

# Repair Visit Report

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Telephone [REDACTED]



Lifts for London

Job Number CA0NB4

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 05/03/2014

Job Completed N Misuse/Acc Damage

Works Completed

Attended site and found an issue with a landing door/gate lock. The unit has been left isolated awaiting materials. Additional Comments by Engineer: found landing lock smashed, needs new, return tomorrow.

Customer Order Number 1957655

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 3.30

Total Travel to Site 0.30

Customer Name

Signed Date & Time

Customer Unavailable For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
R Roberts (57189)	05/03/14	11:00	12:30	1.30	0.30	N/A
D Linney (58510)	05/03/14	10:30	12:30	2.00	0.00	N/A

PDERS, Bermondsey Trading Est. London, SE16 3LL  
A division of Otis Ltd Registered No 147366  
Registered Office: Chiswick Park Building 5 Ground Floor, 568 Chiswick High Road, London W4 5YF



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## Repair Visit Report



Job Number	CA0NB4		Customer Order Number	1957655			
Unit Number	PD807174		Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG		Observations				
Unit Reference	H090						
Date of Service Visit Report	07/03/2014						
Job Completed	Y	Misuse/Acc Damage					
Works Completed	<p>Attended site and found an issue with a landing door/gate auxiliary lock. A part was replaced to resolve the issue and the unit returned to normal service</p>		Customer Name	Customer Unavailable For Signature			
Declined	N						
Decline Reason							
Total Time on Site	2.00						
Total Travel to Site	1.30		Signed Date & Time				
Attending Engineer(s)							
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	
D Linney (58510)	07/03/14	10:00	12:00	2.00	1.30	N/A	

## Repair Visit Report



Job Number	CA3GB0			Customer Order Number	1966642		
Unit Number	PD807174			Parts Used			
Site Address	Grenfell Tower Grenfell Road London W11 1TG						
Unit Reference	H090						
Date of Service Visit Report	01/04/2014						
Job Completed	Y	Misuse/Acc Damage		Observations			
Works Completed	Attended site and found an issue with a control panel relay. A part was replaced to resolve the issue and the unit returned to normal service						
Declined	N						
Decline Reason							
Total Time on Site	3.55			Customer Name	Customer Unavailable For Signature		
Total Travel to Site	0.35			Signed Date & Time			
Attending Engineer(s)							
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	
R Roberts (57189)	01/04/14	09:35	12:00	2.25	0.05		N/A
D Linney (58510)	01/04/14	10:30	12:00	1.30	0.30		N/A



## Repair Visit Report



Job Number CA5EC5

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 19/04/2014

Job Completed Y Misuse/Acc Damage

### Works Completed

Attended site and found an issue with a hoist way equipment. The equipment was adjusted and the unit returned to normal service. Additional Comments by Engineer: tension weight switch activated. shorten up required. lift in service

Customer Order Number 1971788

### Parts Used

### Observations

Declined N

Decline Reason

Total Time on Site 0.33

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer  
Unavailable  
For Signature

### Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Dawkins (58444)	19/04/14	12:54	13:27	0.33	0.00	N/A

# Repair Visit Report



Job Number	CASWJ8
Unit Number	PD807174
Site Address	Grenfell Tower Grenfell Road London W11 1TG

Unit Reference	H090
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Date of Service Visit Report	27/04/2014
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Job Completed	Y	Misuse/Acc Damage	
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<b>Works Completed</b>  Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: fire alarm test
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Customer Order Number	1974302
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Parts Used
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Observations
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Dedined	N
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Decline Reason	
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Total Time on Site	0.13
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Total Travel to Site	0.20
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Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Blackwell (58517)	26/04/14	21:21	21:34	0.13	0.20	N/A

## Repair Visit Report



Job Number	CA6VD9
Unit Number	PD807174
Site Address	Grenfell Tower Grenfell Road London W11 1TG

Unit Reference	H090
Date of Service Visit Report	07/05/2014
Job Completed	Y
Misuse/Acc Damage	

Works Completed
<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: lift running upon arrival.</p>

Customer Order Number	1977494
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Parts Used

Observations

Dedined	N
Dedine Reason	
Total Time on Site	0.17
Total Travel to Site	0.00

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Dawkins (58444)	07/05/14	17:29	17:46	0.17	0.00	N/A



