

**IN A MATTER CONCERNING THE GRENFELL TOWER INQUIRY**

---

**EXHIBIT MFT/8**

---

# Repair Visit Report

www.pders-lifts.co.uk  
Telephone : 020 7919 9800



Job Number CA0NB4

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 05/03/2014

Job Completed N Misuse/Acc Damage

## Works Completed

Attended site and found an issue with a landing door/gate lock. The unit has been left isolated awaiting materials. Additional Comments by Engineer: found landing lock smashed, needs new, return tomorrow.

Customer Order Number 1957655

## Parts Used

## Observations

Declined N

Decline Reason

Total Time on Site 3.30

Total Travel to Site 0.30

Customer Name

Signed Date & Time

Customer  
Unavailable  
For Signature

## Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
R Roberts (57189)	05/03/14	11:00	12:30	1.30	0.30	N/A
D Linney (58510)	05/03/14	10:30	12:30	2.00	0.00	N/A

PDERS, Bermondsey Trading Est. London, SE16 3LL  
A division of Otis Ltd Registered No 147368  
Registered Office: Chiswick Park, Building 5 Ground Floor, 566 Chiswick High Road, London W4 5YF



PDR00000048/2

PDR00000048 0002

## Repair Visit Report



Job Number	CA0NB4	Customer Order Number	1957655			
Unit Number	PD807174	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H090	Observations				
Date of Service Visit Report	07/03/2014					
Job Completed	Y	Misuse/Acc Damage				
Works Completed	<p>Attended site and found an issue with a landing door/gate auxiliary lock. A part was replaced to resolve the issue and the unit returned to normal service</p>					
Declined	N	Customer Name	Customer Unavailable For Signature			
Decline Reason		Signed Date & Time				
Total Time on Site	2.00					
Total Travel to Site	1.30					
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Linhey (58510)	07/03/14	10:00	12:00	2.00	1.30	N/A

## Repair Visit Report



Job Number	CA3GB0
Unit Number	PD807174
Site Address	Grenfell Tower Grenfell Road London W11 1TG

Unit Reference	H090
----------------	------

Date of Service Visit Report	01/04/2014
------------------------------	------------

Job Completed	Y	Misuse/Acc Damage	
---------------	---	-------------------	--

<b>Works Completed</b>  Attended site and found an issue with a control panel relay. A part was replaced to resolve the issue and the unit returned to normal service
---

Customer Order Number	1966642
-----------------------	---------

Parts Used
------------

Observations
--------------

Declined	N
----------	---

Decline Reason	
----------------	--

Total Time on Site	3.55
--------------------	------

Total Travel to Site	0.35
----------------------	------

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)							Customer Signoffs	
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site			
R Roberts (57189)	01/04/14	09:35	12:00	2.25	0.05			N/A
D Linney (58510)	01/04/14	10:30	12:00	1.30	0.30			N/A



# Repair Visit Report



<b>Job Number</b>	CA5EC5			<b>Customer Order Number</b>	1971788		
<b>Unit Number</b>	PD807174			<b>Parts Used</b>			
<b>Site Address</b>	Grenfell Tower Grenfell Road London W11 1TG						
<b>Unit Reference</b>	H090						
<b>Date of Service Visit Report</b>	19/04/2014						
<b>Job Completed</b>	Y	<b>Misuse/Acc Damage</b>		<b>Observations</b>			
<b>Works Completed</b>	<p>Attended site and found an issue with a holst way equipment. The equipment was adjusted and the unit returned to normal service Additional Comments by Engineer: tension weight switch activated. shorten up required. lift in service</p>						
<b>Declined</b>	N						
<b>Decline Reason</b>							
<b>Total Time on Site</b>	0.33			<b>Customer Name</b>	<p><b>Customer Unavailable For Signature</b></p>		
<b>Total Travel to Site</b>	0.00			<b>Signed Date &amp; Time</b>			
<b>Attending Engineer(s)</b>							
<b>Engineer Name</b>	<b>Date Attended</b>	<b>Site Arrival</b>	<b>Site Depart</b>	<b>Time on site</b>	<b>Travel to site</b>	<b>Customer Signoffs</b>	
M Dawkins (58444)	19/04/14	12:54	13:27	0.33	0.00	N/A	

# Repair Visit Report



Job Number CA5WJ8

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 27/04/2014

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: fire alarm test

Customer Order Number 1974302

Parts Used

Observations

Dedined N

Decline Reason

Total Time on Site 0.13

Total Travel to Site 0.20

Customer Name

Signed Date & Time

Customer  
Unavailable  
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Blackwell (58517)	26/04/14	21:21	21:34	0.13	0.20	N/A

## Repair Visit Report



Job Number	CA6VD9
Unit Number	PD807174
Site Address	Grenfell Tower Grenfell Road London W11 1TG

Unit Reference	H090
Date of Service Visit Report	07/05/2014
Job Completed	Y
Misuse/Acc Damage	

Works Completed
<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: lift running upon arrival.</p>

Customer Order Number	1977494
-----------------------	---------

Parts Used

Observations

Declined	N
Decline Reason	
Total Time on Site	0.17
Total Travel to Site	0.00

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Dawkins (58444)	07/05/14	17:29	17:46	0.17	0.00	N/A



# Repair Visit Report



Job Number CA9QT8

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 03/06/2014

Job Completed Y Misuse/Acc Damage

**Works Completed**

Attended site and found an issue with a car door/gate equipment. The equipment was adjusted and the unit returned to normal service

Customer Order Number ANDY

**Parts Used**

**Observations**

Declined N

Decline Reason

Total Time on Site 1.21

Total Travel to Site 0.20

Customer Name

Signed Date & Time

**Customer Unavailable For Signature**

Attending Engineer(s)							Customer Signoffs
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site		
M Battram (58463)	03/06/14	22:15	22:56	0.41	0.07		N/A
J Hattley (58387)	03/06/14	22:17	22:57	0.40	0.13		N/A

# Repair Visit Report



Job Number CB7CU2

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 10/08/2014

Job Completed Y Misuse/Acc Damage

**Works Completed**

Attended site and found an issue with a control panel fuse. A part was replaced to resolve the issue and the unit returned to normal service

Customer Order Number 2007115

**Parts Used**

**Observations**

Declined N

Decline Reason

Total Time on Site 0.30

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer  
Unavailable  
For Signature**

**Attending Engineer(s)**

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Thomas (58487)	10/08/14	15:00	15:30	0.30	0.00	N/A



# Repair Visit Report



Job Number CB7EE5

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 11/08/2014

Job Completed Y Misuse/Acc Damage Y

**Works Completed**

Attended site and found an issue with a landing call push. A repair was completed to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: found broken flex on landing push floor w

Customer Order Number 201420910

**Parts Used**

**Observations**

Declined N

Decline Reason

Total Time on Site 1.00

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer Unavailable For Signature

Attending Engineer(s)							Customer Signoffs	
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site			
D Linney (58510)	11/08/14	11:00	12:00	1.00	0.00			N/A

## Repair Visit Report



Job Number CB7ZY0

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 18/08/2014

Job Completed N Misuse/Acc Damage

### Works Completed

Attended site and found an issue with a car door/gate equipment. The unit has been left isolated awaiting materials.

