

Message

**From:** Grenfell Tower Leaseholder's Association [GrenfellLeaseholdersAssociation@hotmail.co.uk]  
**Sent:** 22/03/2017 00:17:26  
**To:** Johnson, Laura: HS-Housing: RBKC [Laura.Johnson@rbkc.gov.uk]  
**CC:** 'Rock Feilding-Mellen' [cllr.feilding-mellen@rbkc.com]; Cllr, Paget-Brown, Nicholas: RBKC [Cllr.Paget-Brown@rbkc.gov.uk]; Robert Black [rblack@kctmo.org.uk]; pmaddison@kctmo.org.uk; Daniel Wood [dwood@kctmo.org.uk]; staffordt@parliament.uk; Amanda.Johnson@rbkc.gov.uk [amanda.johnson@rbkc.gov.uk]; (tim.davis@rbkc.gov.uk) [tim.davis@rbkc.gov.uk]; (shaylorc@parliament.uk) [shaylorc@parliament.uk]; [REDACTED] clwilliams@kctmo.org.uk; cllr.atkinson@rbkc.gov.uk; abosman@kctmo.org.uk; Miguel Manuel Ferreira Alves [REDACTED] nbartholomew@kctmo.org.uk; Nick Burton [REDACTED] Judith Blakeman [cllr.blakeman@rbkc.gov.uk]; Judith Blakeman [REDACTED] Shanti Patel [REDACTED] [REDACTED] jjones@kctmo.org.uk; [REDACTED] Samuel Anyanwu [sanyanwu@kctmo.org.uk]; Grenfell Tower Leaseholder's Association [grenfellleaseholdersassociation@hotmail.co.uk]; [REDACTED] Eddie daffarn [REDACTED] [REDACTED] cllr.lasharie@rbkc.gov.uk; maria.memoli@localgovernance.co.uk; [REDACTED] cllrdentcoad@rbkc.gov.uk; cllr.mason@rbkc.gov.uk; [REDACTED] [REDACTED]

**Subject:** Dodgy gas pipe work MUST be remove at Grenell Tower immediately and re-instated by replacing the old gas pipe through the service cupboards inside the flat.

Dear Ms Laura Johnson,

Thank you for your email.

As you said let me quote "Firstly may I say that RBKC would never put the residents of our housing at risk in such a manor, the TMO have reassured the Council that the pipe is safe".

Could you please answer our simple question that "Did the RBKC and the appointed managing agent the KCTMO had any consultation with the residents of Grenfell Tower before going ahead with this unscrupulous and dodgy gas pipe work?"

National Grid disconnected the gas supply to one of the incoming (North side) rising mains at Grenfell Tower in response to a gas leak.

No one knows how the gas leakage occurred in the first place and how would you deal with it, If the similar leakage occur to other side of the incoming (Southside) rising mains at Grenfell Tower?

We are insisting the RBKC or National Grid to provide us an example as requested below.

"Could you please kindly provide us the proof or evidences that anywhere at RBKC or in London or in the United Kingdom that gas pipe line exposed such a manner and installed beside the staircase( only fire escape) where there is no air can escape whatsoever. And more importantly the staircase of Grenfell Tower is the main breeding ground and where the vandalism and antisocial are daily occurrences. This newly installed exposed gas pipe line is easy target of vandalism and one incident can have serious catastrophic consequence for the whole building.

Could you please kindly provide us the health and safety certificate authorised that the KCTMO or the National Grid that they obtained permission before installing the gas pipe going through the entire staircases of the Building?"

The update 21/03/2017 from Anthony Cheney the Head of Contract Management (interim), Assets & Regeneration of KCTMO I quote "Since this time, National Grid have been looking for a way to reinstate the supply. They have been in contact with residents affected with respect to interim arrangements and compensation payable. They have also been in contact with KCTMO with regard to their proposals regarding the location of the new incoming mains. They have explained that they consider that the only feasible area to locate the mains is in the communal staircase as it is not feasible to run it externally or through the services cupboards inside the flats."

Why contacted only the effected residents only **NOT** all the residents at Grenfell Tower including the leaseholders. It is acceptable in so call in democracy to behave such a way by the appointed managing agent? It has a ramification!

