

IN A MATTER CONCERNING THE GRENFELL TOWER INQUIRY

EXHIBIT DS/1

EXPRESS

Lifts Alliance
Group

Service Visit Report



EXPRESS



Job Number PD807174

Customer Order Number

Unit Number PD807174

Parts Used

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H090

Date of Service Visit Report 20/02/2017

Visit Type S

Works Completed

Observations

As part of the scheduled maintenance visit, the below items were checked by our engineer and found to be serviceable :

Car Enclosure and COP
Emergency Alarm System
Indicators and Call Buttons
Floor Levels and Selector
Machine and Brake
Operation of Car Doors
Car Top
Shaft Equipment

full shaft cleandown required once builders have completed works. seals leaking slightly on gear. door operator needs setting up once builders have completed works. there is an earth on the ground floor display which is blowing fuses in the psu2unit. contractors have glued display plate to wall and will create damage to wall. customer action required new car door hanger rollers have been fitted. recommend lg1 car lighting and car fan have a separate feed lg1 done nov visit dec visit

Total Time on Site 1.45

Total Travel to Site 0.15

Customer Name

Customer
Unavailable
For Signature

Signature Declined N

Signed Date & Time

Decline Reason

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	30/11/16	12:15	14:00	1.45	0.15	N/A

Service Visit Report



Job Number PD807175

Customer Order Number

Unit Number PD807175

Parts Used

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference HC91

Date of Service Visit Report 20/02/2017

Visit Type S

Works Completed

As part of the scheduled maintenance visit, the below items were checked by our engineer and found to be serviceable :

Car Enclosure and COP
Emergency Alarm System
Indicators and Call Buttons
Floor Levels and Selector
Machine and Brake
Operation of Car Doors
Car Top
Shaft Equipment

Observations

full shaft cleandown, deep clean in motor room and on car top strongly required when builders have finished works. door operator needs setting up once builders have finished works. hanger rollers in car at ground and 2nd specifically need to be changed car hanger rollers changed fan wiring should be separate from car lighting pit ladders required for both lifts and barriers 1g1 visit

Total Time on Site 2.00

Total Travel to Site 0.00

Customer Name

Customer
Unavailable
For Signature

Signed Date & Time

Signature Declined N

Decline Reason

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	30/11/16	14:00	16:00	2.00	0.00	N/A



Job Number	PD807175	Customer Order Number				
Unit Number	PD807175	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H091					
Date of Service Visit Report	19/12/2016					
Visit Type	M2					
Works Completed	<p>As part of the scheduled maintenance visit, the below items were checked by our engineer and found to be serviceable :</p> <p>Car Enclosure and COP Emergency Alarm System Indicators and Call Buttons Floor Levels and Selector Machine and Brake Operation of Car Doors Car Top Shaft Equipment</p>					
Observations	<p>full shaft cleandown, deep clean in motor room and on car top strongly required when builders have finished works. door operator needs setting up once builders have finished works. hanger rollers in car at ground and 2nd specifically need to be changed car hanger rollers changed fan wiring should be separate from car lighting pit ladders required for both lifts and barriers igi nov visit</p>					
Total Time on Site	2.00					
Total Travel to Site	0.00					
Customer Name	Customer Unavailable For Signature					
Signed Date & Time						
Signature Declined	N					
Decline Reason						
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	16/12/16	15:00	17:00	2.00	0.00	N/A

Service Visit Report



Job Number	PD807174	Customer Order Number				
Unit Number	PD807174	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H090					
Date of Service Visit Report	19/12/2016					
Visit Type	M2					
Works Completed	<p>As part of the scheduled maintenance visit, the below items were checked by our engineer and found to be serviceable :</p> <ul style="list-style-type: none"> Car Enclosure and COP Emergency Alarm System Indicators and Call Buttons Floor Levels and Selector Machine and Brake Operation of Car Doors Car Top Shaft Equipment 					
Observations	<p>full shaft cleandown required once builders have completed works. seals leaking slightly on gear. door operator needs setting up once builders have completed works. there is an earth on the ground floor display which is blowing fuses in the psu2unit. contractors have glued display plate to wall and will create damage to wall. customer action required new car door hanger rollers have been fitted. recommend lg1 car lighting and car fan have a separate feed lg1 done nov visit</p>					
Total Time on Site	1.45					
Total Travel to Site	0.15					
Customer Name	Customer Unavailable For Signature					
Signed Date & Time						
Signature Declined	N					
Decline Reason						
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	19/12/16	12:15	14:00	1.45	0.15	N/A