Customer Order Number 2007115

### Parts Used

### Observations

Declined N

Decline Reason

Total Time on Site 0.38

Total Travel to Site 0.02

Customer Name

Signed Date & Time

Customer  
Unavailable  
For Signature

### Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
N Leek (58395)	18/08/14	20:34	21:12	0.38	0.02	N/A

## Repair Visit Report



Job Number	CC2BS6			Customer Order Number	201428517																							
Unit Number	PD807174			Parts Used																								
Site Address	Grenfell Tower Grenfell Road London W11 1TG																											
Unit Reference	H090																											
Date of Service Visit Report	24/09/2014			Observations																								
Job Completed	Y	Misuse/Acc Damage																										
Works Completed	<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service.</p>																											
Declined	N			Customer Name	Customer Unavailable For Signature																							
Decline Reason																												
Total Time on Site	0.60																											
Total Travel to Site	0.54			Signed Date & Time																								
<b>Attending Engineer(s)</b> <table border="1"> <thead> <tr> <th>Engineer Name</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> <th>Customer Signoffs</th> </tr> </thead> <tbody> <tr> <td>J Sutton (54047)</td> <td>24/09/14</td> <td>18:00</td> <td>18:30</td> <td>0.30</td> <td>0.27</td> <td>N/A</td> </tr> <tr> <td>K Edgar (56109)</td> <td>24/09/14</td> <td>18:00</td> <td>18:30</td> <td>0.30</td> <td>0.27</td> <td>N/A</td> </tr> </tbody> </table>								Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	J Sutton (54047)	24/09/14	18:00	18:30	0.30	0.27	N/A	K Edgar (56109)	24/09/14	18:00	18:30	0.30	0.27	N/A
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs																						
J Sutton (54047)	24/09/14	18:00	18:30	0.30	0.27	N/A																						
K Edgar (56109)	24/09/14	18:00	18:30	0.30	0.27	N/A																						

## Repair Visit Report



Job Number	CC3FK0
Unit Number	PD807174
Site Address	Grenfell Tower Grenfell Road London W11 1TG

Unit Reference	H090
Date of Service Visit Report	05/10/2014
Job Completed	Y
Misuse/Acc Damage	

<b>Works Completed</b>  Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: working on arrival run and tested checked over lls
---

Customer Order Number	
Parts Used	

Observations
--------------

Declined	N
Decline Reason	
Total Time on Site	0.15
Total Travel to Site	0.22

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
T Parker (58461)	05/10/14	14:48	15:03	0.15	0.22	N/A



## Repair Visit Report



Job Number CC3JU5

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 07/10/2014

Job Completed Y Misuse/Acc Damage

### Works Completed

Attended site and found an issue with a landing door/gate lock. The equipment was adjusted and the unit returned to normal service

Customer Order Number 201430515

### Parts Used

### Observations

Declined N

### Decline Reason

Total Time on Site 0.42

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer  
Unavailable  
For Signature

### Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
C Jones (60068)	06/10/14	18:07	18:49	0.42	0.00	N/A



## Repair Visit Report



Job Number CC7TD4

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 14/11/2014

Job Completed Y Misuse/Acc Damage

### Works Completed

Attended site to investigate a reported noise from the equipment . The equipment was checked over with no fault found and the unit returned to normal service.

Customer Order Number 2041203

### Parts Used

### Observations

Declined N

Decline Reason

Total Time on Site 0.49

Total Travel to Site 0.00

Customer Name

Customer Unavailable For Signature

Signed Date & Time

### Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Dawkins (58444)	14/11/14	04:16	05:05	0.49	0.00	N/A

## Repair Visit Report



Job Number	CC8AL7
Unit Number	PD807174

Customer Order Number	201437954
-----------------------	-----------

Site Address	Grenfell Tower Grenfell Road London W11 1TG
--------------	---

Parts Used
------------

Unit Reference	H090
----------------	------

Date of Service Visit Report	17/11/2014
------------------------------	------------

Job Completed	Y	Misuse/Acc Damage	
---------------	---	-------------------	--

Observations
--------------

Works Completed
<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: found no fault with lift but h91 is shut down for parts</p>

Observations
--------------

Declined	N
----------	---

Decline Reason	
----------------	--

Total Time on Site	1.00
--------------------	------

Total Travel to Site	0.00
----------------------	------

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

### Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Linney (58510)	17/11/14	12:00	13:00	1.00	0.00	N/A

# Repair Visit Report



Job Number CC9HA5

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 27/11/2014

Job Completed Y Misuse/Acc Damage

**Works Completed**  
  
Attended site and found an issue with a landing door/gate lock. The equipment was adjusted and the unit returned to normal service. Additional Comments by Engineer: repaired 15th floor lock ran and tested its

Customer Order Number 201440792

**Parts Used**

**Observations**

Declined N

Decline Reason

Total Time on Site 1.17

Total Travel to Site 0.00

Customer Name  
  
Signed Date & Time  
  
**Customer Unavailable For Signature**

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Myrmus (60034)	27/11/14	18:12	19:29	1.17	0.00	N/A



# Repair Visit Report



Job Number	CD2AR7
Unit Number	PD807174
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H090
Date of Service Visit Report	21/12/2014
Job Completed	Y
Misuse/Acc Damage	

Customer Order Number	2058451
Parts Used	

Works Completed
<p>Attended site and found an issue with the unit on site . The equipment was reset and the unit returned to normal service. Additional Comments by Engineer: found over the top reset checked tape/reader, brake ran and tested lls</p>

Observations

Declined	N
Decline Reason	
Total Time on Site	1.02
Total Travel to Site	0.00

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)							Customer Signoffs
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site		
J Myrmas (60034)	21/12/14	13:43	14:45	1.02	0.00		N/A

# Repair Visit Report



Job Number	CD2CV7
Unit Number	PD807174
Site Address	Grenfell Tower Grenfell Road London W11 1TG

Unit Reference	H090
----------------	------

Date of Service Visit Report	22/12/2014
------------------------------	------------

Job Completed	N	Misuse/Acc Damage	
---------------	---	-------------------	--

<b>Works Completed</b>  Attended site and found an issue with a car frame equipment. The unit has been left isolated awaiting materials. Additional Comments by Engineer: new car tape head shoes will be back in morning
---

Customer Order Number	201445210
-----------------------	-----------

Parts Used
------------

Observations
--------------

Declined	N
----------	---

Decline Reason	
----------------	--

Total Time on Site	2.00
--------------------	------

Total Travel to Site	0.00
----------------------	------

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)							Customer Signoffs	
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site			
S Haggarty (58388)	22/12/14	13:00	14:00	1.00	0.00			N/A
D Linney (58510)	22/12/14	13:00	14:00	1.00	0.00			N/A



# Repair Visit Report



Job Number	CD2CV7
Unit Number	PD807174
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H090
Date of Service Visit Report	23/12/2014
Job Completed	Y
Misuse/Acc Damage	

Customer Order Number	201445210
Parts Used	

Works Completed	<p>Attended site and found an issue with the position referencing tapehead. A part was replaced to resolve the issue and the unit returned to normal service Additional Comments by Engineer: replaced tapehead guide shoes</p>
-----------------	---

Observations	
--------------	--

Dedined	N
Dedline Reason	
Total Time on Site	2.00
Total Travel to Site	0.00

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)							Customer Signoffs
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site		
S Haggarty (58388)	23/12/14	08:00	10:00	2.00	0.00		N/A

# EXPRESS

Lifts Alliance  
Group

## Repair Visit Report



EXPRESS  
A 1974



Job Number	CD9SS4	Customer Order Number	201458032			
Unit Number	PD807174	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H090	Observations				
Date of Service Visit Report	02/03/2015					
Job Completed	Y	Misuse/Acc Damage				
Works Completed	Attended site and found an issue with a car door/gate equipment. The equipment was adjusted and the unit returned to normal service Additional Comments by Engineer: adjusted car gate					
Declined	N	Customer Name	Customer Unavailable For Signature			
Decline Reason		Signed Date & Time				
Total Time on Site	0.28					
Total Travel to Site	0.00					
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	02/03/15	15:50	16:18	0.28	0.00	N/A

# EXPRESS

Lifts Alliance  
Group

## Repair Visit Report



EXPRESS

PDERS

Job Number CE4RJ6

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 18/04/2015

Job Completed Y Misuse/Acc Damage

### Works Completed

Attended site and found access to the unit could not be gained at this time.. The call has been re-scheduled to be completed at a later date. Additional Comments by Engineer: site is closed as major refurbishment of area taking place

