

Message

**From:** Judith Blakeman [REDACTED]  
**Sent:** 07/07/2016 22:20:57  
**To:** 'Rock Feilding-Mellen' [cllr.feilding-mellen@rbkc.com]; 'David Collins' [david@future-conversations.com]  
**CC:** 'councillor blakeman' [cllr.blakeman@rbkc.gov.uk]; 'Laura.Johnson@rbkc.gov.uk' [laura.johnson@rbkc.gov.uk]; 'Robert Black' [rblack@kctmo.org.uk]; 'Kathy.Howard@rbkc.gov.uk' [kathy.howard@rbkc.gov.uk]; Thea.Baillie@rbkc.gov.uk; 'SWEENEY, John' [john.sweeney@parliament.uk]; 'Sam Mackover' [Cllr.Mackover@rbkc.com]; 'Marcio Gomes' [REDACTED]; 'Tunde Awoderu' [REDACTED]; 'hanan wahabi' [REDACTED]; 'Edward' [REDACTED]; 'anton' [REDACTED]; 'Turufat' [REDACTED]  
**Subject:** RE: Meeting with Grenfell Tower RA  
**Attachments:** Outstanding Issues Photos May 2016.pdf; Outstanding Issues Matrix May 2016.rtf

Dear Rock

I am sorry that you seem to be adopting an arm's length attitude to this matter. The members of the Grenfell Compact are keen to help the Council and believe that if the kind of refurbishment project that they underwent is repeated elsewhere, then it would be of benefit to learn the lessons from Grenfell Tower rather than just repeat the things that did not go well.

I do not know who was going to attend, other than Mr Collins and myself (Mr Daffarn was not attending)..

The TMOs report did not deal with all the points set out in Mr. Collins's e-mail. As I said at the Council meeting, it was a paper exercise and was also inaccurate in places. For example, it stated that I was "a resident" not a "ward councillor" and that I had submitted four complaints. In fact I submitted 19 complaints, so I can only assume that those undertaking the paper review only saw four of them.

My comments on Mr Collins's recommendations are as follows:

1. Promises made to residents are kept. **This is good practice, especially as some residents felt they had been misled on some issues.**
2. There is a senior manager or director level resource on the project who is not "task orientated" but "resident" or "people" orientated. This person would have executive accountabilities and budget control, such that they could action issues in a timely manner, and influence the whole project, including contractor actions. **This has not been addressed by the TMO.**
3. Communications are clear, personable and wherever possible made in person - and if anything changes in terms of what has been told to residents, this will be communicated immediately and with clarity. **From my perspective I felt that some communications were not clear, for example, the decision to put the HIU in hallways when originally residents were told they had the choice of hallway or kitchen was not well communicated – and it was the issue that turned out to be the most fundamental source of disagreement and unhappiness.**
4. There is enough flexibility in the approach to communication that alternative strategies can be employed if the situation evolves and different approaches are needed through the life of the project. **I am not sure I understand what is being sought here.**
5. Formal collective consultation arrangements are set in place at the start of any project, either through a Residents' Association or through a TMO Compact. These meetings are organised by the TMO and take place every six weeks once the works commences. They are organised at an appropriate frequency before and after the works. Communication through public meetings and/or residents' association are organised and led by TMO, involve the Contractor and any local Councillors, and are maintained throughout the life of

the project. **This should be the plan. Unfortunately, at the start of the of the project, poor behaviour by a couple of residents led to open meetings ceasing. However, alternatives should have been offered and it was a long time before the TMO agreed that Grenfell Tower could establish their own Compact. This was because the Residents' Association at Lancaster West at that time was barely functioning and was not the appropriate vehicle, which meant that a lot of frustration built up in the meantime.**

6. The issues residents raise are treated as valid and accurate in the first instance, respected and dealt with fairly, quickly and appropriately. **This would be good practice. Many residents felt that their concerns were not being properly heard and actioned, which is one reason why I had to submit so many complaints on their behalf.**

