

IN A MATTER CONCERNING THE GRENFELL TOWER INQUIRY

EXHIBIT MFT/9

EXPRESS

Lifts Alliance
Group

Repair Visit Report



EXPRESS
LIFTS ALLIANCE



Job Number	CA2SL5
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H091

Date of Service Visit Report	26/03/2014		
Job Completed	Y	Misuse/Acc Damage	

Works Completed
Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service.

Customer Order Number	201358275
Parts Used	

Observations

Declined	N
Decline Reason	
Total Time on Site	1.00
Total Travel to Site	0.30

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)							Customer Signoffs
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site		
D Linney (58510)	26/03/14	13:30	14:30	1.00	0.30		N/A

Repair Visit Report



Job Number CA2UG8

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 26/03/2014

Job Completed N Misuse/Acc Damage

Works Completed

Attended site and found an issue with a control panel phase failure reversal. The unit has been left isolated awaiting materials. Additional Comments by Engineer: found w.o a ran and tested, intermittently loosing lar traced to 11 and 14 on pfrr, pfrr faulty and carel temp unit u,s lsd parts req. will report lsd

Customer Order Number 1965045

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.47

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer
Unavailable
For Signature**

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Talidi (58448)	26/03/14	20:08	21:01	0.53	0.00	N/A
J Myrmus (60034)	26/03/14	20:09	21:03	0.54	0.00	N/A

Repair Visit Report



Job Number	CA3GQ4			Customer Order Number		
Unit Number	PD807175			Parts Used		
Site Address	Grenfell Tower Grenfell Road London W11 1TG			Observations		
Unit Reference	H091					
Date of Service Visit Report	02/04/2014					
Job Completed	Y	Misuse/Acc Damage				
Works Completed	<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service.</p>					
Declined	N			Customer Name	Customer Unavailable For Signature	
Decline Reason						
Total Time on Site	0.35			Signed Date & Time		
Total Travel to Site	0.55					
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
R Roberts (57189)	01/04/14	08:55	09:30	0.35	0.55	N/A

Repair Visit Report



Job Number CA5WJ9

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 27/04/2014

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: fire alarm test

Customer Order Number 1974300

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 0.01

Total Travel to Site 0.01

Customer Name

Signed Date & Time

**Customer
Unavailable
For Signature**

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Blackwell (58517)	26/04/14	21:36	21:37	0.01	0.01	N/A

Repair Visit Report



Job Number CA9TW0

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 04/06/2014

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found an issue with a landing door/gate equipment. The equipment was adjusted and the unit returned to normal service

Customer Order Number 1986041

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 0.21

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer
Unavailable
For Signature**

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	04/06/14	21:39	22:00	0.21	0.00	N/A

Repair Visit Report



Job Number	CA9RZ6
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG

Customer Order Number	201410380
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Unit Reference	H091
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Date of Service Visit Report	04/06/2014
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Job Completed	Y	Misuse/Acc Damage	
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Works Completed
<p>Attended site and found an issue with a landing door/gate equipment. A repair was completed to resolve the issue and the unit returned to normal service</p>

Parts Used

Observations

Declined	N
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Decline Reason	
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Total Time on Site	1.35
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Total Travel to Site	0.20
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Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Linney (58510)	04/06/14	14:50	16:25	1.35	0.20	N/A

Repair Visit Report



Job Number	CB1FG7			Customer Order Number	1990534		
Unit Number	PD807175			Parts Used			
Site Address	Grenfell Tower Grenfell Road London W11 1TG						
Unit Reference	H091						
Date of Service Visit Report	18/06/2014			Observations			
Job Completed	Y	Misuse/Acc Damage					
Works Completed	<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service.</p>						
Declined	N			Customer Name	Customer Unavailable For Signature		
Decline Reason							
Total Time on Site	1.26						
Total Travel to Site	0.00			Signed Date & Time			
Attending Engineer(s)							
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	
M Dawkins (58444)	18/06/14	17:54	19:20	1.26	0.00	N/A	

Repair Visit Report



Job Number	CB7CU5			Customer Order Number	2007117		
Unit Number	PD807175			Parts Used			
Site Address	Grenfell Tower Grenfell Road London W11 1TG						
Unit Reference	H091						
Date of Service Visit Report	10/08/2014			Observations			
Job Completed	Y	Misuse/Acc Damage					
Works Completed	<p>Attended site and found an issue with a control panel fuse. A part was replaced to resolve the issue and the unit returned to normal service</p>						
Declined	N			Customer Name	Customer Unavailable For Signature		
Decline Reason							
Total Time on Site	0.30						
Total Travel to Site	0.00			Signed Date & Time			
Attending Engineer(s)							
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	
D Thomas (58487)	10/08/14	15:30	16:00	0.30	0.00	N/A	

Repair Visit Report



Job Number	CB7EE7			Customer Order Number	201420910																
Unit Number	PD807175			Parts Used																	
Site Address	Grenfell Tower Grenfell Road London W11 1TG																				
Unit Reference	H091																				
Date of Service Visit Report	11/08/2014			Observations																	
Job Completed	Y	Misuse/Acc Damage	Y																		
Works Completed	<p>Attended site and found an issue with a landing call push. A repair was completed to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: found trapped wire on push on w floor</p>																				
Declined	N			Customer Name	Customer Unavailable For Signature																
Decline Reason																					
Total Time on Site	1.00																				
Total Travel to Site	0.00			Signed Date & Time																	
Attending Engineer(s) <table border="1"> <thead> <tr> <th>Engineer Name</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> <th>Customer Signoffs</th> </tr> </thead> <tbody> <tr> <td>D Linney (58510)</td> <td>11/08/14</td> <td>12:00</td> <td>13:00</td> <td>1.00</td> <td>0.00</td> <td>N/A</td> </tr> </tbody> </table>								Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	D Linney (58510)	11/08/14	12:00	13:00	1.00	0.00	N/A
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs															
D Linney (58510)	11/08/14	12:00	13:00	1.00	0.00	N/A															

Repair Visit Report



Job Number	CC1EV9		Customer Order Number	201427100		
Unit Number	PD807175		Parts Used			
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H091					
Date of Service Visit Report	18/09/2014					
Job Completed	Y	Misuse/Acc Damage				
Works Completed			Observations			
<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service.</p>						
Declined	N		Customer Name			
Decline Reason			<p>Customer Unavailable For Signature</p>			
Total Time on Site	2.20					
Total Travel to Site	0.00					
			Signed Date & Time			
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
T Williams (58512)	17/09/14	12:30	14:00	1.30	0.00	N/A
J Petty (58459)	17/09/14	20:10	21:00	0.50	0.00	N/A

Repair Visit Report



Job Number	CC2BS8			Customer Order Number	201428517		
Unit Number	PD807175			Parts Used			
Site Address	Grenfell Tower Grenfell Road London W11 1TG						
Unit Reference	H091						
Date of Service Visit Report	24/09/2014			Observations			
Job Completed	N	Misuse/Acc Damage					
Works Completed	<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service.</p>						
Declined	N			Customer Name	Customer Unavailable For Signature		
Decline Reason							
Total Time on Site	1.32						
Total Travel to Site	0.00			Signed Date & Time			
Attending Engineer(s)							
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	
J Sutton (54047)	24/09/14	18:30	19:16	0.46	0.00		N/A
K Edgar (56109)	24/09/14	18:30	19:16	0.46	0.00		N/A

