments by Engineer: Found car door off ack,rectified

Customer Order Number 56805032016

**Parts Used**

**Observations**

Declined N

Decline Reason

Total Time on Site 0.26

Total Travel to Site 0.10

Customer Name

Signed Date & Time

**Customer  
Unavailable  
For Signature**

**Attending Engineer(s)**

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Reilly (57176)	05/03/16	15:10	15:36	0.26	0.10	N/A

# Repair Visit Report



**EXPRESS**



Job Number	CJ1TV0			Customer Order Number	201564991		
Unit Number	PD807175			Parts Used			
Site Address	Grenfell Tower Grenfell Road London W11 1TG						
Unit Reference	H091						
Date of Service Visit Report	18/03/2016			Observations			
Job Completed	Y	Misuse/Acc Damage					
Works Completed	Attended site and found an issue with a car door/gate pick up skate. The equipment was adjusted and the unit returned to normal service Additional Comments by Engineer: adjusted torpedo arm						
Declined	N			Customer Name	Customer Unavailable For Signature		
Decline Reason							
Total Time on Site	2.00						
Total Travel to Site	0.00			Signed Date & Time			
Attending Engineer(s)							
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	
S Haggarty (58388)	16/03/16	11:30	13:30	2.00	0.00	N/A	



## Repair Visit Report



Job Number	CJ1WQ6	Customer Order Number	201565264			
Unit Number	PD807175	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H091					
Date of Service Visit Report	18/03/2016					
Job Completed	Y	Misuse/Acc Damage				
Works Completed	<p>Attended site and found an issue with a landing equipment. A repair was completed to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: entrance level landing push plate adrift from fixing, resecured onto wall tested and returned to service.</p>					
Observations						
Declined	N					
Decline Reason						
Total Time on Site	0.27					
Total Travel to Site	0.18					
Customer Name	Customer Unavailable For Signature					
Signed Date & Time						
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
G Fenton (57074)	17/03/16	22:01	22:28	0.27	0.18	N/A

# Repair Visit Report



<b>Job Number</b>	CJ2HH4			<b>Customer Order Number</b>	201565974		
<b>Unit Number</b>	PD807175			<b>Parts Used</b>			
<b>Site Address</b>	Grenfell Tower Grenfell Road London W11 1TG						
<b>Unit Reference</b>	H091						
<b>Date of Service Visit Report</b>	21/03/2016			<b>Observations</b>			
<b>Job Completed</b>	Y	<b>Misuse/Acc Damage</b>	Y				
<b>Works Completed</b>	<p>Attended site and found an issue with a landing door/gate guide shoe. Due to water ingress the equipment was cleaned and dried and the unit returned to normal service. Additional Comments by Engineer: builders debris stopping doors closing correctly</p>						
<b>Declined</b>	N			<b>Customer Name</b>	Customer Unavailable For Signature		
<b>Decline Reason</b>							
<b>Total Time on Site</b>	1.27						
<b>Total Travel to Site</b>	0.33			<b>Signed Date &amp; Time</b>			
<b>Attending Engineer(s)</b>							
<b>Engineer Name</b>	<b>Date Attended</b>	<b>Site Arrival</b>	<b>Site Depart</b>	<b>Time on site</b>	<b>Travel to site</b>	<b>Customer Signoffs</b>	
J Hale (58511)	21/03/16	15:33	17:00	1.27	0.33	N/A	



# Repair Visit Report



Job Number	GJ3ET9
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG

Unit Reference	H091
Date of Service Visit Report	30/03/2016
Job Completed	Y
Misuse/Acc Damage	

<b>Works Completed</b>  Attended site and found an issue with a car door/gate pick up skate. The equipment was adjusted and the unit returned to normal service Additional Comments by Engineer: torpedo arm bent. sdjusted in place
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Customer Order Number	201567252
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Parts Used
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Observations
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Declined	N
Decline Reason	
Total Time on Site	1.00
Total Travel to Site	0.00

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	30/03/16	12:00	13:00	1.00	0.00	N/A