7. A personable, and accessible-to-all, process is put in place for the capturing and responding to residents' issues. I.E. the TMO complaints process is too cumbersome, only available to IT literate people, not timely and efficient enough. **This has not been addressed by the TMO and is necessary.**

8. A process needs to be in place so that residents' concerns are noted in real time (for instance, at public meetings), logged, tracked, actioned, and responded to. A "You Said. We Did." type of communication format could be used; but would only be effective with an improved process for dealing with issues. **This would be good practice and has not been addressed.**

9. The TMO will dedicate one Officer to deal specifically with matters arising from the project, to ensure continuity and speedy response. **This would be good practice and has not been addressed.**

10. An independent Residents' Advocate is appointed to have direct access to senior TMO management as part of a monthly meeting cycle, to expeditiously collate and progress residents' individual and collective concerns, and to be kept aware and up-to-speed with progress on the project. **This would be good practice and has not been addressed.**

11. The TMO will ensure it knows and understands the personal circumstances of every resident and makes special arrangements where these are needed. **This has been addressed by the TMO but it has not set out the mechanism to achieve it.**

12. Written communications will include a short paragraph pointing out that bringing a new-born baby into the home may be difficult when extensive building works are going on and asking anyone likely to be in that position to get in touch as quickly as possible so that individual arrangements can be made as required. This also needs to be raised at all open meetings and with resident association representatives. **This would be best practice and has not been addressed. [This is the issue that I feel most strongly about and was badly mishandled.]**

13. All contractors' Resident Liaison Officers will be fully trained to be alert to issues of the type in point 10 above. **In this instance, although the RLOs were aware of the pregnancies, they did not appear equipped to recognise that the parents would have special needs when the babies returned to the Tower. So some additional training is necessary.**

14. It will be recognised that a respite flat available to other residents is by definition not suitable in these circumstances, since caring for a new-born baby is very special and needs peace and privacy. **This would be best practice. The TMO was able to make arrangements for the night worker to sleep. It is a pity it did not make arrangements for the babies as well.**

15. Everyone involved in the programme – residents, contractors, Council, TMO – will be encouraged to acknowledge mistakes and learn from them, rather than adopt a defensive response. This is only an attitude which can be encouraged as an "Invitation to follow" for residents; i.e. if the TMO and Contractor do not exemplify this behaviour it is unlikely to be matched by all residents, and even if the TMO and Contractor

do take this approach they may have to be patient with some residents. **This is an aspiration that depends on behaviours.**

16. Whenever possible, contractors will not use the same lifts as residents. **It is recognised that this was not possible at Grenfell but given the problems joint usage caused, at other project where it is possible to segregate residents from construction workers and materials, this should be the practice.** *(For example, there are external walkways at each floor at Treverton and Raymede, so it will be possible to install temporary external lifts for these work programmes.)*

I am also attaching a matrix of some outstanding matters, along with photographs, which I observed when I went round the Tower and its environs in May. I dare say some of these will have been addressed by now.

I believe that Mr Collins will be responding to you separately.

Kind regards.

Judith

**From:** Rock Feilding-Mellen [mailto:cllr.feilding-mellen@rbkc.com]

**Sent:** 07 July 2016 12:28

**To:** David Collins

**Cc:** J BLAKEMAN; councillor blakeman; Laura.Johnson@rbkc.gov.uk; Robert Black; Kathy.Howard@rbkc.gov.uk; <Thea.Baillie@rbkc.gov.uk>; SWEENEY, John; Sam Mackover; Marcio Gomes; Tunde Awoderu; hanan wahabi; Edward; anton; Turufat

**Subject:** Re: Meeting with Grenfell Tower RA

Dear David

Thank you for the email below.

I will be happy to review those 15 recommendations, although I think many of them have already been addressed in the TMO Board's review.

Can you please confirm exactly who will be attending the meeting from your side? Laura Johnson and I will be attending from the Council. Is anyone else also planning to attend?

I look forward to seeing your presentation on the day (please let me know how you intend to display it). However, I must reiterate that I will not ask officers to investigate any new allegations, which have not already been reviewed by the TMO Board and by the HPSC, unless such new allegations are submitted in writing and backed up with evidence.