Service Visit Report



EXPRESS



Job Number PD807174
Unit Number PD807174
Site Address Grenfell Tower
Grenfell Road
London W11 1TG

Customer Order Number

Parts Used

Unit Reference H090
Date of Service Visit Report 05/01/2017
Visit Type S

Works Completed

As part of the scheduled maintenance visit, the below items were checked by our engineer and found to be serviceable :

Car Enclosure and COP
Emergency Alarm System
Indicators and Call Buttons
Floor Levels and Selector
Machine and Brake
Operation of Car Doors
Car Top
Shaft Equipment

Observations

full shaft cleandown required once builders have completed works. seals leaking slightly on gear. door operator needs setting up once builders have completed works. there is an earth on the ground floor display which is blowing fuses in the psu2 unit. contractors have glued display plate to wall and will create damage to wall customer action required new car door hanger rollers have been fitted. recommend lg1 car lighting and car fan have a separate feed lg1 done nov visit dec visit

Total Time on Site 2.00

Total Travel to Site 0.00

Customer Name

Customer
Unavailable
For Signature

Signature Declined

Decline Reason

Signed Date & Time

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	05/01/17	08:00	10:00	2.00	0.00	N/A

Service Visit Report



Job Number PD807175

Customer Order Number

Unit Number PD807175

Parts Used

Site Address

Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 05/01/2017

Visit Type S

Works Completed

As part of the scheduled maintenance visit, the below items were checked by our engineer and found to be serviceable:

Car Enclosure and COP
Emergency Alarm System
Indicators and Call Buttons
Floor Levels and Selector
Machine and Brake
Operation of Car Doors
Car Top
Shaft Equipment

Observations

full shaft cleardown, deep clean in motor room and on car top strongly required when builders have finished works. door operator needs setting up once builders have finished works. hanger rollers in car at ground and 2nd specifically need to be changed car hanger rollers changed fan wiring should be separate from car lighting pit ladders required for both lifts and barriers igl nov visit dec visit

Total Time on Site 2.00

Total Travel to Site 0.00

Customer Name

Customer
Unavailable
For Signature

Signed Date & Time

Signature Declined

N

Decline Reason

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	05/01/17	10:00	12:00	2.00	0.00	N/A



Service Visit Report



EXPRESS



Job Number PD807174
Unit Number PD807174
Site Address Grenfell Tower
Grenfell Road
London W11 1TG

Customer Order Number

Parts Used

Unit Reference H090

Date of Service Visit Report 18/01/2017

Visit Type M2

Works Completed

As part of the scheduled maintenance visit, the below items were checked by our engineer and found to be serviceable:

Car Enclosure and COP
Emergency Alarm System
Indicators and Call Buttons
Floor Levels and Selector
Machine and Brake
Operation of Car Doors
Car Top

Observations

full shaft cleandown required once builders have completed works. seals leaking slightly on gear. door operator needs setting up once builders have completed works. there is an earth on the ground floor display which is blowing fuses in the psu2 unit. contractors have glued display plate to wall and will create damage to wall. customer action required new car door hanger rollers have been fitted. recommend lg1 car lighting and car fan have a separate feed lg1 done nov visit dec visit

Total Time on Site 1.45

Total Travel to Site 0.15

Customer Name

Signature Declined

N

Decline Reason

Signed Date & Time

Customer
Unavailable
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (S5029)	18/01/17	08:15	10:00	1.45	0.15	N/A

Service Visit Report



Job Number PD807175

Customer Order Number

Unit Number PD807175

Parts Used

Site Address

Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 18/01/2017

Visit Type M2

Works Completed

Observations

As part of the scheduled maintenance visit, the below items were checked by our engineer and found to be serviceable:

Car Enclosure and COP
Emergency Alarm System
Indicators and Call Buttons
Floor Levels and Selector
Machine and Brake
Operation of Car Doors
Car Top
Shaft Equipment

full shaft cleandown, deep clean in motor room and on car top strongly required when builders have finished works. door operator needs setting up once builders have finished works. hanger rollers in car at ground and 2nd specifically need to be changed car hanger rollers changed fan wiring should be separate from car lighting pit ladders required for both lifts and barriers lg1 now visit dec visit