# Repair Visit Report



Job Number CA9QT8

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 03/06/2014

Job Completed Y Misuse/Acc Damage

**Works Completed**

Attended site and found an issue with a car door/gate equipment. The equipment was adjusted and the unit returned to normal service

Customer Order Number ANDY

**Parts Used**

**Observations**

Declined N

Decline Reason

Total Time on Site 1.21

Total Travel to Site 0.20

Customer Name

Signed Date & Time

**Customer  
Unavailable  
For Signature**

**Attending Engineer(s)**

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Battram (58463)	03/06/14	22:15	22:56	0.41	0.07	N/A
J Hattley (58387)	03/06/14	22:17	22:57	0.40	0.13	N/A

## Repair Visit Report



Job Number CB7CU2

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference HQ90

Date of Service Visit Report 10/08/2014

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found an issue with a control panel fuse. A part was replaced to resolve the issue and the unit returned to normal service

Customer Order Number 2007115

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 0.30

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer  
Unavailable  
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Thomas (58487)	10/08/14	15:00	15:30	0.30	0.00	N/A



## Repair Visit Report



Job Number CB7EE5

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 11/08/2014

Job Completed Y Misuse/Acc Damage Y

### Works Completed

Attended site and found an issue with a landing call push. A repair was completed to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: found broken flex on landing push floor w

Customer Order Number 201420910

### Parts Used

### Observations

Declined N

Decline Reason

Total Time on Site 1.00

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer  
Unavailable  
For Signature

### Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Linney (58510)	11/08/14	11:00	12:00	1.00	0.00	N/A

## Repair Visit Report



Job Number CB7ZY0

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 18/08/2014

Job Completed N Misuse/Acc Damage

### Works Completed

Attended site and found an issue with a car door/gate equipment. The unit has been left isolated awaiting materials.

Customer Order Number 2007115

### Parts Used

### Observations

Declined N

Decline Reason

Total Time on Site 0.38

Total Travel to Site 0.02

Customer Name

Signed Date & Time

Customer  
Unavailable  
For Signature

### Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
N Leek (58395)	18/08/14	20:34	21:12	0.38	0.02	N/A

# Repair Visit Report



Job Number CC2BS6

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 24/09/2014

Job Completed Y Misuse/Acc Damage

## Works Completed

Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service.

Customer Order Number 201428517

## Parts Used

## Observations

Declined N

Decline Reason

Total Time on Site 0.60

Total Travel to Site 0.54

Customer Name

Signed Date & Time

**Customer  
Unavailable  
For Signature**

## Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Sutton (54047)	24/09/14	18:00	18:30	0.30	0.27	N/A
K Edgar (56109)	24/09/14	18:00	18:30	0.30	0.27	N/A



## Repair Visit Report



Job Number		CC3FK0		Customer Order Number			
Unit Number		PD807174		Parts Used			
Site Address		Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference		H090					
Date of Service Visit Report		05/10/2014					
Job Completed		Y		Misuse/Acc Damage			
Works Completed		<p>Attended site and found the unit running on arrival. The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: working on arrival run and tested checked over lls</p>		Observations			
Declined		N		Customer Name		Customer Unavailable For Signature	
Decline Reason				Signed Date & Time			
Total Time on Site		0.15					
Total Travel to Site		0.22					
Attending Engineer(s)							
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	
T Parker (58461)	05/10/14	14:48	15:03	0.15	0.22	N/A	

## Repair Visit Report



Job Number CC3JU5

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 07/10/2014

Job Completed Y Misuse/Acc Damage

### Works Completed

Attended site and found an issue with a landing door/gate lock. The equipment was adjusted and the unit returned to normal service

Customer Order Number 201430515

### Parts Used

### Observations

Declined N

### Decline Reason

Total Time on Site 0.42

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer  
Unavailable  
For Signature

### Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
C Jones (60068)	06/10/14	18:07	18:49	0.42	0.00	N/A

## Repair Visit Report



Job Number CC7TD4

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 14/11/2014

Job Completed Y Misuse/Acc Damage

### Works Completed

Attended site to investigate a reported noise from the equipment. The equipment was checked over with no fault found and the unit returned to normal service.