## Repair Visit Report



Job Number	CJ3KE6	Customer Order Number	201567624																					
Unit Number	PD807175	Parts Used																						
Site Address	Grenfell Tower Grenfell Road London W11 1TG																							
Unit Reference	H091																							
Date of Service Visit Report	31/03/2016																							
Job Completed	Y	Misuse/Acc Damage																						
Works Completed	<p>Attended site and found the unit running on arrival. The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: found no issue, possible misuse</p>																							
Observations																								
Declined	N																							
Decline Reason																								
Total Time on Site	0.23																							
Total Travel to Site	0.00																							
Customer Name	Customer Unavailable For Signature																							
Signed Date & Time																								
<table border="1"> <thead> <tr> <th colspan="7">Attending Engineer(s)</th> </tr> <tr> <th>Engineer Name</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> <th>Customer Signoffs</th> </tr> </thead> <tbody> <tr> <td>S Haggarty (58388)</td> <td>31/03/16</td> <td>15:50</td> <td>16:13</td> <td>0.23</td> <td>0.00</td> <td>N/A</td> </tr> </tbody> </table>				Attending Engineer(s)							Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	S Haggarty (58388)	31/03/16	15:50	16:13	0.23	0.00	N/A
Attending Engineer(s)																								
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs																		
S Haggarty (58388)	31/03/16	15:50	16:13	0.23	0.00	N/A																		



# Repair Visit Report



<b>Job Number</b>	CJ3MB9			<b>Customer Order Number</b>	201600054		
<b>Unit Number</b>	PD807175			<b>Parts Used</b>			
<b>Site Address</b>	Grenfell Tower Grenfell Road London W11 1TG						
<b>Unit Reference</b>	H091						
<b>Date of Service Visit Report</b>	01/04/2016						
<b>Job Completed</b>	Y	<b>Misuse/Acc Damage</b>		<b>Observations</b>			
<b>Works Completed</b>							
<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: reported doors not working ok</p>							
<b>Declined</b>	N			<b>Customer Name</b>   <b>Signed Date &amp; Time</b>  <b>Customer Unavailable For Signature</b>			
<b>Decline Reason</b>							
<b>Total Time on Site</b>	1.00						
<b>Total Travel to Site</b>	0.00						
<b>Attending Engineer(s)</b>							
<b>Engineer Name</b>	<b>Date Attended</b>	<b>Site Arrival</b>	<b>Site Depart</b>	<b>Time on site</b>	<b>Travel to site</b>	<b>Customer Signoffs</b>	
J Hale (58511)	01/04/16	13:30	14:30	1.00	0.00	N/A	

## Repair Visit Report



Job Number	CJ3ZV9	Customer Order Number	201600803			
Unit Number	PD807175	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H091	Observations				
Date of Service Visit Report	06/04/2016					
Job Completed	Y	Misuse/Acc Damage				
Works Completed	<p>Attended site and found an object obstructing lift machinery . A foreign object was removed and the unit put back into normal service. Additional Comments by Engineer: misuse by builders. cut cable obstructin 2nd floor doors, removed and ran lift</p>					
Declined	N	Customer Name	Customer Unavailable For Signature			
Decline Reason						
Total Time on Site	1.30	Signed Date & Time				
Total Travel to Site	0.00					
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	06/04/16	10:30	12:00	1.30	0.00	N/A



# Repair Visit Report



Job Number	CJ4JY4
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H091
Date of Service Visit Report	09/04/2016
Job Completed	Y
Misuse/Acc Damage	

Customer Order Number	232-090416
Parts Used	

Works Completed
Attended site and found an issue with a car door/gate pick up skate. The equipment was adjusted and the unit returned to normal service

Observations

Declined	N
Decline Reason	
Total Time on Site	0.47
Total Travel to Site	0.24

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Walpole (58538)	09/04/16	14:03	14:50	0.47	0.24	N/A