Kind regards,

Rock.

On 4 July 2016 at 20:46, David Collins <david@future-conversations.com> wrote:

Dear Rock,

We have some outstanding unresolved issues with regard to our refurbishment programme.

We will not be providing you with a detailed report in advance of our meeting. I will bring a presentation on the day summarising our concerns, and the results of two resident led surveys. You can take this away afterwards and use as you wish. With business pressures I simply do not have time to prepare a detailed report for you. It is also the case in what I do that presenting information to a client is always interesting to witness; as the immediate reaction provides a good insight in to their relationship to the issues. I look forward to seeing yours.

What I can say at this time is that the TMO report appears to deal with some of the "what was done" at Grenfell Tower, and how it could be done better. However, it almost completely fails to address the "how it was done", including approach to resident engagement, TMO (and Rydon) officer attitude, and wider TMO culture and service. Their report also fails to be critical enough in terms of lessons learnt, and what could be done better next time.

At Grenfell Tower we recognise that we were in effect 'guinea pigs' for a wider regeneration programme the Council is to undertake. We know that works will in due course commence at Treverton Tower and Raymede Tower, presumably also while residents are in occupation. As well as sharing the resident viewpoint and experience, we would like to meet and discuss what can be learned from our experiences so that a 'Grenfell Pathway' for future tower block refurbishments can be devised to assist the Council, the contractors, and the TMO in the future. Our recommendations for this 'Pathway' would include:

1. Promises made to residents are kept
2. There is a senior manager or director level resource on the project who is not "task orientated" but "resident" or "people" orientated. This person would have executive accountabilities and budget control, such that they could action issues in a timely manner, and influence the whole project, including contractor actions.
3. Communications are clear, personable and wherever possible made in person - and if anything changes in terms of what has been told to residents, this will be communicated immediately and with clarity.
4. There is enough flexibility in the approach to communication that alternative strategies can be employed if the situation evolves and different approaches are needed through the life of the project
5. Formal collective consultation arrangements are set in place at the start of any project, either through a Residents' Association or through a TMO Compact. These meetings are organised by the TMO and take place every six weeks once the works commences. They are organised at an appropriate frequency before and after the works. Communication through public meetings and/or residents' association are organised and led by TMO, involve the Contractor and any local Councillors, and are maintained throughout the life of the project.
6. The issues residents raise are treated as valid and accurate in the first instance, respected and dealt with fairly, quickly and appropriately
7. A personable, and accessible-to-all, process is put in place for the capturing and responding to residents' issues. I.E. the TMO complaints process is too cumbersome, only available to IT literate people, not timely and efficient enough. 10. A process needs to be in place so that residents' concerns are noted in real time (for instance, at public meetings), logged, tracked,

actioned, and responded to. A “You Said. We Did.” type of communication format could be used; but would only be effective with an improved process for dealing with issues.

8. The TMO will dedicate one Officer to deal specifically with matters arising from the project, to ensure continuity and speedy response

9. An independent Residents’ Advocate is appointed to have direct access to senior TMO management as part of a monthly meeting cycle, to expeditiously collate and progress residents’ individual and collective concerns, and to be kept aware and up-to-speed with progress on the project

10. The TMO will ensure it knows and understands the personal circumstances of every resident and makes special arrangements where these are needed

11. Written communications will include a short paragraph pointing out that bringing a new-born baby into the home may be difficult when extensive building works are going on and asking anyone likely to be in that position to get in touch as quickly as possible so that individual arrangements can be made as required. This also needs to be raised at all open meetings and with resident association representatives

12. All contractors’ Resident Liaison Officers will be fully trained to be alert to issues of the type in point 10 above

13. It will be recognised that a respite flat available to other residents is by definition not suitable in these circumstances, since caring for a new-born baby is very special and needs peace and privacy

14. Everyone involved in the programme – residents, contractors, Council, TMO – will be encouraged to acknowledge mistakes and learn from them, rather than adopt a defensive response. This is only an attitude which can be encouraged as an “Invitation to follow” for residents; i.e. if the TMO and Contractor do not exemplify this behaviour it is unlikely to be matched by all residents, and even if the TMO and Contractor do take this approach they may have to be patient with some residents.