The strongest evidences suggest towards that, its nothing to do with so call "feasibility study" when there wasn't any consultation in the first place with the residents of Grenfell Tower. Instead of replacing the old gas pipe through the service cupboards inside the flat, that would be very costly. The national Grid, the KCTMO and the RBKC compromised our housing at risk over cost saving. Our landlord and appointed managing agent allowed the National Grid to go ahead with their dodgy work and destroyed the building in that process. That was the bottom line. Not only that layout of the gas pipe not only health and safety and fire hazard concerns but the destroyed the building internal image and the so call £10M regeneration investment.

With regards to Leasehold occupant of the Grenfell Tower and our initial understanding and it appeared to us that "our landlord are in breach of Leasehold agreement by not going through the consultation process under section 20 of tenant and leaseholder act 1985 as amended. We need to test this in due course.

We are shocked and horrified by the assertion below by the KCTMO that neither our landlord nor KCTMO has any contractual relationship with Nation Grid. Our interpretation of this is that the KCTMO allowed them to destroy the building and its recent investment of.

We quote from Anthony Cheney of KCTMO that "KCTMO does not have a contractual relationship with National Grid and do not have direct control on the work that they carry out. However, KCTMO's Fire Safety Advisor( **NOT INDEPENDENT**) has reviewed National Grid's proposals and has followed up with a fire safety inspection and report which has been submitted to National Grid for attention. The Fire Safety Advisor was not concerned about the location of the mains itself; however, he did identify a number of issues relating to the quality of some of the finishing of the works and has asked National Grid to address these matters as part of their works".

We find it extremely contradictory explanation to hide the real truth that; on one hand the fire safety advisor was not concerned about the location of the mains itself; Because KCTMO intentionally didn't mentioned and kept secret from their own fire safety advisors that number of vandalisms and anti social elements takes place at the stairwells. If it was clear to them we are confident that their own Fire safety advisor (NOT INDEPENDENT) under any circumstances they wouldn't allow the location for the mains gas pipes at stairwells.

Moving on to next point: however, he did identify a number of issues relating to the quality of some of the finishing of the works and has asked Nation Grid to address these matters as part of their works"

It is clear evidence that this dodgy pipe work has numerous issues and some of them yet to be exposed. For the record and it's inconceivable for anyone can put them right, no matter how National Grid wanted to address these

issues and crack will appear soon or later. The big question is who is going to be responsible, may be neither the KCTMO nor our Landlord not even the National Grid.

Have our Landlord the RBKC or the KCTMO informed the building insurance company in relation to the dodgy gas pipe work and what was their comments and opinions and it would very interesting to know that as well?

It may sound unrealistic and unseen, because hardest things to find in this world is in front of you BUT we bet our bottom dollar, who is going to pay the ultimate price for the anticipated negligence of the KCTMO, the RBKC or national Grid or the residents of Grenfell Tower!

You may respectfully on behalf of the Leader of the Council and Cllr Feilding-Mellen decline our offer of constructive, meaning meeting for fruitful outcome.

The history may judge them differently if they don't learn from their mistake and take appropriate action by ordering the National Grid to removing the gas pipe immediately. The gas supply must be re-instated by replacing the old gas pipe through the service cupboards inside the flat.

If this doesn't happen let be assured that we will explore every avenue available to us to deal with imminent fire risk danger forcefully imposed on the residents of Grenfell Tower by this dodgy gas pipe by our Landlord their managing agent and National Grid.

We wait to hear from you.

Best Wishes

Tunde Awoderu

**The Vice chairman of Grenfell Leaseholders Association**

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**From:** Johnson, Laura: HS-Housing: RBKC <Laura.Johnson@rbkc.gov.uk>

**Sent:** 20 March 2017 12:43

**To:** 'Grenfell Tower Leaseholder's Association'

**Cc:** 'Rock Feilding-Mellen'; Cllr, Paget-Brown, Nicholas: RBKC; Robert Black

**Subject:** RE: Stakeholders Meeting with KCTMO & RBKC ref: Grenfell Tower

Tunde,

I am sorry to hear of your concern about the gas pipe at Grenfell Tower and the fear that you have, that this is endangering the residents of the block.

Firstly may I say that RBKC would never put the residents of our housing at risk in such a manor, the TMO have reassured the Council that the pipe is safe.