## Repair Visit Report



Job Number	CJ4RK9			Customer Order Number	201601850																
Unit Number	PD807175			Parts Used																	
Site Address	Grenfell Tower Grenfell Road London W11 1TG																				
Unit Reference	H091																				
Date of Service Visit Report	12/04/2016			Observations																	
Job Completed	Y	Misuse/Acc Damage	Y																		
Works Completed	<p>Attended site and found an issue with a car door/gate pick up skate. The equipment was adjusted and the unit returned to normal service Additional Comments by Engineer: car door constantly getting damaged</p>																				
Dedined	N			Customer Name	Customer Unavailable For Signature																
Dedine Reason																					
Total Time on Site	1.00																				
Total Travel to Site	0.00			Signed Date & Time																	
<b>Attending Engineer(s)</b> <table border="1"> <thead> <tr> <th>Engineer Name</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> <th>Customer Signoffs</th> </tr> </thead> <tbody> <tr> <td>S Haggarty (58388)</td> <td>12/04/16</td> <td>12:30</td> <td>13:30</td> <td>1.00</td> <td>0.00</td> <td>N/A</td> </tr> </tbody> </table>								Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	S Haggarty (58388)	12/04/16	12:30	13:30	1.00	0.00	N/A
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs															
S Haggarty (58388)	12/04/16	12:30	13:30	1.00	0.00	N/A															



# Repair Visit Report



<b>Job Number</b> CJ5NC0		<b>Customer Order Number</b> 201603113					
<b>Unit Number</b> PD807175		<b>Parts Used</b>					
<b>Site Address</b> Grenfell Tower Grenfell Road London W11 1TG							
<b>Unit Reference</b> H091							
<b>Date of Service Visit Report</b> 21/04/2016							
<b>Job Completed</b> Y	<b>Misuse/Acc Damage</b> Y	<b>Observations</b>					
<b>Works Completed</b>  Attended site and found an issue with a car door/gate pick up skate. A repair was completed to resolve the issue and the unit returned to normal service Additional Comments by Engineer: found doors jammed with pick up and landing driveblock repaired		<div style="text-align: center;"> <b>Customer Unavailable For Signature</b> </div>					
<b>Declined</b> N							
<b>Decline Reason</b>							
<b>Total Time on Site</b> 1.00							
<b>Total Travel to Site</b> 0.00		<b>Signed Date &amp; Time</b>					
<b>Attending Engineer(s)</b>							
<b>Engineer Name</b>	<b>Date Attended</b>	<b>Site Arrival</b>	<b>Site Depart</b>	<b>Time on site</b>	<b>Travel to site</b>	<b>Customer Signoffs</b>	
A Smart (58579)	20/04/16	13:00	14:00	1.00	0.00	N/A	

# Repair Visit Report



Job Number CJ6LA7

Unit Number PD807175

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H091

Date of Service Visit Report 27/04/2016

Job Completed N Misuse/Acc Damage

**Works Completed**

Attended site and found an issue with a car door/gate operator. The equipment was adjusted and the unit returned to normal service. Additional Comments by Engineer: lift working on arrival but made adjustments to door operator, adjusted gal door arms and skate. tech still required to adjust all floors and change proximities in door speeds. Improved doors slightly but full setup still required and will take a full day. informed p.e

Customer Order Number 201604394

**Parts Used**

**Observations**

Declined N

Decline Reason

Total Time on Site 1.15

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer  
Unavailable  
For Signature**

**Attending Engineer(s)**

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	27/04/16	11:30	12:45	1.15	0.00	N/A



# Repair Visit Report



Job Number CJ6TG6

Unit Number PD807175

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H091

Date of Service Visit Report 30/04/2016

Job Completed Y Misuse/Acc Damage

**Works Completed**

Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service.