Repair Visit Report



Job Number	CC3AC3			Customer Order Number		
Unit Number	PD807175			Parts Used		
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H091					
Date of Service Visit Report	03/10/2014					
Job Completed	Y	Misuse/Acc Damage				
Works Completed	<p>Attended site and found an issue with a car door/gate equipment. The equipment was adjusted and the unit returned to normal service. Additional Comments by Engineer: made adjustment to skate. gal door arm bearing has worn a hole in arm causing extra movement. new door arm required</p>			Observations		
Declined	N			Customer Name	Customer Unavailable For Signature	
Decline Reason						
Total Time on Site	1.55			Signed Date & Time		
Total Travel to Site	0.00					
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	03/10/14	12:41	14:36	1.55	0.00	N/A

Repair Visit Report



Job Number	CC3FK1
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG

Unit Reference	H091
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Date of Service Visit Report	05/10/2014
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Job Completed	Y	Misuse/Acc Damage	
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Works Completed
<p>Attended site and found an issue with a car door/gate equipment. The unit has been left isolated awaiting materials. Additional Comments by Engineer: lift shutdown, due to gal door arm bearing missing will cause trapping, needs renewing</p>

Customer Order Number	
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Parts Used

Observations

Declined	N
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Decline Reason	
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Total Time on Site	0.27
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Total Travel to Site	0.00
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Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
T Parker (58461)	05/10/14	15:04	15:31	0.27	0.00	N/A

Repair Visit Report



Job Number	CC3FK1			Customer Order Number			
Unit Number	PD807175			Parts Used			
Site Address	Grenfell Tower Grenfell Road London W11 1TG						
Unit Reference	H091						
Date of Service Visit Report	07/10/2014						
Job Completed	Y	Misuse/Acc Damage		Observations			
Works Completed Attended site and found an issue with a car door/gate equipment. A part was replaced to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: fitted new car door drive arm and set up doors							
Declined	N			Customer Name	Customer Unavailable For Signature		
Decline Reason							
Total Time on Site	2.00			Signed Date & Time			
Total Travel to Site	1.00						
Attending Engineer(s)							
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	
D Linney (58510)	07/10/14	10:00	12:00	2.00	1.00	N/A	

Repair Visit Report



Job Number	CC7TW6			Customer Order Number	201437954		
Unit Number	PD807175			Parts Used			
Site Address	Grenfell Tower Grenfell Road London W11 1TG						
Unit Reference	H091						
Date of Service Visit Report	15/11/2014						
Job Completed	N	Misuse/Acc Damage		Observations			
Works Completed							
Attended site and found an issue with a car frame guide rollers. The unit has been left isolated awaiting materials.							
Declined	N			Customer Name			
Decline Reason				Customer Unavailable For Signature			
Total Time on Site	1.30						
Total Travel to Site	0.30						
Attending Engineer(s)				Signed Date & Time			
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	
D Thomas (58487)	14/11/14	10:30	12:00	1.30	0.30	N/A	

Repair Visit Report



Job Number	CC8GX6	Customer Order Number	201438727			
Unit Number	PD807175	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H091	Observations				
Date of Service Visit Report	19/11/2014					
Job Completed	Y	Misuse/Acc Damage				
Works Completed	<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service.</p>					
Declined	N	Customer Name	Customer Unavailable For Signature			
Decline Reason		Signed Date & Time				
Total Time on Site	2.49					
Total Travel to Site	0.05					
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	19/11/14	12:57	15:46	2.49	0.05	N/A

Repair Visit Report



Job Number CC9JU2		Customer Order Number 201440926				
Unit Number PD807175		Parts Used				
Site Address Grenfell Tower Grenfell Road London W11 1TG						
Unit Reference H091						
Date of Service Visit Report 28/11/2014						
Job Completed Y	Misuse/Acc Damage Y	Observations				
Works Completed Attended site and found an issue with the unit on site . The equipment was reset and the unit returned to normal service. Additional Comments by Engineer: arrived at site lift w.o.a lift was out of service due to builders on site						
Declined N						
Decline Reason						
Total Time on Site 1.00						
Total Travel to Site 0.00		Customer Name				
		Signed Date & Time				
		Customer Unavailable For Signature				
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
T Williams (58512)	28/11/14	16:00	17:00	1.00	0.00	N/A

Repair Visit Report



Job Number	GD4CX6			Customer Order Number	2069368		
Unit Number	PD807175			Parts Used			
Site Address	Grenfell Tower Grenfell Road London W11 1TG						
Unit Reference	H091						
Date of Service Visit Report	13/01/2015						
Job Completed	N	Misuse/Acc Damage	Y	Observations			
Works Completed							
<p>Attended site and found an issue with a landing door/gate lock. The unit has been left isolated awaiting materials. Additional Comments by Engineer: found ground floor landing lock smashed of and door operator damaged repaired door operator but new lock needed</p>							
Declined	N			Customer Unavailable For Signature			
Decline Reason							
Total Time on Site	1.30						
Total Travel to Site	0.30			Signed Date & Time			
Attending Engineer(s)							
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	
D Linney (58510)	13/01/15	11:30	13:00	1.30	0.30	N/A	

Repair Visit Report



Job Number	CD4JJ1			Customer Order Number	201448780		
Unit Number	PD807175			Parts Used			
Site Address	Grenfell Tower Grenfell Road London W11 1TG						
Unit Reference	H091						
Date of Service Visit Report	15/01/2015						
Job Completed	Y	Misuse/Acc Damage		Observations			
Works Completed	<p>Attended site and found an issue with a car door/gate equipment. A repair was completed to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: doors juddering traced to g.a.l pcb fuse holder arcing repaired ran and tested lls</p>						
Declined	N						
Decline Reason							
Total Time on Site	1.49			Customer Name	Customer Unavailable For Signature		
Total Travel to Site	0.00			Signed Date & Time			
Attending Engineer(s)							
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	
J Myrmus (60034)	14/01/15	23:32	00:39	1.07	0.00	N/A	
S Talidi (58448)	14/01/15	23:48	00:30	0.42	0.00	N/A	

Repair Visit Report



Job Number GD8JN5

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 18/02/2015

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found an object obstructing the lift doors . A foreign object was removed and the unit put back into normal service. Additional Comments by Engineer: doors was only closing half way on street floor, small metal object jammed in track. building work were on site.

Customer Order Number 201455914

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.00

Total Travel to Site 0.00

Customer Name

Signed Date & Time

18/02/2015 14:01

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Linney (58510)	18/02/15	13:00	14:00	1.00	0.00	18/02/2015 14:01

Repair Visit Report



Job Number	CE6BK7			Customer Order Number	201504895		
Unit Number	PD807175			Parts Used			
Site Address	Grenfell Tower Grenfell Road London W11 1TG						
Unit Reference	H091						
Date of Service Visit Report	01/05/2015						
Job Completed	Y	Misuse/Acc Damage		Observations			
Works Completed							
Attended site and found an issue with a landing door/gate equipment. The equipment was adjusted and the unit returned to normal service							
Declined	N			Customer Name	Customer Unavailable For Signature		
Decline Reason							
Total Time on Site	2.00						
Total Travel to Site	0.00						
Attending Engineer(s)							
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	
D Linney (58510)	30/04/15	10:30	12:30	2.00	0.00	N/A	

Repair Visit Report



Job Number CE6TL9

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 06/05/2015

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found an issue with a car door/gate pick up skate. The equipment was adjusted and the unit returned to normal service Additional Comments by Engineer: adjusyed skate slightly

Customer Order Number 2113413

Parts Used

Observations

Dedined N

Dedine Reason

Total Time on Site 1.00

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer
Unavailable
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	06/05/15	20:00	21:00	1.00	0.00	N/A

