

Repair Visit Report



Job Number	CL3LW5
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG

Unit Reference	H091
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Date of Service Visit Report	20/09/2016
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Job Completed	N	Misuse/Acc Damage
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Works Completed
<p>Attended site and found an issue with the lift car lighting equipment. A part was replaced to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: replaced tubes needs a return visit issues with lighting</p>

Customer Order Number	201625701
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Parts Used
3x2ft tubes

Observations

Declined	N
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Decline Reason

Total Time on Site	1.00
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Total Travel to Site	0.00
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Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)							Customer Signoffs
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site		
A Smart (58579)	20/01/16	16:00	17:00	1.00	0.00		N/A

Repair Visit Report



Job Number		CJ5NC0		Customer Order Number		201603113																									
Unit Number		PD807175		Parts Used																											
Site Address		Grenfell Tower Grenfell Road London W11 1TG		Observations																											
Unit Reference		H091																													
Date of Service Visit Report		21/04/2016																													
Job Completed		Y		Misuse/Acc Damage		Y																									
Works Completed				Customer Name																											
Attended site and found an issue with a car door/gate pick up skate. A repair was completed to resolve the issue and the unit returned to normal service																															
Additional Comments by Engineer: found doors jammed with pick up and landing driveblock repaired																															
Declined		N		Signed Date & Time		Customer Unavailable For Signature																									
Decline Reason																															
Total Time on Site		1.00																													
Total Travel to Site		0.00																													
<table border="1"> <thead> <tr> <th colspan="2">Attending Engineer(s)</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> <th>Customer Signoffs</th> </tr> </thead> <tbody> <tr> <td>Engineer Name</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>A Smart (58579)</td> <td></td> <td>20/04/16</td> <td>13:00</td> <td>14:00</td> <td>1.00</td> <td>0.00</td> <td>N/A</td> </tr> </tbody> </table>								Attending Engineer(s)		Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	Engineer Name								A Smart (58579)		20/04/16	13:00	14:00	1.00	0.00	N/A
Attending Engineer(s)		Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs																								
Engineer Name																															
A Smart (58579)		20/04/16	13:00	14:00	1.00	0.00	N/A																								

EXPRESSLifts Alliance
Group**Repair Visit Report****EXPRESS**

Job Number	CJ7MW6		Customer Order Number	201605925		
Unit Number	PD807174		Parts Used			
Site Address	Grenfell Tower Grenfell Road London W11 1TG		Observations			
Unit Reference	H090					
Date of Service Visit Report	27/05/2016					
Job Completed	Y	Misuse/Acc Damage				
Works Completed	<p>Attended site and found the unit running on arrival. The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: old job sent by mistake</p>					
Declined	N		Customer Name	Customer Unavailable For Signature		
Decline Reason						
Total Time on Site	0.18		Signed Date & Time			
Total Travel to Site	0.00					
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
A Smart (58579)	27/05/16	08:00	08:18	0.18	0.00	N/A

Repair Visit Report



EXPRESS



Job Number		CL3889		Customer Order Number		201625146	
Unit Number		PD807174					
Site Address		Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference		H090					
Date of Service Visit Report		16/09/2016					
Job Completed		Y		Misuse/Acc Damage			
Works Completed							
Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: no trapped passengers checked both lifts completed by D SMALLEY L HARMON							
Declined		N					
Decline Reason							
Total Time on Site		2.00					
Total Travel to Site		0.00					
Attending Engineer(s)							
Engineer Name		Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
A Smart (58579)		16/09/16	15:00	17:00	2.00	0.00	N/A

Repair Visit Report



Job Number	CL4RB7	Customer Order Number	201627238			
Unit Number	PD807174	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H090	Observations				
Date of Service Visit Report	30/09/2016					
Job Completed	Y	Misuse/Acc Damage				
Works Completed	<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: possible tenants holding lifts moving in</p>					
Declined	N	Customer Name	Customer Unavailable For Signature			
Decline Reason						
Total Time on Site	1.00	Signed Date & Time				
Total Travel to Site	0.00					
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
A Smart (58579)	30/09/16	12:00	13:00	1.00	0.00	N/A

Repair Visit Report



Job Number	CL8NK7			Customer Order Number	63 04/11/2016				
Unit Number	PD807175			Parts Used					
Site Address	Grenfell Tower Grenfell Road London W11 1TG			Observations					
Unit Reference	H091								
Date of Service Visit Report	04/11/2016								
Job Completed	Y	Misuse/Acc Damage	Y						
Works Completed	<p>Attended site and found an issue with a car door/gate pick up skate. A repair was completed to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: lift doors out skate reset up</p>								
Declined	N			Customer Name	Customer Unavailable For Signature				
Decline Reason				Signed Date & Time					
Total Time on Site	1.07								
Total Travel to Site	0.43								
Attending Engineer(s)									
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs			
A Smart (58579)	04/11/16	08:53	10:00	1.07	0.43	N/A			