15. Whenever possible, contractors will not use the same lifts as residents. *(For example, there are external walkways at each floor at Treverton and Raymede, so it will be possible to install temporary external lifts for these work programmes.)*

There may be other recommendations which will emerge during discussions.

The Grenfell Tower Compact is very keen to work with everyone involved so that lessons can be learned and all parties can go forward in a spirit of understanding and co-operation, keeping disruption at future projects to the absolute minimum.

Best Wishes,

David





**From:** Rock Feilding-Mellen <[cllr.feilding-mellen@rbkc.com](mailto:cllr.feilding-mellen@rbkc.com)>

**Date:** Thursday, 30 June 2016 at 09:21

**To:** David Collins <[david@future-conversations.com](mailto:david@future-conversations.com)>

**Cc:** J BLAKEMAN <[REDACTED]>, councillor blakeman <[cllr.blakeman@rbkc.gov.uk](mailto:cllr.blakeman@rbkc.gov.uk)>, "Laura.Johnson@rbkc.gov.uk" <[laura.johnson@rbkc.gov.uk](mailto:laura.johnson@rbkc.gov.uk)>, Robert Black <[rblack@kctmo.org.uk](mailto:rblack@kctmo.org.uk)>, "Kathy.Howard@rbkc.gov.uk" <[kathy.howard@rbkc.gov.uk](mailto:kathy.howard@rbkc.gov.uk)>, "<[Thea.Baillie@rbkc.gov.uk](mailto:Thea.Baillie@rbkc.gov.uk)>" <[Thea.Baillie@rbkc.gov.uk](mailto:Thea.Baillie@rbkc.gov.uk)>, "SWEENEY, John" <[john.sweeney@parliament.uk](mailto:john.sweeney@parliament.uk)>, Sam Mackover <[Cllr.Mackover@rbkc.com](mailto:Cllr.Mackover@rbkc.com)>

**Subject:** Fwd: FW: Meeting with Grenfell Tower RA

Dear David

Further to the emails below, I want to reiterate that I will not meet with you on the 13th July unless you have sent me a list of specific issues that you can demonstrate have not already been addressed in the TMO Board's report at least a week in advance of the meeting, so that officers and I can have a chance to review such issues in order to make the meeting as productive as possible.

If you cannot get such a briefing to me by the 6th July, then we can easily postpone the meeting until you have had time to gather any evidence you need to support such a briefing.

As I have always said, I am more than happy to meet with you and other residents of Grenfell Tower, but only if we can all be sure that any such meeting can be meaningful and productive, rather than just an opportunity to go over issues that have already been discussed and examined at length.

Kind regards,

Rock.

P.S. Thea [REDACTED] so I am cc'ing Kathy Howard, who will be making arrangements for the meeting in Thea's absence.

----- Forwarded message -----

From: <[Thea.Baillie@rbkc.gov.uk](mailto:Thea.Baillie@rbkc.gov.uk)>

Date: 16 June 2016 at 11:10

Subject: FW: Meeting with Grenfell Tower RA

To: [cllr.feilding-mellen@rbkc.com](mailto:cllr.feilding-mellen@rbkc.com)

Dear Cllr,

Just FYI – this has been arranged for 13<sup>th</sup> July at 3.30pm. You'll see he said he will bring a presentation on the day so I have specifically asked for them to send over their issues beforehand.

Regards,

T

**From:** Baillie, Thea: CP-Gov

**Sent:** 16 June 2016 11:06

**To:** 'David Collins'

**Cc:** [john.sweeney@parliament.uk](mailto:john.sweeney@parliament.uk); [REDACTED]; [REDACTED];

[REDACTED]; [REDACTED]; [REDACTED]; [REDACTED]; Johnson, Laura: HS-Housing; [rblack@kctmo.org.uk](mailto:rblack@kctmo.org.uk)

**Subject:** RE: Meeting with Grenfell Tower RA

Dear David,

Thank you, I have confirmed Wednesday 13<sup>th</sup> July at 3.30pm. Please come to the Civic reception of Kensington Town Hall upon arrival.