Customer Order Number 201604904

**Parts Used**

**Observations**

Declined N

Decline Reason

Total Time on Site 0.18

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer  
Unavailable  
For Signature**

**Attending Engineer(s)**

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Dawkins (58444)	29/04/16	23:48	00:06	0.18	0.00	N/A

# Service Visit Report



<b>Job Number</b>	PD807175	<b>Customer Order Number</b>				
<b>Unit Number</b>	PD807175	<b>Parts Used</b>				
<b>Site Address</b>	Grenfell Tower Grenfell Road London W11 1TG					
<b>Unit Reference</b>	H091					
<b>Date of Service Visit Report</b>	26/05/2016					
<b>Visit Type</b>	M2					
<b>Works Completed</b>	<p>As part of the scheduled maintenance visit, the below items were checked by our engineer and found to be serviceable :</p> <p>Car Enclosure and COP Emergency Alarm System Indicators and Call Buttons Floor Levels and Selector Machine and Brake Controller and Drive Overspeed Devices Operation of Car Doors Car Top Door and Gate Check Shaft Equipment Pit and Underside of Car</p>					
<b>Observations</b>	<p>full shaft cleandown, deep clean in motor room and on car top strongly required when builders have finished works. door operator needs setting up once builders have finished works. hanger rollers in car at ground and 2nd specifically need to be changed</p>					
<b>Total Time on Site</b>	1.00					
<b>Total Travel to Site</b>	0.00					
<b>Customer Name</b>	Customer Unavailable For Signature					
<b>Signed Date &amp; Time</b>						
<b>Signature Declined</b>	N					
<b>Decline Reason</b>						
<b>Attending Engineer(s)</b>						
<b>Engineer Name</b>	<b>Date Attended</b>	<b>Site Arrival</b>	<b>Site Depart</b>	<b>Time on site</b>	<b>Travel to site</b>	<b>Customer Signoffs</b>
S Haggarty (58388)	25/05/16	11:00	12:00	1.00	0.00	N/A



# Repair Visit Report



Job Number EK3MG2

Unit Number PD807175

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H091

Date of Service Visit Report 26/06/2016

Job Completed N Misuse/Acc Damage

Works Completed

Attended site and found an issue with a drive unit overload. The unit has been isolated awaiting a repair.

Customer Order Number 69850616

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 0.45

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer  
Unavailable  
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Petty (58459)	25/06/16	22:00	22:45	0.45	0.00	N/A

## Repair Visit Report



Job Number CK3VM8

Unit Number PD807175

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H091

Date of Service Visit Report 28/06/2016

Job Completed Y Misuse/Acc Damage

### Works Completed

Attended site and found an issue with a control panel processors. The unit has been isolated awaiting a repair. Additional Comments by Engineer: drive tripping and causing trappings. Lift shut down.

Customer Order Number 195280616

### Parts Used

### Observations

Declined N

Decline Reason

Total Time on Site 2.46

Total Travel to Site 0.00

Customer Name

Customer Unavailable For Signature

Signed Date & Time

### Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Dawkins (58444)	28/06/16	17:30	18:54	1.24	0.00	N/A
S Cottage (58496)	28/06/16	17:30	18:52	1.22	0.00	N/A



## Repair Visit Report



Job Number CK4BL2

Unit Number PD807175

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H091

Date of Service Visit Report 30/06/2016

Job Completed N Misuse/Acc Damage

**Works Completed**

Attended site and found an issue with a control panel relay. The equipment was adjusted and the unit returned to normal service. Additional Comments by Engineer: follow up lift is H091 found brake not lifting traced to BKRA not lifting traced to BRT timer adjusted ran and checked found to be ok while on site LIS n3w timer ordered

Customer Order Number CK3WW0

**Parts Used**

**Observations**

Declined N

Decline Reason

Total Time on Site 1.05

Total Travel to Site 0.23

Customer Name

Signed Date & Time

**Customer Unavailable For Signature**

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
T Pavitt (92250)	30/06/16	14:52	15:57	1.05	0.23	N/A

## Repair Visit Report



Job Number CK4GP7

Unit Number PD807175

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H091

Date of Service Visit Report 02/07/2016

Job Completed Y Misuse/Acc Damage

### Works Completed

Attended site and found an issue with a drive unit processors. The equipment was reset and the unit returned to normal service.