Repair Visit Report



Job Number CF1VN3		Customer Order Number 201514771				
Unit Number PD807175		Parts Used				
Site Address Grenfell Tower Grenfell Road London W11 1TG						
Unit Reference H091						
Date of Service Visit Report 24/06/2015						
Job Completed Y	Misuse/Acc Damage	Observations				
Works Completed Attended site and found an issue with a landing direction indicators. A part was replaced to resolve the issue and the unit returned to normal service Additional Comments by Engineer: replaced indicator fuse						
Declined N						
Decline Reason						
Total Time on Site 0.32						
Total Travel to Site 0.00		Customer Name				
		Signed Date & Time				
		Customer Unavailable For Signature				
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Linney (58510)	23/06/15	16:52	17:24	0.32	0.00	N/A

Repair Visit Report



Job Number	CF3SP0	Customer Order Number	201517980			
Unit Number	PD807175	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H091	Observations				
Date of Service Visit Report	09/07/2015					
Job Completed	Y	Misuse/Acc Damage				
Works Completed	<p>Attended site and found an issue with a control panel connection. A repair was completed to resolve the issue and the unit returned to normal service</p>					
Declined	N	Customer Name	Customer Unavailable For Signature			
Decline Reason						
Total Time on Site	1.18	Signed Date & Time				
Total Travel to Site	0.00					
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hale (58511)	09/07/15	11:15	12:33	1.18	0.00	N/A

Repair Visit Report



Job Number	CF3VN8			Customer Order Number	201518180		
Unit Number	PD807175			Parts Used			
Site Address	Grenfell Tower Grenfell Road London W11 1TG						
Unit Reference	H091						
Date of Service Visit Report	13/07/2015						
Job Completed	Y	Misuse/Acc Damage		Observations			
Works Completed	<p>Attended site and found an issue with a landing door/gate equipment. A part was replaced to resolve the issue and the unit returned to normal service Additional Comments by Engineer: replace worn roller on ground pickup</p>						
Declined	N						
Decline Reason							
Total Time on Site	1.30			Customer Name	Customer Unavailable For Signature		
Total Travel to Site	0.00			Signed Date & Time			
Attending Engineer(s)							
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	
S Haggarty (58388)	13/07/15	10:30	12:00	1.30	0.00	N/A	

Repair Visit Report



Job Number CF5UT4

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 28/07/2015

Job Completed N Misuse/Acc Damage

Works Completed

Attended site and found an issue with a landing direction indicators. The unit was temporarily repaired and returned to service with further works required at a later date. Additional Comments by Engineer: temporary repair to indicators new psu required

Customer Order Number 201521312

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.00

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer
Unavailable
For Signature**

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hale (58511)	28/07/15	14:00	15:00	1.00	0.00	N/A

Repair Visit Report



Job Number	CF5UT4	Customer Order Number	201521312			
Unit Number	PD807175	Parts Used	legrand 5amp psu			
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H091	Observations				
Date of Service Visit Report	29/07/2015					
Job Completed	Y	Misuse/Acc Damage				
Works Completed	<p>Attended site and found an issue with a control panel transformer. A part was replaced to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: replaced faulty Indicator psu had to drill din rail to fix, time includes collection of material</p>					
Declined	N	Customer Name	Customer Unavailable For Signature			
Decline Reason		Signed Date & Time				
Total Time on Site	2.15					
Total Travel to Site	0.00					
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hale (58511)	29/07/15	08:00	10:15	2.15	0.00	N/A

Repair Visit Report



Job Number CG0EX5

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 08/09/2015

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: checked lift over all floors lift in service

Customer Order Number 201528329

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 0.30

Total Travel to Site 1.00

Customer Name

Signed Date & Time

**Customer
Unavailable
For Signature**

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Battram (58463)	08/09/15	22:00	22:30	0.30	1.00	N/A

Repair Visit Report



PDERS

Job Number CG0KW5

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 10/09/2015

Job Completed N Misuse/Acc Damage

Works Completed

Attended site and found an issue with the alarm phone line . The unit was temporarily repaired and returned to service with further works required at a later date. Additional Comments by Engineer: diagram required to complete this job

Customer Order Number 201528622

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.00

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer
Unavailable
For Signature**

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hale (58511)	10/09/15	12:00	13:00	1.00	0.00	N/A

Repair Visit Report



Job Number CG1TC9		Customer Order Number 201530616				
Unit Number PD807175		Parts Used				
Site Address Grenfell Tower Grenfell Road London W11 1TG						
Unit Reference H091						
Date of Service Visit Report 22/09/2015						
Job Completed Y	Misuse/Acc Damage	Observations				
Works Completed Attended site and found an issue with a car door/gate pick up skate. The equipment was adjusted and the unit returned to normal service. Additional Comments by Engineer: adjusted torpedo arm on skate						
Declined N						
Decline Reason						
Total Time on Site 0.49						
Total Travel to Site 0.01		Customer Name				
		Signed Date & Time				
		Customer Unavailable For Signature				
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	22/09/15	14:45	15:34	0.49	0.01	N/A

Repair Visit Report



Job Number EG4DJ3

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 14/10/2015

Job Completed Y Misuse/Acc Damage Y

Works Completed

Attended site and found an issue with a car door/gate pick up skate. A repair was completed to resolve the issue and the unit returned to normal service
Additional Comments by Engineer: doors out skate due to misuse by builders

Customer Order Number 201534902

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.30

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer
Unavailable
For Signature**

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hale (58511)	14/10/15	09:30	11:00	1.30	0.00	N/A

Repair Visit Report



Job Number CG6EW6

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 02/11/2015

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found an issue with a landing door/gate lock. The equipment was adjusted and the unit returned to normal service. Additional Comments by Engineer: lock release bent not allowing 9th floor lock beak to drop, adjusted

Customer Order Number 201538357

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.30

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer
Unavailable
For Signature**

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	02/11/15	11:00	12:30	1.30	0.00	N/A

Repair Visit Report



Job Number CG8AJ0

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 17/11/2015

Job Completed Y Misuse/Acc Damage Y

Works Completed

Attended site and found an issue with a car enclosure equipment. A third party action, unrelated to the lift, is required to resolve the issue. Additional Comments by Engineer: service of both lifts being interfered by cctv engineers installing cameras in lift. no issue with running of lift and no breakdown found. callout due to misuse of lift

Customer Order Number 201541853

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.37

Total Travel to Site 0.00

Customer Name

Customer Unavailable For Signature

Signed Date & Time

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoff/s
S Haggarty (58388)	17/11/15	12:00	13:37	1.37	0.00	N/A

Repair Visit Report



Job Number	CH2ZU1			Customer Order Number	2191377		
Unit Number	PD807175			Parts Used			
Site Address	Grenfell Tower Grenfell Road London W11 1TG						
Unit Reference	H091						
Date of Service Visit Report	02/01/2016						
Job Completed	Y	Misuse/Acc Damage		Observations			
Works Completed							
Attended site and found an object obstructing the lift doors . A foreign object was removed and the unit put back into normal service.							
Declined	N			Customer Name	Customer Unavailable For Signature		
Decline Reason							
Total Time on Site	0.57						
Total Travel to Site	0.12						
Attending Engineer(s)							
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	
S Gray (60017)	02/01/16	13:56	14:53	0.57	0.12	N/A	

Repair Visit Report



Job Number	CH3SE7
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H091
Date of Service Visit Report	11/01/2016
Job Completed	Y
Misuse/Acc Damage	Y

Customer Order Number	201551593
Parts Used	

Works Completed
<p>Attended site and found an issue with a landing position indicators. A repair was completed to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: Indicator fuse kept blowing on investigation found ground floor display ripped out repaired and refitted</p>

Observations

Declined	N
Decline Reason	
Total Time on Site	1.30
Total Travel to Site	0.00

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hale (58511)	11/01/16	12:30	14:00	1.30	0.00	N/A