Total Time on Site 1.45

Total Travel to Site 0.15

Customer Name

Customer
Unavailable
For Signature

Signed Date & Time

Signature Declined N

Decline Reason

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	18/01/17	11:15	13:00	1.45	0.15	N/A



Service Visit Report



EXPRESS

Job Number PD807174
Unit Number PD807174
Site Address Grenfell Tower
Grenfell Road
London W11 1TG

Customer Order Number

Parts Used

Unit Reference H090

Date of Service Visit Report 08/03/2017

Visit Type M2

Works Completed

As part of the scheduled maintenance visit, the below items were checked by our engineer and found to be serviceable :

Car Enclosure and COP
Emergency Alarm System
Indicators and Call Buttons
Floor Levels and Selector
Machine and Brake
Operation of Car Doors
Car Top
Shaft Equipment
Pit and Underside of Car

Observations

Full shaft cleandown required once builders have completed works, seals leaking slightly on gear, door operator needs setting up once builders have completed works, there is an earth on the ground floor display which is blowing fuses in the psu2unit, contractors have glued display plate to wall and will create damage to wall, customer action required new car door hanger rollers have been fitted, recommend lg1 car lighting and car fan have a separate feed lg1 done nov visit dec visit

Total Time on Site 2.00

Total Travel to Site 0.00

Customer Name

Signature Declined

Decline Reason

Signed Date & Time

Customer
Unavailable
For Signature

Attending Engineer(s)

Engineer Name

D Smalley (55029)

Date Attended	Site Arrival	Site Depart	Time on site	Travel to site
08/03/17	08:00	10:00	2.00	0.00

Customer Signoffs

N/A

Service Visit Report



Job Number	PD807175	Customer Order Number				
Unit Number	PD807175	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H091					
Date of Service Visit Report	08/03/2017					
Visit Type	M2					
Works Completed	<p>As part of the scheduled maintenance visit, the below items were checked by our engineer and found to be serviceable :</p> <ul style="list-style-type: none"> Car Enclosure and COP Emergency Alarm System Indicators and Call Buttons Floor Levels and Selector Machine and Brake Operation of Car Doors Car Top Shaft Equipment Pit and Underside of Car 					
Observations	<p>full shaft cleandown, deep clean in motor room and on car top strongly required when builders have finished works. door operator needs setting up once builders have finished works. hanger rollers in car at ground and 2nd specifically need to be changed car hanger rollers changed fan wiring should be separate from car lighting pit ladders required for both lifts and barriers igl visit</p>					
Total Time on Site	2.00					
Total Travel to Site	0.00					
Customer Name	Customer Unavailable For Signature					
Signed Date & Time						
Signature Declined	N					
Decline Reason						
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	08/03/17	10:00	12:00	2.00	0.00	N/A

Repair Visit Report



Job Number		CL4XC5		Customer Order Number		201627438																	
Unit Number		PDB07175		Parts Used																			
Site Address		Grenfell Tower Grenfell Road London W11 1TG		Observations																			
Unit Reference		H091																					
Date of Service Visit Report		03/10/2016																					
Job Completed		N		Misuse / Acc Damage		Y																	
Works Completed				Customer Name																			
Attended site and found an issue with a landing door/gate lock. The unit has been left isolated awaiting materials. Additional Comments by Engineer: working with luke harmon parts on order																							
Declined								N															
Decline Reason																							
Total Time on Site				1.00		Customer Unavailable For Signature																	
Total Travel to Site				0.00																			
Signed Date & Time																							
<table border="1"> <thead> <tr> <th colspan="2">Attending Engineer(s)</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> <th>Customer Signoffs</th> </tr> </thead> <tbody> <tr> <td colspan="2">D Smalley (55029)</td> <td>03/10/16</td> <td>15:00</td> <td>16:00</td> <td>1.00</td> <td>0.00</td> <td>N/A</td> </tr> </tbody> </table>								Attending Engineer(s)		Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	D Smalley (55029)		03/10/16	15:00	16:00	1.00	0.00	N/A
Attending Engineer(s)		Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs																
D Smalley (55029)		03/10/16	15:00	16:00	1.00	0.00	N/A																