I appreciate that you would like a meeting with Councillors and senior management from both organisations, however I think in this instance it would be preferable to wait for the outcome of your

complaint to the TMO. They have said they will provide a reply in due course and I have no reason to believe that they won't come back to you in a timely fashion.

As you will appreciate both the Council and the TMO receive a number of complaints and or queries about the housing service we provide. Both organisations have a process in place to manage these queries and come back to residents with an agreed period of time. This process has been enacted by the TMO with regard to your query about the gas pipe, RBKC has been in contact with the TMO to follow up on when this will be available and Mr Black has reassured me that his team, are in the process of assembling the required information and will be in touch.

On this occasion I would like to respectfully decline your offer of a meeting on behalf of the Leader and Cllr Feilding-Mellen, the Council looks forward to receiving the TMO's response to your query about the gas pipe, from there we shall see if there is any further action that needs to be taken.

Regards  
Laura Johnson

Director of Housing  
Royal Borough of Kensington & Chelsea

Tel. [REDACTED]  
laura.johnson@rbkc.gov.uk

**From:** Grenfell Tower Leaseholder's Association [mailto:GrenfellLeaseholdersAssociation@hotmail.co.uk]

**Sent:** 16 March 2017 11:08

**To:** Millicent Williams <mwilliams@kctmo.org.uk>

**Cc:** Cllr, Paget-Brown, Nicholas: RBKC <Cllr.Paget-Brown@rbkc.gov.uk>; cllr.feilding-mellen@rbkc.com; Robert Black <rblack@kctmo.org.uk>; Peter Maddison <pmaddison@kctmo.org.uk>; Daniel Wood <dwood@kctmo.org.uk>; staffordt@parliament.uk; Johnson, Laura: HS-Housing: RBKC <Laura.Johnson@rbkc.gov.uk>; Johnson, Amanda: HS-Housing: RBKC <Amanda.Johnson@rbkc.gov.uk>; Davis, Tim: TTS-EnvHealth: RBKC <Tim.Davis@rbkc.gov.uk>; abosnjakszekeres@kctmo.org.uk; Alex Bosman <abosman@kctmo.org.uk>; (shaylorc@parliament.uk) <shaylorc@parliament.uk>; [REDACTED] Claire Williams <clwilliams@kctmo.org.uk>; Cllr, Blakeman, Judith: RBKC <Cllr.Blakeman@rbkc.gov.uk>; Judith Blakeman [REDACTED] Cllr, Atkinson, Robert: RBKC <CllrR.Atkinson@rbkc.gov.uk>; Cllr, Lasharie, Beini: RBKC <Cllr.Lasharie@rbkc.gov.uk>; Cllr, Dent Coad, Emma: RBKC <Cllr.DentCoad@rbkc.gov.uk>; Cllr, Feilding-Mellen, Rock: RBKC <Cllr.Feilding-Mellen@rbkc.gov.uk>; Miguel Manuel Ferreira Alves [REDACTED] Nick Burton [REDACTED] Shanti Patel

[REDACTED]

[REDACTED] Eddie daffarn [REDACTED]

[REDACTED] Janice Jones <jjones@kctmo.org.uk>; Nicola Bartholomew

<nbartholomew@kctmo.org.uk>; Kiran Singh <ksingh@kctmo.org.uk>; [REDACTED] Samuel Anyanwu

<sanyanwu@kctmo.org.uk>; [REDACTED] Scrutiny: CP-PPU: RBKC

<Scrutiny@rbkc.gov.uk>; [REDACTED]

[REDACTED] Gill Petford

<gpetford@kctmo.org.uk>; [REDACTED]

maria.memoli@localgovernance.co.uk; Grenfell Tower Leaseholder's Association

<grenfellleaseholdersassociation@hotmail.co.uk>; Stallwood, Graham: CP-Plan: RBKC

<Graham.Stallwood@rbkc.gov.uk>; Derek Myers <derek.myers@rbkc.gov.uk>; Francis O'Connor

[REDACTED] quentina.layne@octavia.org.uk; William.Parsons@rbkc.gov.uk

**Subject:** Re: Stakeholders Meeting with KCTMO & RBKC ref: Grenfell Tower

Dear Millicent Williams,

Thank you for your email and taking notes of the contents.

