

MEETING BETWEEN TO DISCUSS CONCERN OF THE GRENFELL ACTION GROUP ABOUT SERVICES AND CONDITION OF GRENFELL TOWER – 19TH JULY 2013

Attendees – RBKC & TMO

Cllr Fielding-Mellen – Deputy Leader

Cllr Blakeman

Laura Johnson – Director of Housing

Peter Maddison – KCTMO

Eddie Daffarn – Tenant of Grenfell Tower

Tunde Awodern – non-resident leaseholder

Grenfell Tower

- **Peter Maddison** explained what TMO did to monitor and rectify problem with the power surges when they were first reported.
 - Properties above the 10th floor were affected
 - TMO offered help to all affected residents
 - An insurance claim has been put in to recover the costs and loss adjuster appointed, residents need to complete form detailing what's been damaged and return it to the TMO
- **Eddie Daffarn** – Why wasn't the problem resolved when first report on the 11.05.13 why did it happen again on the 29.05.13 ?
- **Peter Maddison** - Responded to reports of electrical surges from first report up to last incidence.
 - TMO Officers visited each residents effected by the surges and spoke to them personally.
 - Worked with energy company to establish cause.
 - Wrote to residents to reassure them TMO were investigating, which required a process of elimination to find the cable responsible. Hope to have solved the problem but can't be 100% sure need to keep monitoring the situation.
- **Tunde Awodern** Reinforced the point that residents were unhappy. Signing of the petition is evidence of how unhappy the residents were
 - They want another public meeting about the power surges
 - Didn't feel that visiting each resident was enough, public meeting that did take place in June wasn't enough.

Grenfell Improvement works

- **Tunde Awodern** - Disappointed projected works haven't started earlier wouldn't finish for some time.
- **Cllr Fielding-Mellen** – Explained that this is a complex project; There needs to be patience in going through this process; More detailed work to be undertaken; must ensure it is within the budget set and planning criteria.

- **Peter Maddison** - TMO officers will go through detail of the works to be undertaken at public consultation following on from the consultation that has already taken place.
- **Eddie Daffarn** - Disappointed at the quality of consultation leaflets
- **Tunde Awodern** - Residents have had to put up with the noise from KALC and now the works to Grenfell Tower happening later than expected, when will it all start. Grenfell Tower has been ran into the ground
- **Cllr FM** – The estimated start date is March 2014
- **Tunde Awodern** – Wanted it to start immediately.
- **Cllr Fielding-Mellen** – We are unable to start now as there is no Planning permission in place, nor do we have an agreed contractor.
- **Peter Maddison** – asked how can we communicate better with the residents? how can we involve residents more to aid joint understanding? All help suggestions gratefully received so we do it right.
 - We will look at when there is going to be noisy periods of work and see if it's respite is needed but it is very unlikely we would decant tenants.

Decant Flats Policy

- **Eddie Deffarn** Dispute - difference decant policy by housing and in Core Strategy Housing and the Core Strategy which is a Planning policy documents and seeks to protecting existing social housing and mixed and balanced communities which came out of work on Wornington Green. If an estate renewal took place there would be specific decant policy which builds upon the generic one for that estate.