Customer Order Number 201502519

### Parts Used

### Observations

Declined N

Decline Reason

Total Time on Site 0.29

Total Travel to Site 2.41

Customer Name

Signed Date & Time

Customer  
Unavailable  
For Signature

### Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Anderson (92503)	18/04/15	10:41	11:10	0.29	2.41	N/A



# Repair Visit Report



Job Number CE8ZL7

Customer Order Number 201509970

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Parts Used

Unit Reference H090

Date of Service Visit Report 28/05/2015

Job Completed Y Misuse/Acc Damage

Observations

Works Completed

Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: no issue with this lift. we were attending a job on h91 to Investigate faulty indicators. lift displayed out of service on both sets of indicators but had not broke down

Observations

Declined N

Decline Reason

Customer Name

Customer  
Unavailable  
For Signature

Total Time on Site 1.00

Signed Date & Time

Total Travel to Site 0.00

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	28/05/15	13:00	14:00	1.00	0.00	N/A

## Repair Visit Report



Job Number CE9UP7

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 09/06/2015

Job Completed Y Misuse/Acc Damage

### Works Completed

Attended site and found an issue with a car door/gate equipment. A repair was completed to resolve the issue and the unit returned to normal service

Customer Order Number 2122439

### Parts Used

### Observations

Declined N

### Decline Reason

Total Time on Site 2.30

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer  
Unavailable  
For Signature

### Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Bettridge (60003)	08/06/15	12:33	15:03	2.30	0.00	N/A



# Repair Visit Report



<b>Job Number</b>	CF0FS3			<b>Customer Order Number</b>	201512076		
<b>Unit Number</b>	PD807174			<b>Parts Used</b>			
<b>Site Address</b>	Grenfell Tower Grenfell Road London W11 1TG						
<b>Unit Reference</b>	H090						
<b>Date of Service Visit Report</b>	09/06/2015						
<b>Job Completed</b>	Y	<b>Misuse/Acc Damage</b>		<b>Observations</b>			
<b>Works Completed</b>							
<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: found no issues with lift at all, both lifts running. possibility lift being held due to ongoing building works</p>							
<b>Declined</b>	N			<b>Customer Name</b>			
<b>Decline Reason</b>				<p><b>Customer Unavailable For Signature</b></p>			
<b>Total Time on Site</b>	1.39						
<b>Total Travel to Site</b>	0.01						
<b>Attending Engineer(s)</b>				<b>Signed Date &amp; Time</b>			
<b>Engineer Name</b>	<b>Date Attended</b>	<b>Site Arrival</b>	<b>Site Depart</b>	<b>Time on site</b>	<b>Travel to site</b>	<b>Customer Signoffs</b>	
S Haggarty (58388)	09/06/15	13:29	15:08	1.39	0 01	N/A	

# Repair Visit Report



Job Number CF4NS1

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 16/07/2015

Job Completed N Misuse/Acc Damage Y

## Works Completed

Attended site and found an Issue with a landing direction indicators. The unit was temporarily repaired and returned to service with further works required at a later date. Additional Comments by Engineer: temporary repair vandalised indicators

Customer Order Number 201519265

## Parts Used

## Observations

Declined N

Decline Reason

Total Time on Site 1.04

Total Travel to Site 0.26

Customer Name

Signed Date & Time

**Customer  
Unavailable  
For Signature**

## Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hale (58511)	16/07/15	15:56	17:00	1.04	0.26	N/A

# Repair Visit Report



Job Number CF4NS1

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 17/07/2015

Job Completed Y Misuse/Acc Damage Y

**Works Completed**

Attended site and found an issue with a landing direction indicators. A repair was completed to resolve the issue and the unit returned to normal service

Customer Order Number 201519265

**Parts Used**

**Observations**

Declined N

Decline Reason

Total Time on Site 2.30

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer  
Unavailable  
For Signature**

**Attending Engineer(s)**

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hale (58511)	17/07/15	08:00	10:30	2.30	0.00	N/A

# Repair Visit Report



Job Number CF8JE1

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 21/08/2015

Job Completed Y Misuse/Acc Damage Y

**Works Completed**

Attended site and found an issue with a car door/gate pick up skate. The equipment was reset and the unit returned to normal service. Additional Comments by Engineer: car doors out of skate reset

Customer Order Number 201525249

**Parts Used**

**Observations**

Declined N

Decline Reason

Total Time on Site 1.00

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer Unavailable For Signature**

**Attending Engineer(s)**

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hale (58511)	21/08/15	12:00	13:00	1.00	0.00	N/A



## Repair Visit Report



Job Number	CG0KV4
Unit Number	PD807174
Site Address	Grenfell Tower Grenfell Road London W11 1TG

Unit Reference	H090
Date of Service Visit Report	10/09/2015
Job Completed	Y
Misuse/Acc Damage	

Works Completed
Attended site and found an issue with the alarm phone line . A third party action, unrelated to the lift, is required to resolve the issue. Additional Comments by Engineer: on this lift there no phone line

Customer Order Number	201528621
Parts Used	

Observations

Declined	N
Decline Reason	
Total Time on Site	1.00
Total Travel to Site	0.00

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hale (58511)	10/09/15	13:00	14:00	1.00	0.00	N/A

# Repair Visit Report



PDRS

Job Number CG8LA1

Customer Order Number 201543007

Unit Number PD807174

Parts Used

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 20/11/2015

Job Completed Y Misuse/Acc Damage

Observations

Works Completed

Attended site and found an issue with the alarm phone line . The fault could not be resolved on this visit. Technical support or part required. Additional Comments by Engineer: programmed windcrest unit and entered appropriate number, tested alarm and cannot detect working phone line. no dial tone. there is a working phone line in motor room and other lift alarm works. further investigation is req.

Declined N

Customer Name

Decline Reason

Customer Unavailable For Signature

Total Time on Site 2.45

Signed Date & Time

Total Travel to Site 0.00

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	20/11/15	12:15	15:00	2.45	0.00	N/A

## Repair Visit Report



Job Number CH0XG2

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 11/12/2015

Job Completed Y Misuse/Acc Damage

Works Completed

Attended site and found an issue with a control panel fuse. A part was replaced to resolve the issue and the unit returned to normal service Additional Comments by Engineer: fuse gone in power supply, replaced

Customer Order Number 201547079

Parts Used

Observations

Declined N

Decline Reason

Total Time on Site 1.00

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer  
Unavailable  
For Signature

Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	10/12/15	16:00	17:00	1.00	0.00	N/A



## Repair Visit Report



Job Number	CH2CH0			Customer Order Number	201549083																
Unit Number	PD807174			Parts Used																	
Site Address	Grenfell Tower Grenfell Road London W11 1TG																				
Unit Reference	H090																				
Date of Service Visit Report	22/12/2015			Observations																	
Job Completed	Y	Misuse/Acc Damage																			
Works Completed	<p>Attended site and found an issue with a control panel fuse. A part was replaced to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: Indicators out, replaced PSU 2 -3amp fuse, tested left in order. left in order.</p>																				
Declined	N			Customer Name	Customer Unavailable For Signature																
Decline Reason																					
Total Time on Site	0.22																				
Total Travel to Site	0.00			Signed Date & Time																	
<b>Attending Engineer(s)</b> <table border="1"> <thead> <tr> <th>Engineer Name</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> <th>Customer Signoffs</th> </tr> </thead> <tbody> <tr> <td>J Reilly (57176)</td> <td>21/12/15</td> <td>22:00</td> <td>22:22</td> <td>0.22</td> <td>0.00</td> <td>N/A</td> </tr> </tbody> </table>								Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	J Reilly (57176)	21/12/15	22:00	22:22	0.22	0.00	N/A
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs															
J Reilly (57176)	21/12/15	22:00	22:22	0.22	0.00	N/A															