Repair Visit Report



Job Number	CN0VN4	Customer Order Number	201650635																				
Unit Number	PD807175	Parts Used																					
Site Address	Grenfell Tower Grenfell Road London W11 1TG																						
Unit Reference	H091																						
Date of Service Visit Report	21/02/2017																						
Job Completed	Y	Misuse/Acc Damage																					
Works Completed	<p>Attended site and found an issue with a car frame equipment. The equipment was adjusted and the unit returned to normal service Additional Comments by Engineer: adjusted lid vibration noise</p>																						
Declined	N																						
Decline Reason																							
Total Time on Site	1.06																						
Total Travel to Site	0.00																						
Customer Name	Customer Unavailable For Signature																						
Signed Date & Time																							
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Attending Engineer(s)						Customer Signoffs																	
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site																		
A Smart (58579)	21/02/17	11:00	12:06	1.06	0.00	N/A																	

Repair Visit Report



Job Number	CN3VV7	Customer Order Number	201655430			
Unit Number	PD807175	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H091					
Date of Service Visit Report	21/03/2017					
Job Completed	N	Misuse/Acc Damage				
Works Completed	<p>Attended site and found an issue with a safety gear equipment. The unit has been left isolated awaiting materials. Additional Comments by Engineer: trailing flex to car damaged loss off safety line to lift safety gear</p>					
Observations						
Declined	N					
Decline Reason						
Total Time on Site	1.51					
Total Travel to Site	0.00					
Customer Name	Customer Unavailable For Signature					
Signed Date & Time						
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
A Smart (58579)	21/03/17	14:09	16:00	1.51	0.00	N/A

Repair Visit Report



Job Number	CN3VV7	Customer Order Number	201655430
Unit Number	PD807175	Parts Used	
Site Address	Grenfell Tower Grenfell Road London W11 1TG		
Unit Reference	H091	Observations	
Date of Service Visit Report	23/03/2017		
Job Completed	N	Misuse/Acc Damage	
Works Completed	<p>Attended site and found an issue with the unit on site . The unit has been left isolated awaiting materials. Additional Comments by Engineer: checking lift flexes with technical department</p>		
Declined	N	Customer Name	Customer Unavailable For Signature
Decline Reason		Signed Date & Time	
Total Time on Site	3.39		
Total Travel to Site	0.00		
Attending Engineer(s)			
Engineer Name	Date Attended	Site Arrival	Site Depart
A Smart (58579)	22/03/17	12:30	16:09
	Time on site	Travel to site	Customer Signoffs
	3.39	0.00	N/A

Repair Visit Report



Job Number	CN9HW5			Customer Order Number	46160517																
Unit Number	PD807175			Parts Used																	
Site Address	Grenfell Tower Grenfell Road London W11 1TG																				
Unit Reference	H091																				
Date of Service Visit Report	16/05/2017																				
Job Completed	Y	Misuse/Acc Damage		Observations																	
Works Completed	<p>Attended site and found an issue with a control panel processors. The equipment was reset and the unit returned to normal service. Additional Comments by Engineer: processor lock up reset run and tested</p>																				
Declined	N																				
Decline Reason																					
Total Time on Site	1.12			Customer Name	Customer Unavailable For Signature																
Total Travel to Site	0.48			Signed Date & Time																	
Attending Engineer(s) <table border="1"> <thead> <tr> <th>Engineer Name</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> <th>Customer Signoffs</th> </tr> </thead> <tbody> <tr> <td>A Smart (58579)</td> <td>16/05/17</td> <td>10:18</td> <td>11:30</td> <td>1.12</td> <td>0.48</td> <td>N/A</td> </tr> </tbody> </table>								Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	A Smart (58579)	16/05/17	10:18	11:30	1.12	0.48	N/A
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs															
A Smart (58579)	16/05/17	10:18	11:30	1.12	0.48	N/A															

Repair Visit Report



Job Number	CP1JW6	Customer Order Number	201709213																				
Unit Number	PD807174	Parts Used																					
Site Address	Grenfell Tower Grenfell Road London W11 1TG																						
Unit Reference	H090	Observations																					
Date of Service Visit Report	05/06/2017																						
Job Completed	Y	Misuse/Acc Damage																					
Works Completed	<p>Attended site and found an issue with a car door/gate operator. The equipment was adjusted and the unit returned to normal service. Additional Comments by Engineer: door limit cam adjusted to suit</p>																						
Declined	N	Customer Name	Customer Unavailable For Signature																				
Decline Reason																							
Total Time on Site	1.30	Signed Date & Time																					
Total Travel to Site	0.00																						
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Attending Engineer(s)						Customer Signoffs																	
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site																		
A Smart (58579)	05/06/17	15:30	17:00	1.30	0.00	N/A																	