I would be grateful if you could send a brief of the issues you wish to discuss at this meeting in advance and preferably as soon as possible, in order to ensure Cllr Feilding-Mellen and officers attending will have the chance to review it prior to the meeting.

Many thanks

Kind Regards,

Thea





Dear Thea,

Unfortunately none of those dates work for me. How about:

- Friday 1st July PM
- Monday 4th July between 11 and 1pm
- Monday 11th July
- Wednesday 13th July.

David

Sent from my iPhone

On 10 Jun 2016, at 23:47, <[Thea.Baillie@rbkc.gov.uk](mailto:Thea.Baillie@rbkc.gov.uk)> <[Thea.Baillie@rbkc.gov.uk](mailto:Thea.Baillie@rbkc.gov.uk)> wrote:

Dear David,

I can offer the following times for you to meet Cllr Feilding-Mellen:

22 June at 3.00pm

6 July at 9.30am

7 July – anytime between 1.30 and 4.00pm

14 July at either 2.00pm or 3.00pm

I will wait to hear if any of these times are convenient for you.

Kind Regards,

Thea Baillie

Governance Administrator - Leadership Support

Royal Borough of Kensington and Chelsea

Level 1 Purple Zone

[Thea.Baillie@rbkc.gov.uk](mailto:Thea.Baillie@rbkc.gov.uk)

T: [REDACTED]

**From:** Baillie, Thea: CP-Gov

**Sent:** 09 June 2016 11:01

**To:** 'David Collins'; Cllr-Feilding-Mellen ([cllr.feilding-mellen@rbkc.com](mailto:cllr.feilding-mellen@rbkc.com))

**Cc:** SWEENEY, John; [REDACTED]; Edward Daffarn; William Thompson; Marcio Gomes; hanan wahabi; Turufat; anton; Johnson, Laura: HS-Housing; Robert Black

**Subject:** RE: Meeting with Grenfell Tower RA

Dear David,

Apologies for the delay in getting back to you. Unfortunately the 27<sup>th</sup> June is not possible but I will come back to you with alternative dates by tomorrow.

Kind Regards,

Thea

Thea Baillie

Governance Administrator - Leadership Support

Royal Borough of Kensington and Chelsea

Level 1 Purple Zone

[Thea.Baillie@rbkc.gov.uk](mailto:Thea.Baillie@rbkc.gov.uk)

T: [REDACTED]

**From:** David Collins [[mailto:david@future-conversations.com](mailto:mailto:david@future-conversations.com)]

**Sent:** 08 June 2016 18:17

**To:** Cllr-Feilding-Mellen ([cldr.feilding-mellen@rbkc.com](mailto:cldr.feilding-mellen@rbkc.com))

**Cc:** SWEENEY, John; [REDACTED] Edward Daffarn; William Thompson; Marcio Gomes; hanan wahabi; Turufat; anton; Baillie, Thea: CP-Gov; Johnson, Laura: HS-Housing; Robert Black

**Subject:** Re: Meeting with Grenfell Tower RA

Dear Thea. We are still awaiting confirmation or otherwise about the dates we offered to Rock. Please could you advise if the 27th June works. Best wishes, David

Sent from my iPhone

On 2 Jun 2016, at 17:02, Rock Feilding-Mellen <[cldr.feilding-mellen@rbkc.com](mailto:cldr.feilding-mellen@rbkc.com)> wrote:

Dear David

I will ask Thea Baillie to liaise with you about arranging a date to meet.

However, before we meet, I must ask that you send a briefing of the issues you want to raise or discuss so I can ensure the relevant officers are present. There is no point in meeting until we have received such a briefing and had a chance to review it, so please make sure to send it to us well in advance of any agreed date.