Let me categorically confirm that to you and the leaderships of the KCTMO and also I am referring to my earlier email dated 7<sup>th</sup> March 2017, this attached exposed gas pipe throughout the building has put our life in danger and we don't feel secure in the building anymore.

The leaderships of the KCTMO **MUST** find immediate remedy to the serious concerns and secure the building by tonight.

If you feel we are overstating our claim of "Health and safety", concerns we request the KCTMO to invite the independent adjudicator to investigate the gas pipe immediately.

Again the extract from our earlier email dated 7<sup>th</sup> March 2017 for the information and convenience of the recipients of this email.

**"Could you please kindly provide us the proof or evidences that anywhere at RBKC or in London or in the United Kingdom that gas pipe line exposed such a manner and installed beside the staircase( only fire escape) where there is no air can escape whatsoever. And more importantly the staircase of Grenfell Tower is the main breeding ground and where the vandalism and antisocial are daily occurrences. This newly installed exposed gas pipe line is easy target of vandalism and one incident can have serious catastrophic consequence for the whole building.**

**Could you please kindly provide us the health and safety certificate authorised that the KCTMO or the National Grid that they obtained permission before installing the gas pipe going through the entire staircases of the Building?"**

Please read comments send to us from one of the resident of this building:

**"I'm absolutely shocked by the dodgy work and the risk to the building. I walked up the communal stairs tonight and I'm surprised that there is not even protection. If there was a gas leak on one of those pipes and someone was smoking that would be the end of the building"**

This is quite scary and not truth but **fact** of the matter and sometime "hardest things to find in this world something is in front of us".

We demand that the KCTMO must made this building secure and give assurance that the building is secure by tonight before everybody goes to bed.

We wait to hear from you and the leaderships of the KCTMO not in due course but **NOW**.

Best wishes

**Tunde Awoderu**

**The vice chair of Grenfell Tower leaseholders' association**

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**From:** Millicent Williams <mwilliams@kctmo.org.uk>

**Sent:** 16 March 2017 08:38

**To:** 'Grenfell Tower Leaseholder's Association'

**Cc:** cllr.paget-brown@rbkc.gov.uk; cllr.feilding-mellen@rbkc.com; Robert Black; Peter Maddison; Daniel Wood; staffordt@parliament.uk; laura.johnson@rbkc.gov.uk; Amanda.Johnson@rbkc.gov.uk; (tim.davis@rbkc.gov.uk); abosnjakszekeres@kctmo.org.uk; Alex Bosman; (shaylorc@parliament.uk); [REDACTED] Claire Williams; Judith Blakeman; Judith Blakeman; cllr.atkinson@rbkc.gov.uk; cllr.lasharie@rbkc.gov.uk; cllr.dentcoad@rbkc.gov.uk; Cllr.feilding-mellen@rbkc.gov.uk; Miguel Manuel Ferreira Alves; Nick Burton; Shanti Patel; [REDACTED]

[REDACTED] Eddie daffarn; [REDACTED] Janice Jones; Nicola Bartholomew; Kiran Singh; [REDACTED] Samuel Anyanwu; [REDACTED] [REDACTED] scrutiny@rbkc.gov.uk; [REDACTED]

[REDACTED] Gill Petford; [REDACTED] maria.memoli@localgovernance.co.uk

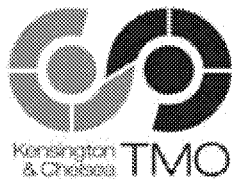
**Subject:** RE: Stakeholders Meeting with KCTMO & RBKC ref: Grenfell Tower

Good morning Mr Awoderu

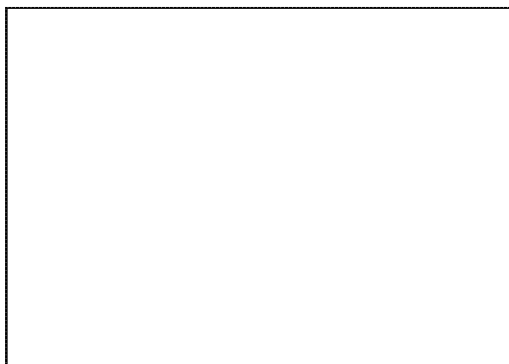
Thank you for your email of which the contents have been noted.

We will provide you with a fuller response in due course.