Repair Visit Report



EXPRESS



Job Number		CL4XC5		Customer Order Number			
Unit Number		PD807175		Parts Used			
Site Address		Grenfell Tower Grenfell Road London W11 1TG		ga link rods also pick up rollersx2			
Unit Reference		H091		Observations			
Date of Service Visit Report		04/10/2016					
Job Completed		Y		Misuse/Acc Damage			
Works Completed		<p>Attended site and found an issue with a landing door/gate lock. A repair was completed to resolve the issue and the unit returned to normal service</p> <p>Additional Comments by Engineer: working with luke harman replaced link rods</p>					
Declined		N		Customer Name			
Decline Reason				Signed Date & Time			
Total Time on Site		2.30		Customer Unavailable For Signature			
Total Travel to Site		0.00					
Attending Engineer(s)							
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoff	
D Smalley (55029)	04/10/16	08:00	10:30	2.30	0.00	N/A	

Repair Visit Report



Job Number		CL55B3		Customer Order Number																							
Unit Number		PD807174		Parts Used																							
Site Address		Grenfell Tower Grenfell Road London W11 1TG		Observations																							
Unit Reference		H090																									
Date of Service Visit Report		10/10/2016																									
Job Completed		Y																									
Works Completed		Measure/Acc Damage																									
<p>Attended site and found an issue with a control panel processors. The equipment was reset and the unit returned to normal service.</p>																											
Declined		N		Customer Name		Customer Unavailable For Signature																					
Decline Reason				Signed Date & Time																							
Total Time on Site		0.58																									
Total Travel to Site		0.00																									
<table border="1"> <thead> <tr> <th colspan="6">Attending Engineer(s)</th> <th rowspan="2">Customer Signoffs</th> </tr> <tr> <th>Engineer Name</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> </tr> </thead> <tbody> <tr> <td>D Smalley (55029)</td> <td>10/10/16</td> <td>11:30</td> <td>12:28</td> <td>0.58</td> <td>0.00</td> <td>N/A</td> </tr> </tbody> </table>								Attending Engineer(s)						Customer Signoffs	Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	D Smalley (55029)	10/10/16	11:30	12:28	0.58	0.00	N/A
Attending Engineer(s)						Customer Signoffs																					
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site																						
D Smalley (55029)	10/10/16	11:30	12:28	0.58	0.00	N/A																					

Repair Visit Report



Job Number	CL5VV9	Customer Order Number	PATRICK														
Unit Number	PD807174	Parts Used															
Site Address	Grenfell Tower Grenfell Road London W11 1TG																
Unit Reference	H090	Observations															
Date of Service Visit Report	11/10/2016																
Job Completed	Y	Misuse/Acc Damage															
Works Completed	<p>Attended site and found an issue with a car door/gate hanger roller. A part was replaced to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: changed car door hanger rollers</p>																
Declined	N	Customer Name	Customer Unavailable For Signature														
Decline Reason		Signed Date & Time															
Total Time on Site	1.30																
Total Travel to Site	0.00																
<table border="1"> <thead> <tr> <th>Engineer Name</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> <th>Customer Signoffs</th> </tr> </thead> <tbody> <tr> <td>D Smalley (55029)</td> <td>11/10/16</td> <td>11:00</td> <td>12:30</td> <td>1.30</td> <td>0.00</td> <td>N/A</td> </tr> </tbody> </table>				Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	D Smalley (55029)	11/10/16	11:00	12:30	1.30	0.00	N/A
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs											
D Smalley (55029)	11/10/16	11:00	12:30	1.30	0.00	N/A											

Repair Visit Report



Job Number	CL5VW1	Customer Order Number	PATRICK
Unit Number	PD807175	Parts Used	
Site Address	Grenfell Tower Grenfell Road London W11 1TG		
Unit Reference	H091	Observations	
Date of Service Visit Report	11/10/2016		
Job Completed	N	Misuse/Acc Damage	
Works Completed	<p>Attended site and found an issue with a car door/gate hanger roller. A part was replaced to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: follow up required to set up skate on car door.</p>		
Declined	N	Customer Name	
Decline Reason		Signed Date & Time	
Total Time on Site	1.30	Customer Unavailable For Signature	
Total Travel to Site	0.00		
Attending Engineer(s)			
Engineer Name	Date Attended	Site Arrival	Site Depart
D Smalley (55029)	11/10/16	12:30	14:00
		Time on site	Travel to site
		1.30	0.00
		Customer Signoffs	N/A