Kind regards,

Rock.

Sent from my iPhone

On 31 May 2016, at 15:18, David Collins <[david@future-conversations.com](mailto:david@future-conversations.com)> wrote:

Dear Rock,

Further to my email of earlier today, one of my colleagues cannot make the dates I originally proposed to you.

Please could you consider and let me know if you could meet on:

- The morning of 8<sup>th</sup> June
- Between 11am and 1pm on 27<sup>th</sup> June

Thank you,

David

**From:** David Collins <[david@future-conversations.com](mailto:david@future-conversations.com)>

**Date:** Tuesday, 31 May 2016 at 08:45

**To:** Rock Feilding-Mellen <[cllr.feilding-mellen@rbkc.com](mailto:cllr.feilding-mellen@rbkc.com)>

**Cc:** "SWEENEY, John" <[john.sweeney@parliament.uk](mailto:john.sweeney@parliament.uk)>, "[REDACTED]" <[REDACTED]>, Edward Daffarn <[REDACTED]>, William Thompson <[REDACTED]>, Marcio Gomes <[REDACTED]>, hanan wahabi <[REDACTED]>, Turufat <[REDACTED]>, anton <[REDACTED]>

**Subject:** Re: Meeting with Grenfell Tower RA

Dear Cllr Feilding-Mellen,

Thank you for letting us know that the TMO report is now in the public domain. I have now read an extract of the report.

From a resident perspective we have a number of positive suggestions we would like to make with respect to future works undertaken by the Council and / or TMO, and some outstanding issues to bring to your attention.

Please advise which of the following dates and times works to meet, or suggest two or three alternatives in the coming month if these do not work for you, so we can prepare our recommendations to present, discuss, and answer your questions about:

- The evening of Wednesday 8<sup>th</sup> June
- Daytime on Monday 20<sup>th</sup> June
- Daytime on Friday 24<sup>th</sup> June

Best Wishes,

David

**From:** Rock Feilding-Mellen <[cllr.feilding-mellen@rbkc.com](mailto:cllr.feilding-mellen@rbkc.com)>

**Date:** Thursday, 19 May 2016 at 17:41

**To:** David Collins <[david@future-conversations.com](mailto:david@future-conversations.com)>

**Cc:** Edward Daffarn <[REDACTED]>, "[r.black@kctmo.org.uk](mailto:r.black@kctmo.org.uk)" <[r.black@kctmo.org.uk](mailto:r.black@kctmo.org.uk)>, "SWEENEY, John" <[john.sweeney@parliament.uk](mailto:john.sweeney@parliament.uk)>, "[REDACTED]" <[REDACTED]>, "[Thea.Baillie@rbkc.gov.uk](mailto:Thea.Baillie@rbkc.gov.uk)" <[thea.baillie@rbkc.gov.uk](mailto:thea.baillie@rbkc.gov.uk)>

**Subject:** Re: Meeting with Grenfell Tower RA

Dear Mr Collins

I have now had confirmation from Robert Black that the TMO Board has decided to make public its report and findings into the complaints about the Grenfell Tower improvement project.

Therefore, I suggest that before we meet your group first reviews this report, and then you can let me know if there are particular issues/complaints that have not already been addressed or if you have evidence refuting any of the report's current findings. In that way, we can all ensure that none of us waste time discussing issues and questions that have already been addressed and answered in the TMO Board's report, and if there are still outstanding issues then everyone can come to the meeting prepared with relevant information so as to have a meaningful and useful discussion about potential next steps.

Kind regards,

Rock Feilding-Mellen.

On 17 May 2016 at 07:44, David Collins <[david@future-conversations.com](mailto:david@future-conversations.com)> wrote:

Dear Cllr Feilding Mellen,

The Grenfell Tower RA will wish to be represented by a small number of Lead Representatives and we shall know which individuals are available once we have a date set up. We may also wish to invite one representative from the Lancaster West RA as well as one elected local Councillor.