Repair Visit Report



Job Number	CP1QD1			Customer Order Number	201709655																
Unit Number	PD807174			Parts Used																	
Site Address	Grenfell Tower Grenfell Road London W11 1TG																				
Unit Reference	H090																				
Date of Service Visit Report	07/06/2017																				
Job Completed	Y	Misuse/Acc Damage		Observations																	
Works Completed	<p>Attended site and found an issue with a landing door/gate lock. The equipment was adjusted and the unit returned to normal service. Additional Comments by Engineer: adjusted 1st floor smoke baffle, stopping doors closing</p>																				
Declined	N			Customer Name	Customer Unavailable For Signature																
Decline Reason																					
Total Time on Site	1.00																				
Total Travel to Site	0.00																				
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Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs															
A Smart (58579)	07/06/17	09:30	10:30	1.00	0.00	N/A															



Job Number	PD807174	Customer Order Number				
Unit Number	PD807174	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H090					
Date of Service Visit Report	27/04/2017					
Visit Type	M2					
Works Completed	<p>As part of the scheduled maintenance visit, the below items were checked by our engineer and found to be serviceable :</p> <p>Car Enclosure and COP Emergency Alarm System Indicators and Call Buttons Floor Levels and Selector Machine and Brake Controller and Drive Overspeed Devices Operation of Car Doors Car Top Door and Gate Check Shaft Equipment Plt and Underside of Car</p>					
Observations	<p>seals leaking slightly on gear, door operator needs setting up once builders have completed works. contractors have glued display plate to wall and will create damage to wall. customer action recommend lg1 car lighting and car fan have a separate feed lg1 done nov visit dec visit. unit requires plt ladder</p>					
Total Time on Site	2.00					
Total Travel to Site	0.00					
Customer Name	Customer Unavailable For Signature					
Signed Date & Time						
Signature Declined	N					
Decline Reason						
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
A Smart (58579)	12/04/17	10:00	12:00	2.00	0.00	N/A

Service Visit Report



Job Number	PD807175	Customer Order Number				
Unit Number	PD807175	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H091					
Date of Service Visit Report	27/04/2017					
Visit Type	M2					
Works Completed	<p>As part of the scheduled maintenance visit, the below items were checked by our engineer and found to be serviceable :</p> <ul style="list-style-type: none"> Car Enclosure and COP Emergency Alarm System Indicators and Call Buttons Floor Levels and Selector Machine and Brake Controller and Drive Overspeed Devices Operation of Car Doors Car Top Door and Gate Check Shaft Equipment Pit and Underside of Car 					
Observations	<p>door operator needs setting up once builders have finished works. changed fan wiring should be separate from car lighting pit ladders required for both lifts and barriers lg1 visit</p>					
Total Time on Site	2.00					
Total Travel to Site	0.00					
Customer Name	Customer Unavailable For Signature					
Signed Date & Time						
Signature Declined	N					
Decline Reason						
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
A Smart (58579)	12/04/17	12:00	14:00	2.00	0.00	N/A

EXPRESSLifts Alliance
Group**Service Visit Report****EXPRESS**

Job Number	PD807174	Customer Order Number				
Unit Number	PD807174	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H090					
Date of Service Visit Report	31/05/2017					
Visit Type	S					
Works Completed	<p>As part of the scheduled maintenance visit, the below items were checked by our engineer and found to be serviceable :</p> <p>Car Enclosure and COP Emergency Alarm System Indicators and Call Buttons Floor Levels and Selector Machine and Brake Controller and Drive Overspeed Devices Operation of Car Doors Car Top Door and Gate Check Shaft Equipment Pit and Underside of Car</p>					
Observations	<p>seals leaking slightly on gear. door operator needs setting up once builders have completed works. contractors have glued display plate to wall and will create damage to wall. customer action recommend lg1 car lighting and car fan have a separate feed lg1 done nov visit dec visit. unit requires pit ladder</p>					
Total Time on Site	2.00					
Total Travel to Site	0.00					
Customer Name	Customer Unavailable For Signature					
Signed Date & Time						
Signature Declined	N					
Decline Reason						
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
A Smart (58579)	09/05/17	13:00	15:00	2.00	0.00	N/A

Service Visit Report



Job Number	PD807175	Customer Order Number															
Unit Number	PD807175	Parts Used															
Site Address	Grenfell Tower Grenfell Road London W11 1TG																
Unit Reference	H091																
Date of Service Visit Report	31/05/2017																
Visit Type	S																
Works Completed	<p>As part of the scheduled maintenance visit, the below items were checked by our engineer and found to be serviceable :</p> <p>Car Enclosure and COP Emergency Alarm System Indicators and Call Buttons Floor Levels and Selector Machine and Brake Controller and Drive Overspeed Devices Operation of Car Doors Car Top Door and Gate Check Shaft Equipment Pit and Underside of Car</p>																
<p>Signature Declined</p> <p>Decline Reason</p>		Observations	<p>changed fan wiring should be separate from car lighting pit ladders required for both lifts and barriers</p>														
<p>Signature Declined</p> <p>Decline Reason</p>		<p>Total Time on Site</p> <p>Total Travel to Site</p>															
<p>Signature Declined</p> <p>Decline Reason</p>		<p>Customer Name</p> <p>Signed Date & Time</p>															
<p>Signature Declined</p> <p>Decline Reason</p>		<p>Customer Unavailable For Signature</p>															
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