Repair Visit Report



Job Number		CL6RF8		Customer Order Number		201630686															
Unit Number		PD807175		Parts Used																	
Site Address		Grenfell Tower Grenfell Road London W11 1TG		Observations																	
Unit Reference		H091																			
Date of Service Visit Report		16/10/2016																			
Job Completed		Y		Misuse/Acc Damage																	
Works Completed		<p>Attended site and found an issue with the pit equipment. A repair was completed to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: attended site keys lost in lift pit retrieved keys put through flat number 25</p>																			
Declined		N		Customer Name		Customer Unavailable For Signature															
Decline Reason				Signed Date & Time																	
Total Time on Site		1.00																			
Total Travel to Site		0.00																			
Attending Engineer(s) <table border="1"> <thead> <tr> <th>Engineer Name</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> <th>Customer Signoffs</th> </tr> </thead> <tbody> <tr> <td>D Smalley (55029)</td> <td>16/10/16</td> <td>12:00</td> <td>13:00</td> <td>1.00</td> <td>0.00</td> <td>N/A</td> </tr> </tbody> </table>								Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	D Smalley (55029)	16/10/16	12:00	13:00	1.00	0.00	N/A
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs															
D Smalley (55029)	16/10/16	12:00	13:00	1.00	0.00	N/A															

Repair Visit Report



EXPRESS



Job Number	GM1KM7	Customer Order Number	201637057														
Unit Number	PD807175	Parts Used															
Site Address	Grenfell Tower Grenfell Road London W11 1TG																
Unit Reference	H091	Observations															
Date of Service Visit Report	29/11/2016																
Job Completed	Y	Misuse/Acc Damage															
Works Completed	<p>Attended site and found the unit running on arrival. The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: lift running on arrival checked lift ok working with luke harman</p>																
Declined	N	Customer Name	Customer Unavailable For Signature														
Decline Reason		Signed Date & Time															
Total Time on Site	0.50																
Total Travel to Site	0.30																
<table border="1"> <thead> <tr> <th>Engineer Name</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> <th>Customer Signoffs</th> </tr> </thead> <tbody> <tr> <td>D Smalley (55029)</td> <td>28/11/16</td> <td>10:10</td> <td>11:00</td> <td>0.50</td> <td>0.30</td> <td>N/A</td> </tr> </tbody> </table>				Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	D Smalley (55029)	28/11/16	10:10	11:00	0.50	0.30	N/A
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs											
D Smalley (55029)	28/11/16	10:10	11:00	0.50	0.30	N/A											

Repair Visit Report



Job Number	CM4AH7	Customer Order Number	201640801			
Unit Number	PD807174	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG	Observations				
Unit Reference	H090					
Date of Service Visit Report	19/12/2016					
Job Completed	Y	Misuse/Acc Damage				
Works Completed	<p>Attended site and found the unit running on arrival. The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: lift ho90 goes to 1st floor lift working with luke harman</p>					
Declined	N	Customer Name	Customer Unavailable For Signature			
Decline Reason		Signed Date & Time				
Total Time on Site	0.55					
Total Travel to Site	0.05					
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	19/12/16	14:05	15:00	0.55	0.05	N/A

Repair Visit Report



EXPRESS



Job Number	CM4357	Customer Order Number	49-221216			
Unit Number	PD807175	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG	Observations				
Unit Reference	H091					
Date of Service Visit Report	22/12/2016					
Job Completed	Y	Misuse/Acc Damage				
Works Completed	<p>Attended site and found the unit running on arrival. The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: lift running on arrival set lift up for repairs to replace 1st and 18th floor pick up rollers working with luke harman</p>					
Declined	N	Customer Name	Customer Unavailable For Signature			
Decline Reason		Signed Date & Time				
Total Time on Site	1.00					
Total Travel to Site	0.15					
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	22/12/16	08:15	09:15	1.00	0.15	N/A

EXPRESS
Lifts Alliance
Group

Repair Visit Report



Job Number CM6BK6

Customer Order Number 201643589

Unit Number PD807175

Parts Used

Site Address

Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 10/01/2017

Job Completed Y Misuse/Acc Damage

Observations

Works Completed

Attended site and found an issue with a car door/gate pick up skate. The equipment was adjusted and the unit returned to normal service. Additional Comments by Engineer: made adjustments to door skate unable to correctly get it ok recommend new car door skate and adjustment arms working with luke harman

Declined N

Customer Name

Decline Reason

Customer
Unavailable
For Signature

Total Time on Site 1.16

Signed Date & Time

Total Travel to Site 0.15

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	10/01/17	09:45	11:01	1.16	0.15	N/A