The Grenfell Tower RA have presented a list of issues on several occasions to Rydon, the TMO, our MP and Councillors over the last year. This included a speech to the Scrutiny Committee in January 2016. We can outline the history of matters when we meet, and we can also share with you data which exists to back up our concerns.

As of this time, the residents of Grenfell Tower have not received answers to the complaints of poor management and engagement, nor any explanation from the TMO as to how they will prevent the same mistakes being made during future regeneration projects. The Grenfell Tower RA is very concerned the RBKC and the TMO decided to hold the investigation in to our complaints in secret during the Scrutiny Committee meeting last Wednesday 11th May. In the spirit of open and fair democracy we would like equal opportunity to be involved and consulted, to have equal opportunity to influence the committee and its views on how the improvement works were handled. We would also like to see and read the TMO report, currently classified as confidential.

We look forward to hearing back from you in due course and we will prepare information to share with you at that time.

Thank you for your ongoing interest and partnership this matter.

Regards,

David Collins  
On behalf of Grenfell Tower RA

Sent from my iPhone

On 14 May 2016, at 18:28, Rock Feilding-Mellen <[cldr.feilding-mellen@rbkc.com](mailto:cldr.feilding-mellen@rbkc.com)> wrote:

Dear Mr Daffarn



As promised, I would be happy to convene such a meeting.

Can you please tell me who else from the RA wishes to attend?

And please also recirculate a list of the allegations that you and the other residents believe are being "covered up", and any evidence you have to back up such allegations.

Once I have that information, I will ask officers to arrange an appropriate venue and date for the meeting.

Kind regards

RFM.

Sent from my iPhone

On 14 May 2016, at 17:52, Edward Daffarn <[REDACTED]> wrote:

Dear Cllr Feilding Mellen,

On Wednesday 11th May during your visit to Grenfell Tower you stated in front of Cllr Paget Brown and other Council and TMO members that you would convene a meeting between yourself, Laura Johnson, Robert Black and members of the Grenfell Tower Residents Association to discuss our ongoing concerns that the serious allegations we submitted to the RBKC Scrutiny Committee have been covered up and intentionally sidelined.

The decision of the RBKC and TMO to hold the response to residents of Grenfell Tower concerns in secret at last Wednesday's Scrutiny Committee further confirmed our suspicions that the Council and TMO are working in collusion to ensure that our aforementioned complaints are not addressed and mistakes not acknowledged and learnt from.

Please send us some dates and times that you are free to meet with us so that we can discuss how the residents of Grenfell Tower can obtain some sort of justice from the ill treatment we received as a consequence of the mis management of the Improvement Works?

Once you have supplied us with some dates we will contact you regarding an agenda.

Regards,

Edward Daffarn

On behalf of the GTRA

Leighton House Museum

The Pre-Raphaelites on Paper: Victorian drawings from the Lanigan Collection on show until Sunday 29 May 2016

[Http://www.rbkc.gov.uk/laniganexhibition](http://www.rbkc.gov.uk/laniganexhibition)

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Cllr Rock Feilding-Mellen

Deputy Leader and Cabinet Member for Housing, Property & Regeneration

Royal Borough of Kensington and Chelsea

Tel: 

Email: [Cllr.Feilding-Mellen@rbkc.com](mailto:Cllr.Feilding-Mellen@rbkc.com)

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InTRANSIT: A festival of arts in unexpected places from Friday 17 to Sunday 26 June

To see what is on go to: <http://rbkc.gov.uk/intransit>

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**Cllr Rock Feilding-Mellen**

Deputy Leader and Cabinet Member for Housing, Property & Regeneration

Royal Borough of Kensington and Chelsea

Tel: [REDACTED]

Email: [Cllr.Feilding-Mellen@rbkc.com](mailto:Cllr.Feilding-Mellen@rbkc.com)

[www.rbkc.gov.uk/holland](http://www.rbkc.gov.uk/holland)

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Email: [Cllr.Feilding-Mellen@rbkc.com](mailto:Cllr.Feilding-Mellen@rbkc.com)

[www.rbkc.gov.uk/holland](http://www.rbkc.gov.uk/holland)