# EXPRESS

Lifts Alliance  
Group

## Repair Visit Report



EXPRESS

PDERS

Job Number	CH3AD8	Customer Order Number	2191551			
Unit Number	PD807174	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H090	Observations				
Date of Service Visit Report	02/01/2016					
Job Completed	Y	Misuse/Acc Damage				
Works Completed	Attended site and found an issue with a control panel fuse. A part was replaced to resolve the issue and the unit returned to normal service Additional Comments by Engineer: renewed fuse for car/landing indicators					
Declined	N	Customer Name	Customer Unavailable For Signature			
Decline Reason		Signed Date & Time				
Total Time on Site	0.16					
Total Travel to Site	0.00					
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Gray (60017)	02/01/16	14:54	15:10	0.16	0.00	N/A

# Repair Visit Report



<b>Job Number</b> CH6ZG0		<b>Customer Order Number</b> 201557216				
<b>Unit Number</b> PD807174		<b>Parts Used</b>				
<b>Site Address</b> Grenfell Tower Grenfell Road London W11 1TG						
<b>Unit Reference</b> H090						
<b>Date of Service Visit Report</b> 04/02/2016						
<b>Job Completed</b> Y	<b>Misuse/Acc Damage</b>					
<b>Works Completed</b>  Attended site and found an issue with the unit on site . The equipment was reset and the unit returned to normal service. Additional Comments by Engineer: lift over travelled top floor reset		<b>Observations</b>  this job needs a major cleandown after builders have finished				
<b>Declined</b> N		<b>Customer Unavailable For Signature</b>				
<b>Decline Reason</b>						
<b>Total Time on Site</b> 1.00						
<b>Total Travel to Site</b> 0.00						
<b>Customer Name</b>						
<b>Signed Date &amp; Time</b>						
<b>Attending Engineer(s)</b>						
<b>Engineer Name</b>	<b>Date Attended</b>	<b>Site Arrival</b>	<b>Site Depart</b>	<b>Time on site</b>	<b>Travel to site</b>	<b>Customer Signoffs</b>
J Hale (58511)	04/02/16	14:00	15:00	1.00	0.00	N/A

## Repair Visit Report



Job Number	CH7BU7			Customer Order Number	201557442																
Unit Number	PD807174			Parts Used																	
Site Address	Grenfell Tower Grenfell Road London W11 1TG																				
Unit Reference	H090																				
Date of Service Visit Report	05/02/2016																				
Job Completed	Y	Misuse/Acc Damage	Y	Observations																	
Works Completed	<p>Attended site and found an issue with the position referencing tapehead. The unit was temporarily repaired and returned to service with further works required at a later date. Additional Comments by Engineer: sp500 line encoder required part on order, job completed by ken beaumont</p>																				
Declined	N																				
Decline Reason																					
Total Time on Site	1.00			Customer Name	Customer Unavailable For Signature																
Total Travel to Site	0.00			Signed Date & Time																	
<b>Attending Engineer(s)</b> <table border="1"> <thead> <tr> <th>Engineer Name</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> <th>Customer Signoffs</th> </tr> </thead> <tbody> <tr> <td>J Hale (58511)</td> <td>05/02/16</td> <td>13:30</td> <td>14:30</td> <td>1.00</td> <td>0.00</td> <td>N/A</td> </tr> </tbody> </table>								Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	J Hale (58511)	05/02/16	13:30	14:30	1.00	0.00	N/A
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs															
J Hale (58511)	05/02/16	13:30	14:30	1.00	0.00	N/A															



# Repair Visit Report



Job Number CH7BU7

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 08/02/2016

Job Completed Y Misuse/Acc Damage Y

## Works Completed

Attended site and found an issue with the position referencing tapehead. A part was replaced to resolve the issue and the unit returned to normal service  
Additional Comments by Engineer: replaced se500 encoder due to builders dust and debris

Customer Order Number 201557442

## Parts Used

se 500 shaft encoder

## Observations

Declined N

Decline Reason

Total Time on Site 1.47

Total Travel to Site 0.02

Customer Name

Signed Date & Time

**Customer  
Unavailable  
For Signature**

## Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hale (58511)	08/02/16	12:13	14:00	1.47	0.02	N/A



## Repair Visit Report



Job Number	CH7FG4			Customer Order Number	2204600																
Unit Number	PD807174			Parts Used																	
Site Address	Grenfell Tower Grenfell Road London W11 1TG																				
Unit Reference	H090																				
Date of Service Visit Report	08/02/2016			Observations																	
Job Completed	Y	Miscuse/Acc Damage																			
Works Completed	<p>Attended site and found an issue with the unit on site . The equipment was reset and the unit returned to normal service. Additional Comments by Engineer: overrun top floor reset tested no fault found returned to service</p>																				
Declined	N			Customer Name	Customer Unavailable For Signature																
Decline Reason																					
Total Time on Site	0.31																				
Total Travel to Site	0.17			Signed Date & Time																	
<b>Attending Engineer(s)</b> <table border="1"> <thead> <tr> <th>Engineer Name</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> <th>Customer Signoffs</th> </tr> </thead> <tbody> <tr> <td>S Gray (60017)</td> <td>07/02/16</td> <td>14:39</td> <td>15:10</td> <td>0.31</td> <td>0.17</td> <td>N/A</td> </tr> </tbody> </table>								Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	S Gray (60017)	07/02/16	14:39	15:10	0.31	0.17	N/A
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs															
S Gray (60017)	07/02/16	14:39	15:10	0.31	0.17	N/A															

# EXPRESS

Lifts Alliance  
Group

## Service Visit Report



EXPRESS



Job Number	PD807174	Customer Order Number				
Unit Number	PD807174	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H090					
Date of Service Visit Report	20/02/2017					
Visit Type	S					
Works Completed	<p>As part of the scheduled maintenance visit, the below items were checked by our engineer and found to be serviceable :</p> <p>Car Enclosure and COP Emergency Alarm System Indicators and Call Buttons Floor Levels and Selector Machine and Brake Operation of Car Doors Car Top Shaft Equipment</p>					
Signature Declined	N	Observations	full shaft cleandown required once builders have completed works. seals leaking slightly on gear. door operator needs setting up once builders have completed works. there is an earth on the ground floor display which is blowing fuses in the psu2unit. contractors have glued display plate to wall and will create damage to wall. customer action required new car door hanger rollers have been fitted. recommend lg1 car lighting and car fan have a separate feed lg1 done nov visit dec visit			
Decline Reason		Total Time on Site	1.45			
		Total Travel to Site	0.15			
		Customer Name	Customer Unavailable For Signature			
		Signed Date & Time				
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	30/11/16	12:15	14:00	1.45	0.15	N/A

## Repair Visit Report



Job Number	CH9NC3
Unit Number	PD807174
Site Address	Grenfell Tower Grenfell Road London W11 1TG

Unit Reference	H090
Date of Service Visit Report	26/02/2016
Job Completed	Y
Misuse/Acc Damage	

<b>Works Completed</b>  Attended site and found an issue with a control panel fuse. A part was replaced to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: fuse blown in psu, replaces, restored feed to all indicators
---

Declined	N
Decline Reason	
Total Time on Site	0.37
Total Travel to Site	0.00

Customer Order Number	201561682
-----------------------	-----------

Parts Used
------------

Observations
--------------

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	26/02/16	16:00	16:37	0.37	0.00	N/A



## Repair Visit Report



Job Number	CJ1TV0
Unit Number	PD807174
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H090
Date of Service Visit Report	18/03/2016
Job Completed	Y
Misuse/Acc Damage	

Customer Order Number	201564991
Parts Used	

Works Completed	<p>Attended site and found an issue with a car door/gate pick up skate. The equipment was adjusted and the unit returned to normal service Additional Comments by Engineer: adjusted skate on car. was informed of callout at 10:45 by maria. have previously signed off. Issue with systems effecting returned reports</p>
-----------------	---

Observations	
--------------	--

Declined	N
Decline Reason	
Total Time on Site	4.00
Total Travel to Site	0.00

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	16/03/16	11:30	13:30	2.00	0.00	N/A
S Haggarty (58388)	16/03/16	11:30	13:30	2.00	0.00	N/A