EXPRESS

Lifts Alliance
Group

Repair Visit Report



EXPRESS



Job Number CH5CG1

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 20/01/2016

Job Completed Y Misuse/Acc Damage Y

Works Completed

Attended site and found an issue with a car door/gate top track. The equipment was adjusted and the unit returned to normal service Additional Comments by Engineer: car doors pulled off track, reset doors onto track

Customer Order Number 201553879

Parts Used

Observations

Dedined N

Dedline Reason

Total Time on Site 1.30

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer
Unavailable
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	20/01/16	10:00	11:30	1.30	0.00	N/A

Repair Visit Report



Job Number CH5Z09

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 27/01/2016

Job Completed Y Misuse/Acc Damage Y

Works Completed

Attended site and found an issue with a car door/gate bottom track. The equipment was adjusted and the unit returned to normal service. Additional Comments by Engineer: doors vandalised. kicked off track, re hung door and replaced door shoes

Customer Order Number 201555517

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.45

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer
Unavailable
For Signature**

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	27/01/16	09:30	11:15	1.45	0.00	N/A

Repair Visit Report



Job Number	CH8FS8			Customer Order Number	201559151																													
Unit Number	PD807175			Parts Used																														
Site Address	Grenfell Tower Grenfell Road London W11 1TG																																	
Unit Reference	H091																																	
Date of Service Visit Report	16/02/2016																																	
Job Completed	Y	Misuse/Acc Damage		Observations																														
Works Completed	<p>Attended site and found an issue with a car door/gate top track. The equipment was adjusted and the unit returned to normal service Additional Comments by Engineer: off track at 8th floor</p>																																	
Declined	N			Customer Name	Customer Unavailable For Signature																													
Decline Reason																																		
Total Time on Site	1.30																																	
Total Travel to Site	0.00																																	
<table border="1"> <thead> <tr> <th colspan="6">Attending Engineer(s)</th> <th rowspan="2">Customer Signoffs</th> </tr> <tr> <th>Engineer Name</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> </tr> </thead> <tbody> <tr> <td>S Haggarty (58388)</td> <td>16/02/16</td> <td>11:30</td> <td>13:00</td> <td>1.30</td> <td>0.00</td> <td>N/A</td> </tr> <tr> <td colspan="7" style="height: 100px;"></td> </tr> </tbody> </table>								Attending Engineer(s)						Customer Signoffs	Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	S Haggarty (58388)	16/02/16	11:30	13:00	1.30	0.00	N/A							
Attending Engineer(s)						Customer Signoffs																												
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site																													
S Haggarty (58388)	16/02/16	11:30	13:00	1.30	0.00	N/A																												

Repair Visit Report



Job Number CH8TQ5

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 19/02/2016

Job Completed N Misuse/Acc Damage

Works Completed

Attended site and found an issue with a car enclosure floor covering. The unit was temporarily repaired and returned to service with further works required at a later date. Additional Comments by Engineer: removed loose floorbt.leband leftn on top of car perm repair to be made

Customer Order Number 201560273

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 0.24

Total Travel to Site 0.18

Customer Name

Signed Date & Time

Customer
Unavailable
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
K Edgar (56109)	19/02/16	19:45	20:09	0.24	0.18	N/A

Repair Visit Report



Job Number	CH9YK8			Customer Order Number	201562241		
Unit Number	PD807175			Parts Used			
Site Address	Grenfell Tower Grenfell Road London W11 1TG						
Unit Reference	H091						
Date of Service Visit Report	02/03/2016			Observations			
Job Completed	Y	Misuse/Acc Damage					
Works Completed	<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service.</p>						
Declined	N			Customer Name	Customer Unavailable For Signature		
Decline Reason							
Total Time on Site	0.31						
Total Travel to Site	0.00			Signed Date & Time			
Attending Engineer(s)							
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	
J Petty (58459)	01/03/16	22:29	23:00	0.31	0.00	N/A	

Repair Visit Report



Job Number	CH9TD7					Customer Order Number	201561819				
Unit Number	PD807175					Parts Used					
Site Address	Grenfell Tower Grenfell Road London W11 1TG										
Unit Reference	H091										
Date of Service Visit Report	02/03/2016										
Job Completed	Y		Misuse/Acc Damage								
Works Completed						Observations					
<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: Car doors juddering. Rec. new car door hanger rollers ti be fitted.</p>											
Declined	N					Customer Name					
Decline Reason						<p>Customer Unavailable For Signature</p>					
Total Time on Site	0.38										
Total Travel to Site	0.00										
Attending Engineer(s)						Signed Date & Time					
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs					
J Petty (58459)	02/03/16	00:24	01:02	0.38	0.00	N/A					

Repair Visit Report



Job Number CJ0MA8

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 06/03/2016

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found an issue with a car door/gate equipment. A repair was completed to resolve the issue and the unit returned to normal service Additional Comments by Engineer: Found car door off ack,rectified

Customer Order Number 56805032016

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 0.26

Total Travel to Site 0.10

Customer Name

Signed Date & Time

Customer
Unavailable
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Reilly (57176)	05/03/16	15:10	15:36	0.26	0.10	N/A

Repair Visit Report



Job Number	CJ1TV0	Customer Order Number	201564991			
Unit Number	PD807175	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H091	Observations				
Date of Service Visit Report	18/03/2016					
Job Completed	Y	Misuse/Acc Damage				
Works Completed	<p>Attended site and found an issue with a car door/gate pick up skate. The equipment was adjusted and the unit returned to normal service Additional Comments by Engineer: adjusted torpedo arm</p>					
Declined	N	Customer Name	Customer Unavailable For Signature			
Decline Reason						
Total Time on Site	2.00	Signed Date & Time				
Total Travel to Site	0.00					
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	16/03/16	11:30	13:30	2.00	0.00	N/A

Repair Visit Report



Job Number	CJ1WQ6	Customer Order Number	201565264			
Unit Number	PD807175	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H091					
Date of Service Visit Report	18/03/2016					
Job Completed	Y	Misuse/Acc Damage				
Works Completed	<p>Attended site and found an issue with a landing equipment. A repair was completed to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: entrance level landing push plate adrift from fixing, resecured onto wall tested and returned to service.</p>					
Observations						
Declined	N					
Decline Reason						
Total Time on Site	0.27					
Total Travel to Site	0.18					
Customer Name	Customer Unavailable For Signature					
Signed Date & Time						
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
G Fenton (57074)	17/03/16	22:01	22:28	0.27	0.18	N/A

Repair Visit Report



Job Number	CJ2HH4			Customer Order Number	201565974		
Unit Number	PD807175			Parts Used			
Site Address	Grenfell Tower Grenfell Road London W11 1TG						
Unit Reference	H091						
Date of Service Visit Report	21/03/2016			Observations			
Job Completed	Y	Misuse/Acc Damage	Y				
Works Completed	<p>Attended site and found an issue with a landing door/gate guide shoe. Due to water ingress the equipment was cleaned and dried and the unit returned to normal service. Additional Comments by Engineer: builders debris stopping doors closing correctly</p>						
Declined	N			Customer Name	Customer Unavailable For Signature		
Decline Reason							
Total Time on Site	1.27						
Total Travel to Site	0.33			Signed Date & Time			
Attending Engineer(s)							
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	
J Hale (58511)	21/03/16	15:33	17:00	1.27	0.33	N/A	

Repair Visit Report



Job Number	GJ3ET9
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG

Unit Reference	H091
Date of Service Visit Report	30/03/2016
Job Completed	Y
Misuse/Acc Damage	

Works Completed
<p>Attended site and found an issue with a car door/gate pick up skate. The equipment was adjusted and the unit returned to normal service Additional Comments by Engineer: torpedo arm bent. sdjusted in place</p>

Customer Order Number	201567252
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Parts Used