Repair Visit Report



Job Number	CM7VL0	Customer Order Number	48			
Unit Number	PD807174	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H090	Observations				
Date of Service Visit Report	28/01/2017					
Job Completed	Y	Misuse/Acc Damage				
Works Completed	<p>Attended site and found an issue with a control panel processors. The equipment was reset and the unit returned to normal service. Additional Comments by Engineer: working with luke harman</p>					
Declined	N	Customer Name				
Decline Reason		Signed Date & Time				
Total Time on Site	2.35	Customer Unavailable For Signature				
Total Travel to Site	0.25					
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Sign off
D Smalley (55029)	25/01/17	12:10	13:30	1.20	0.10	N/A
D Smalley (55029)	25/01/17	12:15	13:30	1.15	0.15	N/A



Repair Visit Report



EXPRESS

Job Number CM8MY0
Unit Number PD807174
Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Customer Order Number 201647250
Parts Used

Unit Reference H090
Date of Service Visit Report 31/01/2017
Job Completed Y Misuse/Acc Damage
Works Completed

Observations

Attended site and found the unit running on arrival. The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: lift H090 found to be on service unique working on site cleaning lift shaft down let patrick now working with uke harman

Declined N
Decline Reason

Customer Name

Customer
Unavailable
For Signature

Signed Date & Time

Total Time on Site 1.01
Total Travel to Site 0.00

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	31/01/17	11:00	12:01	1.01	0.00	N/A

Repair Visit Report



EXPRESS
LIFT



Job Number	GM8MY1	Customer Order Number	201647253
Unit Number	PD807175	Parts Used	
Site Address	Grenfell Tower Grenfell Road London W11 1TG		
Unit Reference	H091	Observations	
Date of Service Visit Report	31/01/2017		
Job Completed	y	Misuse/Acc Damage	
Works Completed	<p>Attended site and found the unit running on arrival. The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: found lift working on arrival lift working with luke harman</p>		
Declined	N	Customer Name	Customer Unavailable For Signature
Decline Reason			
Signed Date & Time			
Total Time on Site	0.59		
Total Travel to Site	0.00		
Attending Engineer(s)			
Engineer Name	Date Attended	Site Arrival	Site Depart
D. Smalley (FS026)	31/01/17	12:01	13:00
	Time on site	Travel to site	Customer Signoff's
	0.59	0.00	N/A

EXPRESSLifts Alliance
Group**Repair Visit Report****EXPRESS**

Job Number	CN3VV7	Customer Order Number	201655430			
Unit Number	PDB07175	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG	Observations				
Unit Reference	H091					
Date of Service Visit Report	21/03/2017					
Job Completed	N	Misuse/Acc Damage				
Work Completed	Attended site and found an issue with a control panel connection. The unit has been isolated awaiting a repair. Additional Comments by Engineer: found problem with flexes need support to supply new flexes lift shut down awaiting support and flexes					
Declined		Customer Name				
Decline Reason		Signed Date & Time				
Total Time on Site	3.40	Customer Unavailable For Signature				
Total Travel to Site	0.20					
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	21/03/17	13:20	17:00	3.40	0.20	N/A

Repair Visit Report



Job Number		CN32J9		Customer Order Number		201655653															
Unit Number		PD807174		Parts Used																	
Site Address		Grenfell Tower Grenfell Road London W11 1TG		Observations																	
Unit Reference		H090																			
Date of Service Visit Report		22/03/2017																			
Job Completed		Y		Misuse/Acc Damage																	
Work Completed		<p>Attended site and found the unit running on arrival. The equipment was checked over with no fault found and the unit returned to normal service.</p>																			
Declined		N		Customer Name		Customer Unavailable For Signature															
Decline Reason				Signed Date & Time																	
Total Time on Site		0.50																			
Total Travel to Site		0.10																			
<p>Attending Engineer(s)</p> <table border="1"> <thead> <tr> <th>Engineer Name</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> <th>Customer Signoffs</th> </tr> </thead> <tbody> <tr> <td>D Smalley (55029)</td> <td>22/03/17</td> <td>14:40</td> <td>15:30</td> <td>0.50</td> <td>0.10</td> <td>N/A</td> </tr> </tbody> </table>								Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	D Smalley (55029)	22/03/17	14:40	15:30	0.50	0.10	N/A
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs															
D Smalley (55029)	22/03/17	14:40	15:30	0.50	0.10	N/A															