# Repair Visit Report



<b>Job Number</b>	CJ2LS7	<b>Customer Order Number</b>	201566254			
<b>Unit Number</b>	PD807174	<b>Parts Used</b>				
<b>Site Address</b>	Grenfell Tower Grenfell Road London W11 1TG					
<b>Unit Reference</b>	H090	<b>Observations</b>				
<b>Date of Service Visit Report</b>	22/03/2016					
<b>Job Completed</b>	Y	<b>Misuse/Acc Damage</b>				
<b>Works Completed</b>	Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service.					
<b>Declined</b>	N	<b>Customer Name</b>	Customer Unavailable For Signature			
<b>Decline Reason</b>		<b>Signed Date &amp; Time</b>				
<b>Total Time on Site</b>	0.27					
<b>Total Travel to Site</b>	0.22					
<b>Attending Engineer(s)</b>						
<b>Engineer Name</b>	<b>Date Attended</b>	<b>Site Arrival</b>	<b>Site Depart</b>	<b>Time on site</b>	<b>Travel to site</b>	<b>Customer Signoffs</b>
M Anderson (92503)	22/03/16	21:43	22:10	0.27	0.22	N/A

# EXPRESS

Lifts Alliance  
Group

## Repair Visit Report



EXPRESS

Job Number	CJ2RT9	Customer Order Number	201566615			
Unit Number	PD807174	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H090	Observations				
Date of Service Visit Report	24/03/2016					
Job Completed	N	Misuse/Acc Damage				
Works Completed	<p>Attended site and found an issue with a governor tension pulley. The unit was temporarily repaired and returned to service with further works required at a later date. Additional Comments by Engineer: lift intermittent stopping due to tension weight switch repairs to shorten, also psu required for indicators.</p>					
Declined	N	Customer Name	Customer Unavailable For Signature			
Decline Reason		Signed Date & Time				
Total Time on Site	1.33					
Total Travel to Site	0.27					
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hale (58511)	24/03/16	10:27	12:00	1.33	0.27	N/A

# Repair Visit Report



<b>Job Number</b>	C131X3			<b>Customer Order Number</b>	201567582		
<b>Unit Number</b>	PD807174			<b>Parts Used</b>			
<b>Site Address</b>	Grenfell Tower Grenfell Road London W11 1TG						
<b>Unit Reference</b>	H090						
<b>Date of Service Visit Report</b>	31/03/2016						
<b>Job Completed</b>	Y	<b>Misuse/Acc Damage</b>		<b>Observations</b>			
<b>Works Completed</b>							
<p>Attended site and found an issue with a landing direction indicators. The fault could not be resolved on this visit. Technical support or part required. Additional Comments by Engineer: ongoing indicator issue. all light in car is okay. builders have put ground floor landing indicator in upside down and glued down, customer action is required as it will cause damage to decorated wall, fuse holder in psu unit faulty and we must obtain replacement. lift running fine</p>							
<b>Declined</b>	N			<b>Customer Name</b>			
<b>Decline Reason</b>				<p><b>Customer Unavailable For Signature</b></p>			
<b>Total Time on Site</b>	1.00						
<b>Total Travel to Site</b>	0.00						
<b>Attending Engineer(s)</b>				<b>Signed Date &amp; Time</b>			
<b>Engineer Name</b>	<b>Date Attended</b>	<b>Site Arrival</b>	<b>Site Depart</b>	<b>Time on site</b>	<b>Travel to site</b>	<b>Customer Signoffs</b>	
S Haggarty (58388)	31/03/16	15:00	16:00	1.00	0.00	N/A	



# EXPRESS

Lifts Alliance  
Group

## Repair Visit Report



EXPRESS  
Lifts Alliance

PDERS

Job Number	CJ4GQ5	Customer Order Number	201601354			
Unit Number	PD807174	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H090	Observations				
Date of Service Visit Report	09/04/2016					
Job Completed	Y	Misuse/Acc Damage				
Works Completed	<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: found running, possible misuse by builders holding doors but running upon arrival</p>					
Declined	N	Customer Name	Customer Unavailable For Signature			
Decline Reason						
Total Time on Site	1.00	Signed Date & Time				
Total Travel to Site	0.00					
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	08/04/16	13:00	14:00	1.00	0.00	N/A

# EXPRESS

Lifts Alliance  
Group

## Repair Visit Report



EXPRESS

PDRS

Job Number	CJ4AB6	Customer Order Number	201600831			
Unit Number	PD807174	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H090	Observations				
Date of Service Visit Report	19/04/2016					
Job Completed	Y	Misuse/Acc Damage				
Works Completed	<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: both lifts were working. lifts were disabled for a moment to carry out rope shorten up and other checks. report for follow up at h90 for sorten up will follow grant will be booked in for door set up on h91 both lifts running</p>					
Declined	N	Customer Name	Customer Unavailable For Signature			
Decline Reason		Signed Date & Time				
Total Time on Site	0.09					
Total Travel to Site	0.00					
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	19/04/16	13:57	14:06	0.09	0.00	N/A

# Repair Visit Report



Job Number	CJ4KA7
Unit Number	PD807174
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H090
Date of Service Visit Report	26/04/2016
Job Completed	Y
Misuse/Acc Damage	

<b>Works Completed</b>  Attended site and found an issue with a landing door/gate lock. A part was replaced to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: replaced 15th floor pickup
---

Customer Order Number	
Parts Used	
Observations	

Declined	N
Decline Reason	
Total Time on Site	1.45
Total Travel to Site	0.00

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	09/04/16	09:00	10:45	1.45	0.00	N/A



# Repair Visit Report



Job Number	CJ7MW6
Unit Number	PD807174
Site Address	Grenfell Tower Grenfell Road London W11 1TG

Unit Reference	H090
Date of Service Visit Report	06/05/2016
Job Completed	N
Misuse/Acc Damage	

<b>Works Completed</b>  Attended site and found an issue with a landing position indicators. The fault could not be resolved on this visit. Technical support or part required. Additional Comments by Engineer: 5 amp fuse blowing on psu 2 unit, car and landing indicators not working , futher investigation required
---

Customer Order Number	201605925
-----------------------	-----------

Parts Used
------------

Observations
--------------

Declined	N
Decline Reason	
Total Time on Site	0.28
Total Travel to Site	0.00

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
T Parker (58461)	06/05/16	21:00	21:28	0.28	0.00	N/A

## Repair Visit Report



Job Number	CJ7MW6
Unit Number	PD807174
Site Address	Grenfell Tower Grenfell Road London W11 1TG

Unit Reference	H090
----------------	------

Date of Service Visit Report	27/05/2016
------------------------------	------------

Job Completed	Y	Misuse/Acc Damage	
---------------	---	-------------------	--

Works Completed
<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: old job sent by mistake</p>

Customer Order Number	201605925
-----------------------	-----------

Parts Used

Observations

Declined	N
----------	---

Decline Reason	
----------------	--

Total Time on Site	0.18
--------------------	------

Total Travel to Site	0.00
----------------------	------

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
A Smart (58579)	27/05/16	08:00	08:18	0.18	0.00	N/A

## Repair Visit Report



Job Number	CK2CB0
Unit Number	PD807174
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H090
Date of Service Visit Report	15/06/2016
Job Completed	Y
Misuse/Acc Damage	

Customer Order Number	201612275
Parts Used	
Observations	

Works Completed
<p>Attended site and found an issue with the unit on site . A repair was completed to resolve the issue and the unit returned to normal service Additional Comments by Engineer: diverted to trapped passenger</p>

Declined	N
Decline Reason	
Total Time on Site	1.00
Total Travel to Site	0.00

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Reilly (58474)	15/06/16	14:30	15:30	1.00	0.00	N/A

--



## Repair Visit Report



Job Number CK3WW0

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 29/06/2016

Job Completed Y Misuse/Acc Damage

### Works Completed

Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: runnong on arrival but bus stopping due to islation of other lift. returned power to other lift but turned off via test switch. lift running correctly

Customer Order Number 201614519

### Parts Used

### Observations

Declined N

Decline Reason

Total Time on Site 1.00

Total Travel to Site 0.00

Customer Name

Customer Unavailable For Signature

Signed Date & Time

### Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
S Haggarty (58388)	29/06/16	11:00	12:00	1.00	0.00	N/A

# EXPRESS

Lifts Alliance  
Group

## Repair Visit Report



EXPRESS  
LIFT & SHED

PDRS

Job Number CK6KY6

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 20/07/2016

Job Completed Y Misuse/Acc Damage

### Works Completed

Attended site and found an issue with a drive unit equipment. The equipment was reset and the unit returned to normal service.

