

Repair Visit Report



Job Number CD9SS4

Unit Number PD807174

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H090

Date of Service Visit Report 02/03/2015

Job Completed y Misuse/Acc Damage

Works Completed

Attended site and found an issue with a car door/gate equipment. The equipment was adjusted and the unit returned to normal service Additional Comments by Engineer: adjusted car gate

Customer Order Number 201458032

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 0.28

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer
Unavailable
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	02/03/15	15:50	16:18	0.28	0.00	N/A

Repair Visit Report



Job Number	CE4RJ6
Unit Number	PD807174
Site Address	Grenfell Tower Grenfell Road London W11 1TG

Customer Order Number	201502519
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Parts Used

Unit Reference	H090
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Date of Service Visit Report	18/04/2015
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Job Completed	Y	Misuse/Acc Damage	
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Observations

Works Completed
<p>Attended site and found access to the unit could not be gained at this time.. The call has been re-scheduled to be completed at a later date. Additional Comments by Engineer: site is closed as major refurbishment of area taking place</p>

Observations

Declined	N
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Customer Name	Customer Unavailable For Signature
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Decline Reason	
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Signed Date & Time	
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Total Time on Site	0.29
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Total Travel to Site	2.41
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Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Anderson (92503)	18/04/15	10:41	11:10	0.29	2.41	N/A

Repair Visit Report



Job Number CE8ZL7

Customer Order Number 201509970

Unit Number PD807174

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Parts Used

Unit Reference H090

Date of Service Visit Report 28/05/2015

Job Completed Y Misuse/Acc Damage

Observations

Works Completed

Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: no issue with this lift. we were attending a job on h91 to investigate faulty indicators. lift displayed out of service on both sets of indicators but had not broke down

Observations

Declined N

Decline Reason

Customer Name

Customer
Unavailable
For Signature

Total Time on Site 1.00

Signed Date & Time

Total Travel to Site 0.00

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	28/05/15	13:00	14:00	1.00	0.00	N/A

Repair Visit Report



Job Number CE9UP7

Unit Number PD807174

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H090

Date of Service Visit Report 09/06/2015

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found an issue with a car door/gate equipment. A repair was completed to resolve the issue and the unit returned to normal service

Customer Order Number 2122439

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 2.30

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer
Unavailable
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Bettridge (60003)	08/06/15	12:33	15:03	2.30	0.00	N/A

Repair Visit Report



Job Number CF0FS3

Unit Number PD807174

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H090

Date of Service Visit Report 09/06/2015

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: found no issues with lift at all, both lifts running. possibility lift being held due to ongoing building works

Customer Order Number 201512076

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.39

Total Travel to Site 0.01

Customer Name

Signed Date & Time

Customer
Unavailable
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	09/06/15	13:29	15:08	1.39	0 01	N/A

Repair Visit Report



Job Number CF4NS1

Unit Number PD807174

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H090

Date of Service Visit Report 16/07/2015

Job Completed N Misuse/Acc Damage Y

Works Completed

Attended site and found an Issue with a landing direction indicators. The unit was temporarily repaired and returned to service with further works required at a later date. Additional Comments by Engineer: temporary repair vandalised indicators

Customer Order Number 201519265

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.04

Total Travel to Site 0.26

Customer Name

Signed Date & Time

Customer
Unavailable
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hale (58511)	16/07/15	15:56	17:00	1.04	0.26	N/A

Repair Visit Report



Job Number CF4NS1

Unit Number PD807174

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H090

Date of Service Visit Report 17/07/2015

Job Completed Y Misuse/Acc Damage Y

Works Completed

Attended site and found an issue with a landing direction indicators. A repair was completed to resolve the issue and the unit returned to normal service

Customer Order Number 201519265

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 2.30

Total Travel to Site 0.00

Customer Name

Customer Unavailable For Signature

Signed Date & Time

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hale (58511)	17/07/15	08:00	10:30	2.30	0.00	N/A

Repair Visit Report



Job Number CF8JE1

Unit Number PD807174

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H090

Date of Service Visit Report 21/08/2015

Job Completed Y Misuse/Acc Damage Y

Works Completed

Attended site and found an issue with a car door/gate pick up skate. The equipment was reset and the unit returned to normal service. Additional Comments by Engineer: car doors out of skate reset

Customer Order Number 201525249

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.00

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer Unavailable For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hale (58511)	21/08/15	12:00	13:00	1.00	0.00	N/A

Repair Visit Report



Job Number	CG0KV4			Customer Order Number	201528621		
Unit Number	PD807174			Parts Used			
Site Address	Grenfell Tower Grenfell Road London W11 1TG						
Unit Reference	H090						
Date of Service Visit Report	10/09/2015			Observations			
Job Completed	Y	Misuse/Acc Damage					
Works Completed	<p>Attended site and found an issue with the alarm phone line . A third party action, unrelated to the lift, is required to resolve the issue. Additional Comments by Engineer: on this lift there no phone line</p>						
Declined	N			Customer Name	Customer Unavailable For Signature		
Decline Reason							
Total Time on Site	1.00						
Total Travel to Site	0.00			Signed Date & Time			
Attending Engineer(s)							
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	
J Hale (58511)	10/09/15	13:00	14:00	1.00	0.00	N/A	

Repair Visit Report



PDERS

Job Number CG8LA1

Unit Number PD807174

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H090

Date of Service Visit Report 20/11/2015

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found an issue with the alarm phone line . The fault could not be resolved on this visit. Technical support or part required. Additional Comments by Engineer: programmed windcrest unit and entered appropriate number. tested alarm and cannot detect working phone line. no dial tone. there is a working phone line in motor room and other lift alarm works. further investigation is req.

Customer Order Number 201543007

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 2.45

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer
Unavailable
For Signature**

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	20/11/15	12:15	15:00	2.45	0.00	N/A

Repair Visit Report



Job Number CH0XG2

Unit Number PD807174

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H090

Date of Service Visit Report 11/12/2015

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found an issue with a control panel fuse. A part was replaced to resolve the issue and the unit returned to normal service Additional Comments by Engineer: fuse gone in power supply, replaced

Customer Order Number 201547079

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.00

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer
Unavailable
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	10/12/15	16:00	17:00	1.00	0.00	N/A

Repair Visit Report



Job Number CH2CH0

Customer Order Number 201549083

Unit Number PD807174

Parts Used

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H090

Date of Service Visit Report 22/12/2015

Job Completed Y Misuse/Acc Damage

Observations

Works Completed

Attended site and found an issue with a control panel fuse. A part was replaced to resolve the issue and the unit returned to normal service Additional Comments by Engineer: Indicators out ,replaced PSU 2 -3amp fuse ,tested left in order .left in order .

Declined N

Customer Name

Decline Reason

Customer
Unavailable
For Signature

Total Time on Site 0.22

Signed Date & Time

Total Travel to Site 0.00

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Reilly (57176)	21/12/15	22:00	22:22	0.22	0.00	N/A