Customer Order Number 510020716

### Parts Used

### Observations

working with dave elston

Declined N

Decline Reason

Total Time on Site 0.29

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer  
Unavailable  
For Signature

### Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Elkins (22224)	02/07/16	21:50	22:19	0.29	0.00	N/A



## Repair Visit Report



Job Number	CK3VM8
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H091
Date of Service Visit Report	06/07/2016
Job Completed	Y
Misuse/Acc Damage	

Works Completed
<p>Attended site and found an issue with a drive unit equipment. The unit has been isolated awaiting additional support. Additional Comments by Engineer: tech required for follow up. drive error</p>

Customer Order Number
Parts Used

Observations
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Declined	N
Decline Reason	
Total Time on Site	2.00
Total Travel to Site	0.00

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	29/06/16	13:00	15:00	2.00	0.00	N/A

# Repair Visit Report



Job Number CK3VM8

Unit Number PD807175

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H091

Date of Service Visit Report 17/07/2016

Job Completed N Misuse/Acc Damage

**Works Completed**

Attended site and found an issue with a drive unit equipment. The unit has been isolated awaiting additional support.

Customer Order Number 195280616

**Parts Used**

**Observations**

Declined N

Decline Reason

Total Time on Site 1.22

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer  
Unavailable  
For Signature**

**Attending Engineer(s)**

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Cottage (58496)	28/06/16	17:30	18:52	1.22	0.00	N/A



## Repair Visit Report



Job Number	CK6WX0	Customer Order Number	262240716			
Unit Number	PD807175	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG	Observations				
Unit Reference	H091					
Date of Service Visit Report	24/07/2016					
Job Completed	Y	Misuse/Acc Damage				
Works Completed	<p>Attended site and found an issue with a drive unit connection. The equipment was reset and the unit returned to normal service. Additional Comments by Engineer: drive tripped overspeed at the ground floor. checked over swapt STR 3 and 4 and r+t</p>					
Declined	N	Customer Name	Customer Unavailable For Signature			
Decline Reason		Signed Date & Time				
Total Time on Site	0.43					
Total Travel to Site	0.00					
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Myrmus (60034)	24/07/16	14:19	15:02	0.43	0.00	N/A

## Repair Visit Report



Job Number GL2GL1

Unit Number PD807175

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H091

Date of Service Visit Report 08/09/2016

Job Completed Y Misuse/Acc Damage

### Works Completed

Attended site and found an issue with the lift car lighting equipment. A part was replaced to resolve the issue and the unit returned to normal service Additional Comments by Engineer: no lights in lift supplied and fitted x3 tubes lift in service

Customer Order Number 201624062

### Parts Used

### Observations

Declined N

Decline Reason

Total Time on Site 0.28

Total Travel to Site 1.02

Customer Name

Signed Date & Time

Customer  
Unavailable  
For Signature

### Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Battram (58463)	08/09/16	19:02	19:30	0.28	1.02	N/A



# Repair Visit Report



<b>Job Number</b>	CL2YG1			<b>Customer Order Number</b>	201624981		
<b>Unit Number</b>	PD807175			<b>Parts Used</b>			
<b>Site Address</b>	Grenfell Tower Grenfell Road London W11 1TG						
<b>Unit Reference</b>	H091						
<b>Date of Service Visit Report</b>	16/09/2016						
<b>Job Completed</b>	Y	<b>Misuse/Acc Damage</b>					
<b>Works Completed</b>				<b>Observations</b>			
<p>Attended site and found an issue with a landing door/gate lock. The equipment was adjusted and the unit returned to normal service Additional Comments by Engineer: 17th floor lock fault adjusted lift in service</p>							
<b>Declined</b>							
N							
<b>Decline Reason</b>							
				<p><b>Customer Unavailable For Signature</b></p>			
<b>Total Time on Site</b>							
0.36							
<b>Total Travel to Site</b>				<b>Signed Date &amp; Time</b>			
0.15							
<b>Attending Engineer(s)</b>							
<b>Engineer Name</b>	<b>Date Attended</b>	<b>Site Arrival</b>	<b>Site Depart</b>	<b>Time on site</b>	<b>Travel to site</b>	<b>Customer Signoffs</b>	
M Battram (58463)	16/09/16	03:06	03:42	0.36	0.15	N/A	