Customer Order Number 201617379

### Parts Used

### Observations

Declined N

Decline Reason

Total Time on Site 0.48

Total Travel to Site 0.20

Customer Name

Customer Unavailable For Signature

Signed Date & Time

### Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Sutton (54047)	20/07/16	21:25	21:49	0.24	0.10	N/A
K Edgar (56109)	20/07/16	21:25	21:49	0.24	0.10	N/A

## Repair Visit Report



Job Number	CK6TJ8
Unit Number	PD807174
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H090
Date of Service Visit Report	22/07/2016
Job Completed	Y
Misuse/Acc Damage	

Customer Order Number	201617705
Parts Used	

Works Completed	<p>Attended site and found an issue with a car door/gate operator. The equipment was reset and the unit returned to normal service. Additional Comments by Engineer: car door over run itself reset tested and left in service</p>
-----------------	--

Observations	
--------------	--

Declined	N
Decline Reason	
Total Time on Site	1.20
Total Travel to Site	0.54

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Beazer (58434)	22/07/16	22:15	22:55	0.40	0.27	N/A
K Edgar (56109)	22/07/16	22:15	22:55	0.40	0.27	N/A



## Repair Visit Report



Job Number	CK7EK9			Customer Order Number	262260716																
Unit Number	PD807174			Parts Used																	
Site Address	Grenfell Tower Grenfell Road London W11 1TG																				
Unit Reference	H090																				
Date of Service Visit Report	26/07/2016																				
Job Completed	Y	Misuse/Acc Damage		Observations																	
Works Completed	<p>Attended site and found an issue with a control panel fuse. A part was replaced to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: found 100 v fuse blown, replaced, unable to reproduce fault, run and tested, I/I/s</p>																				
Declined	N																				
Decline Reason																					
Total Time on Site	1.00			Customer Name	Customer Unavailable For Signature																
Total Travel to Site	0.20			Signed Date & Time																	
<b>Attending Engineer(s)</b> <table border="1"> <thead> <tr> <th>Engineer Name</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> <th>Customer Signoffs</th> </tr> </thead> <tbody> <tr> <td>E Butler (58397)</td> <td>26/07/16</td> <td>21:43</td> <td>22:43</td> <td>1:00</td> <td>0:20</td> <td>N/A</td> </tr> </tbody> </table>								Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	E Butler (58397)	26/07/16	21:43	22:43	1:00	0:20	N/A
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs															
E Butler (58397)	26/07/16	21:43	22:43	1:00	0:20	N/A															

# Repair Visit Report



Job Number CK7BE6

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 27/07/2016

Job Completed N Misuse/Acc Damage

## Works Completed

Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: carried out tests ,found car hanger rollers in urgent need of replacement ,left in for tonight .. g,a,l door rollers .

Customer Order Number 527250716

## Parts Used

## Observations

Declined N

Decline Reason

Total Time on Site 0.60

Total Travel to Site 1.24

Customer Name

Signed Date & Time

**Customer  
Unavailable  
For Signature**

## Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
A Fuller (60015)	27/07/16	17:42	18:12	0.30	0.42	N/A
J Reilly (57176)	27/07/16	17:42	18:12	0.30	0.42	N/A

## Repair Visit Report



Job Number	CK6TJ8			Customer Order Number	201617705																
Unit Number	PD807174			Parts Used																	
Site Address	Grenfell Tower Grenfell Road London W11 1TG																				
Unit Reference	H090																				
Date of Service Visit Report	07/08/2016			Observations																	
Job Completed	N	Misuse/Acc Damage																			
Works Completed	<p>Attended site and found an issue with a car door/gate operator. The equipment was reset and the unit returned to normal service.</p>																				
Declined	N			Customer Name	Customer Unavailable For Signature																
Decline Reason																					
Total Time on Site	0.40																				
Total Travel to Site	0.27			Signed Date & Time																	
<b>Attending Engineer(s)</b> <table border="1"> <thead> <tr> <th>Engineer Name</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> <th>Customer Signoffs</th> </tr> </thead> <tbody> <tr> <td>J Beazer (58434)</td> <td>22/07/16</td> <td>22:15</td> <td>22:55</td> <td>0.40</td> <td>0.27</td> <td>N/A</td> </tr> </tbody> </table>								Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	J Beazer (58434)	22/07/16	22:15	22:55	0.40	0.27	N/A
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs															
J Beazer (58434)	22/07/16	22:15	22:55	0.40	0.27	N/A															



# Repair Visit Report



Job Number CK7BE6

Customer Order Number 527250716

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Parts Used

Unit Reference H090

Date of Service Visit Report 14/08/2016

Job Completed N Misuse/Acc Damage

Observations

Works Completed  
  
Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service.

Declined N

Customer Name  
  
Signed Date & Time  
  
Customer Unavailable For Signature

Decline Reason

Total Time on Site 0.30

Total Travel to Site 0.42

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
A Fuller (60015)	27/07/16	17:42	18:12	0.30	0.42	N/A

# EXPRESS

Lifts Alliance  
Group

## Repair Visit Report



EXPRESS  
Lifts Alliance



Job Number	CL3BB9	Customer Order Number	201625146			
Unit Number	PD807174	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H090	Observations				
Date of Service Visit Report	16/09/2016					
Job Completed	Y	Misuse/Acc Damage				
Works Completed	Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: no trapped passengers checked both lifts completed by D SMALLEY L HARMON					
Declined	N	Customer Name	Customer Unavailable For Signature			
Decline Reason						
Total Time on Site	2.00	Signed Date & Time				
Total Travel to Site	0.00					
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
A Smart (58579)	16/09/16	15:00	17:00	2.00	0.00	N/A

## Repair Visit Report



Job Number	CL4RB7			Customer Order Number	201627238																
Unit Number	PD807174			Parts Used																	
Site Address	Grenfell Tower Grenfell Road London W11 1TG																				
Unit Reference	H090																				
Date of Service Visit Report	30/09/2016																				
Job Completed	Y	Misuse/Acc Damage		Observations																	
Works Completed	<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: possible tenants holding lifts moving in</p>																				
Declined	N																				
Decline Reason																					
Total Time on Site	1.00			Customer Name	Customer Unavailable For Signature																
Total Travel to Site	0.00			Signed Date & Time																	
<b>Attending Engineer(s)</b> <table border="1"> <thead> <tr> <th>Engineer Name</th> <th>Date Attended</th> <th>Site Arrival</th> <th>Site Depart</th> <th>Time on site</th> <th>Travel to site</th> <th>Customer Signoffs</th> </tr> </thead> <tbody> <tr> <td>A Smart (58579)</td> <td>30/09/16</td> <td>12:00</td> <td>13:00</td> <td>1.00</td> <td>0.00</td> <td>N/A</td> </tr> </tbody> </table>								Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs	A Smart (58579)	30/09/16	12:00	13:00	1.00	0.00	N/A
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs															
A Smart (58579)	30/09/16	12:00	13:00	1.00	0.00	N/A															



# Repair Visit Report



Job Number CL5LY6

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 07/10/2016

Job Completed Y Misuse/Acc Damage

**Works Completed**

Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: report issue with both lifts, found all working okay, recoomend door equipment be replaced on car and variuos landings.