Kind regards



Millicent Williams | Neighbourhood Officer | Latimer Office  
Kensington & Chelsea TMO | 1 Station Walk | Lancaster West Estate | London | W11 1AH  
[www.kctmo.org.uk](http://www.kctmo.org.uk)



## Kensington and Chelsea Tenant Management Organisation

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Tel: [REDACTED]  
Email: [mwilliams@kctmo.org.uk](mailto:mwilliams@kctmo.org.uk)

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**From:** Grenfell Tower Leaseholder's Association [mailto:GrenfellLeaseholdersAssociation@hotmail.co.uk]

**Sent:** 15 March 2017 22:18

**To:** Millicent Williams <mwilliams@kctmo.org.uk>

**Cc:** cllr.paget-brown@rbkc.gov.uk; cllr.feilding-mellen@rbkc.com; Robert Black <rblack@kctmo.org.uk>; Peter Maddison <pmaddison@kctmo.org.uk>; Daniel Wood <dwood@kctmo.org.uk>; staffordt@parliament.uk; laura.johnson@rbkc.gov.uk; Amanda.Johnson@rbkc.gov.uk; (tim.davis@rbkc.gov.uk) <tim.davis@rbkc.gov.uk>; abosnjakszekeres@kctmo.org.uk; Alex Bosman <abosman@kctmo.org.uk>; (shaylorc@parliament.uk) <shaylorc@parliament.uk>; [REDACTED] Claire Williams <clwilliams@kctmo.org.uk>; Judith Blakeman <cllr.blakeman@rbkc.gov.uk>; Judith Blakeman [REDACTED] cllrr.atkinson@rbkc.gov.uk; cllr.lasharie@rbkc.gov.uk; cllr.dentcoad@rbkc.gov.uk; Cllr.feilding-mellen@rbkc.gov.uk; Miguel Manuel Ferreira Alves [REDACTED] Nick Burton [REDACTED] Shanti Patel [REDACTED]  
[REDACTED]  
[REDACTED] Eddie daffarn [REDACTED]  
[REDACTED] Janice Jones <jjones@kctmo.org.uk>; Nicola Bartholomew <nbartholomew@kctmo.org.uk>; Kiran Singh <ksingh@kctmo.org.uk>; [REDACTED] Samuel Anyanwu <sanyanwu@kctmo.org.uk>; Grenfell Tower Leaseholder's Association <grenfellleaseholdersassociation@hotmail.co.uk>; [REDACTED] scrutiny@rbkc.gov.uk; [REDACTED]  
[REDACTED] Gill Petford <gpetford@kctmo.org.uk>; [REDACTED] maria.memoli@localgovernance.co.uk

**Subject:** Re: Stakeholders Meeting with KCTMO & RBKC ref: Grenfell Tower

Dear Millicent Williams,

Thank you for your prompt reply and you are the first person at the KCTMO met their own 10 days reply policy.

Further to our telephone conversation 14<sup>th</sup> March 2017 and let me re-iterate to you again, I have clearly requested to you and as well as made it absolutely clear to my earlier email dated 13<sup>th</sup> March 2017 that all the stakeholders and the head of the KCTMO and the Cabinet member of Housing Cllr Rock Feilding Mellen **MUST** attend the meeting, and you have agreed to do so. What happened after that?

There is no disrespect to you or Nicola Bartholomew the new team leader of Latimer office of the KCTMO BUT; we believe that having a meeting dealing with our genuine issues and concerns for Grenfell Tower **without** Leadership of the KCTMO and our Landlord neither constructive nor fruitful.

This is to inform you that and please bear in mind that as you and Nicola has recently joined the KCTMO, we the residents have very bitter experiences with old administration of Lancaster west estate. Way forward we can see lots of positivity from the new administration at Latimer office and we welcome it.

As you may not be aware of the fact including the KCTMO that I have attended many stakeholders meeting in the past without involving the KCTMO BUT directly with the leadership of the RBKC, who is our landlord. It's not our feeling but the fact that the leadership of KCTMO is not interested as to what is going on at Grenfell Tower and it's not their priority any more until the Grenfell Tower degenerate again.

It was an opportunity given to the leadership of the KCTMO but knowingly denying to dealing with the fact and the truth as to what is going on at Grenfell Tower a quite an extraordinary.

