

**To:** Richard Thornley[Richard.Thornley@wittandson.co.uk]  
**Cc:** Gary Taylor[Gary.Taylor@wittandson.co.uk]; Jordan Francis[Jordan.Francis@wittandson.co.uk]; Tim Haigh[Tim.Haigh@psbuk.com]; Andrew Apperley[Andrew.Apperley@psbuk.com]; Aftercare[Aftercare@jswright.co.uk]  
**From:** Aftercare  
**Sent:** Mon 12/06/2017 3:34:51 PM  
**Subject:** RE: Grenfell Tower

Good afternoon Richard,

Thank you for your email.

Apologies for the delay in replying.

We have spoken with our contract engineer for this development and he has asked if we could have a quote for one visit from you as the PPM contract after July would need to be arranged by our clients as our defect period will be finished.

Can you please send us anew quote for this one visit?

Thanks in advance.

Kind regards,

Antony Willmott  
Aftercare Administrator  
Head Office

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[website](#)

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**From:** Richard Thornley [mailto:Richard.Thornley@wittandson.co.uk]  
**Sent:** 08 June 2017 09:49  
**To:** Aftercare <Aftercare@jswright.co.uk>  
**Cc:** Gary Taylor <Gary.Taylor@wittandson.co.uk>; Jordan Francis <Jordan.Francis@wittandson.co.uk>; Tim Haigh <Tim.Haigh@psbuk.com>; Andrew Apperley <Andrew.Apperley@psbuk.com>  
**Subject:** Grenfell Tower

Hi Anthony

Regarding the fault at Grenfell Tower

After checking with PSB, this site is out of the warranty period and has not been serviced, quote attached was done in May 2016

Please see quote attached for the service contract at Grenfell Tower, site should have already been serviced

Quote includes two service visits one every six months so it covers a twelve month period

The site under fire regulations should be service every six months with it being life safety equipment

Any questions please don't hesitate to ask and I will do all I can to help


*Many Thanks*

*Richard Thornley*

*Service, Sales & Witt UK Operations Manager*

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