Customer Order Number 2041203

### Parts Used

### Observations

Declined N

Decline Reason

Total Time on Site 0.49

Total Travel to Site 0.00

Customer Name

Customer Unavailable For Signature

Signed Date & Time

### Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Dawkins (58444)	14/11/14	04:16	05:05	0.49	0.00	N/A



# Repair Visit Report



Job Number	CC8AL7
Unit Number	PD807174
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H090
Date of Service Visit Report	17/11/2014
Job Completed	Y
Misuse/Acc Damage	

Customer Order Number	201437954
Parts Used	

Works Completed	<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: found no fault with lift but h91 is shut down for parts</p>
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Observations	
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Declined	N
Decline Reason	
Total Time on Site	1.00
Total Travel to Site	0.00

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Linney (58510)	17/11/14	12:00	13:00	1.00	0.00	N/A

## Repair Visit Report



Job Number CC9HA5

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 27/11/2014

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found an issue with a landing door/gate lock. The equipment was adjusted and the unit returned to normal service. Additional Comments by Engineer: repaired 15th floor lock ran and tested its

Customer Order Number 201440792

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.17

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer  
Unavailable  
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Myrmus (60034)	27/11/14	18:12	19:29	1.17	0.00	N/A

# Repair Visit Report



Job Number CD2AR7

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 21/12/2014

Job Completed Y Misuse/Acc Damage

**Works Completed**

Attended site and found an issue with the unit on site .  
The equipment was reset and the unit returned to  
normal service. Additional Comments by Engineer:  
found over the top reset checked tape/reader, brake  
ran and tested lls

Customer Order Number 2058451

**Parts Used**

**Observations**

Declined N

Decline Reason

Total Time on Site 1.02

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer  
Unavailable  
For Signature**

**Attending Engineer(s)**

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Myrmas (60034)	21/12/14	13:43	14:45	1.02	0.00	N/A



## Repair Visit Report



Job Number	CD2CV7			Customer Order Number	201445210																							
Unit Number	PD807174			Parts Used																								
Site Address	Grenfell Tower Grenfell Road London W11 1TG																											
Unit Reference	H090																											
Date of Service Visit Report	22/12/2014																											
Job Completed	N	Misuse/Acc Damage		Observations																								
Works Completed	<p>Attended site and found an issue with a car frame equipment. The unit has been left isolated awaiting materials. Additional Comments by Engineer: new car tape head shoes will be back in morning</p>																											
Declined	N																											
Decline Reason																												
Total Time on Site	2.00			Customer Name	Customer Unavailable For Signature																							
Total Travel to Site	0.00			Signed Date & Time																								
<b>Attending Engineer(s)</b> <table border="1"> <thead> <tr> <th>Engineer Name</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> <th>Customer Signoffs</th> </tr> </thead> <tbody> <tr> <td>S Haggarty (58388)</td> <td>22/12/14</td> <td>13:00</td> <td>14:00</td> <td>1.00</td> <td>0.00</td> <td>N/A</td> </tr> <tr> <td>D Linney (58510)</td> <td>22/12/14</td> <td>13:00</td> <td>14:00</td> <td>1.00</td> <td>0.00</td> <td>N/A</td> </tr> </tbody> </table>								Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	S Haggarty (58388)	22/12/14	13:00	14:00	1.00	0.00	N/A	D Linney (58510)	22/12/14	13:00	14:00	1.00	0.00	N/A
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs																						
S Haggarty (58388)	22/12/14	13:00	14:00	1.00	0.00	N/A																						
D Linney (58510)	22/12/14	13:00	14:00	1.00	0.00	N/A																						

## Repair Visit Report



Job Number	CD2CV7
Unit Number	PD807174
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H090
Date of Service Visit Report	23/12/2014
Job Completed	Y
Misuse/Acc Damage	

Customer Order Number	201445210
Parts Used	

Works Completed	<p>Attended site and found an issue with the position referencing tapehead. A part was replaced to resolve the issue and the unit returned to normal service</p> <p>Additional Comments by Engineer: replaced tapehead guide shoes</p>
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Observations	
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Declined	N
Decline Reason	
Total Time on Site	2.00
Total Travel to Site	0.00

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)							Customer Signoffs
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site		
S Haggarty (58388)	23/12/14	08:00	10:00	2.00	0.00		N/A