Let me categorically confirm that to you and the leadership of the KCTMO that we wouldn't be able to attend any meeting without involving the stakeholders, the leadership of the KCTMO and cabinet member of housing Cllr Rock feilding Millen of RBKC and local councillors of Notting dale ward.

We trust and have strong believe in the leadership of our landlord the RBKC will take necessary step and for the benefit of the community of Grenfell Tower and to protect the legacy they will give serious attention to our genuine issues and concerns. We reserve the right to approach directly to our landlord based on "Truth has no agenda" to raise our serious issues and concerns in relation to Grenfell Tower as a leaseholders' association. If they also refused to deal with it and it would to sad saga for Grenfell Tower and instead of Legacy created by former cabinet members of housing at RBKC Cllr Coleridge and again our heartfelt thanks goes to him.

The investment of £10m regeneration project for Grenfell Tower within short period of time will become degeneration project and regret, instead of legacy if we don't act NOW and who will be responsible for that, only time will tell.

Our position is we intend to explore every avenues to protect the legacy created by Cllr Coleridge and delivered by the Leaderships of RBKC that's including Cllr Rock Feilding Mellen and Cllr Nick- Paget Brown. We may bring our genuine issues and concerns to the Housing ombudsman or the leaseholder tribunal if every avenue is exhausted.

On a separate note, our humble request to the recipients of this emails and we thanks them in advance for their time and to give their serious attention to our serious issues and concerns.

We wait to hear from the leaderships of the KCTMO urgently.

Best wishes

**Tunde Awoderu**

**The Vice chairman of Grenfell Tower leaseholders' association**

**From:** Millicent Williams <[mwilliams@kctmo.org.uk](mailto:mwilliams@kctmo.org.uk)>  
**Sent:** 14 March 2017 15:35  
**To:** 'Grenfell Tower Leaseholder's Association'  
**Cc:** Nicola Bartholomew  
**Subject:** RE: Stakeholders Meeting with KCTMO & BRKC ref: Grenfell Tower

Good afternoon Tunde

Thank you for your email.

Further to our telephone conversation today regarding a meeting being held to discuss matters of concerns that the Association wishes to raise, I can confirm our availability as follows:

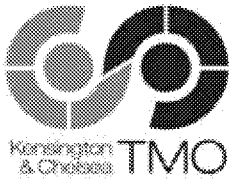
- Friday 17 March – AM or PM
- Wednesday 22 March – AM or PM
- Thursday 23 March – AM or PM
- Friday 24 March – AM or PM

Please let me know which date and what time would be convenient for the Association to attend.

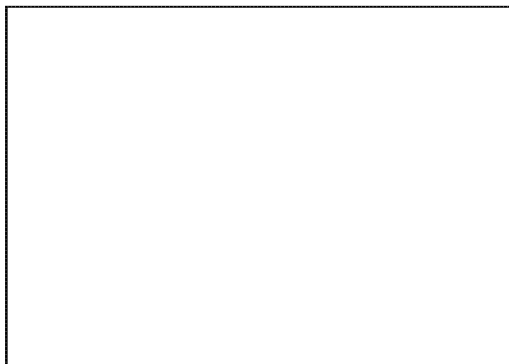
We only propose to meet with the Association at this stage as discussed on the phone and therefore will not be inviting the Head of KCTMO at this juncture.

I look forward to the confirmation of the Association's availability and could you please provide a list of the Association committee members for our reference.

Kind regards



Millicent Williams | Neighbourhood Officer | Latimer Office  
Kensington & Chelsea TMO | 1 Station Walk | Lancaster West Estate | London | W11 1AH  
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Tel: [REDACTED]  
Email: [mwilliams@kctmo.org.uk](mailto:mwilliams@kctmo.org.uk)

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**From:** Grenfell Tower Leaseholder's Association [<mailto:GrenfellLeaseholdersAssociation@hotmail.co.uk>]

**Sent:** 13 March 2017 22:10

**To:** Millicent Williams <[mwilliams@kctmo.org.uk](mailto:mwilliams@kctmo.org.uk)>

**Cc:** Nicola Bartholomew <[nbartholomew@kctmo.org.uk](mailto:nbartholomew@kctmo.org.uk)>; Kiran Singh <[ksingh@kctmo.org.uk](mailto:ksingh@kctmo.org.uk)>;  
[cllr.atkinson@rbkc.gov.uk](mailto:cllr.atkinson@rbkc.gov.uk); Judith Blakeman <[cllr.blakeman@rbkc.gov.uk](mailto:cllr.blakeman@rbkc.gov.uk)>; [cllr.lasharie@rbkc.gov.uk](mailto:cllr.lasharie@rbkc.gov.uk); Eddie daffarn  
[REDACTED]

**Subject:** Stakeholders Meeting with KCTMO & BRKC ref: Grenfell Tower

Dear Millicent Williams,

Thank you very much for your prompt reply.