## Repair Visit Report



Job Number	CL3LW5
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG

Unit Reference	H091
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Date of Service Visit Report	20/09/2016
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Job Completed	N	Misuse/Acc Damage	
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<b>Works Completed</b>  Attended site and found an issue with the lift car lighting equipment. A part was replaced to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: replaced tubes needs a return visit issues with lighting
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Customer Order Number	201625701
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<b>Parts Used</b>  3x2ft tubes
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<b>Observations</b>  
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Declined	N
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Decline Reason	
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Total Time on Site	1.00
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Total Travel to Site	0.00
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Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)							Customer Signoffs
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site		
A Smart (58579)	20/01/16	16:00	17:00	1.00	0.00		N/A



## Repair Visit Report



Job Number	CL3TS2
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H091
Date of Service Visit Report	22/09/2016
Job Completed	N
Misuse/Acc Damage	

Customer Order Number	201626164
Parts Used	

Works Completed
<p>Attended site and found an issue with a landing door/gate equipment. The fault could not be resolved on this visit. Technical support or part required. Additional Comments by Engineer: 17th floor pickup smashed, link rod missing took 17th floor out of service, will inform manager</p>

Observations

Declined	N
Decline Reason	
Total Time on Site	0.43
Total Travel to Site	0.35

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
E Butler (58397)	22/09/16	18:36	19:19	0.43	0.35	N/A

# Repair Visit Report



Job Number CL4XC5

Unit Number PD807175

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H091

Date of Service Visit Report 03/10/2016

Job Completed N Misuse/Acc Damage Y

**Works Completed**

Attended site and found an issue with a landing door/gate lock. The unit has been left isolated awaiting materials. Additional Comments by Engineer: working with luke harmon parts on order

Customer Order Number 201627438

**Parts Used**

**Observations**

Declined N

Decline Reason

Total Time on Site 1.00

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer  
Unavailable  
For Signature**

**Attending Engineer(s)**

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	03/10/16	15:00	16:00	1.00	0.00	N/A



# Repair Visit Report



Job Number CL4XC5

Unit Number PD807175

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H091

Date of Service Visit Report 04/10/2016

Job Completed Y Misuse/Acc Damage

**Works Completed**

Attended site and found an issue with a landing door/gate lock. A repair was completed to resolve the issue and the unit returned to normal service  
Additional Comments by Engineer: working with luke harman replaced link rods

Customer Order Number

**Parts Used**

gal link rods also pick up rollersx2

**Observations**

Declined N

Decline Reason

Total Time on Site 2.30

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer  
Unavailable  
For Signature**

**Attending Engineer(s)**

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	04/10/16	08:00	10:30	2.30	0.00	N/A

# Repair Visit Report



<b>Job Number</b>	CL5HE2			<b>Customer Order Number</b>	201628408		
<b>Unit Number</b>	PD807175			<b>Parts Used</b>			
<b>Site Address</b>	Grenfell Tower Grenfell Road London W11 1TG						
<b>Unit Reference</b>	H091						
<b>Date of Service Visit Report</b>	06/10/2016						
<b>Job Completed</b>	Y	<b>Misuse/Acc Damage</b>					
<b>Works Completed</b>				<b>Observations</b>			
<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service.</p>				<p>working with joe mldson, went to 17th floor fine</p>			
<b>Declined</b>	N			<b>Customer Name</b>		Customer Unavailable For Signature	
<b>Decline Reason</b>							
<b>Total Time on Site</b>	0.22			<b>Signed Date &amp; Time</b>			
<b>Total Travel to Site</b>	0.17						
<b>Attending Engineer(s)</b>							
<b>Engineer Name</b>	<b>Date Attended</b>	<b>Site Arrival</b>	<b>Site Depart</b>	<b>Time on site</b>	<b>Travel to site</b>	<b>Customer Signoffs</b>	
M Elkins (22224)	06/10/16	20:08	20:30	0.22	0.17	N/A	