Observations

Declined	N
Decline Reason	
Total Time on Site	1.00
Total Travel to Site	0.00

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	30/03/16	12:00	13:00	1.00	0.00	N/A

Repair Visit Report



Job Number	CJ3KE6
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H091
Date of Service Visit Report	31/03/2016
Job Completed	Y
Misuse/Acc Damage	

Customer Order Number	201567624
Parts Used	

Works Completed	<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: found no issue, possible misuse</p>
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Observations	
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Declined	N
Decline Reason	
Total Time on Site	0.23
Total Travel to Site	0.00

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	31/03/16	15:50	16:13	0.23	0.00	N/A

Repair Visit Report



Job Number CJ3MB9

Customer Order Number 201600054

Unit Number PD807175

Parts Used

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 01/04/2016

Job Completed Y Misuse/Acc Damage

Observations

Works Completed

Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: reported doors not working ok

Declined N

Customer Name

Decline Reason

Signed Date & Time

Total Time on Site 1.00

Customer Unavailable For Signature

Total Travel to Site 0.00

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hale (58511)	01/04/16	13:30	14:30	1.00	0.00	N/A

Repair Visit Report



Job Number	CJ3ZV9			Customer Order Number	201600803																
Unit Number	PD807175			Parts Used																	
Site Address	Grenfell Tower Grenfell Road London W11 1TG																				
Unit Reference	H091																				
Date of Service Visit Report	06/04/2016			Observations																	
Job Completed	Y	Misuse/Acc Damage																			
Works Completed	<p>Attended site and found an object obstructing lift machinery . A foreign object was removed and the unit put back into normal service. Additional Comments by Engineer: misuse by builders. cut cable obstructin 2nd floor doors, removed and ran lift</p>																				
Declined	N			Customer Name	Customer Unavailable For Signature																
Decline Reason																					
Total Time on Site	1.30																				
Total Travel to Site	0.00																				
<table border="1"> <thead> <tr> <th>Engineer Name</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> <th>Customer Signoffs</th> </tr> </thead> <tbody> <tr> <td>S Haggarty (58388)</td> <td>06/04/16</td> <td>10:30</td> <td>12:00</td> <td>1.30</td> <td>0.00</td> <td>N/A</td> </tr> </tbody> </table>								Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	S Haggarty (58388)	06/04/16	10:30	12:00	1.30	0.00	N/A
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs															
S Haggarty (58388)	06/04/16	10:30	12:00	1.30	0.00	N/A															

Repair Visit Report



Job Number	CJ4JY4
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H091
Date of Service Visit Report	09/04/2016
Job Completed	Y
Misuse/Acc Damage	

Customer Order Number	232-090416
Parts Used	

Works Completed
Attended site and found an issue with a car door/gate pick up skate. The equipment was adjusted and the unit returned to normal service

Observations

Declined	N
Decline Reason	
Total Time on Site	0.47
Total Travel to Site	0.24

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Walpole (58538)	09/04/16	14:03	14:50	0.47	0.24	N/A

Repair Visit Report



Job Number	CJ4RK9			Customer Order Number	201601850																
Unit Number	PD807175			Parts Used																	
Site Address	Grenfell Tower Grenfell Road London W11 1TG																				
Unit Reference	H091																				
Date of Service Visit Report	12/04/2016			Observations																	
Job Completed	Y	Misuse/Acc Damage	Y																		
Works Completed	<p>Attended site and found an issue with a car door/gate pick up skate. The equipment was adjusted and the unit returned to normal service Additional Comments by Engineer: car door constantly getting damaged</p>																				
Dedined	N			Customer Name	Customer Unavailable For Signature																
Dedine Reason																					
Total Time on Site	1.00																				
Total Travel to Site	0.00			Signed Date & Time																	
Attending Engineer(s) <table border="1"> <thead> <tr> <th>Engineer Name</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> <th>Customer Signoffs</th> </tr> </thead> <tbody> <tr> <td>S Haggarty (58388)</td> <td>12/04/16</td> <td>12:30</td> <td>13:30</td> <td>1.00</td> <td>0.00</td> <td>N/A</td> </tr> </tbody> </table>								Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	S Haggarty (58388)	12/04/16	12:30	13:30	1.00	0.00	N/A
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs															
S Haggarty (58388)	12/04/16	12:30	13:30	1.00	0.00	N/A															

Repair Visit Report



Job Number CJ5NC0		Customer Order Number 201603113					
Unit Number PD807175		Parts Used					
Site Address Grenfell Tower Grenfell Road London W11 1TG							
Unit Reference H091							
Date of Service Visit Report 21/04/2016							
Job Completed Y	Misuse/Acc Damage Y	Observations					
Works Completed Attended site and found an issue with a car door/gate pick up skate. A repair was completed to resolve the issue and the unit returned to normal service Additional Comments by Engineer: found doors jammed with pick up and landing driveblock repaired		<div style="text-align: center;"> Customer Unavailable For Signature </div>					
Declined N							
Decline Reason							
Total Time on Site 1.00							
Total Travel to Site 0.00		Signed Date & Time					
Attending Engineer(s)							
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	
A Smart (58579)	20/04/16	13:00	14:00	1.00	0.00	N/A	

Repair Visit Report



Job Number CJ6LA7

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 27/04/2016

Job Completed N Misuse/Acc Damage

Works Completed

Attended site and found an issue with a car door/gate operator. The equipment was adjusted and the unit returned to normal service. Additional Comments by Engineer: lift working on arrival but made adjustments to door operator, adjusted gal door arms and skate. tech still required to adjust all floors and change proximities in door speeds. Improved doors slightly but full setup still required and will take a full day. informed p.e

Customer Order Number 201604394

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.15

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer
Unavailable
For Signature**

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	27/04/16	11:30	12:45	1.15	0.00	N/A

Repair Visit Report



Job Number	CJ6TG6
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG

Unit Reference	H091
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Date of Service Visit Report	30/04/2016
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Job Completed	Y	Misuse/Acc Damage	
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Works Completed
Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service.

Customer Order Number	201604904
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Parts Used

Observations

Declined	N
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Decline Reason	
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Total Time on Site	0.18
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Total Travel to Site	0.00
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Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Dawkins (58444)	29/04/16	23:48	00:06	0.18	0.00	N/A

Service Visit Report



Job Number	PD807175	Customer Order Number				
Unit Number	PD807175	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H091					
Date of Service Visit Report	26/05/2016					
Visit Type	M2					
Works Completed	<p>As part of the scheduled maintenance visit, the below items were checked by our engineer and found to be serviceable :</p> <p>Car Enclosure and COP Emergency Alarm System Indicators and Call Buttons Floor Levels and Selector Machine and Brake Controller and Drive Overspeed Devices Operation of Car Doors Car Top Door and Gate Check Shaft Equipment Pit and Underside of Car</p>					
Observations	<p>full shaft cleandown, deep clean in motor room and on car top strongly required when builders have finished works. door operator needs setting up once builders have finished works. hanger rollers in car at ground and 2nd specifically need to be changed</p>					
Total Time on Site	1.00					
Total Travel to Site	0.00					
Customer Name	Customer Unavailable For Signature					
Signed Date & Time						
Signature Declined	N					
Decline Reason						
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	25/05/16	11:00	12:00	1.00	0.00	N/A

Repair Visit Report



Job Number EK3MG2

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 26/06/2016

Job Completed N Misuse/Acc Damage

Works Completed

Attended site and found an issue with a drive unit overload. The unit has been isolated awaiting a repair.

Customer Order Number 69850616

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 0.45

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer
Unavailable
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Petty (58459)	25/06/16	22:00	22:45	0.45	0.00	N/A

Repair Visit Report



Job Number CK3VM8

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 28/06/2016

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found an issue with a control panel processors. The unit has been isolated awaiting a repair. Additional Comments by Engineer: drive tripping and causing trappings. Lift shut down.