As you may know that we have raised some serious issues and concerns in relation to Grenfell Tower in our recent various emails correspondences with the Management of our Landlord as well as the managing agents the KCTMO.

I welcome your initiative to find an agreeable resolve to our serious issues concern. The meeting to be more inclusive and constructive, either you or Nicola Bartholomew can organise a meeting with Head of the KCTMO and the cabinet member of housing Mr Rock feilding Mellen at RBKC along with local stakeholders including Lancaster west resident association, Grenfell Action and Notting dale councillors. We wait to hear from you urgently.

Best Wishes

Tunde Awoderu

The Vice chair of Grenfell Tower leaseholders' Association

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**From:** Millicent Williams <[mwilliams@kctmo.org.uk](mailto:mwilliams@kctmo.org.uk)>

**Sent:** 13 March 2017 11:38

**To:** 'Grenfell Tower Leaseholder's Association'

**Cc:** Nicola Bartholomew; Samuel Anyanwu

**Subject:** RE: Banging noises from an air lock or a faulty ball valve.

Good morning Mr Awoderu

Thank you for your email.

In light of the contents thereof and in order to find an agreeable resolve, please contact me at your earliest convenience on: [REDACTED] to discuss your concerns further.

I thank you in advance for your kind co-operation in this matter and look forward to hearing from you in anticipation.

Kind regards



Kensington & Chelsea TMO

Millicent Williams | Neighbourhood Officer | Latimer Office

Kensington & Chelsea TMO | 1 Station Walk | Lancaster West Estate | London | W11 1AH

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Tel: [REDACTED]  
Email: [mwilliams@kctmo.org.uk](mailto:mwilliams@kctmo.org.uk)

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**From:** Grenfell Tower Leaseholder's Association [<mailto:GrenfellLeaseholdersAssociation@hotmail.co.uk>]

**Sent:** 13 March 2017 10:16

**To:** Millicent Williams <[mwilliams@kctmo.org.uk](mailto:mwilliams@kctmo.org.uk)>

**Cc:** Nicola Bartholomew <[nbartholomew@kctmo.org.uk](mailto:nbartholomew@kctmo.org.uk)>; Samuel Anyanwu <[sanyanwu@kctmo.org.uk](mailto:sanyanwu@kctmo.org.uk)>;  
cilrr.atkinson@rbkc.gov.uk; Judith Blakeman <[cllr.blakeman@rbkc.gov.uk](mailto:cllr.blakeman@rbkc.gov.uk)>; Kiran Singh <[ksingh@kctmo.org.uk](mailto:ksingh@kctmo.org.uk)>;  
[REDACTED]

**Subject:** Banging noises from an air lock or a faulty ball valve.

Dear Millicent Williams,

We are writing to you in relation to your letter dated 10 March 2017 to all residents of Grenfell Tower, as you may know that, some of us are living in Grenfell Tower for more than 35 years. The recent constant on every minute banging noise throughout the night as you suggested that possibly coming from an air lock or a faulty ball valve causing serious disturbances including sleepless night for some of the residents.

As you suggested noise occurs after flushing the toilet but we are experiencing the noises constantly throughout the night and this noise cannot possibly be from the flushing the toilet alone.

Its paramount important that the KCTMO deal with this issue immediately if not we have no option but to pass on to T-complaint procedure before we take it further as a leaseholders.

We wait to hear from you.

Best Wishes

Tunde Awoderu

The Vice Chair of Grenfell Tower Leaseholders' Association

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Garden waste collection service Residents that signed up to receive a garden waste collection for 2016/17 need to renew their subscription now. New customers can also sign up. <http://bit.ly/GardenWasteCollection>

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