## Repair Visit Report



Job Number	CL5VW1
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H091
Date of Service Visit Report	11/10/2016
Job Completed	N
Misuse/Acc Damage	

Customer Order Number	PATRICK
Parts Used	

Works Completed	<p>Attended site and found an issue with a car door/gate hanger roller. A part was replaced to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: follow up required to set up skate on car door</p>
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Observations	
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Declined	N
Decline Reason	
Total Time on Site	1.30
Total Travel to Site	0.00

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	11/10/16	12:30	14:00	1.30	0.00	N/A

# Repair Visit Report



Job Number CL6RF8

Unit Number PD807175

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H091

Date of Service Visit Report 18/10/2016

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found an issue with the pit equipment. A repair was completed to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: attended site keys lost in lift pit retrieved keys put through flat number 25

Customer Order Number 201630686

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.00

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer  
Unavailable  
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	18/10/16	12:00	13:00	1.00	0.00	N/A



# Repair Visit Report



Job Number	CL8NK7
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG

Unit Reference	H091
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Date of Service Visit Report	04/11/2016
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Job Completed	Y	Misuse/Acc Damage	Y
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<b>Works Completed</b>  Attended site and found an issue with a car door/gate pick up skate. A repair was completed to resolve the issue and the unit returned to normal service Additional Comments by Engineer: lift doors out skate reset up
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Customer Order Number	63 04/11/2016
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Parts Used
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Observations
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Declined	N
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Decline Reason	
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Total Time on Site	1.07
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Total Travel to Site	0.43
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Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
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Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
A Smart (58579)	04/11/16	08:53	10:00	1.07	0.43	N/A

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# Repair Visit Report



Job Number	CM1KM7
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H091
Date of Service Visit Report	29/11/2016
Job Completed	Y
Misuse/Acc Damage	

Customer Order Number	201637057
Parts Used	

Works Completed	<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: lift running on arrival checked lift ok working with luke harman</p>
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Observations	
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Declined	N
Decline Reason	
Total Time on Site	0.50
Total Travel to Site	0.30

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	28/11/16	10:10	11:00	0.50	0.30	N/A



# Repair Visit Report



<b>Job Number</b> CM2KE1		<b>Customer Order Number</b> 201638592				
<b>Unit Number</b> PD807175		<b>Parts Used</b>				
<b>Site Address</b> Grenfell Tower Grenfell Road London W11 1TG						
<b>Unit Reference</b> H091						
<b>Date of Service Visit Report</b> 05/12/2016						
<b>Job Completed</b> Y	<b>Misuse/Acc Damage</b> Y					
<b>Works Completed</b>  Attended site and found an issue with a car door/gate pick up skate. A repair was completed to resolve the issue and the unit returned to normal service		<b>Observations</b>  doors uncuppled at grd fir recupple straightend anti vandle bar on skate				
<b>Declined</b> N		<b>Customer Name</b>				
<b>Decline Reason</b>		<b>Customer Unavailable For Signature</b>				
<b>Total Time on Site</b> 1.47						
<b>Total Travel to Site</b> 3.02						
<b>Signed Date &amp; Time</b>						
<b>Attending Engineer(s)</b>						
<b>Engineer Name</b>	<b>Date Attended</b>	<b>Site Arrival</b>	<b>Site Depart</b>	<b>Time on site</b>	<b>Travel to site</b>	<b>Customer Signoffs</b>
J Beazer (58434)	05/12/16	18:50	19:45	0.55	1.12	N/A
M Anderson (92503)	05/12/16	18:50	19:42	0.52	1.50	N/A

# Repair Visit Report



**ELA Group**  
A division of Otis Ltd registered in England and Wales, No 147366  
Registered Office: Chiswick Park, Building 5 Ground Floor, 565 Chiswick High Road, London W4 5YF