Customer Order Number 195280616

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 2.46

Total Travel to Site 0.00

Customer Name

Customer Unavailable For Signature

Signed Date & Time

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Dawkins (58444)	28/06/16	17:30	18:54	1.24	0.00	N/A
S Cottage (58496)	28/06/16	17:30	18:52	1.22	0.00	N/A

Repair Visit Report



Job Number CK4BL2

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 30/06/2016

Job Completed N Misuse/Acc Damage

Works Completed

Attended site and found an issue with a control panel relay. The equipment was adjusted and the unit returned to normal service. Additional Comments by Engineer: follow up lift is H091 found brake not lifting traced to BKRA not lifting traced to BRT timer adjusted ran and checked found to be ok while on site LIS n3w timer ordered

Customer Order Number CK3WW0

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.05

Total Travel to Site 0.23

Customer Name

Signed Date & Time

Customer Unavailable For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
T Pavitt (92250)	30/06/16	14:52	15:57	1.05	0.23	N/A

Repair Visit Report



Job Number CK4GP7

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 02/07/2016

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found an issue with a drive unit processors. The equipment was reset and the unit returned to normal service.

Customer Order Number 510020716

Parts Used

Observations

working with dave elston

Declined N

Decline Reason

Total Time on Site 0.29

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer
Unavailable
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Elkins (22224)	02/07/16	21:50	22:19	0.29	0.00	N/A

Repair Visit Report



Job Number	CK3VM8
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H091
Date of Service Visit Report	06/07/2016
Job Completed	Y
Misuse/Acc Damage	

Works Completed
<p>Attended site and found an issue with a drive unit equipment. The unit has been isolated awaiting additional support. Additional Comments by Engineer: tech required for follow up. drive error</p>

Customer Order Number
Parts Used

Observations

Declined	N
Decline Reason	
Total Time on Site	2.00
Total Travel to Site	0.00

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	29/06/16	13:00	15:00	2.00	0.00	N/A

Repair Visit Report



Job Number CK3VM8

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 17/07/2016

Job Completed N Misuse/Acc Damage

Works Completed

Attended site and found an issue with a drive unit equipment. The unit has been isolated awaiting additional support.

Customer Order Number 195280616

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.22

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer
Unavailable
For Signature**

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Cottage (58496)	28/06/16	17:30	18:52	1.22	0.00	N/A

Repair Visit Report



Job Number	CK6WX0	Customer Order Number	262240716														
Unit Number	PD807175	Parts Used															
Site Address	Grenfell Tower Grenfell Road London W11 1TG	Observations															
Unit Reference	H091																
Date of Service Visit Report	24/07/2016																
Job Completed	Y	Misuse/Acc Damage															
Works Completed	<p>Attended site and found an issue with a drive unit connection. The equipment was reset and the unit returned to normal service. Additional Comments by Engineer: drive tripped overspeed at the ground floor. checked over swapt STR 3 and 4 and r+t</p>																
Declined	N	Customer Name	Customer Unavailable For Signature														
Decline Reason																	
Total Time on Site	0.43	Signed Date & Time															
Total Travel to Site	0.00																
Attending Engineer(s) <table border="1"> <thead> <tr> <th>Engineer Name</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> <th>Customer Signoffs</th> </tr> </thead> <tbody> <tr> <td>J Myrmus (60034)</td> <td>24/07/16</td> <td>14:19</td> <td>15:02</td> <td>0.43</td> <td>0.00</td> <td>N/A</td> </tr> </tbody> </table>				Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	J Myrmus (60034)	24/07/16	14:19	15:02	0.43	0.00	N/A
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs											
J Myrmus (60034)	24/07/16	14:19	15:02	0.43	0.00	N/A											

Repair Visit Report



Job Number GL2GL1

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 08/09/2016

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found an issue with the lift car lighting equipment. A part was replaced to resolve the issue and the unit returned to normal service Additional Comments by Engineer: no lights in lift supplied and fitted x3 tubes lift in service

Customer Order Number 201624062

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 0.28

Total Travel to Site 1.02

Customer Name

Customer Unavailable For Signature

Signed Date & Time

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Battram (58463)	08/09/16	19:02	19:30	0.28	1.02	N/A

Repair Visit Report



Job Number	CL2YG1
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H091
Date of Service Visit Report	16/09/2016
Job Completed	Y
Misuse/Acc Damage	

Customer Order Number	201624981
Parts Used	

Works Completed
<p>Attended site and found an issue with a landing door/gate lock. The equipment was adjusted and the unit returned to normal service Additional Comments by Engineer: 17th floor lock fault adjusted lift in service</p>

Observations

Declined	N
Decline Reason	
Total Time on Site	0.36
Total Travel to Site	0.15

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Battram (58463)	16/09/16	03:06	03:42	0.36	0.15	N/A

Repair Visit Report



Job Number	CL3LW5
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG

Unit Reference	H091
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Date of Service Visit Report	20/09/2016
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Job Completed	N	Misuse/Acc Damage	
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Works Completed Attended site and found an issue with the lift car lighting equipment. A part was replaced to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: replaced tubes needs a return visit issues with lighting
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Customer Order Number	201625701
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Parts Used 3x2ft tubes

Observations

Declined	N
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Decline Reason	
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Total Time on Site	1.00
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Total Travel to Site	0.00
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Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)							Customer Signoffs
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site		
A Smart (58579)	20/01/16	16:00	17:00	1.00	0.00		N/A

Repair Visit Report



Job Number	CL3TS2
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H091
Date of Service Visit Report	22/09/2016
Job Completed	N
Misuse/Acc Damage	

Customer Order Number	201626164
Parts Used	
Observations	

Works Completed
<p>Attended site and found an issue with a landing door/gate equipment. The fault could not be resolved on this visit. Technical support or part required. Additional Comments by Engineer: 17th floor pickup smashed, link rod missing took 17th floor out of service, will inform manager</p>

Declined	N
Decline Reason	
Total Time on Site	0.43
Total Travel to Site	0.35

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
E Butler (58397)	22/09/16	18:36	19:19	0.43	0.35	N/A

Repair Visit Report



Job Number CL4XC5

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 03/10/2016

Job Completed N Misuse/Acc Damage Y

Works Completed

Attended site and found an issue with a landing door/gate lock. The unit has been left isolated awaiting materials. Additional Comments by Engineer: working with luke harmon parts on order

Customer Order Number 201627438

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.00

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer Unavailable For Signature

Attending Engineer(s)							Customer Signoffs	
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site			
D Smalley (55029)	03/10/16	15:00	16:00	1.00	0.00			N/A

Repair Visit Report



Job Number CL4XC5

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 04/10/2016

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found an issue with a landing door/gate lock. A repair was completed to resolve the issue and the unit returned to normal service
Additional Comments by Engineer: working with luke harman replaced link rods

Customer Order Number

Parts Used

gal link rods also pick up rollersx2

Observations

Declined N

Decline Reason

Total Time on Site 2.30

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer
Unavailable
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	04/10/16	08:00	10:30	2.30	0.00	N/A

Repair Visit Report



Job Number CL5HE2

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 06/10/2016

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service.