Customer Order Number PATRICK

**Parts Used**

**Observations**

Declined N

Decline Reason

Total Time on Site 0.33

Total Travel to Site 0.08

Customer Name

Signed Date & Time

**Customer  
Unavailable  
For Signature**

**Attending Engineer(s)**

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Hattley (58387)	07/10/16	18:25	18:58	0.33	0.08	N/A

## Repair Visit Report



Job Number CL5SB3

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 10/10/2016

Job Completed Y Misuse/Acc Damage

### Works Completed

Attended site and found an issue with a control panel processors. The equipment was reset and the unit returned to normal service.

Customer Order Number

### Parts Used

### Observations

Declined N

Decline Reason

Total Time on Site 0.58

Total Travel to Site 0.00

Customer Name

Signed Date & Time

Customer  
Unavailable  
For Signature

### Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	10/10/16	11:30	12:28	0.58	0.00	N/A

# Repair Visit Report



Job Number CL5VV9

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 11/10/2016

Job Completed Y Misuse/Acc Damage

**Works Completed**

Attended site and found an issue with a car door/gate hanger roller. A part was replaced to resolve the issue and the unit returned to normal service Additional Comments by Engineer: changed car door hanger rollers

Customer Order Number PATRICK

**Parts Used**

**Observations**

Declined N

Decline Reason

Total Time on Site 1.30

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer Unavailable For Signature**

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	11/10/16	11:00	12:30	1.30	0.00	N/A



## Repair Visit Report



Job Number CM3RF0

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 15/12/2016

Job Completed Y Misuse/Acc Damage

### Works Completed

Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service.

Customer Order Number 12612/15/16

### Parts Used

### Observations

Declined N

Decline Reason

Total Time on Site 0.26

Total Travel to Site 0.04

Customer Name

Signed Date & Time

Customer  
Unavailable  
For Signature

### Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
E Butler (58397)	15/12/16	22:23	22:49	0.26	0.04	N/A

# Repair Visit Report



Job Number	CM4AH7
Unit Number	PD807174
Site Address	Grenfell Tower Grenfell Road London W11 1TG
Unit Reference	H090
Date of Service Visit Report	19/12/2016
Job Completed	Y
Misuse/Acc Damage	

Customer Order Number	201640801
Parts Used	

Works Completed
<p>Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: lift ho90 goes to 1st floor lift working with luke harman</p>

Observations

Declined	N
Decline Reason	
Total Time on Site	0.55
Total Travel to Site	0.05

Customer Name	Customer Unavailable For Signature
Signed Date & Time	

Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	19/12/16	14:05	15:00	0.55	0.05	N/A

## Service Visit Report



Job Number	PD807174	Customer Order Number				
Unit Number	PD807174	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H090					
Date of Service Visit Report	05/01/2017					
Visit Type	S					
Works Completed	<p>As part of the scheduled maintenance visit, the below items were checked by our engineer and found to be serviceable :</p> <p>Car Enclosure and COP Emergency Alarm System Indicators and Call Buttons Floor Levels and Selector Machine and Brake Operation of Car Doors Car Top Shaft Equipment</p>					
	<p>Observations</p> <p>full shaft cleandown required once builders have completed works. seals leaking slightly on gear. door operator needs setting up once builders have completed works. there is an earth on thr ground floor display which is blowing fuses in the psu2unit. contractors have glued display plate to wall and will create damage to wall. customer action required new car door hahger rollers have been fitted. recommend lg1 car lighting and car fan have a separate feed lg1 done nov visit dec visit</p>					
	Total Time on Site	2.00				
	Total Travel to Site	0.00				
	Customer Name	Customer Unavailable For Signature				
	Signed Date & Time					
Signature Declined	N					
Decline Reason						
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	05/01/17	08:00	10:00	2.00	0.00	N/A



# EXPRESS

Lifts Alliance  
Group

## Service Visit Report



EXPRESS



Job Number	PD807174	Customer Order Number				
Unit Number	PD807174	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H090					
Date of Service Visit Report	18/01/2017					
Visit Type	M2					
Works Completed	<p>As part of the scheduled maintenance visit, the below items were checked by our engineer and found to be serviceable :</p> <p>Car Enclosure and COP Emergency Alarm System Indicators and Call Buttons Floor Levels and Selector Machine and Brake Operation of Car Doors Car Top</p>					
Signature Declined	N	Observations	full shaft cleandown required once builders have completed works. seals leaking slightly on gear. door operator needs setting up once builders have completed works. there is an earth on the ground floor display which is blowing fuses in the psu unit. contractors have glued display plate to wall and will create damage to wall. customer action required new car door hanger rollers have been fitted. recommend lg1 car lighting and car fan have a separate feed lg1 done nov visit dec visit			
Decline Reason		Total Time on Site	1.45			
		Total Travel to Site	0.15			
		Customer Name	Customer Unavailable For Signature			
		Signed Date & Time				
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	18/01/17	08:15	10:00	1.45	0.15	N/A

## Repair Visit Report



Job Number CM7VL0

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 28/01/2017

Job Completed Y Misuse/Acc Damage

### Works Completed

Attended site and found an issue with a control panel processors. The equipment was reset and the unit returned to normal service. Additional Comments by Engineer: working with luke harman

Customer Order Number 48

### Parts Used

### Observations

Declined N

Decline Reason

Total Time on Site 2.35

Total Travel to Site 0.25

Customer Name

Customer Unavailable For Signature

Signed Date & Time

### Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	25/01/17	12:10	13:30	1.20	0.10	N/A
D Smalley (55029)	25/01/17	12:15	13:30	1.15	0.15	N/A



# Repair Visit Report



Job Number CM8FB3

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 28/01/2017

Job Completed Y Misuse/Acc Damage

## Works Completed

Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: lift reported as Intermittently stopping in shaft. was unable to recreate fault whilst testing recommend lift shaft equipment be looked at left in service

Customer Order Number 250-280117

## Parts Used

## Observations

Declined N

Decline Reason

Total Time on Site 1.09

Total Travel to Site 0.16

Customer Name

Customer Unavailable For Signature

Signed Date & Time

## Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Petty (58459)	28/01/17	17:04	18:13	1.09	0.16	N/A



# Repair Visit Report



Job Number CM8MY0

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 31/01/2017

Job Completed Y Misuse/Acc Damage

**Works Completed**

Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service. Additional Comments by Engineer: lift h090 found to be on service unique working on site cleaning lift shaft down let patrick now working with luke harman

Customer Order Number 201647250

**Parts Used**

**Observations**

Declined N

Decline Reason

Total Time on Site 1.01

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer  
Unavailable  
For Signature**

**Attending Engineer(s)**

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	31/01/17	11:00	12:01	1.01	0.00	N/A

# EXPRESS

Lifts Alliance  
Group

## Repair Visit Report



EXPRESS



Job Number CM9GU1

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 07/02/2017

Job Completed Y Misuse/Acc Damage

### Works Completed

Attended site and found an issue with a control panel printed circuit board. A repair was completed to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: found lift not taking any calls and not running on normal traced fault to loose wire on processor board and a worn contactor cleaned up rewired run and tested lift req new skate

Customer Order Number PATRICK

### Parts Used

### Observations

Declined N

Decline Reason

Total Time on Site 4.00

Total Travel to Site 1.60

Customer Name

Signed Date & Time

07/02/2017 22:27

### Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
J Birch (58557)	07/02/17	10:00	14:00	4.00	1.60	07/02/2017 22:27

ELA Group

A division of Otis Ltd registered in England and Wales, No 147368

Registered Office: Chiswick Park, Building 5 Ground Floor, 566 Chiswick High Road, London W4 5YF