PDR00000022/42  
PDR00000022 0042



<b>Job Number</b>	PD807175	<b>Customer Order Number</b>	
<b>Unit Number</b>	PD807175	<b>Parts Used</b>	
<b>Site Address</b>	Grenfell Tower Grenfell Road London W11 1TG		
<b>Unit Reference</b>	H091		
<b>Date of Service Visit Report</b>	19/12/2016		
<b>Visit Type</b>	M2		
<b>Works Completed</b>	<p>As part of the scheduled maintenance visit, the below items were checked by our engineer and found to be serviceable :</p> <p>Car Enclosure and COP Emergency Alarm System Indicators and Call Buttons Floor Levels and Selector Machine and Brake Operation of Car Doors Car Top Shaft Equipment</p>		
<b>Signature Declined</b>	N		
<b>Decline Reason</b>			
<b>Observations</b>	<p>full shaft cleandown, deep clean in motor room and on car top strongly required when builders have finished works. door operator needs setting up once builders have finished works. hanger rollers in car at ground and 2nd specifically need to be changed car hanger rollers changed fan wiring should be separate from car lighting pit ladders required for both lifts and barriers lg1 nov visit</p>		
<b>Total Time on Site</b>	2.00		
<b>Total Travel to Site</b>	0.00		
<b>Customer Name</b>	<b>Customer Unavailable For Signature</b>		
<b>Signed Date &amp; Time</b>			

Attending Engineer(s)							Customer Signoffs
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site		
D Smalley (55029)	16/12/16	15:00	17:00	2.00	0.00		N/A

# Repair Visit Report



Job Number	CM4JS7	Customer Order Number	49-221216			
Unit Number	PD807175	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H091	Observations				
Date of Service Visit Report	22/12/2016					
Job Completed	Y					
Misuse/Acc Damage						
Works Completed						
<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: lift running on arrival set lift up for repairs to replace 1st and 18th floor pick up rollers working with luke harman</p>						
Declined	N	Customer Name	Customer Unavailable For Signature			
Decline Reason		Signed Date & Time				
Total Time on Site	1.00					
Total Travel to Site	0.15					
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	22/12/16	08:15	09:15	1.00	0.15	N/A



# Repair Visit Report

<b>Job Number</b>	CM4PD3			<b>Customer Order Number</b>	201641641		
<b>Unit Number</b>	PD807175			<b>Parts Used</b>			
<b>Site Address</b>	Grenfell Tower Grenfell Road London W11 1TG						
<b>Unit Reference</b>	H091						
<b>Date of Service Visit Report</b>	24/12/2016						
<b>Job Completed</b>	Y	<b>Misuse / Acc Damage</b>		<b>Observations</b>			
<b>Works Completed</b>							
<p>Attended site and found an issue with a landing door/gate equipment. The equipment was adjusted and the unit returned to normal service. Additional Comments by Engineer: carried out adjustment to 17th floor. found the lift doors set up requires urgent attention new skate, arms and shaft doors to be addressed run and tested left in service</p>							
<b>Declined</b>	N			<b>Customer Name</b>	<b>Customer Unavailable For Signature</b>		
<b>Decline Reason</b>							
<b>Total Time on Site</b>	0.26						
<b>Total Travel to Site</b>	0.00						
<b>Attending Engineer(s)</b>							
<b>Engineer Name</b>	<b>Date Attended</b>	<b>Site Arrival</b>	<b>Site Depart</b>	<b>Time on site</b>	<b>Travel to site</b>	<b>Customer Signoffs</b>	
J Hattley (58387)	24/12/16	18:45	19:11	0.26	0.00	N/A	

## Repair Visit Report



Job Number	CM4RL5
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG

Unit Reference	H091
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Date of Service Visit Report	25/12/2016
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Job Completed	Y	Misuse/Acc Damage	
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<b>Works Completed</b>  Attended site and found an issue with a landing door/gate lock. The equipment was adjusted and the unit returned to normal service
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Customer Order Number	213
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Parts Used
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Observations
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Declined	N
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Decline Reason	
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Total Time on Site	0.42
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Total Travel to Site	0.19
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Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Anderson (92503)	25/12/16	15:44	16:26	0.42	0.19	N/A