Customer Order Number 201628408

Parts Used

Observations

working with joe mldson, went to 17th floor fine

Declined N

Decline Reason

Total Time on Site 0.22

Total Travel to Site 0.17

Customer Name

Signed Date & Time

**Customer
Unavailable
For Signature**

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Elkins (22224)	06/10/16	20:08	20:30	0.22	0.17	N/A

Repair Visit Report



Job Number	CL5VW1
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H091
Date of Service Visit Report	11/10/2016
Job Completed	N
Misuse/Acc Damage	

Customer Order Number	PATRICK
Parts Used	

Works Completed	<p>Attended site and found an issue with a car door/gate hanger roller. A part was replaced to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: follow up required to set up skate on car door</p>
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Observations	
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Declined	N
Decline Reason	
Total Time on Site	1.30
Total Travel to Site	0.00

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	11/10/16	12:30	14:00	1.30	0.00	N/A

Repair Visit Report



Job Number CL6RF8

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 18/10/2016

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found an issue with the pit equipment.
A repair was completed to resolve the issue and the
unit returned to normal service Additional Comments
by Engineer: attended site keys lost in lift pit retrieved
keys put through flat number 25

Customer Order Number 201630686

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.00

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer
Unavailable
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	18/10/16	12:00	13:00	1.00	0.00	N/A

Repair Visit Report



Job Number	CL8NK7	Customer Order Number	63 04/11/2016
Unit Number	PD807175	Parts Used	
Site Address	Grenfell Tower Grenfell Road London W11 1TG		
Unit Reference	H091		
Date of Service Visit Report	04/11/2016		
Job Completed	Y	Misuse/Acc Damage	Y
Works Completed	<p>Attended site and found an issue with a car door/gate pick up skate. A repair was completed to resolve the issue and the unit returned to normal service Additional Comments by Engineer: lift doors out skate reset up</p>		
Observations			
Declined	N		
Decline Reason			
Total Time on Site	1.07		
Total Travel to Site	0.43		
Customer Name	Customer Unavailable For Signature		
Signed Date & Time			

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
A Smart (58579)	04/11/16	08:53	10:00	1.07	0.43	N/A

Repair Visit Report



Job Number CM1KM7

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 29/11/2016

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: lift running on arrival checked lift ok working with luke harman

Customer Order Number 201637057

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 0.50

Total Travel to Site 0.30

Customer Name

Signed Date & Time

**Customer
Unavailable
For Signature**

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	28/11/16	10:10	11:00	0.50	0.30	N/A

Repair Visit Report



Job Number CM2KE1

Customer Order Number 201638592

Unit Number PD807175

Parts Used

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 05/12/2016

Job Completed Y Misuse/Acc Damage Y

Observations

Works Completed

doors uncuppled at grd fir recupple straightend anti vandle bar on skate

Attended site and found an issue with a car door/gate pick up skate. A repair was completed to resolve the issue and the unit returned to normal service

Declined N

Customer Name

Decline Reason

Signed Date & Time

**Customer
Unavailable
For Signature**

Total Time on Site 1.47

Total Travel to Site 3.02

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Beazer (58434)	05/12/16	18:50	19:45	0.55	1.12	N/A
M Anderson (92503)	05/12/16	18:50	19:42	0.52	1.50	N/A

Repair Visit Report



Job Number	CM3NS2			Customer Order Number	201640262																
Unit Number	PD807175			Parts Used																	
Site Address	Grenfell Tower Grenfell Road London W11 1TG																				
Unit Reference	H091																				
Date of Service Visit Report	14/12/2016																				
Job Completed	N	Misuse/Acc Damage		Observations																	
Works Completed	<p>Attended site and found an issue with a car door/gate pick up skate. The equipment was adjusted and the unit returned to normal service Additional Comments by Engineer: adjusted skate ,1st floor and 18th floor pickup pins broken unable to adjusted rollers taken floors out of service new pickups required left in service</p>																				
Declined	N																				
Decline Reason																					
Total Time on Site	1.54			Customer Name	Customer Unavailable For Signature																
Total Travel to Site	0.00			Signed Date & Time																	
Attending Engineer(s) <table border="1"> <thead> <tr> <th>Engineer Name</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> <th>Customer Signoffs</th> </tr> </thead> <tbody> <tr> <td>E Butler (58397)</td> <td>14/12/16</td> <td>18:47</td> <td>20:41</td> <td>1.54</td> <td>0.00</td> <td>N/A</td> </tr> </tbody> </table>								Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	E Butler (58397)	14/12/16	18:47	20:41	1.54	0.00	N/A
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs															
E Butler (58397)	14/12/16	18:47	20:41	1.54	0.00	N/A															

Service Visit Report



Job Number	PD807175	Customer Order Number	
Unit Number	PD807175	Parts Used	
Site Address	Grenfell Tower Grenfell Road London W11 1TG		
Unit Reference	H091		
Date of Service Visit Report	19/12/2016		
Visit Type	M2		
Works Completed	<p>As part of the scheduled maintenance visit, the below items were checked by our engineer and found to be serviceable :</p> <p>Car Enclosure and COP Emergency Alarm System Indicators and Call Buttons Floor Levels and Selector Machine and Brake Operation of Car Doors Car Top Shaft Equipment</p>		
Signature Declined	N		
Decline Reason			
Observations	<p>full shaft cleandown, deep clean in motor room and on car top strongly required when builders have finished works. door operator needs setting up once builders have finished works. hanger rollers in car at ground and 2nd specifically need to be changed car hanger rollers changed fan wiring should be separate from car lighting pit ladders required for both lifts and barriers lg1 nov visit</p>		
Total Time on Site	2.00		
Total Travel to Site	0.00		
Customer Name	Customer Unavailable For Signature		
Signed Date & Time			

Attending Engineer(s)							
Engineer Name		Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)		16/12/16	15:00	17:00	2.00	0.00	N/A

Repair Visit Report



Job Number	CM4JS7			Customer Order Number	49-221216		
Unit Number	PD807175			Parts Used			
Site Address	Grenfell Tower Grenfell Road London W11 1TG						
Unit Reference	H091						
Date of Service Visit Report	22/12/2016						
Job Completed	Y	Misuse/Acc Damage		Observations			
Works Completed	<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: lift running on arrival set lift up for repairs to replace 1st and 18th floor pick up rollers working with luke harman</p>						
Declined	N						
Decline Reason							
Total Time on Site	1.00			Customer Name	Customer Unavailable For Signature		
Total Travel to Site	0.15			Signed Date & Time			
Attending Engineer(s)							
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	
D Smalley (55029)	22/12/16	08:15	09:15	1.00	0.15	N/A	

Repair Visit Report

Job Number	CM4PD3			Customer Order Number	201641641		
Unit Number	PD807175			Parts Used			
Site Address	Grenfell Tower Grenfell Road London W11 1TG						
Unit Reference	H091						
Date of Service Visit Report	24/12/2016						
Job Completed	Y	Misuse/Acc Damage		Observations			
Works Completed							
<p>Attended site and found an issue with a landing door/gate equipment. The equipment was adjusted and the unit returned to normal service. Additional Comments by Engineer: carried out adjustment to 17th floor. found the lift doors set up requires urgent attention new skate, arms and shaft doors to be addressed run and tested left in service</p>							
Declined	N			Customer Name	Customer Unavailable For Signature		
Decline Reason							
Total Time on Site	0.26						
Total Travel to Site	0.00						
Attending Engineer(s)							
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	
J Hattley (58387)	24/12/16	18:45	19:11	0.26	0.00	N/A	

Repair Visit Report



Job Number	CM4RL5
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H091
Date of Service Visit Report	25/12/2016
Job Completed	Y
Misuse/Acc Damage	

Customer Order Number	213
Parts Used	

Works Completed
<p>Attended site and found an issue with a landing door/gate lock. The equipment was adjusted and the unit returned to normal service</p>

Observations

Declined	N
Decline Reason	
Total Time on Site	0.42
Total Travel to Site	0.19

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Anderson (92503)	25/12/16	15:44	16:26	0.42	0.19	N/A