PDR00000048/69

PDR00000048\_0009

# Repair Visit Report



<b>Job Number</b>	CM9JU3			<b>Customer Order Number</b>	412070217		
<b>Unit Number</b>	PD807174			<b>Parts Used</b>			
<b>Site Address</b>	Grenfell Tower Grenfell Road London W11 1TG						
<b>Unit Reference</b>	H090						
<b>Date of Service Visit Report</b>	08/02/2017						
<b>Job Completed</b>	N	<b>Misuse/Acc Damage</b>	Y	<b>Observations</b>			
<b>Works Completed</b>							
<p>Attended site and found an issue with a car door/gate pick up skate. The unit has been left isolated awaiting materials. Additional Comments by Engineer: req new skate, the skate is leaving doors behind and intermittent jamming</p>							
<b>Declined</b>	N			<b>Customer Name</b>			
<b>Decline Reason</b>							
<b>Total Time on Site</b>	3.00						
<b>Total Travel to Site</b>	1.30						
				<b>Signed Date &amp; Time</b>	08/02/2017 22:00		
<b>Attending Engineer(s)</b>							
<b>Engineer Name</b>	<b>Date Attended</b>	<b>Site Arrival</b>	<b>Site Depart</b>	<b>Time on site</b>	<b>Travel to site</b>	<b>Customer Signoffs</b>	
J Birch (58557)	08/02/17	13:00	16:00	3.00	1.30	08/02/2017 22:00	



# EXPRESS

Lifts Alliance  
Group

## Service Visit Report



EXPRESS



Job Number	PD807174	Customer Order Number				
Unit Number	PD807174	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H090					
Date of Service Visit Report	20/03/2017					
Visit Type	M2					
Works Completed	<p>As part of the scheduled maintenance visit, the below items were checked by our engineer and found to be serviceable :</p> <p>Car Enclosure and COP Emergency Alarm System Indicators and Call Buttons Floor Levels and Selector Machine and Brake Controller and Drive Overspeed Devices Operation of Car Doors Car Top Door and Gate Check Shaft Equipment Plt and Underside of Car</p>					
Observations						
Total Time on Site	1.30					
Total Travel to Site	0.00					
Customer Name	Customer Unavailable For Signature					
Signed Date & Time						
Signature Declined	N					
Decline Reason						
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
T Parker (58461)	11/02/17	08:00	09:30	1.30	0.00	N/A

# Repair Visit Report



ELA Group  
A division of Otis Ltd, registered in England and Wales, No 147368  
Registered Office: Chiswick Park, Building 5 Ground Floor, 568 Chiswick High Road, London W4 5YF

**PDR00000048/72**

# Repair Visit Report



Job Number CM9YZ0

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 14/02/2017

Job Completed Y Misuse/Acc Damage

**Works Completed**  
  
Attended site and found an issue with the unit on site .  
A repair was completed to resolve the issue and the  
unit returned to normal service Additional Comments  
by Engineer: various faults

Customer Order Number PATRICK

**Parts Used**

**Observations**

Dedined N

Dedine Reason

Total Time on Site 4.00

Total Travel to Site 0.00

Customer Name

**Customer Unavailable For Signature**

Signed Date & Time

**Attending Engineer(s)**

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Reilly (58474)	14/02/17	10:00	14:00	4.00	0.00	N/A





Job Number	PD807174	Customer Order Number				
Unit Number	PD807174	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H090					
Date of Service Visit Report	08/03/2017					
Visit Type	M2					
Works Completed	<p>As part of the scheduled maintenance visit, the below items were checked by our engineer and found to be serviceable :</p> <p>Car Enclosure and COP Emergency Alarm System Indicators and Call Buttons Floor Levels and Selector Machine and Brake Operation of Car Doors Car Top Shaft Equipment Pit and Underside of Car</p>					
Observations	<p>full shaft cleandown required once builders have completed works. seals leaking slightly on gear. door operator needs setting up once builders have completed works. there is an earth on the ground floor display which is blowing fuses in the psu2unit. contractors have glued display plate to wall and will create damage to wall. customer action required new car door hanger rollers have been fitted. recommend lg1 car lighting and car fan have a separate feed lg1 done nov visit dec visit</p>					
Total Time on Site	2.00					
Total Travel to Site	0.00					
Customer Name	Customer Unavailable For Signature					
Signed Date & Time						
Signature Declined	N					
Decline Reason						
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	08/03/17	08:00	10:00	2.00	0.00	N/A

## Repair Visit Report



Job Number CN3ZJ9

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 22/03/2017

Job Completed Y Misuse/Acc Damage

### Works Completed

Attended site and found the unit running on arrival . The equipment was checked over with no fault found and the unit returned to normal service.

Customer Order Number 201655653

### Parts Used

### Observations

Declined N

Decline Reason

Total Time on Site 0.50

Total Travel to Site 0.10

Customer Name

Signed Date & Time

Customer  
Unavailable  
For Signature

### Attending Engineer(s)

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
D Smalley (55029)	22/03/17	14:40	15:30	0.50	0.10	N/A



## Repair Visit Report



Job Number	CN3VV7	Customer Order Number	201655430			
Unit Number	PD807174	Parts Used				
Site Address	Grenfell Tower Grenfell Road London W11 1TG					
Unit Reference	H090					
Date of Service Visit Report	01/04/2017					
Job Completed	N	Misuse/Acc Damage				
Works Completed	<p>Attended site and found an issue with a landing door/gate hanger roller. A part was replaced to resolve the issue and the unit returned to normal service</p> <p>Additional Comments by Engineer: rep carried out to landing haner roller half way returnin tomorrow</p>					
Observations						
Declined	N					
Decline Reason						
Total Time on Site	11.00					
Total Travel to Site	1.00					
Customer Name	Customer Unavailable For Signature					
Signed Date & Time						
Attending Engineer(s)						
Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Battram (58463)	01/04/17	07:00	18:00	11.00	1.00	N/A



# Repair Visit Report



Job Number CN3VV7

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 02/04/2017

Job Completed Y Misuse/Acc Damage

**Works Completed**

Attended site and found an issue with a landing door/gate hanger roller. A part was replaced to resolve the issue and the unit returned to normal service. Additional Comments by Engineer: supplied and fitted new gal hanger rollers run tested all floors lift in service

Customer Order Number

**Parts Used**

**Observations**

Declined N

Decline Reason

Total Time on Site 11.00

Total Travel to Site 1.00

Customer Name

Signed Date & Time

**Customer  
Unavailable  
For Signature**

**Attending Engineer(s)**

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
M Battram (58463)	02/04/17	07:00	18:00	11.00	1.00	N/A

# Repair Visit Report



Job Number CP1JW6

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 05/06/2017

Job Completed Y Misuse/Acc Damage

**Works Completed**

Attended site and found an issue with a car door/gate operator. The equipment was adjusted and the unit returned to normal service Additional Comments by Engineer: door limit cam adjusted to suit

Customer Order Number 201709213

**Parts Used**

**Observations**

Declined N

Decline Reason

Total Time on Site 1.30

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer  
Unavailable  
For Signature**

**Attending Engineer(s)**

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
A Smart (58579)	05/06/17	15:30	17:00	1.30	0.00	N/A

# Repair Visit Report



Job Number CP1QD1

Unit Number PD807174

Site Address  
Grenfell Tower  
Grenfell Road  
London W11 1TG

Unit Reference H090

Date of Service Visit Report 07/06/2017

Job Completed Y Misuse/Acc Damage

**Works Completed**

Attended site and found an issue with a landing door/gate lock. The equipment was adjusted and the unit returned to normal service. Additional Comments by Engineer: adjusted 1st floor smoke baffle, stopping doors closing

Customer Order Number 201709655

**Parts Used**

**Observations**

Declined N

Decline Reason

Total Time on Site 1.00

Total Travel to Site 0.00

Customer Name

Signed Date & Time

**Customer  
Unavailable  
For Signature**

**Attending Engineer(s)**

Engineer Name	Date Attended	Site Arrival	Site Depart	Time on site	Travel to site	Customer Signoffs
A Smart (58579)	07/06/17	09:30	10:30	1.00	0.00	N/A