Repair Visit Report



Job Number	CM6BK6			Customer Order Number	201643589		
Unit Number	PD807175			Parts Used			
Site Address	Grenfell Tower Grenfell Road London W11 1TG						
Unit Reference	H091						
Date of Service Visit Report	10/01/2017			Observations			
Job Completed	Y	Misuse/Acc Damage					
Works Completed	<p>Attended site and found an issue with a car door/gate pick up skate. The equipment was adjusted and the unit returned to normal service. Additional Comments by Engineer: made adjustments to door skate unable to correctly get it ok recommend new car door skate and adjustment arms working with luke harman</p>						
Declined	N			Customer Name	Customer Unavailable For Signature		
Decline Reason							
Total Time on Site	1.16						
Total Travel to Site	0.15			Signed Date & Time			
Attending Engineer(s)							
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	
D Smalley (55029)	10/01/17	09:45	11:01	1.16	0.15	N/A	

Repair Visit Report



Job Number CM8MY1

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 31/01/2017

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: found lift working on arrival lift working with luke harman

Customer Order Number 201647253

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 0.59

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer
Unavailable
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	31/01/17	12:01	13:00	0.59	0.00	N/A

Repair Visit Report



Job Number	CM9JU3
Unit Number	PD807175

Site Address	Grenfell Tower Grenfell Road London W11 1TG
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Unit Reference	H091
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Date of Service Visit Report	07/02/2017
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Job Completed	N	Misuse/Acc Damage	
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Works Completed	<p>Attended site and found an issue with a landing door/gate equipment. The unit has been isolated awaiting a repair. Additional Comments by Engineer: lift trapping x2 people lift travelled over top floor. whilst testing found majority of landing doors kept coming out of skate. also when lift travels it carsh stops due to tipping locks all through out shaft. landing and car doors all require setting up. lift shut down awaiting repair.</p>
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Customer Order Number	412070217
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Parts Used	
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Observations	
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Declined	N
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Decline Reason	
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Total Time on Site	1.29
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Total Travel to Site	0.21
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Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hattley (58387)	07/02/17	20:09	21:38	1.29	0.21	N/A

Repair Visit Report



Job Number	CM9UK8
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG

Unit Reference	H091
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Date of Service Visit Report	11/02/2017
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Job Completed	Y	Misuse/Acc Damage	
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Works Completed Attended site and found an issue with a landing door/gate lock. The equipment was adjusted and the unit returned to normal service. Additional Comments by Engineer: ground floor pick up rollers not out enough and car skate leaving door behind made adjustment run tested all floors lift in service
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Customer Order Number	243110217
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Parts Used

Observations

Declined	N
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Decline Reason	
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Total Time on Site	1.24
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Total Travel to Site	0.37
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Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hattley (58387)	11/02/17	13:56	14:38	0.42	0.19	N/A
M Battram (58463)	11/02/17	13:56	14:38	0.42	0.18	N/A

Repair Visit Report



Job Number	CM9YZ0
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG

Unit Reference	H091
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Date of Service Visit Report	13/02/2017
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Job Completed	N	Misuse/Acc Damage	
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Works Completed Attended site and found an issue with a machine brake. The unit has been isolated awaiting a repair. Additional Comments by Engineer: Issue with brake not fully lifting causing drive to trip. suspect coil going down. lift shut down follow up required. also swapped wires on str as found high resistance. also found high resistance on mcl swapped wires over
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Customer Order Number	PATRICK
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Parts Used

Observations

Declined	N
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Decline Reason	
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Total Time on Site	1.44
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Total Travel to Site	0.19
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Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)							Customer Signoffs
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site		
J Hattley (58387)	13/02/17	18:15	19:59	1.44	0.19		N/A

Repair Visit Report



Job Number CN0VN4

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 21/02/2017

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found an issue with a car frame equipment. The equipment was adjusted and the unit returned to normal service Additional Comments by Engineer: adjusted lid vibration noise

Customer Order Number 201650635

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.06

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer
Unavailable
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
A Smart (58579)	21/02/17	11:00	12:06	1.06	0.00	N/A

Repair Visit Report



Job Number	GM9UK8
Unit Number	PD807175

Site Address	Grenfell Tower Grenfell Road London W11 1TG
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Unit Reference	H091
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Date of Service Visit Report	05/03/2017
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Job Completed	N	Misuse/Acc Damage	
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Works Completed Attended site and found an issue with a landing door/gate lock. The equipment was adjusted and the unit returned to normal service
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Customer Order Number	243110217
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Parts Used

Observations

Declined	N
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Decline Reason	
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Total Time on Site	0.42
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Total Travel to Site	0.19
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Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hattley (58387)	11/02/17	13:56	14:38	0.42	0.19	N/A

Repair Visit Report



Job Number	CN3VV7
Unit Number	PD807175
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H091
Date of Service Visit Report	21/03/2017
Job Completed	N
Misuse/Acc Damage	

Customer Order Number	201655430
Parts Used	

Works Completed
<p>Attended site and found an issue with a control panel connection. The unit has been isolated awaiting a repair. Additional Comments by Engineer: found problem with flexes need suport to supply new flexes lift shut down awaiting support and flexes</p>

Observations

Declined	N
Decline Reason	
Total Time on Site	3.40
Total Travel to Site	0.20

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	21/03/17	13:20	17:00	3.40	0.20	N/A

Repair Visit Report



Job Number CN3VV7

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 21/03/2017

Job Completed N Misuse/Acc Damage

Works Completed

Attended site and found an issue with a safety gear equipment. The unit has been left isolated awaiting materials. Additional Comments by Engineer: tralling flex to car damaged loss off safety line to lift safety gear

Customer Order Number 201655430

Parts Used

Observations

Dedined N

Dedline Reason

Total Time on Site 1.51

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer
Unavailable
For Signature**

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
A Smart (58579)	21/03/17	14:09	16:00	1.51	0.00	N/A

Repair Visit Report



Job Number CN3VV7

Unit Number PD807175

Site Address
Grenfell Tower
Grenfell Road
London W11 1TG

Unit Reference H091

Date of Service Visit Report 23/03/2017

Job Completed N Misuse/Acc Damage

Works Completed

Attended site and found an issue with the unit on site .
The unit has been left isolated awaiting materials.
Additional Comments by Engineer: checking lift flexes
with technical department

Customer Order Number 201655430

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 3.39

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer
Unavailable
For Signature**

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
A Smart (58579)	22/03/17	12:30	16:09	3.39	0.00	N/A

Repair Visit Report



Job Number	CN9HW5	Customer Order Number	46160517			
Unit Number	PD807175	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H091					
Date of Service Visit Report	16/05/2017					
Job Completed	Y	Misuse/Acc Damage				
Works Completed	<p>Attended site and found an issue with a control panel processors. The equipment was reset and the unit returned to normal service. Additional Comments by Engineer: processor lock up reset run and tested</p>					
Observations						
Declined	N					
Decline Reason						
Total Time on Site	1.12					
Total Travel to Site	0.48					
Customer Name	Customer Unavailable For Signature					
Signed Date & Time						
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
A Smart (58579)	16/05/17	10:18	11:30	1.12	0.48	N/A

Repair Visit Report



Job Number	CN9HW5	Customer Order Number	46160517			
Unit Number	PD807175	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H091	Observations				
Date of Service Visit Report	16/05/2017					
Job Completed	Y	Misuse/Acc Damage				
Works Completed	<p>Attended site and found an issue with a control panel processors. The equipment was reset and the unit returned to normal service. Additional Comments by Engineer: processor lock up reset run and tesred</p>					
Declined	N	Customer Name	Customer Unavailable For Signature			
Decline Reason		Signed Date & Time				
Total Time on Site	1.12					
Total Travel to Site	0.48					
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
A Smart (58579)	16/05/17	10:18	11:30	1.12	0.48	N/A